Subject: RE: RDRV - Case RT252398 - 33 Camberwell Rd, Hawthorn East, VIC, 3123

From: "CSV-VCAT-Cases (CSV)" <Cases@courts.vic.gov.au>

Date: 26/6/68, 10:28

To: Johnson Tan <johnson.tan@areal.com.au>

CC: Areal Property MPM <mpm@email.propertyme.com>, "ck.chawakorn@gmail.com" <ck.chawakorn@gmail.com>, "bewty980219@gmail.com" <bevty980219@gmail.com>

Good afternoon

I understand from the below correspondence that a set of actions has been agreed to resolve this matter.

I will proceed to strike this matter out with the right of the applicant to request a reinstatement of the application if required.

Chawakorn and Podjana if you object to this please contact me by 1:00pm today on 1300-01-7378.

Regards,

Matthew T.

Resolution Coordinator

Cases@courts.vic.gov.au



<u>www.rdrv.vic.gov.au</u>

1300-01-7378 (1300-01-RDRV)

55 King Street, Melbourne VIC 3000

RDRV is an appropriate dispute resolution and case management service provided by VCAT.

RDRV acknowledges the Aboriginal and Torres Strait Islander peoples as the Traditional Owners and custodians of the land and waterways upon which our lives depend. We acknowledge and pay respects to their Elders and knowledge holders – past and present.

From: Johnson Tan <johnson.tan@areal.com.au>

Sent: Wednesday, 25 June 2025 3:49 PM

To: CSV-VCAT-Cases (CSV) <Cases@courts.vic.gov.au>

Cc: Areal Property MPM <mpm@email.propertyme.com>; ck.chawakorn@gmail.com;

bewty980219@gmail.com

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Hi Matthew,

They have gotten back to me quicker than expected.

They can book it in on 7 July, at 8AM - photo attached.

1 of 4

Kind Regards,



Johnson Tan Senior Relationship Manager - Coverage

0420 846 041
johnson.tan@areal.com.au
03 9818 8991
33 Camberwell Road Hawthorn East VIC 3123
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From: Johnson Tan

Sent: Wednesday, 25 June 2025 3:46 PM

To: CSV-VCAT-Cases (CSV) < Cases@courts.vic.gov.au>

Cc: Areal Property MPM < mpm@email.propertyme.com >; ck.chawakorn@gmail.com;

bewty980219@gmail.com

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Hi Matthew,

Thank you for your email.

I have spoken with them yesterday morning and they have advised that due to their tight schedule, they will have to look into their booking and let us know when is the next available date. The contractor advised that the next available date should be within the next 6-7 business days.

Since I haven't received any confirmation, I have just sent another email to the OC and the contractor, asking them to provide a date & time.

I will let you know once I have heard back from them.

Thank you.

From: CSV-VCAT-Cases (CSV) < <u>Cases@courts.vic.gov.au</u>>

Sent: Wednesday, 25 June 2025 2:39 PM

To: Johnson Tan < johnson.tan@areal.com.au>

Cc: Areal Property MPM <mpm@email.propertyme.com>; ck.chawakorn@gmail.com;

bewty980219@gmail.com

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Subject: RDRV - Case RT252398 - 33 Camberwell Rd, Hawthorn East, VIC, 3123

Good afternoon Johnson

Can you please confirm whether you are able to confirm a time that trades will be able to reattend the property. Could you please confirm this by close of business today.

If not I will need to progress this matter to a hearing due to timeframes required to list urgent repair applications.

If an agreement can be reached regarding a timeframe to resolve the repair issue this matter can be struck out with a right of reinstatement. I have included the renters in this email for reference.

Regards,

Matthew T.

Resolution Coordinator

Cases@courts.vic.gov.au



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