

# Cassandra Kluse

## AI Trainer & Content Writer

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Diligent and motivated professional seeking a rewarding career as an AI Tutor. Currently completing the Front-End Engineer Career Track through Codecademy, with skills in JavaScript, Python, HTML, and CSS. Leverages excellent writing, research, and analytical abilities refined through three years in freelance writing. Possesses extensive experience as an AI Trainer, specializing in testing and refining generative AI models to improve response quality.

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## EDUCATION

<b>Certificate - Front-End Engineer Career Path</b> <i>Codecademy</i>	2024
<b>Certificate - Geographic Information Systems</b> <i>Penn State University</i>	2015 - 2016
<b>Bachelor of Science (B.S.)</b> <i>Valparaiso University</i>	2011 - 2015

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## SKILLS

**Technical Skills:** Python, JavaScript, HTML, CSS, Artificial Intelligence, Generative AI, Git, ArcGIS  
**Other Skills:** Debugging, Technical Writing, Content Writing, Research, Problem-Solving

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## WORK EXPERIENCE

<b>AI Content Writer</b> <i>Data Annotation</i>	Feb 2023 - Present
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- Developed diverse prompts across natural language and coding domains to train and evaluate generative AI models
- Created sample code in Python, JavaScript, and HTML to assess AI models' ability to understand, generate, and debug code
- Tested models' performance on coding tasks such as explaining code snippets, identifying errors, and writing functions from descriptions
- Engaged in open-ended conversations and role-play scenarios with AI to evaluate language understanding and generation capabilities
- Curated and provided relevant text data from web pages, documents, and books to train models' reading comprehension and information extraction skills
- Designed test cases to analyze models' robustness in handling ambiguous, incorrect, or unsafe user inputs
- Collaborated with the AI development team to provide detailed feedback and suggestions to refine model architecture, training data, and output quality

<b>Freelance Writer and Editor</b> <i>Self-Employed</i>	Mar 2021 - Present
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- Delivered high-quality content for diverse clients across multiple industries, including BetterHelp, Glassdoor, Glority Software, Growthink, and Microsoft
- Distilled complex topics into clear, compelling content across various formats such as articles, website copy, e-books, business plans, and technical documentation
- Partnered with cross-functional teams to align on project requirements and goals, provide status updates, and incorporate feedback to ensure successful on-time delivery
- Juggled multiple simultaneous projects with ease, consistently meeting deadlines through excellent organization, prioritization, and attention to detail