

**From:** Sylvia Hao - Areal Property Hawthorn (MPM) MPM@email.propertyme.com  
**Subject:** Re: Follow-up – Formal Demand & Statement Regarding Unresolved Repairs (Unit 1803)  
**Date:** 16 June AD 2025 at 11:52  
**To:** Chawakorn Kamnuansil ck.chawakorn@gmail.com



Hi Chawakorn,

Thanks so much for checking in and for confirming.

We're currently following up with the Owners Corporation to lock in the repair schedule, and we'll send through an update as soon as we hear back from their team.

If anything comes through today, I'll definitely pass it on.

Thanks again for your patience and understanding — we're getting closer.

Warm regards,

**Sylvia Hao**  
Relationship Manager

M 0420 675 561  
P 03 9818 8991  
A 33 Camberwell Road, Hawthorn East VIC 3123



On 16/06/2025 4:37 AM, Chawakorn Kamnuansil <ck.chawakorn@gmail.com> wrote:  
just wondering if there's any update on the general repair days or schedule?

if you have anything rough before 9:30 monday, feel free to send it through, just so I can sort out what to do

not a big deal either way, just thought I'd check

i'll probably just reply before 12:00 like you mentioned

might be out of touch after that

thanks

chawakorn

On Fri, 13 Jun 2025 at 17:22, Sylvia Hao - Areal Property Hawthorn (MPM) <MPM@email.propertyme.com> wrote:



Dear Chawakorn,

I hope you're well, and thank you again for your continued engagement regarding the repair matter.

Following instructions from the rental provider, we are now arranging to proceed with the required repairs to the water-damaged wall and flooring. These works are necessary to prevent further deterioration of the property.