Ticket Tracking System (Bug Management)

- QA → Create Bug, Edit Bug, Delete Bug
- Administrator → Create Bug, Edit Bug, Delete Bug, Resolve Bug
- RD → Resolve Bug

Ticket Tracking System (Feature Request)

- PM → Create Feature Request
- Administrator → Create Feature Request, Resolve Feature Request
- RD → Resolve Feature Request

Ticket Tracking System (Test Case)

- QA → Create Test Case, Read Test Case
- Administrator → Create Test Case, Resolve Test Case, Read Test Case
- Other Type User → Read Test Case

Ticket Tracking System (User Management)

- Administrator → Add Users, Edit Users, Delete Users