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# Pexip for Business Continuity



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Ensure your organization can continue to communicate during a network outage or disruption to your primary communication tools.

## Pexip for Business Continuity:

- Failover solutions in case of network outage or disruption to primary communication tools
- Licenses to scale on-premises/in the cloud

# Why video as part of business continuity?

## Crisis communications

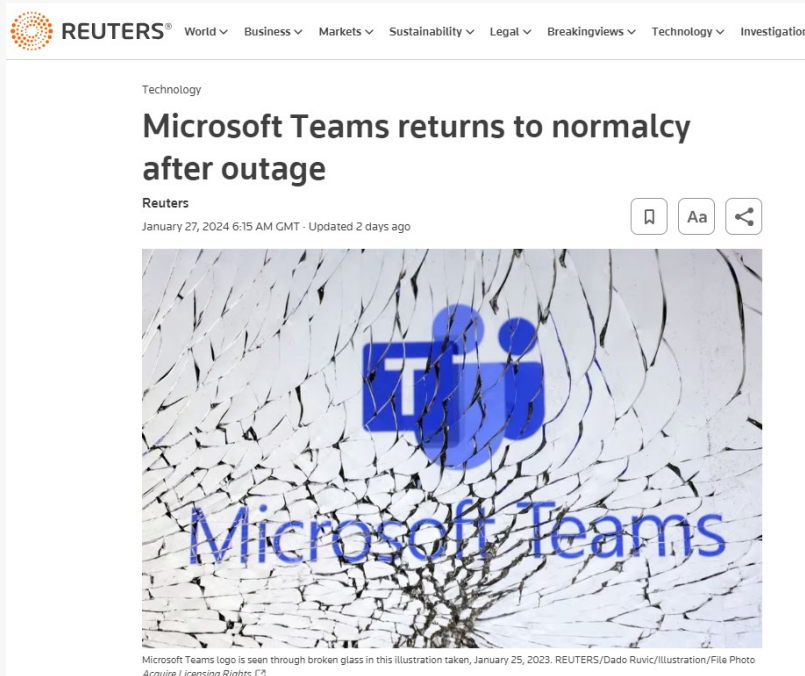
- Maintain trust and confidence in times of crisis with employees and stakeholders
- Tools that work smoothly with existing solutions will be easier to quickly adopt

## Productivity Loss

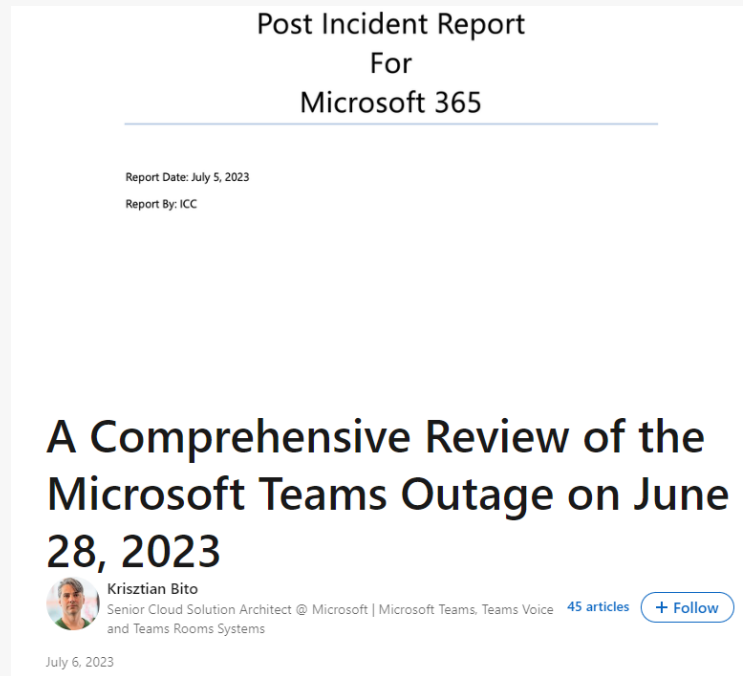
- The loss of a primary collaboration tool isolates employees and makes it impossible to continue video meetings
- Even short outages have a high cost for organizations (1000 employees x 8 hours loss x \$50/hr = \$400,000 loss)



# Teams down? It happens...



Jan 26<sup>th</sup>, 2024 – down for more than 8 hours  
<https://www.reuters.com/technology/microsoft-teams-down-thousands-users-down-detector-2024-01-26/>



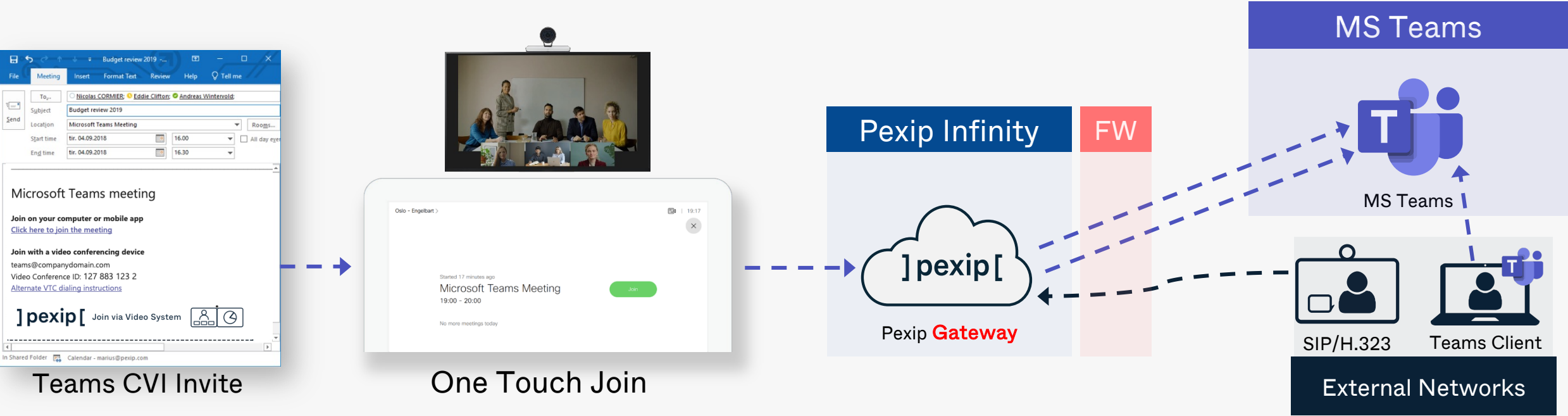
June 28<sup>th</sup>, 2023 – down for 2 hours  
<https://www.linkedin.com/pulse/comprehensive-review-microsoft-teams-outage-june-28-2023-bito/>



Feb 8<sup>th</sup>, 2023 – down in APAC  
<https://www.news.com.au/technology/online/internet/microsoft-teams-hit-with-major-outage/news-story/7f42dd911b6618fcb5d29db9600efd99>

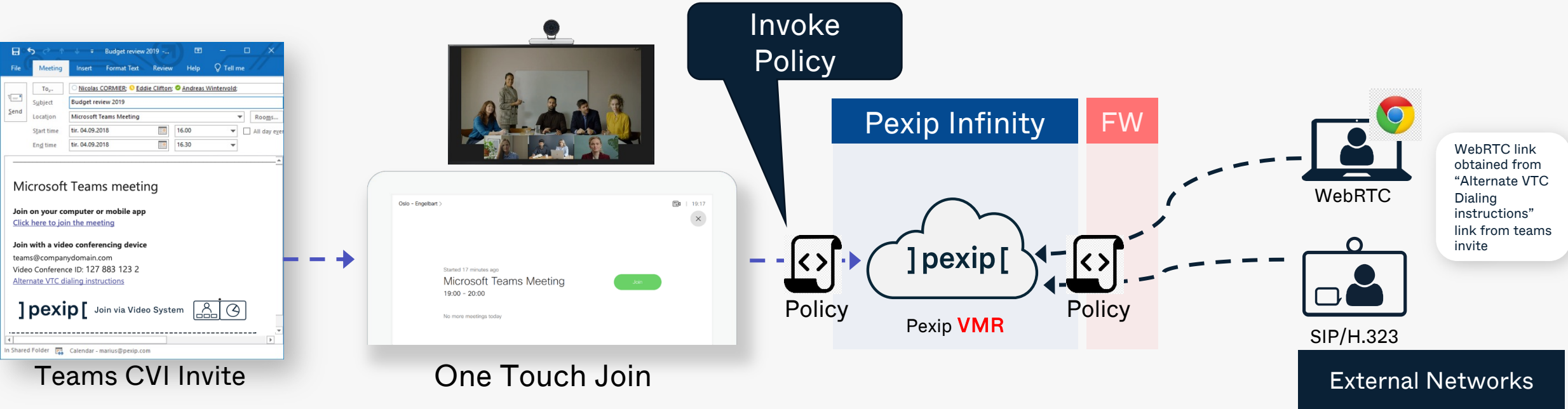


# Regular teams offering



# Business Continuity for Teams outage

- Business Continuity scenario



# Sample Teams Invite with DR options



## Video meeting invitation



### Join the meeting directly

From a VTC/SIP system, enter: **1121288493@cklab.onpexip.com**

Alternative addresses (e.g. H.323 systems): **1121288493@198.51.100.40** or **198.51.100.40##1121288493**

### Join via lobby service

From a VTC/SIP system, enter: **teams@cklab.onpexip.com** or **198.51.100.40** then enter the conference ID: **1121288493** followed by #



### From a browser

Go to: **https://localhost%3A8000/webapp/?conference=1121288493@cklab.onpexip.com**

### Test call

To test your connection from a VTC/SIP system, enter: **test\_call@cklab.onpexip.com** and verify that you can see and hear yourself



### Disaster Recovery Notice

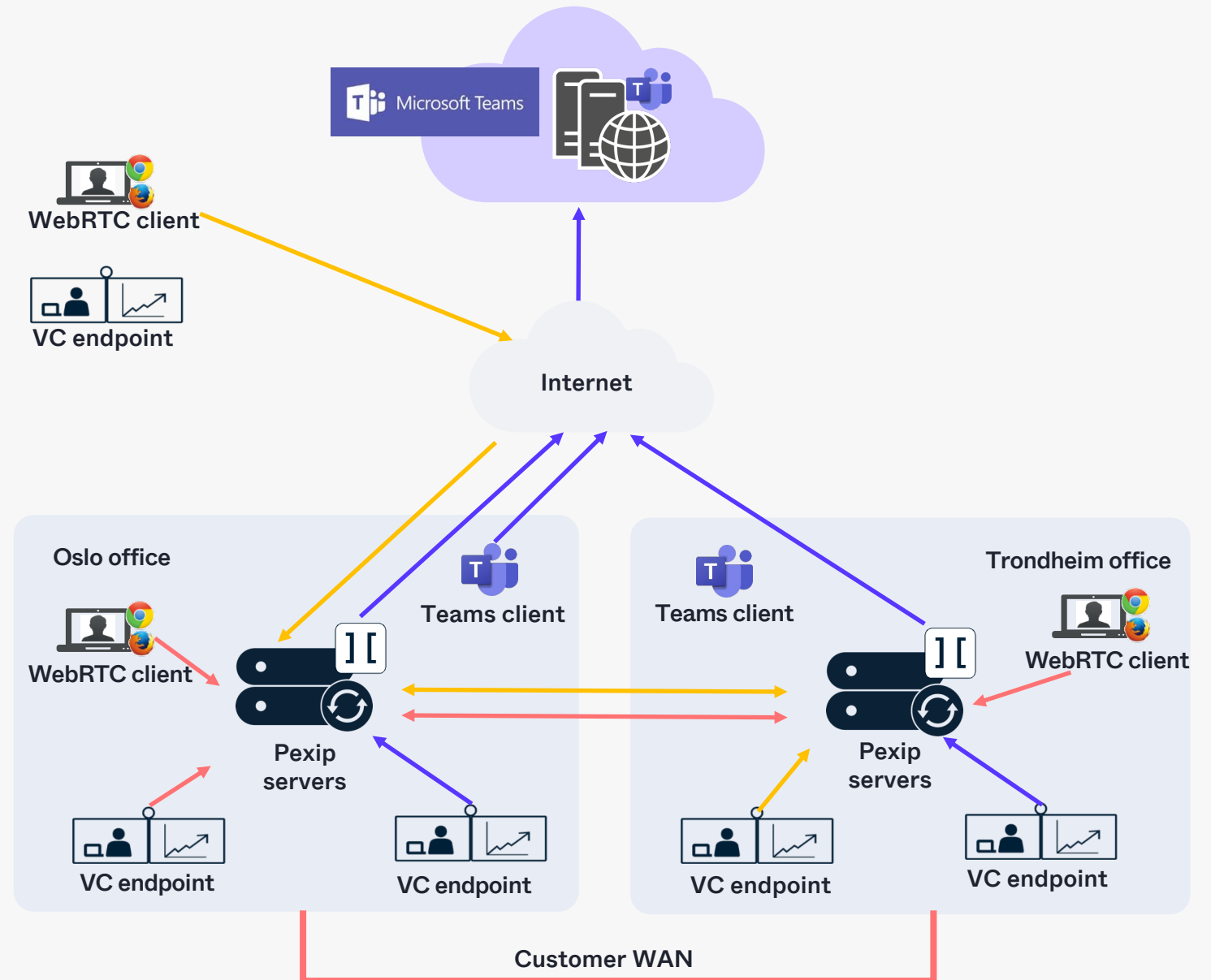
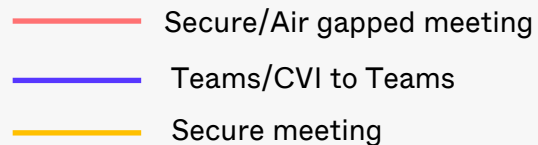
In the event that Teams is **DOWN**, please use the following link to join a Pexip DR meeting for Microsoft Teams:

**https://cklab-edges.ck-collab-engtest.com/webapp3/m/1121288493/step-by-step**

Powered by Pexip video interoperability for Microsoft Teams

## 2 button approach

- Both cloud and on-prem services used in combination
- MS Teams meetings for regular meetings
  - Consumed over Internet
- Pexip meetings for sensitive meetings
  - Pexip meetings can be exposed to Internet or as an air-gapped platform

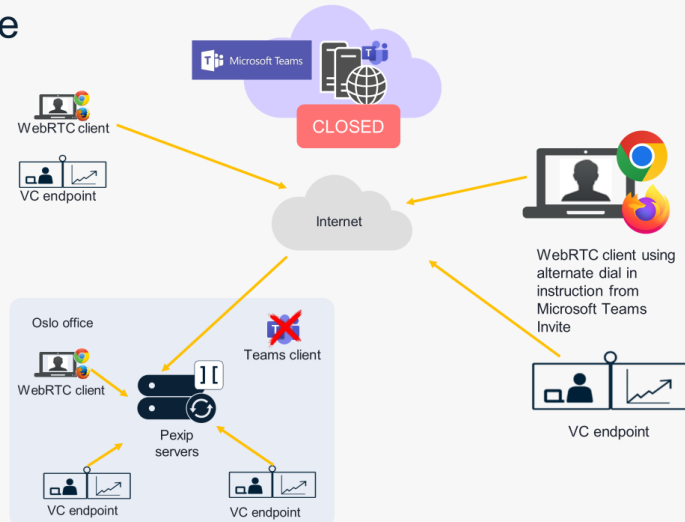




# Covering 2 different scenarios

## Microsoft Teams outage

- Pexip Secure Meetings is the failover solution.
- Re-use scheduled Microsoft Teams meetings
  - Consumed over Internet
  - Private network
- New meetings
  - Schedule Pexip Meeting via scheduling add-in.

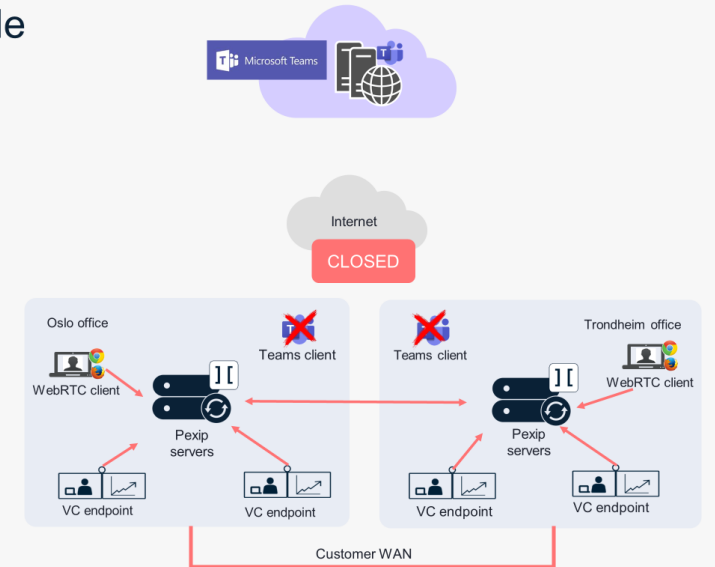


Secure meeting

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## Internet is not accesible

- No access to cloud services
- Pexip Secure Meetings are still operational for internal communication



Secure/Air gapped meeting

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