

Chatbot:

Features for open-end questions

- It can calculate the sentiments of users' response (positive, neutral, negative). ex) How you feel about the price of in-game-purchase?
- It can extract the keywords from the user's response.
ex) I think the price of the items are too expensive.
→ price, items, expensive

Chart 1 → Top 10 keywords for Question # 1 → bar chart

Chart 2 → Distribution of sentiments for Question # 1 → pie chart

Task 1: Think about at least 5 open-ended questions and how these questions can be used to create a meaning chart. Remember these charts will be shown to the admins of the Golintown. This chart should help them to make future finance related decisions or strategies.

Due by next Friday → scott@logncoding.com