

# Christopher Spagnolia

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## Education

**University of Delaware**

Newark, DE

Bachelors of Science in Computer Science (Concentration in Systems and Networks)

Minor in Cybersecurity

May 2023

## Achievements

Eagle Scout

Deans List – Fall 2020, Spring 2022

## Experience

**Willkie Farr and Gallagher** – New York, NY

March 2021- August 2021

Network Engineering Intern

- Configure network management utilities for critical infrastructure

- Maximize performance by troubleshooting network problems and outages

- Protect data, software, and hardware by coordinating, planning, and implementing network security measures

- Collaborate with staff and outside vendors to resolve complex problems

- Participate in periodic testing of employee online security practices

**Goddard School** – West Long Branch

November 2017- August 2021

Tech Support

- Maintain and update all equipment including printers, desktops, and network infrastructure

- Troubleshoot and provide solutions for technical issues in mobile devices and ensuring continuous network operations

- Setup remote access to critical devices using Microsoft Remote Desktop

**Wegmans Supermarkets**

Manalapan, NJ

May 2018 - July 2020

Cashier and Bakery Associates

- Assist customers by providing information and resolving their complaints.

- Process merchandise returns and exchanges.

- Maintain clean and orderly checkout areas and complete other general cleaning duties, such as wiping down common areas and emptying trash cans

- Stock shelves and mark prices on shelves and items.

## Additional Skills

- Designed personal home network and system lab comprised of switches and servers leveraging ESXi hypervisor

- Customer service expertise and experience with deescalating situations

- Experience with troubleshooting technical issues and coming to appropriate resolutions