

NATIVE AMERICAN TELECOM – PINE RIDGE, LLC

10 White Tail Deer Road, Pine Ridge, South Dakota 57770
Telephone: 605-562-2223; E-Mail: Info@NativeAmericanTelecom.com

BROADBAND INTERNET ACCESS SERVICE DISCLOSURE

Scope of Coverage

Native American Telecom – Pine Ridge, LLC (“Native American Telecom”), FCC Registration Number 0019194083, is a fixed wireless broadband service provider serving the Pine Ridge Indian reservation. Native American Telecom hereby submits this new disclosure of its network management, performance characteristics, and commercial terms of its broadband internet access service (“BIAS”), in accordance with 47 C.F.R. § 8.1.

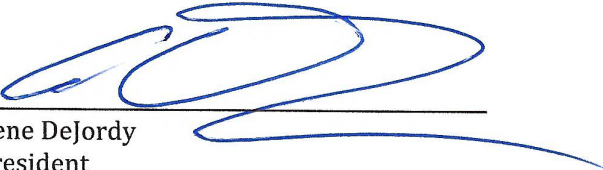
Disclosures

- 1) Blocking – Native American Telecom does not block any lawful content on its network, enabling users to browse, stream, send email, and freely use Internet access, provided such use does not violate any federal, state or local government laws.
- 2) Throttling – Native American Telecom does throttle traffic on its network.
- 3) Affiliated and Paid Prioritization – Native American Telecom does not use any method of prioritization on its network.
- 4) Congestion Management – Native American Telecom does not employ network congestion management mechanisms that result in reduced performance.
- 5) Application Specific Behavior – Native American Telecom does not change, modify, or take action based upon application specific content.
- 6) Devise Attachment Rules – Equipment used to access Native American Telecom’s network is configured at the time of customer activation; once activated, there are no restrictions or approvals necessary for network access.
- 7) Security – Native American Telecom utilizes network firewalls to protect the network from malicious attacks.

- 8) Service Description – Native American Telecom provides fixed wireless broadband service.
- 9) Impact of Non-Broadband Internet Access Service Data Services – Native American Telecom offers telecommunications and information services to consumers, including voice telephone services, which do not affect the last mile capacity or performance of BIAS.
- 10) Price – Native American Telecom’s rate for BIAS is \$35.00 per month with no installation charges or termination fees. Native American Telecom also provides discounts to eligible households on Tribal lands that are not able to afford the cost of service.
- a. Data Speeds -- Native American’s upload and download speeds range from 4 Mbs to 30 Mbs, depending upon the evolution of network equipment used to deliver BIAS to customer locations. All newer equipment achieves upload and download speeds at least 20 Mbs.
 - b. Latency -- Native American Telecom’s average latency is 20 ms.
- 11) Privacy Policies – Native American Telecom does not disclose or share any customer information with third parties or with affiliated entities.
- 12) Redress Options -- Native American Telecom works to resolve customer issues and concerns. Customers service personnel are available to address customer issues and concerns in person at Native American Telecom’s Internet Library and Technology Center at 10 White Tail Deer Road, Pine Ridge, South Dakota 57770 or by email at info@NativeAmericanTelecom.com or by phone at 605-562-2223.

Certification

The foregoing disclosure of BIAS offered by Native American Telecom is true and correct to the best of my knowledge and belief.



Gene DeJordy
President
Native American Telecom – Pine Ridge, LLC

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