

**Subject:** Re: Urgent: Water Damage on Bedroom Wall (Unit 1803)  
**From:** Chawakorn Kamnuansil <ck.chawakorn@gmail.com>  
**Date:** 16/4/68, 13:19  
**To:** Hilary Ho <hilary.ho@areal.com.au>

Thank you for the update.

On Wed, 16 Apr 2025 at 11:35, Hilary Ho <[hilary.ho@areal.com.au](mailto:hilary.ho@areal.com.au)> wrote:

Good Morning Chawakorn,

I hope you have been well.

Recently, management has made a decision that your rental property will be managed by my colleague Sylvia.

I have passed all messages across and have completed adequate handover to ensure a smooth transition.

Her email is [sylvia.hao@areal.com.au](mailto:sylvia.hao@areal.com.au) .

She will reach out to you shortly.

Thank you

Kind Regards,



**Hilary Ho**  
**Relationship Manager**

0404 164 395

[hilary.ho@areal.com.au](mailto:hilary.ho@areal.com.au)

03 9818 8991

[33 Camberwell Road Hawthorn East VIC 3123](#)

[www.areal.com.au](http://www.areal.com.au)



DISCLAIMER & WARNING. This correspondence and the information contained in this and associated e-mails are confidential and were only intended for the exclusive use of the addressee(s). If you have received this e-mail in error, any use, copying or inference with this information is unauthorized and prohibited and please immediately delete it and any related attachments or emails from your system and its related sub system and notify the sender. You must never copy, disclose, make conclusions and other information in this message that do not relate to the business of the Areal Property and shall be understood as neither given nor approved or agreed by it. Although Areal Property has taken reasonable precautions to ensure no viruses are present in this e-mail, Areal Property cannot accept responsibility for any loss or damage arising from the use of this e-mail or attachments.

---

**From:** Chawakorn Kamnuansil <[ck.chawakorn@gmail.com](mailto:ck.chawakorn@gmail.com)>

**Sent:** Wednesday, 16 April 2025 4:06 AM

**To:** Hilary Ho <[hilary.ho@areal.com.au](mailto:hilary.ho@areal.com.au)>

**Subject:** Urgent: Water Damage on Bedroom Wall (Unit 1803)

Dear Hilary,

I'm contacting you regarding an urgent issue in my unit (1803, 243 Franklin Street). This evening, I noticed a water leak forming on the wall above my bed. Within a single day, it spread rapidly — now forming a long vertical swelling nearly from ceiling to floor.

I live on the top floor, so this may indicate a ceiling or roof issue. I'm concerned it could worsen quickly if not addressed.

Please arrange for a maintenance inspection as soon as possible. I've attached photos for reference. Let me know if I need to do anything in the meantime.

Also, I'd appreciate an update on the status of the bed repair I previously reported.

Thanks,

Chawakorn

Phone: 0449 962 645