



Era Health

Level 9, 460 Bourke St.

Melbourne, Victoria 3000

Ph: 03 99446200 Fax: 03 99446290

Web: www.erahealth.com.au

Email: info@erahealth.com.au

23/06/2025

To Whom it May Concern

Dear ,

Re: Mr Chawakorn Kamnuansil
DOB: 14/06/1998

I am writing to you in my professional capacity as the treating doctor for Chawakorn Kamnuansil who resides at Unit 1803/ 243 Franklin St to address an urgent matter regarding the state of the rental property.

My patient has been experiencing significant mental health distress due to unresolved water leakage issues in their home, which have persisted despite multiple requests for repairs. As a result of these conditions, Chawakorn has been suffering from severe anxiety, difficulty sleeping, and an overall sense of insecurity, which have led to a marked decline in their mental and emotional well-being.

As their healthcare provider, I can attest that the chronic exposure to these environmental stressors is having a detrimental effect on their mental health. The constant noise from dripping water, the damp and musty air, and the associated health risks are exacerbating their condition. This is leading to persistent sleep disturbances, anxiety, and an increased sense of vulnerability, all of which are severely impacting their daily functioning, academic performance, and overall quality of life.

Given the importance of a safe and secure living environment for both physical and mental health, I urge you to address these repairs as a matter of priority. Timely intervention in fixing the water leakage would not only improve the condition of the property but also significantly reduce the psychological distress my patient is experiencing.


I would greatly appreciate it if you could confirm when the necessary repairs will be scheduled, as this situation is causing ongoing harm to my patient's well-being.

Thank you for your prompt attention to this matter. I trust that you will act swiftly to resolve the

issue in order to support my patient's health and recovery.

Sincerely,

Kind regards,



Dr Rifat Karim
MBBS FRCGP DCH
410374NT

Dr. Rifat Karim

Era Health Doctor
L9, 460 Bourke St, Melbourne, 3000
Ph: 03 9944 6200 PN: 410374NT