CAROLYN HILPISCH

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Full-stack engineer with a background in management, small business ownership, and customer service. Seeking a position where my multi-tasking skills paired with my detail-oriented personality can be utilized as part of a team. Extremely capable at managing all personalities with over 20 years of experience in customer service. I strive to attain results and achieve success, all while utilizing my creativity to find workable solutions to problems. Earned a certificate in Full Stack engineering from the University of Minnesota Coding Bootcamp.

TECHNICAL SKILLS

Frontend: HTML5, CSS, JavaScript, JQuery, Bootstrap, AJAX, JSON

Backend: Node.js, MySQL, MongoDB

PROJECTS

The Park Pack App | The Code | The Website

- Summary: A social media app for dogs and their owners. Allows a user to view profiles of other dogs, chat with the owners, and set up a dog date.
- Role: Backend Designer
- Languages/Tools: Node.js, Express, Sequelize, mySQL, socket.io, Sweetalert, Javascript, HTML, CSS

The Daily Recreational | The Code | The Website

- Summary: An app that allows a user to choose outdoor activities within a specified state.
- Role: Back and frontend designer
- Languages/Tools: HTML5, CSS, Javascript, jQuery, API, JSON, Bootstrap, Google Fonts, AJAX

The Weather App | The Code| The Website

- Summary: An app that gives the current weather and 5 day forecast of a chosen city.
- Role: Sole Author
- Languages/Tools: HTML5, CSS, JavaScript, jQuery, JSON, API, Bootstrap

WORK EXPERIENCE

The Oceanaire

February 2018-present Minneapolis, MN

Server

Served customers in an upscale, high-end seafood restaurant in downtown Minneapolis.

- Interacted with an average of 100 guests per evening, coordinating with bar staff, management, and the back of house to create an exceptional dining experience for every guest.
- Rated by guests with a 100% customer satisfaction across a nationwide company with 12 locations, giving me a ranking in the top ten company-wide.
- Utilized my extensive menu knowledge and selling skills to maintain a high guest check average that was recognized by management.

MHCP, LLC

December 2016-February 2018 Colorado Springs, CO

Owner/Operator

Multifaceted position tasked with all operations included in a small business.

- Created a new product in the Colorado market, resulting in 100+ new accounts in 4 target territories in Colorado.
- Coordinated over 100 client accounts, acting as the key resource for clients and the relationship builder for the business.
- In charge of educating both clients and patients on the products offered and their benefits; coordinating both sales and a kitchen force; increasing client base and ensuring patient satisfaction.

EDUCATION:

Certificate, Full-Stack Engineering - University of Minnesota Bachelor of Arts, Business - University of St. Thomas

Minneapolis, MN St. Paul, MN