

Subject: RE: RDRV – Case RT252398 – 33 Camberwell Rd, Hawthorn East, VIC, 3123
From: Johnson Tan <johnson.tan@areal.com.au>
Date: 25/6/68, 15:46
To: "CSV-VCAT-Cases (CSV)" <Cases@courts.vic.gov.au>
CC: Areal Property MPM <mpm@email.propertyme.com>, "ck.chawakorn@gmail.com" <ck.chawakorn@gmail.com>, "bewty980219@gmail.com" <bewty980219@gmail.com>

Hi Matthew,

Thank you for your email.

I have spoken with them yesterday morning and they have advised that due to their tight schedule, they will have to look into their booking and let us know when is the next available date. The contractor advised that the next available date should be within the next 6–7 business days.

Since I haven't received any confirmation, I have just sent another email to the OC and the contractor, asking them to provide a date & time.
I will let you know once I have heard back from them.

Thank you.

Kind Regards,



Johnson Tan
Senior Relationship Manager - Coverage

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From: CSV-VCAT-Cases (CSV) <Cases@courts.vic.gov.au>
Sent: Wednesday, 25 June 2025 2:39 PM
To: Johnson Tan <johnson.tan@areal.com.au>
Cc: Areal Property MPM <mpm@email.propertyme.com>; ck.chawakorn@gmail.com; bewty980219@gmail.com
Subject: RDRV – Case RT252398 – 33 Camberwell Rd, Hawthorn East, VIC, 3123

Good afternoon Johnson

Can you please confirm whether you are able to confirm a time that trades will be able to reattend the property. Could you please confirm this by close of business today.

If not I will need to progress this matter to a hearing due to timeframes required to list urgent repair applications.

If an agreement can be reached regarding a timeframe to resolve the repair issue this matter can be struck out with a right of reinstatement. I have included the renters in this email for reference.

Regards,

Matthew T.
Resolution Coordinator

Cases@courts.vic.gov.au



www.rdrv.vic.gov.au

1300-01-7378 (1300-01-RDRV)

55 King Street, Melbourne VIC 3000

RDRV is an appropriate dispute resolution and case management service provided by VCAT.



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