Conner Jordan
Software Engineer

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EDUCATION

California State University - Monterey Bay   **December 2024**
B.S., Computer Science
Capstone Award for Innovation (2024)

TECHNICAL SKILLS

Programming Languages: Python, TypeScript, Java, C/C++, SQL, Swift, PowerShell, Bash
Frontend: React.js, Vue.js, Bootstrap, Tailwind UI, MUI, Webpack, Vite
Backend: Node.js, Express.js, Django, Flask, Spring Boot, PHP, .NET
Cloud Technologies: AWS, Google Cloud Platform, Azure, Docker, DynamoDB
Tools: Git, Postman, Selenium, MySQL, PostgreSQL, MongoDB, Prometheus, CI/CD, Ansible, Github Copilot, Cursor

PLATFORMS & ENTERPRISE SYSTEMS

Security & System Administration: CrowdStrike, Carbon Black, Rapid7, Tenable, KnowBe4, Abnormal Security, Automox, Kali Linux, Defender, Microsoft 365, ManageEngine, Opera, Azure Active Directory, Grafana, Cloudflare
Enterprise Applications: Adobe Creative Suite, Tableau, Salesforce, Coupa, UKG, Snowflake, Zendesk, Dataworks, Agilysis
Virtualization & Remote Access: VMware vSphere, Citrix, Parallels, VirtualBox, UTM, AnyDesk, PuTTY, FileZilla

WORK EXPERIENCE

Great Wolf Resorts   **Chicago Corporate Office (Remote)**
Security Support Engineer   *May 2023 - Present*
- Develop and maintain scripts for hybrid Azure tenant management, leading deployments to automate cybersecurity protocols e.g. Carbon Black Agent updates, Citrix Patching, and Bitlocker device enforcement across the environment.
- Automated security certificate deployment via CrowdStrike RTR to prevent service disruptions for critical teams, achieving zero downtime during implementation.
- Tasked with improving support efficiency, engineered a PowerShell interface with MS Graph API for Distribution List management of 10,000+ users, eliminating human error and reducing manual workload by 500+ hours annually.
- Developed SQL log query frameworks in Rapid7, creating dynamic data visualization pipelines to highlight suspicious user behavior for executive dashboards.
- Orchestrated security awareness campaigns using KnowBe4, building custom Python analytics tools with Pandas/Numpy to transform phishing simulation data into actionable insights.
- Configured and maintained virtual machines with RestAPI integrations, implementing automated SIEM workflows.

Simple.biz   **Durham, NC (Remote)**
Freelance Web Developer   *August 2022 - May 2023*
- Tasked with delivering production-ready websites under tight deadlines, optimized site performance and targeted SEO strategies, including alt tags and meta descriptions, resulting in improved search rankings and increased client visibility.
- To address accessibility issues, implemented WCAG and ADA guidelines to ensure compliance, creating inclusive web applications that served diverse user needs and improved usability scores.
- Conducted extensive cross-browser and device compatibility testing, resolving functional discrepancies and ensuring seamless operation across all platforms, leading to an overall decrease in reported user issues.

Palomar Homes   **San Luis Obispo, CA**
Senior Project Manager   *September 2017 - August 2022*
- Observed delays in project timelines due to unclear roadmaps, introduced detailed project plan templates with critical checkpoints, improving delivery timelines and ensuring stakeholder alignment.
- Worked with local authorities and engineers to resolve issues, achieving 100% regulatory approval for all projects.
- Led a team of field technicians and administrative staff, implementing weekly goal-setting sessions and task-tracking protocols, boosting project completion rates and reducing administrative errors.

PROJECTS

- **Phishfinder** - Capstone Project, lightweight chrome extension using AI and algorithmic analysis that acheives real-time phishing detection for gmail users. Tech Stack: MongoDB, Express, Vue.js, Node.js. Link
- **Guessr** - React word game with random word generation and state management. React, MUI, Node.js, RestAPI's. Try it!
- **Registrar Portal**, Led a team of 3 at CSUMB to develop a full-stack registrar service with secure authentication, role-based access control, and responsive UI. Tech Stack: SQL, Express.js, React.js, Node.js GitHub

CERTIFICATIONS

AWS Certified Cloud Practitioner   *January 2025*