

# Getting started with the coding challenge

First things first, if you haven't [created a Zendesk account](#) to use when completing the challenge, you should go do it now!

After creating a Zendesk account, you can use the instructions below to create some test Tickets in that account.

## Two simple steps to create test Tickets

- [Copy the JSON here](#), and save it to a file called `tickets.json` on your computer.
- Use the `cURL` command below to `POST` the `JSON` in this file to your new Zendesk account. You'll need to replace the `{subdomain}`, `{email}`, and `{password}` placeholders with the relevant details for your own Zendesk account. If you're not familiar with `cURL`, feel free to use whatever means you like to make the `POST` request. [Postman](#) is an easy option.

```
curl https://{subdomain}.zendesk.com/api/v2/imports/tickets/create_many.json
-v -u {email_address}:{password} -X POST -d @tickets.json -H "Content-Type:
application/json"
```

## THINGS TO NOTE

- the `cURL` command expects that a `tickets.json` file will be in the current working directory when the command is run.
- When called, the Ticket Import API will kick off a job that may take some time to complete. You can call the [Job Status API](#) to get the current status of the job.
- You can find additional information about the [Ticket Import API here](#).

That's it! Good luck with the challenge. We'll be available on the Slack Channel during business hours to help out.