

Subject: Follow-up on Wall and Carpet Damage – 1803/243 Franklin St
From: Chawakorn Kamnuansil <ck.chawakorn@gmail.com>
Date: 9/5/68, 01:56
To: sylvia.hao@areal.com.au

Hi Sylvia,

It's been over a week since the plumber attended, and I've yet to see any update or progress on the condition of my unit. I had already sent photos clearly showing wall damage — fixing the leak alone doesn't resolve everything.

This unit is carpeted, and the leak went on for days. It's only logical to assume the carpet and underlay have been affected too. Does it really make sense to think the issue ends with the hot water pipe?

Also, why has there been complete silence? It's not even during a public holiday period this time, and yet I'm still left waiting with no information. Is the delay coming from the building manager, or is the owner just not interested in maintaining their own property?

I've been patient long enough. Please advise what steps are being taken regarding both the wall and the carpet, and whether an inspection will be arranged.

Regards,

Chawakorn