

**Subject:** Welcome to Areal Property – Your New Property Management Team  
**From:** "Jessica Xie – Areal Property Hawthorn (MPM)" <MPM@email.propertyme.com>  
**Date:** 7/2/68, 14:12  
**To:** Chawakorn Kamnuansil <ck.chawakorn@gmail.com>

Dear Chawakorn,

We're pleased to welcome you to Areal Property. As of today's date, we will be looking after your tenancy following the transition from BNB Culture.

At Areal Property, we pride ourselves on delivering proactive and responsive property management. Our team is here to support you with any tenancy-related matters, including maintenance requests, rent payments, and general enquiries.

## **What You Need to Know**

### **Your Property Manager**

Your dedicated property manager will be your main point of contact for all tenancy-related matters.

**Property Manager:** Jessica Xie

**Email Address:** [mpm@email.propertyme.com](mailto:mpm@email.propertyme.com)

**Phone Number:** 0435 827 411

### **Rent Payments**

**Please do not make any further payments to BNB Culture. We recommend removing BNB's payment details from your banking system to prevent any accidental payments.**

Please update your payment details to the following:

**BPAY:** AREAL PROPERTY

**Biller Code:** 358325

**Reference:** 96701

These are the details we have on file from BNB Culture. Please review them and let us know if anything is incorrect. If any areas are blank, it means no information was provided. If there should be details entered, kindly inform us.

### **Lease Details**

- **Agreement Start:** 23/12/2024
- **Agreement Expiry:** 22/12/2025
- **Move Out Date:**

### **Payment Details**

- **Paid to Date:** 22/02/2025
- **Rent Amount:** \$2,825.00
- **Part Payments:** \$0.00
- **Arrears Amount:** \$0.00
- **Rent Increase Amount:**
- **Rent Increase Date:**

### **Renter Details**

- **Renters Names:** Chawakorn Kamnuansil & Podjana Tienmon
- **Your Phone Number:** +61458962476
- **Your Email Address:** ck.chawakorn@gmail.com

### **Contact Information & Maintenance Requests**

For all enquiries and maintenance requests, please contact us at:

**Email:** [mpm@email.propertyme.com](mailto:mpm@email.propertyme.com)

**After hours urgent maintenance:** [Areal Property After-Hours Trades List](#)

**Office Phone:** 03 9818 8991

**Office Address:** 33 Camberwell Rd, Hawthorn East VIC 3123

**If you are vacating, please return your keys to our Hawthorn Office at 33 Camberwell Rd, Hawthorn East VIC 3123.**

We're committed to making this transition as seamless as possible and look forward to assisting you. If you have any questions, feel free to reach out to us.

We look forward to working with you.

**Best regards,**

The Areal Property Team

**If you have any feedback regarding my service, please feel free to contact my manager.**

**Jamie Ong (Head of Property Management)** [jamie.ong@areal.com.au](mailto:jamie.ong@areal.com.au)

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— Attachments: —

Emergency Maintenance Trades Contact List Hawthorn.pdf

184 KB