

TONGHIE R. SY JR

<https://portfolio-v2-rouge-five.vercel.app/>

SUMMARY

Experienced in end-to-end project management, stakeholder engagement, and technical liaison. Successfully defined project scopes, conducted UAT, and drove successful deployments. Also responsible for website development, EIMS project management, and IT equipment/network maintenance.

CONTACT

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Address: 106 Gardenia St. San Antonio
Village Antipolo City

SKILLS

- Programming Languages
- Software Development
- Frameworks
- Database Management Systems
- Assembling Computer hardware's and Software's
- Photo/Video Editing
- Requirements Gathering & Analysis
- Problem Solving & Issue Resolution
- Cross-functional Team Coordination
- Technical-Business Liaison

TECHNOLOGY STACKS

- HTML 5
- CSS
- React Js
- TailwindCSS
- SQL
- C#
- ASP.NET MVC Core 7
- JAVASCRIPT
- AJAX
- JQUERY

EXPERIENCE

IT Business Analyst

Bigtime Empire Corp. • January 2024 - Present

- Collaborated with colleagues to define project scope, aligning with stakeholder objectives.
- Evaluated project feasibility and risks to support stakeholder decisions.
- Developed SRS documentation capturing functional requirements for development teams.
- Executed test scripts to validate system functionality and resolve issues.
- Led UAT with stakeholders, ensuring solutions met requirements prior to deployment.
- Managed project lifecycles, coordinating teams and timelines for successful delivery.
- Handled stakeholder requests, ensuring project alignment with company goals.
- Liaised between technical teams and stakeholders, ensuring smooth project delivery.

Junior Web Developer

Bigtime Empire Corp. • October 2024 - December 2024

- Built a Website for the company
- Project Managing EIMS for the company
- Managing Connecteam
- Researching for new process and automations

IT Support Associate

Bigtime Empire Corp. • April 2024 - October 2024

- Ensuring all the equipment on all store are in good condition
- Set-up Internet and Computers
- Managing Connecteam

EDUCATION

TERTIARY

STI College Ortigas-Cainta • 2019 – 2023
Bachelor of Science in Information Technology
Cum Laude

SENIOR HIGH

Sumulong Memorial High School • 2017 – 2019
Information and Communications Technology
NCII Awardee

JUNIOR HIGH

Sumulong Memorial High School • 2013 – 2017
Visual Art Member

TRAININGS & CERTIFICATES

- Computer Servicing System NCII
- CSC - Honor Graduate Eligibility (HGE)
- SAP 1 & 2
- Cloud Basics: Development and Basic Concepts
- Front End Development - HTML
- Front End Development - CSS
- .NET OOPS

REFERENCES

Microsoft Technologies Developer

Geco Asia

Name: Carl Emerson L. Argente

Email: Carlargente0156@gmail.com

Phone: +639458662584

Quality Assurance

Mynt (Glove Fintech Innovations, inc.)

Name: Ma. Camelle Parñas

Email: mcamz.parinaz@gmail.com

Phone: +639778124470

System Administrator

Bigtime Empire Corporation

Name: Jaypee Balonzo

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Phone: +639989400957