

Subject: Vacating instructions – 1803/243 Franklin Street, Melbourne VIC 3000
From: "Sylvia Hao – Areal Property Hawthorn (MPM)" <MPM@email.propertyme.com>
Date: 11/7/68, 17:13
To: Chawakorn Kamnuansil <ck.chawakorn@gmail.com>

agent image

Dear Chawakorn,

You have recently been issued a notice to vacate by the property owner, with a required move-out date of 14/07/2025.

To facilitate a smooth and efficient vacating process, we kindly ask you to carefully review and follow the instructions provided below.

Final Payments:

Your rental status is currently paid to the 22/07/2025 with \$0.00 on account.

A payment of \$0.00 is due and payable prior to you vacating the property for the period up to the 14/07/2025.

Where to return keys: Please return keys & a copy of any cleaning receipts to our office at 33 Camberwell Road, Hawthorn East Vic 3123 between office hours. We are open Monday to Friday between 8.30am – 5.30pm during office hours. Please note, that if keys are not returned on or before the vacate date, rent will continue to be charged at the daily rate.

Power Connection: We recommend keeping the power connected for three business days after you return your keys. This will allow the final inspection to be completed with the power on. If the power is disconnected, we will need to establish a new connection, which may delay the bond return.

Final Inspection: We will conduct a final inspection of the property within 3 business days of the keys being returned. You are invited to attend the final inspection. If you would like to attend, please let me know ASAP so I can arrange a suitable time with you.

Bond Return: To ensure a speedy return of your bond, please return the property in its original condition, less normal wear and tear. You can expect your bond to be returned within 10 business days. For clarity on property expectations and to expedite the bond return process, please refer to the attached "Move out guide & tips to get your bond back."

Utility Cancellation: Ensure that you contact all your utility providers to advise your intended vacate date. Any bills or charges incurred after your vacate date will be your responsibility.

Cleaning: We kindly ask that you leave the property in a clean and tidy state, as outlined in the rental

agreement & as per the in-going condition report. To assist with the cleaning process, we have attached the document labelled "Vacate cleaning guide" to help you or your preferred cleaner.

Keys and Property Access: Please ensure that all keys, remotes, and other access devices provided to you are returned to the office and signed back in by your vacate date. Any unreturned or lost items will need to be replaced at your expense. Do not leave keys in the letterbox due to the risk of theft. Renters are responsible for replacing locks and keys if they are stolen from the letterbox.

If you have any questions or need clarification on any of the above points, please don't hesitate to reach out.

Warm regards,
Sylvia Hao
Relationship Manager
sylvia.hao@areal.com.au
0420 675 561

If you have any feedback regarding my service, please feel free to contact my manager.

Jamie Ong (Head of Property Management) jamie.ong@areal.com.au

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Attachments:	
Vacate Cleaning Guide.docx	31.8 KB
Move out guide & tips to get your bond back.docx	26.7 KB