

# Australia Private Sale Review

January - June 2016





## **Australia Private Sale Summary 2016**

January - June 2016

Private Sales

3205
Appointments Booked

# Sales Reps

Appointments Showed

# Salesperson Hat Tricks

48% Closing ratio

Vehicles Sold

# **Australia Private Sale Summary June 2016**

Private Sales

641
Appointments Booked

# Sales Reps

238
Appointments Showed

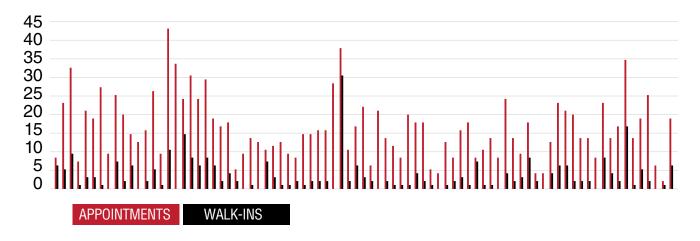
# Salesperson Hat Tricks

42%
Closing ratio

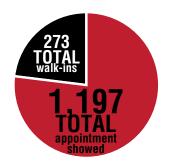


## **Showroom Traffic**

FCA Australia (Jan - June 2016)



### **TOTAL SHOWROOM TRAFFIC: 1,470**



**77%**FROM APPOINTMENTS



48% CLOSING RATIO



84%
NEW VEHICLES SOLD

TOTAL PRIVATE SALES RUN:

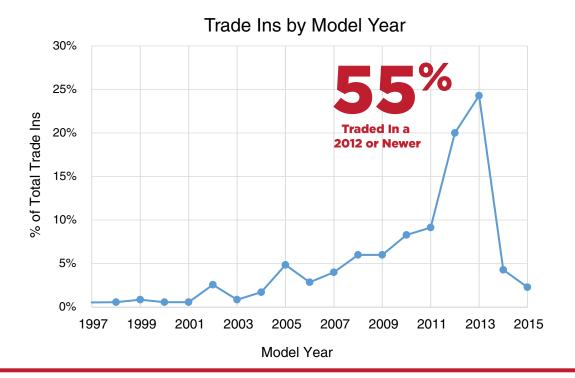
TOTAL VEHICLES SOLD FROM PRIVATE SALES:

739



#### **Australia Private Sale Trade-Up Sweet Spot**

January - June 2016



#### **2016 Private Sale Conquest Activity**

#### 40% of all customers sold were new to the Brand

Previous Vehicle FCA: 205
Previous Vehicle Non-FCA: 144





## **Australian Private Sale "Sale Insights"**

January - June 2016

| Migrated from another segment  Trade Sweet Spot 2 to 5 Years Old  Model Loyalty  Traded In Non FCA Brand | -21%<br>-60%<br>-45%<br>-34% | #1 Sold 240 Units               |
|--|------------------------------|---------------------------------|
|  |                              | JEEP GRAND CHEROKEE             |
| Migrated from another segment  Trade Sweet Spot 2 to 5 Years Old  Model Loyalty  Traded In Non FCA Brand | -37% -62% -3% -55%           | #2 Sold 59 Units  JEEP CHEROKEE |
| Migrated from another segment  | <b>-53</b> %                 | #3 Sold<br>22 Units             |
| Trade Sweet Spot<br>2 to 5 Years Old   | <b>-80</b> %                 |                                 |
| Model Loyalty  | - New Product                |                                 |
| Traded In Non  | 7 / %                        |                                 |

**JEEP RENEGADE** 

#### **Australian Private Sale**

#### Top 25 Events - Jan - June 2016

| SOLD |   |    |                                       |
|------|---|----|---------------------------------------|
| 54   | Westpoint Jeep - Moorooka                 | 15 | Tynan Motors - Kirrawee               |
| 30   | Suttons City Rosebery                     | 13 | Heartland Chrysler Fiat - Castle Hill |
| 23   | Berwick Chrysler Jeep Dodge               | 13 | Five Dock Chrysler Dodge Jeep         |
| 23   | Valley Chrysler Jeep Dodge                | 13 | Adelaide City Chrysler Jeep Dodge     |
| 21   | Caroline Springs Chrysler Jeep Dodge      | 13 | Osborne Park Chrysler Jeep Dodge      |
| 20   | Cricks Mt. Gravatt                        | 13 | Suttons City Rosebery                 |
| 19   | Westpoint Jeep - Moorooka                 | 12 | Peter Warren Chrysler Jeep Dodge      |
| 18   | Northern Chrysler Jeep Dodge              | 12 | Barbagallo Alfa Romeo & Fiat          |
| 17   | Werribee Chrysler Jeep Dodge              | 11 | Northern Chrysler Jeep Dodge          |
| 16   | <b>Bayside Chrysler Dodge - Frankston</b> | 11 | Adrian Brien Chrysler Fiat            |
| 16   | Cricks Mt. Gravatt                        | 11 | City Chrysler Jeep Dodge              |
| 15   | Nunawading Chrysler Jeep Dodge            | 10 | Bayside Chrysler Dodge - Frankston    |
| 15   | <b>Suttons Northern Beaches</b>           |    |                                       |

Average Sold by All Dealers: 8.9

Average Sold by Top 25 Dealers: **24** 

#### **Australian Private Sale**

#### Top 20 Salespeople - Jan - June 2016

| SOLD |   |   |  |
|------|---|---|--|
| 11   | Phillip Stephenson : Valley Chrysler Jeep Dodge | 7 | Jade Yuen : Westpoint Jeep - Moorooka        |
| 9    | Marco Attalla (CJD) : Suttons City Rosebery     | 6 | Anthony Mercuri                              |
| 8    | Mo Fares CJD : Suttons City Rosebery            |   | : Northern Chrysler Jeep Dodge               |
| 7    | Eddie Tiong: Nunawading Chrysler Jeep Dodge     | 6 | Richard Henfield : Cricks Mt. Gravatt        |
| 7    | Michael (MICKO Knight :                         | 6 | Kathreen Monk : Valley Chrysler Jeep Dodge   |
|      | Northern Chrysler Jeep Dodge                    | 6 | Patrick Starr : Berwick Chrysler Jeep Dodge  |
| 7    | Lisa Feeley : Osborne Park Chrysler Jeep Dodge  | 6 | Anastasia Muller : Westpoint Jeep - Moorooka |
| 7    | Mark Nelson : Tynan Motors - Kirrawee           | 6 | Alan Havilah : Westpoint Jeep - Moorooka     |
| 7    | Cristian Castillo: Caroline Springs             | 6 | Craig Fullick : Heartland Chrysler Fiat      |
|      | Chrysler Jeep Dodge                             |   | - Castle Hill                                |
| 7    | Tom Hirst : Rolfe Motors - Phillip              | 6 | Han Xiao : Westpoint Jeep - Moorooka         |
| 7    | Peter Christopherson : Bayside Chrysler Dodge   | 6 | Andrew Benson : Westpoint Jeep - Moorooka    |
|      | - Frankston                                     |   | •  |

Average Sold by All Salespeople: 3.3 Average Sold by Top 25 Salespeople: 6.9