

Subject: RE: RDRV – Case RT252398 – 33 Camberwell Rd, Hawthorn East, VIC, 3123
From: Johnson Tan <johnson.tan@areal.com.au>
Date: 25/6/68, 15:46
To: "CSV-VCAT-Cases (CSV)" <Cases@courts.vic.gov.au>
CC: Areal Property MPM <mpm@email.propertyme.com>, "ck.chawakorn@gmail.com" <ck.chawakorn@gmail.com>, "bewty980219@gmail.com" <bewty980219@gmail.com>

Hi Matthew,

Thank you for your email.

I have spoken with them yesterday morning and they have advised that due to their tight schedule, they will have to look into their booking and let us know when is the next available date. The contractor advised that the next available date should be within the next 6–7 business days.

Since I haven't received any confirmation, I have just sent another email to the OC and the contractor, asking them to provide a date & time.
I will let you know once I have heard back from them.

Thank you.

Kind Regards,



Johnson Tan
Senior Relationship Manager - Coverage

0420 846 041

johnson.tan@areal.com.au

03 9818 8991

33 Camberwell Road Hawthorn East VIC 3123

www.areal.com.au

A/REAL



DISCLAIMER & WARNING. This correspondence and the information contained in this and associated e-mails are confidential and were only intended for the exclusive use of the addressee(s). If you have received this e-mail in error, any use, copying or inference with this information is unauthorized and prohibited and please immediately delete it and any related attachments or emails from your system and its related sub system and notify the sender. You must never copy, disclose, make conclusions and other information in this message that do not relate to the business of the Areal Property and shall be understood as neither given nor approved or agreed by it. Although Areal Property has taken reasonable precautions to ensure no viruses are present in this e-mail, Areal Property cannot accept responsibility for any loss or damage arising from the use of this e-mail or attachments.

From: CSV-VCAT-Cases (CSV) <Cases@courts.vic.gov.au>
Sent: Wednesday, 25 June 2025 2:39 PM
To: Johnson Tan <johnson.tan@areal.com.au>
Cc: Areal Property MPM <mpm@email.propertyme.com>; ck.chawakorn@gmail.com; bewty980219@gmail.com
Subject: RDRV – Case RT252398 – 33 Camberwell Rd, Hawthorn East, VIC, 3123

Good afternoon Johnson

Can you please confirm whether you are able to confirm a time that trades will be able to reattend the property. Could you please confirm this by close of business today.

If not I will need to progress this matter to a hearing due to timeframes required to list urgent repair applications.

If an agreement can be reached regarding a timeframe to resolve the repair issue this matter can be struck out with a right of reinstatement. I have included the renters in this email for reference.

Regards,

Matthew T.
Resolution Coordinator

Cases@courts.vic.gov.au



www.rdrv.vic.gov.au

1300-01-7378 (1300-01-RDRV)

55 King Street, Melbourne VIC 3000

RDRV is an appropriate dispute resolution and case management service provided by VCAT.



RDRV acknowledges the Aboriginal and Torres Strait Islander peoples as the Traditional Owners and custodians of the land and waterways upon which our lives depend. We acknowledge and pay respects to their Elders and knowledge holders – past and present.

PRIVATE & CONFIDENTIAL

The content of this e-mail and any attachments may be private and confidential, intended only for use of the individual or entity named. If you are not the intended recipient of this message you must not read, forward, print, copy, disclose, use or store in any way the information this e-mail or any attachment contains.

If you are not the intended recipient, please notify the sender immediately and delete or destroy all copies of this e-mail and any attachments.

Our organisation respects the privacy of individuals. For a copy of our privacy policy please go to our website or contact us.