

Talk with Gloria about finalizing our scope of project.

End-goal is a resource platform. Platforms like 211 Maryland already exist. Multi-language, food, work, immigration already included. Direct users to this website. Maybe a new platform isn't what they need.

Transportation information is a need of the community based on one interview.

What can we do in our time in the Capstone class?

- Other Center of Community Engagement Group- working on personas for future work.
- Original scope is the same thing for client-side. Should we stick to this? There might not be enough time to create a platform. But also, why create a new one if 211 is already a thing, why reinvent the wheel?
  - Idea: create some sort of piece to promote this website? Maybe a navigation guide? Focus on creating a tab under this website? Like a "More Information" tab
  - Create the user personas for clients for future work, e.g. other capstone classes, outside work, developers, etc.
- Use this small scale platform tailored to the community we are working with
- Develop user personas to help facilitate future work, linktree/pdf or guide to use 211, or mini platform.
  - If linktree or pdf- more focused small-scale platform (resource compilation).
- User persona assignment- CJ, Sid
- Linktree or Resource Compilation- Matt, Rohan

Information hub- directory of resources like 211 Maryland, FAQs, how to guide for resources other ideas???

- Information hub can be through linktree maybe
  - Narrow down resources
  - Legal aid
  - Diaper distribution/ family focus/ young children
  - Food distribution
  - rental/housing assistance
  - transportation

Quick podcast or interview like version to put out - audio guide

If they're looking for legal aid- qr code of document will have name of resource, address, and how to get there with public transportation

- Think of accessibility
  - Is it possible to create an information hub for physical distribution
  - Outreach events- give out information there

- For example, when community members are at the CP Food Bank, talk to community members if they are looking for other resources. Table at event with printed out resources that has both physical and digital accessibility.

Ask Lisa with College Park Food Bank population of people who do and don't have phones

- To know if we will use qr codes or physical documents for information hub
- Hopefully meet thursday the 10th at 7pm

1. User personas 3-5 are good.
2. Cover the immigrant community, salary range should be up to 60,000\$ and minimum wage salaries.
3. Many people will be coming in to get food and they would be a great group to be there.
4. Muslim, other countries, have been growing a lot.
5. Students and veterans are a good idea as well.
6. Information hub would require, food distribution, legal aid, diapers(family focus), transportation, and housing rental assistance.
7. Add maps and directions to get there.
8. an audio guide
9. add an audio guide to the user personas