



022/83537

CHAWAKORN KAMNUANSIL  
1803/243 Franklin Street  
MELBOURNE VIC 3000

Hi Chawakorn,  
Here's your monthly electricity bill for supply address:  
1803/243 Franklin Street  
MELBOURNE VIC 3000



Electricity

### Your details

Issue date

23 May 2025

Name

CHAWAKORN KAMNUANSIL

Account number

7103 629 726

National Metering Identifier (NMI)

61030222646

Tax Invoice

### Need help?

Support, enquiries or complaints

**agl.com.au/help** or **131 245**

Faults or emergencies

**Citipower** on **131 280**

Energy and Water Ombudsman VIC

**1800 500 509**

### Important information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand your bill' section to see if you have received a rebate or concession. More information at **energy.gov.au**

### Help and support

#### We're here for you

Questions, feedback or just need a bit of help? Message us in the **AGL app** or visit **agl.com.au/help**

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on **131 245** to discuss the suitability of this plan for you.

### Direct Debit amount

**116.42**

#### Direct Debit date

**12 Jun 2025**

AGL Sales Pty Limited ABN 88 090 538 337

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### How to pay



#### Direct Debit<sup>^</sup>

Sign up to Direct Debit at **agl.com.au/payments** or call **131 245**.



#### Visa or Mastercard<sup>^</sup>

Online: **agl.com.au/payments**  
Phone: **1300 657 386**



#### PayPal

To pay via PayPal visit **agl.com.au/payments**

Reference number **7103 6297 2694 1271 7289**



**Biller Code: 208868**

**Ref: 7103 6297 2694 1271 7289**

Make this payment from your preferred account.



#### Centrepay

For eligible individuals: go to **servicesaustralia.gov.au/centrepay** for more information.  
AGL Centrepay CRN: **555-068-319-J**



#### Mail

Send your cheque along with the reverse of this section to:

**AGL Sales Pty Limited**  
**Locked Bag 20024, Melbourne VIC 3001**



#### Post Billpay<sup>®^</sup>

Make a Post Billpay<sup>®</sup> payment.  
Online: **postbillpay.com.au**  
Phone: **131 816** In person at any Post Office. ~ Billpay Code: **3201**



\*3201 71036297269412717289

~ You may have to pay a fee of \$3.20 (incl. GST) if you pay your bill in person at the Post Office. ^ Payment processing fees may apply to the total payment amount (incl. GST) for debit cards - Visa 0.14%, Mastercard 0.30% and credit cards - Visa 0.65%, Mastercard 0.77%. Debit and credit card payments via Post Billpay 0.49%.

Compare with other homes in your area



Average usage data supplied by Australian Energy Regulator based on homes in your area during autumn. Visit [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au) for more information.

Average daily usage



Understand your bill

Electricity charges are based on an actual meter reading  
**Bill period: 22 Apr 2025 to 21 May 2025 (30 days)**  
**Energy plan: Value Saver**

| Previous balance and payments | Amount     |
|-------------------------------|------------|
| Previous balance              | \$106.59   |
| 13 May 25 payment             | \$106.59cr |
| Balance brought forward       | 0.00       |

New charges and credits

| Usage and supply charges                      | Time of use       | Units       | Price     | Amount   |
|---|-------------------|-------------|-----------|----------|
| Peak  | 3pm-9pm every day | 85.541 kWh  | \$0.31603 | \$27.03  |
| Off peak                                      | All other times   | 289.265 kWh | \$0.20746 | \$60.01  |
| Supply charge                                 | Daily             | 30 days     | \$0.97955 | \$29.38  |
| Total charges                                 |                   |             |           | + 116.42 |
| Total new charges and credits (including GST) |                   |             |           | = 116.42 |
| Total GST included in new charges and credits |                   |             |           | \$10.59  |
| Direct Debit amount due                       |                   |             |           | = 116.42 |

All items subject to and inclusive of GST.

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Assistance and support services

**Payment assistance.** There are a number of options available to eligible customers, including Victorian Government energy concessions and rebates, AGL payment plans and the Centrepay scheme. To find out more, visit [agl.com.au/concessions](http://agl.com.au/concessions) or call **131 245**.



**Hearing/speech impaired**  
Call us on **133 677** and quote 1300 664 358.

**Need help to read your bill?**  
Visit [agl.com.au/languageguides](http://agl.com.au/languageguides) for help in your language.



**Need an interpreter?**  
Talk to someone in your language.  
Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه  
需要一位翻译？拨打上面的电话  
Hai bisogno di un interprete? Chiama il numero sopra  
통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.  
Cần thông dịch viên? Hãy gọi số trên



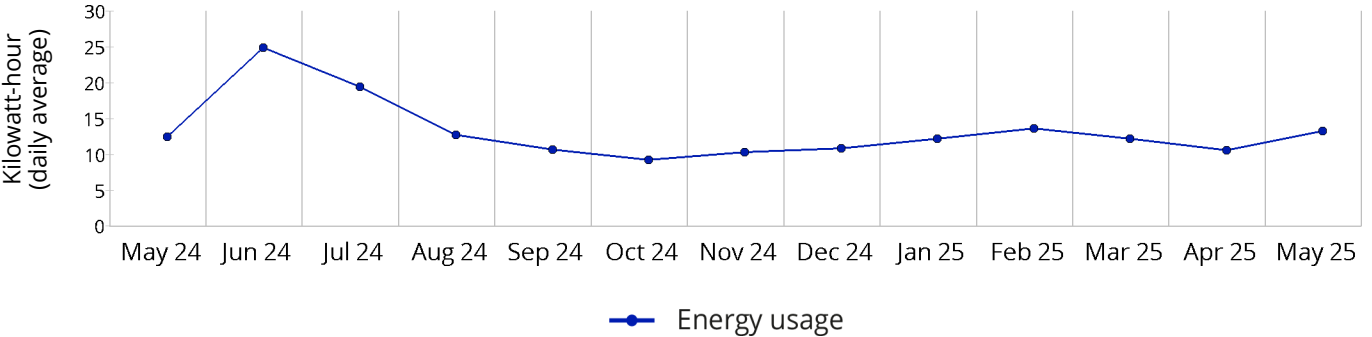
Amount due  
**116.42**  
Direct Debit date  
**12 Jun 2025**  
Reference number  
7103 6297 2694 1271 7289

Average daily usage and supply costs (incl. GST)

|               |        |
|---------------|--------|
| Off peak      | \$2.00 |
| Peak          | \$0.90 |
| Supply Charge | \$0.98 |

Average daily usage and supply costs include discounts based on time of use, but exclude all other discounts, rebates, concessions, solar feed-in and other charges and credits.

Understand your usage



Meter details

| Meter number | Read type | Rate description | Start reference <sup>1</sup> | End reference <sup>1</sup> | Usage kWh |
|--------------|-----------|------------------|------------------------------|----------------------------|-----------|
| A9496695     | Actual    | Usage            | 15,648                       | 16,023                     | 85.541    |
| A9496695     | Actual    | Usage            | 15,648                       | 16,023                     | 289.265   |

<sup>1</sup> These reference reads are a guide only and may not reflect the total energy usage for this billing period.

Ways to save with Energy Coach

Answer some simple questions and in just a few minutes you'll have personalised tips to help you save on your gas and electricity bills.

Get started today at [agl.com.au/energycoach](https://agl.com.au/energycoach)



Everything you need in one place

View your usage, check and pay your bills, and get support 24/7 – all from your phone.

Download the AGL app now at [agl.com.au/aglmobileapp](https://agl.com.au/aglmobileapp)



Did you know that AGL has been proudly Australian since 1837?

When you choose AGL, you help us to continue to power the way Australians live, work and move.

Help lower your energy bills with a solar battery

Use less energy from the grid, and see the benefits on your electricity bills.

Visit [agl.com.au/solar-batteries](https://agl.com.au/solar-batteries) or call us on 1300 447 465 to request a quote.



## Further information

### Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit [agl.com.au/feesandcharges](https://agl.com.au/feesandcharges)

### Do you have Life Support equipment at home?

If someone at your address relies on medical equipment, you may be eligible for Life Support protection. Call us on **131 245** if you haven't already registered, or visit [agl.com.au/lifesupport](https://agl.com.au/lifesupport) for more information.

### Are you moving?

Visit [agl.com.au/move](https://agl.com.au/move) to arrange an electricity connection at your new address.

### We're making changes to AGL Rewards

We're focusing our efforts on great value products and services we offer - to bring more value to you. While many of our partner offers will no longer be on AGL Rewards, it remains as your go-to hub for great savings with AGL offers and benefits. We've also updated the AGL Rewards Membership Terms and Conditions.

To learn more, visit [agl.com.au/terms-conditions/agl-rewards](https://agl.com.au/terms-conditions/agl-rewards).

### Manage your communication preferences

If you don't want to receive marketing information about AGL products and services including discounts or special offers, visit [agl.com.au/donotcontact](https://agl.com.au/donotcontact)

### Compare energy plans

Visit [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au) to compare other plans available in your area.

### Want to be more energy efficient?

For information about incentives to install, improve or replace energy savings equipment and appliances in VIC households and businesses, visit [victorianenergysaver.vic.gov.au](https://victorianenergysaver.vic.gov.au)