S2

29 - Suburban Rows

Younger, thriving immigrant families

Population 911,816 (2.58% of Canada) Households 341,252 (2.42% of Canada)

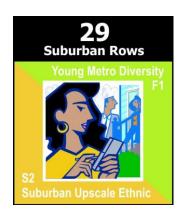
Average Household Income \$80,781

Housing Tenure Homeowners & Renters

Education University/College/High School
Occupation Service Sector & White Collar

Ethnic Presence Medium

Sample Social Value Community Involvement

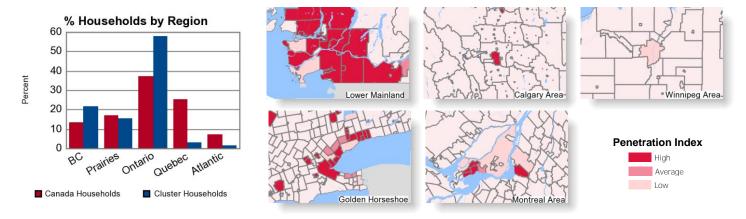


Scattered across the provinces, Suburban Rows is composed of younger, middle-class immigrant families living in suburban and urban row houses. Nearly a third of cluster residents are classified visible minorities: black, South Asian and a mix of Chinese and other nationalities. Despite many having university and college educations, these newcomers mostly work in service sector jobs, earn average incomes and have low-key lifestyles. They have high rates for playing basketball, soccer, jogging and swimming. And a big date is taking the kids to a zoo, aquarium, carnival or video arcade. They like to shop at mall outlets, where they can acquire the latest consumer electronics, including computers, MP3 players and smartphones. Admitting that they rarely go to gourmet supermarkets or fancy restaurants, the parents of these growing families say that they don't need a lot of money to enjoy life.

As consumers, Suburban Rows residents present a mixed portrait. They're regular travellers—to Asia, Central America and the Western U.S.—but these penny-pinchers usually book on discount websites, fly economy class and stay with friends or relatives. Their typical row and semi-detached houses are moderately priced, as are their vans and hatchbacks parked out front. At home, these Canadians have selective media tastes, watching relatively little TV and reading few newspapers and magazines, but listening to a variety of radio stations; jazz and ethnic multicultural programs are especially popular. Where they excel is their online and social media usage, going online to Tweet, blog, check Facebook, play games, search for jobs and download music. Clearly, the web satisfies one of their key Social Values: *Personal Expression*.

Where They Live

Port Moody (BC), Pitt Meadows (BC), Port Coquitlam (BC), Dollard-des-Ormeaux (QC), Richmond (BC), Ottawa (ON), Richmond Hill(ON), Mississauga (ON), Coquitlam (BC), Maple Ridge (BC), Burnaby (BC)



How They Think

Suburban Rows is a cluster dominated by immigrants who have been fairly successful in integrating themselves into Canadian society. Members tend to be inclusive in their dealings with others and they embrace *Flexible Families*, believing marriage should extend beyond legal ties and involve emotional connections. With a strong interest in political engagement, they are involved in community events (*Community Involvement*) and enjoy participating in local activities to develop a better understanding of Canadian culture and share their love for thinking creatively (*Personal Creativity*). These Canadians don't mind taking risks to get the most out of life (*Penchant for Risk*). And with a tendency to reject the notion that all valid knowledge must be logical (*Interest in the Unexplained*), Suburban Rows members avoid taking a "one-size-fits-all" approach to decision-making. They prefer to evaluate situations individually and develop appropriate responses to challenging circumstances. This tendency toward critical thinking means Suburban Rows members are not easily swayed by advertising and do not rely on it as a source of information (*Skepticism Towards Advertising*).

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Dwelling Value Index						

How They Live

Leisure theme parks soccer baseball swimming

Shopping

cosmetic products frozen food stores The Bay

H&M

Traditional Media

Elle Canada

"Grammy Awards" rap/hip hop radio online job search

New Media

purchase insurance products online follow brands on Twitter

read blog posts

visit entertainment/gossip sites

Food/Drink

canned fish/meat vegetarian products toaster products tequila

Financial

\$100,001-\$250,000 in securities and savings RESPs

term life insurance

environmental charity

Automotive

hatchbacks

compact cars

Korean manufacturers

Dodge

Attitudes

"I am excited by the development of new technologies"

"Very interested in unfamiliar destinations for vacation travel"

"I often reward myself by having a snack"

"I feel comfortable meeting and

communicating with people through social media"

