

## **Network Management Transparency Statement**

Absaraka Cooperative Telephone Co., Inc.

FRN: 0003-7419-49

Type of ISP Service: Copper-based DSL

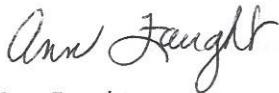
*Description of Service:* Absaraka Cooperative Telephone Co, Inc.(the Company) broadband Internet service is delivered over copper cable. Customers subscribing to our DSL service access our network using cable modems and can utilize wireless routers within the premises. The company's goal is to ensure that all its customers experience a safe and secure broadband Internet environment that is fast, reliable and affordable.

*Effective Date:* June 11, 2018

First time disclosure.

### **Certification of Filing Accuracy**

I state under penalty of perjury that the foregoing is true and correct. Executed on July 2, 2018.



Ann Faught  
General Manager

### **Substantive Disclosure Submission**

#### **Network Management Practices**

*Blocking:* The Company does not block or otherwise prevent end users access to lawful content, applications, service, or non-harmful devices in any way.

*Throttling:* The Company does not throttle, impair or degrade lawful Internet traffic.

*Affiliated Prioritization:* The Company does not prioritize Internet traffic and has no plans to do so.

*Paid Prioritization:* The Company does not receive payment, monetary or otherwise, directly or indirectly, for delivery of traffic and have no plans to enter into paid prioritization deals to create fast lanes.

*Congestion Management:* The Company monitors the connections on its network and if congestion emerges, we purchase additional bandwidth.

*Application-Specific Behavior:* The Company does not block or rate-control specific protocols or protocol ports in any way.

*Device Attachment Rules:* The Company has no restriction based on devices. For best results, DSL modems and wireless modems used on the network should be purchased from Absaraka Cooperative Telephone Co., Inc. The Company is not responsible for the functionality or compatibility of any equipment provided by the customers. Customers are responsible for securing their own equipment to prevent unauthorized access to the Company's broadband network by third parties and will be held responsible for the actions of such third parties who gain unauthorized access through unsecured customer equipment.

*Security:* The Company promotes the security of its network and patrons by protections from such threats as spam, viruses, firewall issues, and phishing schemes. The Company deploys spam filters in order to divert spam from an online customer's email inbox into a quarantine file while allowing the customer to control which emails are identified as spam. Customers may access the spam files through the email.

### **Performance Characteristics**

*Service Description:* The Company offers Copper DSL-based broadband. Download and upload speeds offered are:

4 Mbps download	1 Mbps upload
8 Mbps download	1 Mbps upload
10 Mbps download	1 Mbps upload

We make every effort to support the advertised speed and latency. We will dispatch a technician to customer's sites to perform speed tests as needed to troubleshoot and resolve speed and application performance caused by the Company's network. However, the bandwidth speed at which a particular distant website or other Internet resources may be downloaded, or the speed at which a customer information may be uploaded to distant websites is affected by factors beyond the Company's control. In addition, service performance may be affected by the inside wiring at the premise or the number of devices used on a network. Accordingly, the customer must consider the capabilities of their own equipment when choosing Absaraka Cooperative Telephone Co., Inc. broadband service. Computers and/or wireless or other networks in a home or office may need an upgrade in order to take full advantage of the broadband plan.

The Company tests each service for actual and expected access speeds at the time of network installation to demonstrate that the service is capable of supporting the advertised speed. Customers wanting assistance on checking their actual speeds using a speed test are asked to call the office at 701-896-3404.

*Impact of Non-Broadband Internet Access Service Data Services:* Not applicable.

## Commercial Terms

*Price:* The minimum period for which DSL Access Services is provided to a customer and for which charges are applicable in one month. We do not offer stand-alone DSL. There are no usage-based fees. The following rates are applicable to Residential and Business Customers when DSL service is provided in conjunction with and over the same loop facilities used to provide an associated local exchange service:

	<u>Monthly</u>	<u>Non-recurring</u>
4.0 mbps download/ 1.0 mbps upload	\$29.95	\$99.00
8.0 mbps download/ 1.0 mbps upload	\$44.95	\$99.00
10.0 mbps download/ 1.0 mbps upload	\$48.95	\$99.00

*Privacy Policies:* The Company does not inspect, store, or sell network traffic or use it for any other purpose.

*Redress Options:* The Company maintains a customer service department available by telephone with an expedite process to resolve any problems.