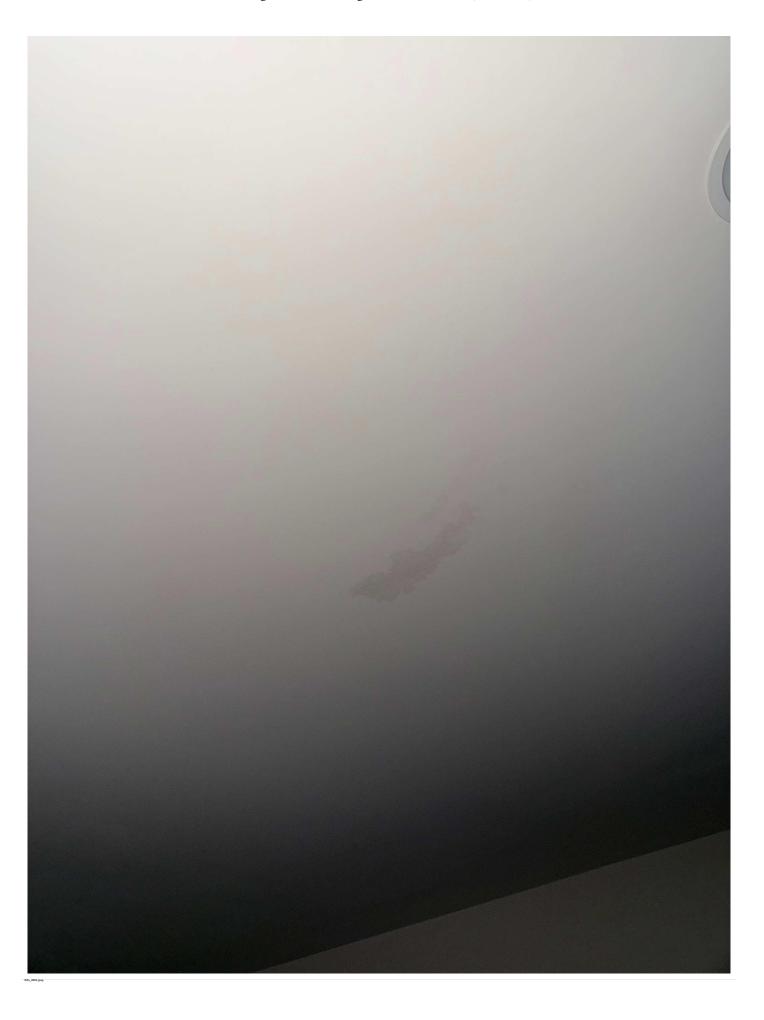
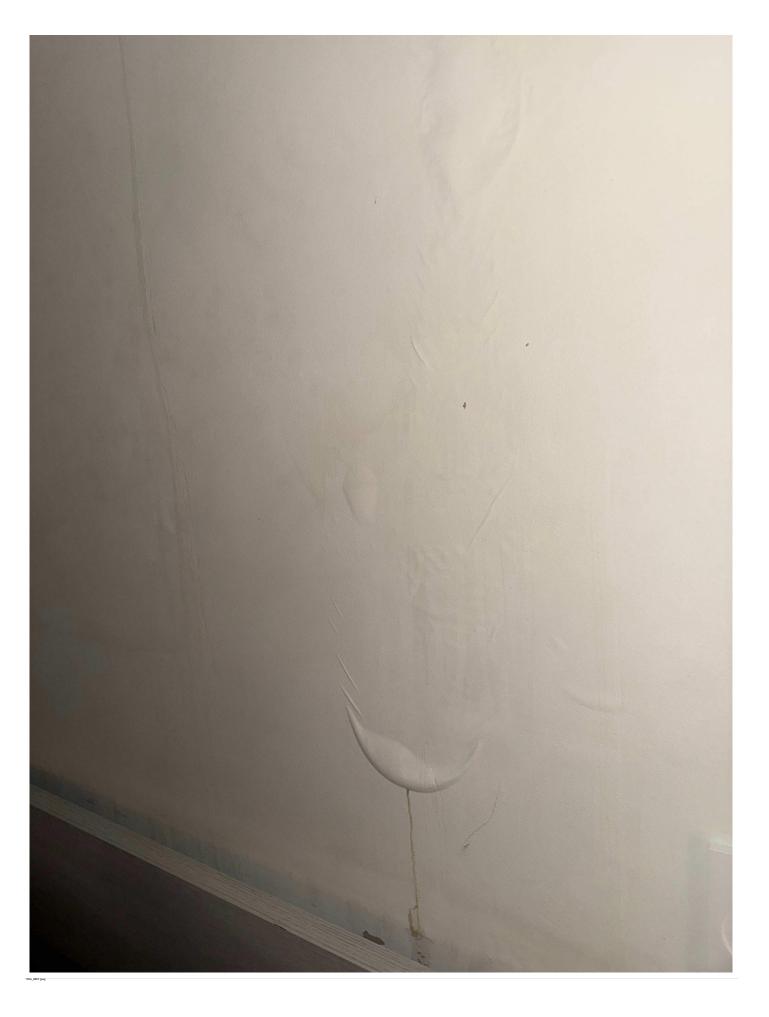
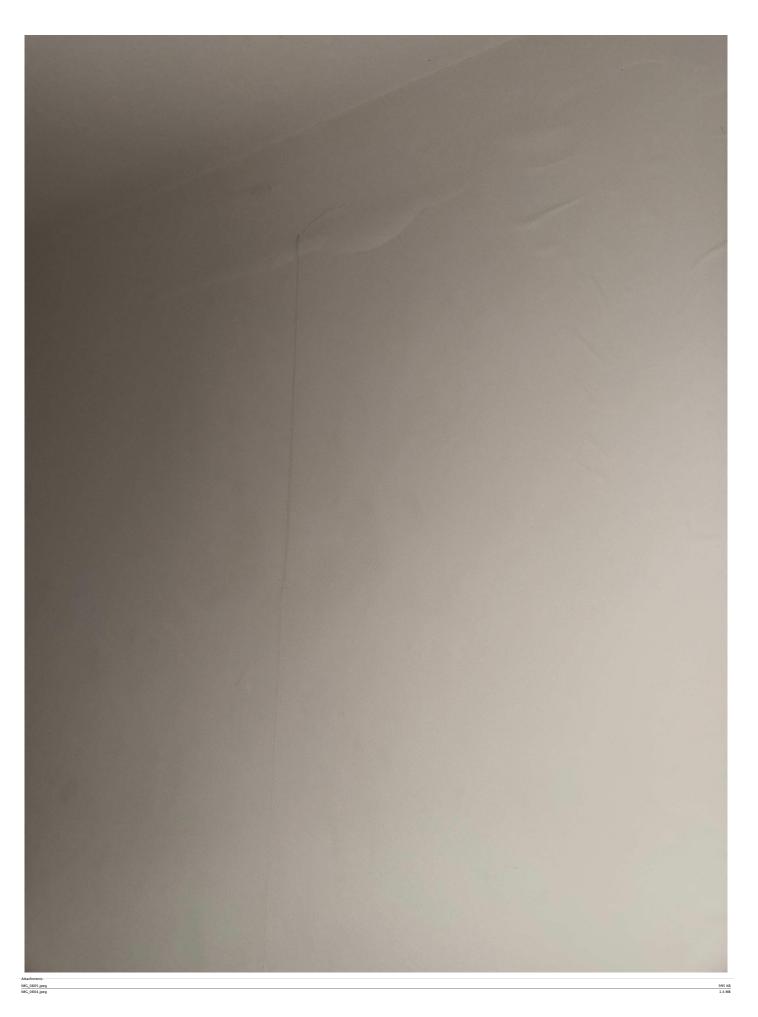
Re: Urgent: Water Damage on Bedroom Wall (Unit 1803)

Subject: Re: Urgent: Water Damage on Bedroom Wall (Unit 1803) From: Chawakorn Kamnuansil <ck.chawakorn@gmail.com> Date: 201/4/68, 10:24
To: Hilary Ho <hilary.ho@areal.com.au> Dear Hilary and Sylvia, I am writing to kindly follow up regarding the water leakage issue in my unit (1803, 243 Franklin Street) which I first reported on 16 April. Since then, the situation has unfortunately worsened. The water damage has expanded across the ceiling and wall, and the swelling and staining have become noticeably more severe. I have attached updated photos for your reference. May I kindly ask for an update regarding the next steps or any arrangements being made?
If a professional inspection could be organised soon, it would be greatly appreciated to help prevent any further complications. Phone: 0449 962 645 (only this contact number) On Wed, 16 Apr 2025 at 11:35, Hilary Ho <a href="https://hoi/gareal.com.au">https://hoi/gareal.com.au</a>> wrote: Recently, management has made a decision that your rental property will be managed by my colleague Sylvia. I have passed all messages across and have completed adequate handover to ensure a smooth transition. She will reach out to you shortly. Thank you A/REAL **###** From: Chawakorn Kamnuansill <<u>ck.chawakorn@gmail.com</u>> Sent: Wednesday, 16 April 2025 <105 AM Tre: Hilary Ho <u>Ablian, bolateral.com</u> au> Subject: Urgent: Water Damage on Bedroom Wall (Unit 1803) I'm contacting you regarding an urgent issue in my unit (1803, 243 Franklin Street). This evening, I noticed a water leak forming on the wall above my bed. Within a single day, it spread rapidly — now forming a long vertical swelling nearly from ceiling to floor. Please arrange for a maintenance inspection as soon as possible. I've attached photos for reference. Let me know if I need to do anything in the meantime Also, I'd appreciate an update on the status of the bed repair I previously reported. Phone: 0449 962 645

Re: Urgent: Water Damage on Bedroom Wall (Unit 1803)







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