

# Conner Jordan

## Platform Engineer, Security Focus

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## PROFESSIONAL SUMMARY

Platform Engineer who builds and operates production-grade automation, cloud-native services, and AI-augmented tooling, delivered with operational discipline and cross-functional ownership

## TECHNICAL SKILLS

**Security Engineering & Automation:** Vulnerability remediation automation, endpoint hardening workflows, patch orchestration, deployable security controls

**Cloud & DevSecOps:** AWS ECS, Docker, CI/CD automation, infrastructure as code, secrets management

**Security Data & AI:** Asset correlation, Pandas/NumPy analytics, RAG pipelines (LangChain + vector databases), retrieval tuning, AI governance

## WORK EXPERIENCE

### University of California, Office of the President

Oakland, CA (Remote)

*Platform Engineer, Security Focus*

*March 2025 - Present*

- Delivered Coraline, an open-source-ready Dockerized Flask and React security platform on AWS ECS that ingests and correlates data from five disparate sources; implemented hierarchical confidence-matching to reconcile over 500 drifted assets across 7,000 endpoints with operational reliability.
- Built auditable RAG security chatbot using LangChain and vector databases to surface SecOps context during incident response, establishing technical standards for internal AI deployments across the organization.
- Engineered API-driven vulnerability response automation for macOS and Windows fleets, analyzing vulnerability classes and accelerating patch deployment to meet University-wide compliance mandates.
- Architected secure server infrastructure for a 2,900-user identity portal; led cross-departmental integration of MFA providers and enforced strict network security protocols through code review and secure implementation practices.
- Translated ambiguous security requirements into deployable controls by partnering across IAM, Networking, and Endpoint teams; communicated technical architectures to engineers and leadership to drive informed decisions.
- Operationalized standardized asset remediation for AI tooling across UC's developer ecosystem through org-wide runbooks, ensuring maintainable delivery and cross-functional adoption.

### Great Wolf Resorts

Chicago Corporate Office (Remote)

*Platform Engineer, Security Automation*

*May 2023 - March 2025*

- Delivered Python and PowerShell automation for hybrid Azure tenant management, deploying endpoint agent updates, patching, and BitLocker enforcement across 10,000 devices with operational reliability.
- Built PowerShell CLI tool integrated with Microsoft Graph API to manage distribution lists of 10,000 users, eliminating manual error and reducing annual workload significantly.
- Engineered log analysis frameworks in Rapid7 using Pandas and NumPy to detect anomalous behavior and common vulnerability patterns, delivering dynamic visualizations for SecOps decision-making.
- Developed custom Python tools to analyze phishing simulation data from KnowBe4, transforming raw metrics into actionable insights that improved organizational compliance rates.
- Created security certificate deployment tooling using CrowdStrike RTR and PowerShell scripting, preventing service disruptions and saving substantial engineering hours through automated remediation.

### Simple.biz

Durham, NC (Remote)

*Freelance Web Developer*

*August 2022 - May 2023*

- Delivered production-grade web applications to paying clients, building CI/CD pipelines with automated build and deployment scripts that ensured consistent, secure releases.
- Integrated automated security and accessibility testing using Selenium, embedding WCAG/ADA compliance checks into development workflows to surface issues early and reduce defects.
- Conducted systematic cross-browser and cross-device compatibility testing with scripted automation, root-causing rendering discrepancies and achieving measurable reduction in user-reported issues.

## EDUCATION

### California State University - Monterey Bay

*B.S., Computer Science*

*Capstone Award for Innovation*

Developed PhishFinder, a security tool comprising a Chrome extension and Python backend API that performs automated analysis of SPF, DKIM, and DMARC protocols using NLP and LLM-based classification to detect phishing attacks; awarded Most Innovative Project at the 2024 Capstone Festival.

## CERTIFICATIONS

AWS Certified Cloud Practitioner

*January 2025*