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Pexip Connect for Zoom Rooms

Enabling Teams meetings from Zoom Rooms



]pexip[+ zoom



Pexip Connect for Zoom Rooms greatly enhances the experience of joining a Teams meeting from Zoom Rooms devices.

Pexip Connect for Zoom

The most comprehensive interoperability solution for Zoom Rooms to Teams meetings.

What?

Pexip Connect for Zoom Rooms enables Zoom Rooms and devices to join Teams meetings directly from the in-room meeting controller.

For whom?

Pexip Connect for Zoom Rooms is for organizations that have Zoom Rooms and are regularly or occasionally invited to internal or external Teams meetings.

Why?

Pexip Connect for Zoom Rooms solves the biggest challenges with existing solutions and gives users the confidence that they can use their Zoom Rooms to join any kind of meeting with the user experience they require and expect.

Why Pexip Connect for Zoom Rooms?

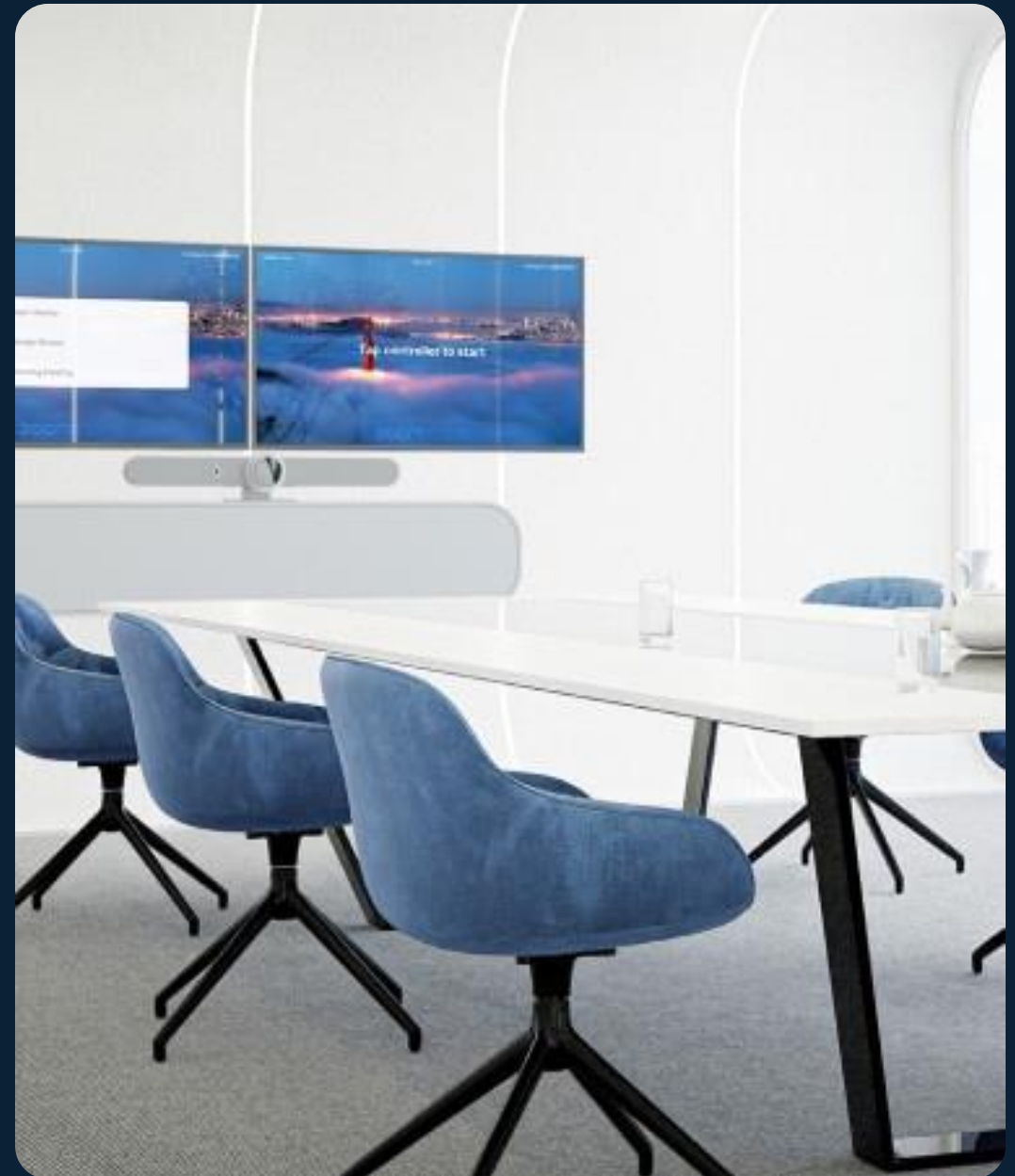
Millions of people use Zoom every day, and Zoom Rooms are used by thousands of organizations

Zoom customers are also invited to Teams meetings

Currently available solutions deliver less than ideal join and in-meeting experiences

Pexip Connect for Zoom Rooms solves customer challenges and greatly improves user experience and customer satisfaction

Pexip Connect for Zoom Rooms ensures organizations don't need to replace existing meeting room systems to join a new type of meeting



What is Pexip Connect for Zoom Rooms?

Pexip Connect for Zoom Rooms enables Zoom Rooms and Zoom-registered Cisco and Poly SIP devices* to join any internal or external Teams meeting using Pexip's interoperability service.

Pexip Connect for Zoom Rooms seamlessly integrates with the room to provide users with a familiar experience when joining Teams meetings.

Pexip Connect for Zoom Rooms supports one touch to join meetings, full use of dual-screen systems, in-room content sharing, and more.

Pexip Connect for Zoom Rooms is a high-quality alternative to Direct Guest Join.

At-a-glance:

Delivered globally as a service.

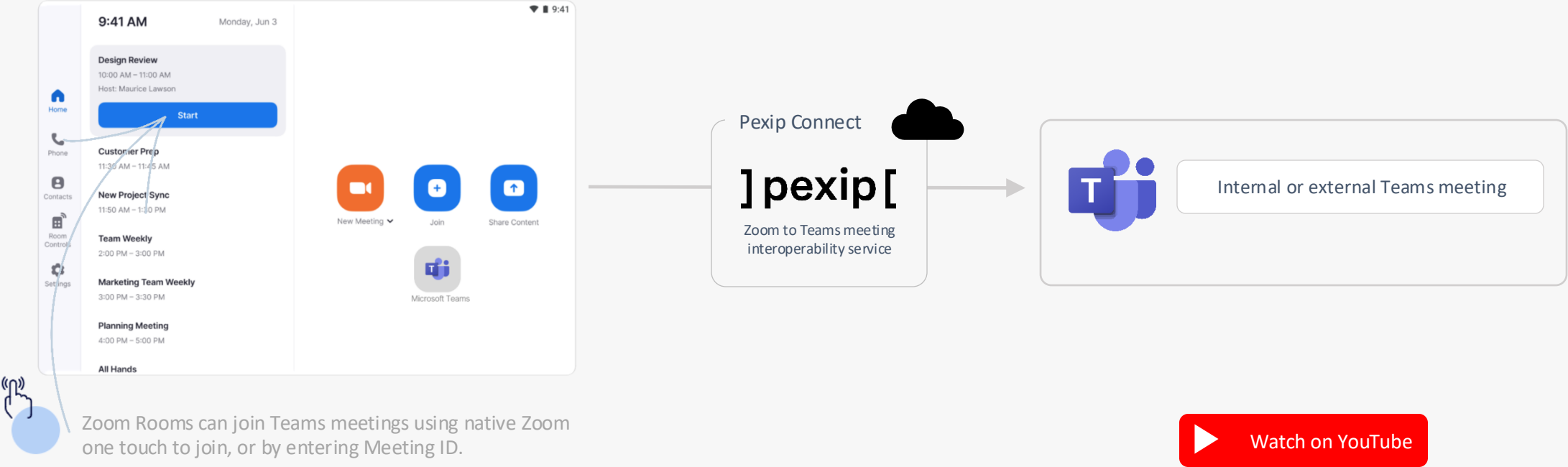
Compatible with Windows, Mac, and Android Appliance Zoom Rooms.

Available now in Zoom Rooms 6.0.0 and newer.

Simple Pexip Connect for Zoom Rooms licensing.

How does Pexip Connect for Zoom Rooms work?

Seamless integration provides improved user experience when connecting to Teams meetings from Zoom Rooms

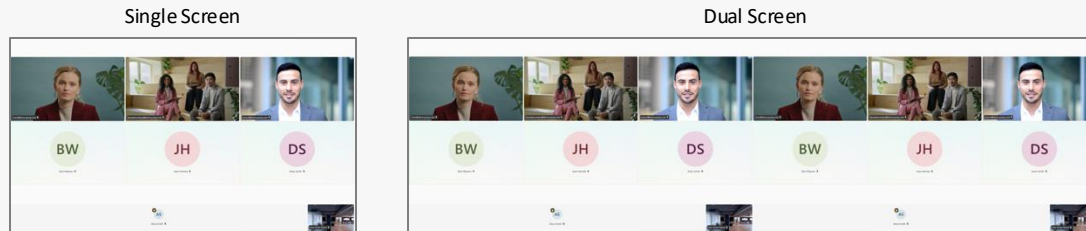


Why the Pexip for Zoom meeting experience is better

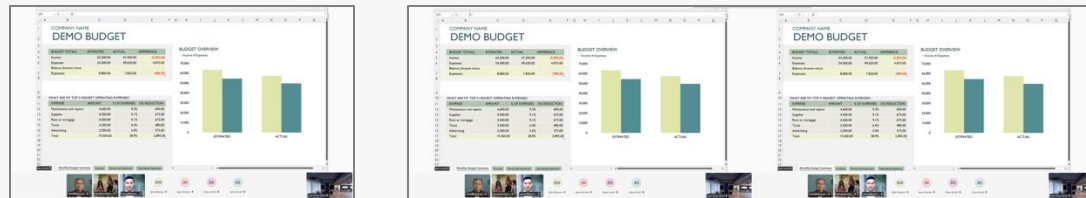
Massively improved user experience when connecting to Teams meetings from Zoom Rooms

Direct Guest Join experience

Audio/video
meeting only



Audio/video
meeting with
content share



User Experience Challenges

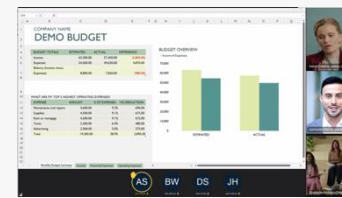
- Slower launch relative to Pexip Connect for Zoom Rooms
- Limited focus on participants when receiving content
- Does not support in-room content sharing – only receive
- Only single screen is supported
- Content is replicated on both screens if on a dual-screen system

Pexip Connect for Zoom Rooms user experience

Single Screen



Dual Screen



Strengths

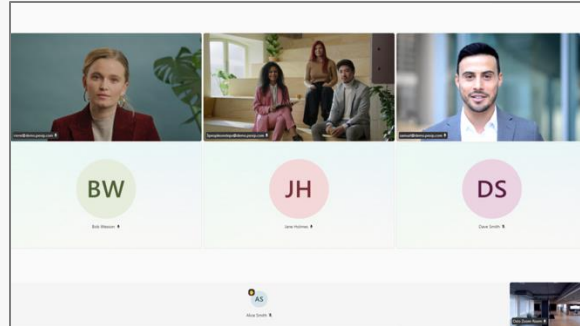
- Quicker and more reliable meeting join experience
- Support one touch to join and ad-hoc join using Meeting ID
- Supports multiple screens with people and content using both
- Supports in-room screen sharing, e.g. using HDMI cable or in-room Zoom wireless sharing

Why the Pexip for Zoom meeting experience is better

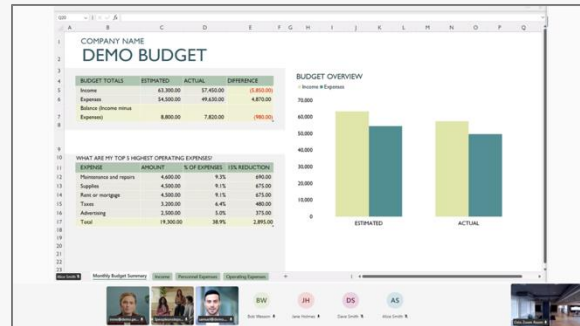
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Direct Guest Join experience

Single Screen

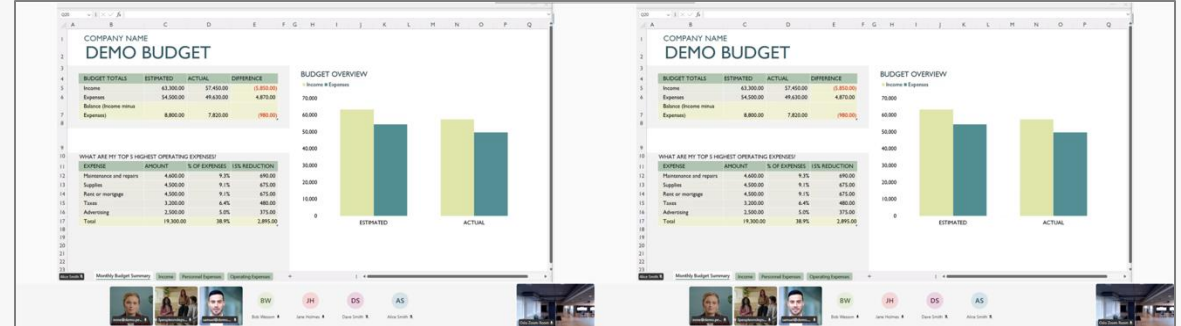
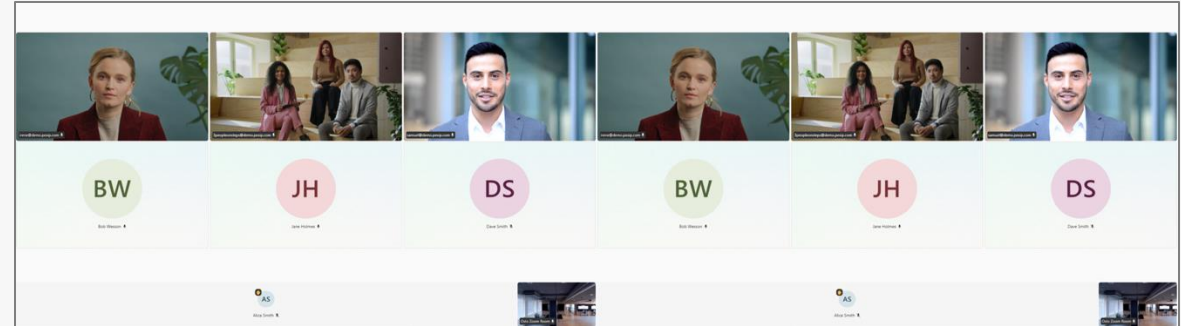


Audio/video
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Audio/video
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Pexip Connect for Zoom Rooms experience

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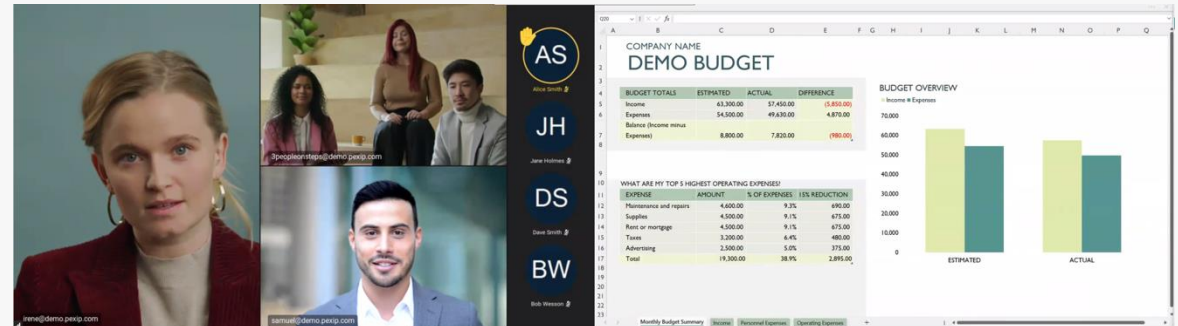
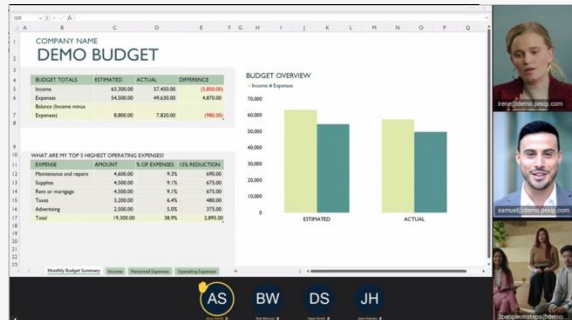


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How to implement?

- Pexip service help pages: ([link](#))
- Zoom Rooms release notes : ([link](#))

Pre-requisites:

Requires Pexip Connect for Zoom Rooms license plan.

Zoom Rooms updated to version 6.0.0 or newer.

Pexip-side configuration:

There is no Pexip-side configuration needed.

Once a Pexip license plan has been purchased, the Pexip certified partner will provide the “Pexip Customer ID” needed for Zoom admin config.

Zoom-side configuration:

Set “Preferred Meeting Interoperability Connection Method” order to prioritize SIP or Pexip CVI

Enter “Pexip Customer ID”

Zoom Rooms updated to version 6.0.0 and newer.

Set desired default view and content sharing options.

Useful Zoom support notes:

Zoom H.323/SIP Room Connector: https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0060661

Zoom Room SIP calling requirements: https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0067564

Zoom Client SIP calling requirements: https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0066051



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