

SITK® for LabVIEW™
Support and Maintenance Subscription Quote

A support and maintenance subscription is available for the Scientific Imaging ToolKit™ for LabVIEW™ (SITK® for LabVIEW™) software package provided by R Cubed Software Consultants, LLC.

Prerequisites: This support and maintenance subscription is only available to registered owners of the SITK® for LabVIEW™ software package who request it within 18 months of the original purchase date of the software package or within 6 months of the expiration of a previous support and maintenance contact.

Support: Support includes telephone and email support relating to the understanding and use of the SITK® for LabVIEW™ software package. It does not include instruction on the use of LabVIEW™ or any other software unless it is directly related to the SITK® for LabVIEW™ software. Telephone support is generally available during the hours of 8:00AM to 6:00PM EST. A reasonable attempt will be made to answer all email requests for support within 24 hours. This response may not necessarily entail a solution but will at least be an acknowledgement of receipt of the request. Actual solutions may take several days or more depending on the nature of the problem.

Maintenance: Maintenance includes electronic copies of all software releases issued at no cost. This software will be distributed either via email or FTP site download. If CDs are required, a fee of \$35 (plus shipping) will be charged to cover the cost of the CD.

Term of subscription: This subscription will commence upon the receipt of a valid Purchase Order made out to R Cubed Software Consultants, LLC or other prearranged method of payment and will continue for a period of one (1) calendar year. An email reply will be sent to the specified purchaser indicating the starting and ending dates of the subscription period. A hard copy reply will be sent upon request.

Cost: The cost of the SITK® for LabVIEW™ Support and Maintenance subscription for one year is about 1/3 of the current purchase price of the SITK® for LabVIEW™ toolkit. Based on current prices, the cost of a subscription is as follows:

SITK® for LabVIEW™ 32/64 bit - Subscription Price: **\$600.00***

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*Prices subject to change without notice. New Jersey purchases add 7% sales tax.

Add 4% surcharge for payment by credit card (5% for non-USD credit cards).

Add \$60 surcharge for payment by bank wire.

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