



Lab Nauseam - Dawn of the DEP

Hello! Can I have a quick show of hands? Who's managing lab environments?

And by that, I mean computers that are shared, by multiple users?

Who's still imaging? Me too - ish.

Are you concerned about the direction Apple is taking as it seems to be dropping support for this? Me too. Who's moving, or has moved their workflows to DEP? Me too - ish.

I'd like to share the journey I'm taking - and I say TAKING on purpose, because I don't think we're quite where we want to be just yet.



I'm Neil and I joined UEL in 2004, working in one of its schools supporting specialist music facilities. Like lots of folks who do what we do, I didn't have an IT background - I had a music degree and I was a sound engineer.

Back then we had a couple of labs of eMacs and that's where I got bitten by the Apple bug. One thing led to another and now I'm with IT Services.

<C> I'm also honoured to be one of the administrators on the Slack, where you may know me as this person.

The University of East London

Over 19,000 students

3 campuses

470 Macs, 200 in labs

2015 - 2018, Jamf Pro

April 2018, Jamf Cloud



UEL has more than 19,000 students, spread over our Docklands, Stratford and University Square Stratford campuses.

We manage around 5,000 PCs, with Macs making up about 10% of the estate. On both platforms, we manage 2 key sorts of experience - a 1-1 model for staff, and a shared “Lab” model for students.

We’ve been managing our Macs with Jamf Pro since 2015 and we’ve just migrated to Jamf Cloud. The migration was really smooth - we worked with Moof-IT and Jamf, who were both great - and it meant we could get rid of 4 on-premise servers, saving my team and I time as well as resources.

“

A rising star of education. The most improved university in the UK over the past decade for the quality of its student experience

- Times Higher Education Student Experience Survey

”

In this year's Times Higher Education survey for Student Experience, we were called out for increasing our score by nearly 15 points since last year, a jump that was higher than any other UK university.

Resources

<https://soundmacguy.wordpress.com/2018/05/06/lab-nauseam-dawn-of-the-dep>



Before I begin, a copy of these slides, resources and links to all the other things I'll mention will all be on my blog, so don't worry about taking notes.

Once upon a time...



I'd like to tell you a story. Once upon a time, one summer, there was a lab.

<C> and it was a happy lab.

It was time for the Macs to get their annual re-image up to the current version of macOS.

Once upon a time...



So, you'd NetBoot the lab, remotely.

<C> Jamf (or Casper) Imaging would open, then Autorun imaging would kick off.

Once upon a time...



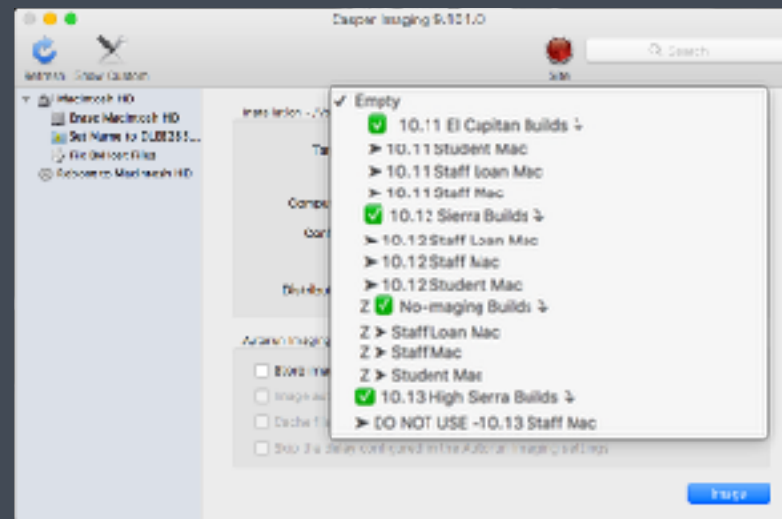
Magic!

Once upon a time...



And you'd walk away, feeling pretty good about yourself.

Once upon a time...



If you were provisioning a new Mac, you'd give it a hostname

<C>, then choose a configuration that told Jamf the version of macOS you wanted and that you wanted it to be a Student facing computer.

Its role (whether the Mac was staff or student facing), was stored in an Extension Attribute.

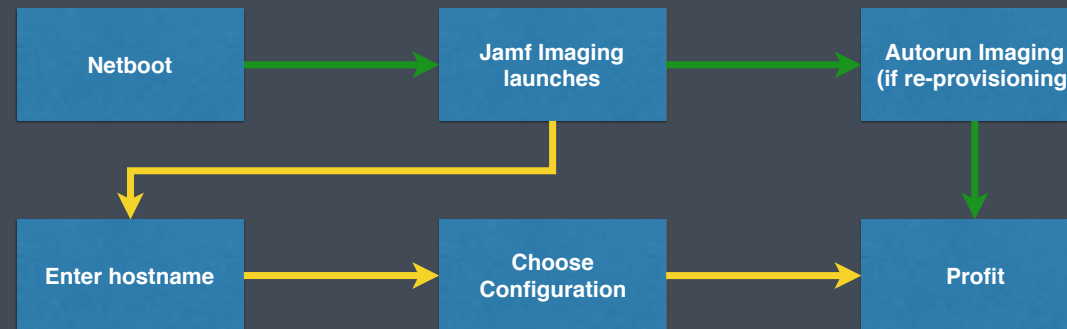
Depending on what you'd select here, staff or student, we'd write a corresponding dummy file to the Library folder and using the API, have a script set the proper value of the Extension Attribute based on that file.

Once upon a time...



After you clicked the Image button, you'd walk away, feeling pretty good about yourself.

Modular imaging workflow



This modular workflow might look like this. Once you hit that Imaging button...

Modular imaging workflow

Profit

AutoDMG - base image

MDM profiles - some preferences

First-run script - everything else

Policies - software etc

We'd lay down a clean, never-booted AutoDMG image...

<C> have MDM profiles set most preferences

<C> Run a script to do everything else (like enable screen sharing, set the timezone and so on)

<C> and have policies to get all the software installed

The hostname is important to us...

And for it to work, we really need to set the hostname...

DL EB 285 - 12345

Campus
Building
Room
Asset number

Because our hostnames tell us the <C> Campus (Docklands), <C> Building (East Building), <C>, Room number <C> and our own internal Asset number.

This means we can create smart groups, based on the computer name...

Computers > Smart Computer Groups >

All DL Student Macs

Computer Group

Criteria

AND/OR		CRITERIA	OPERATOR	VALUE		
	▼	Mac User Role	= ▼	Student	▼	Delete
⌋ ▼	▼	Computer Name	like ▼	DL	⋮	Delete
+ Add						

...that have all the student facing Macs in a whole campus or building.

Computers > Smart Computer Groups >

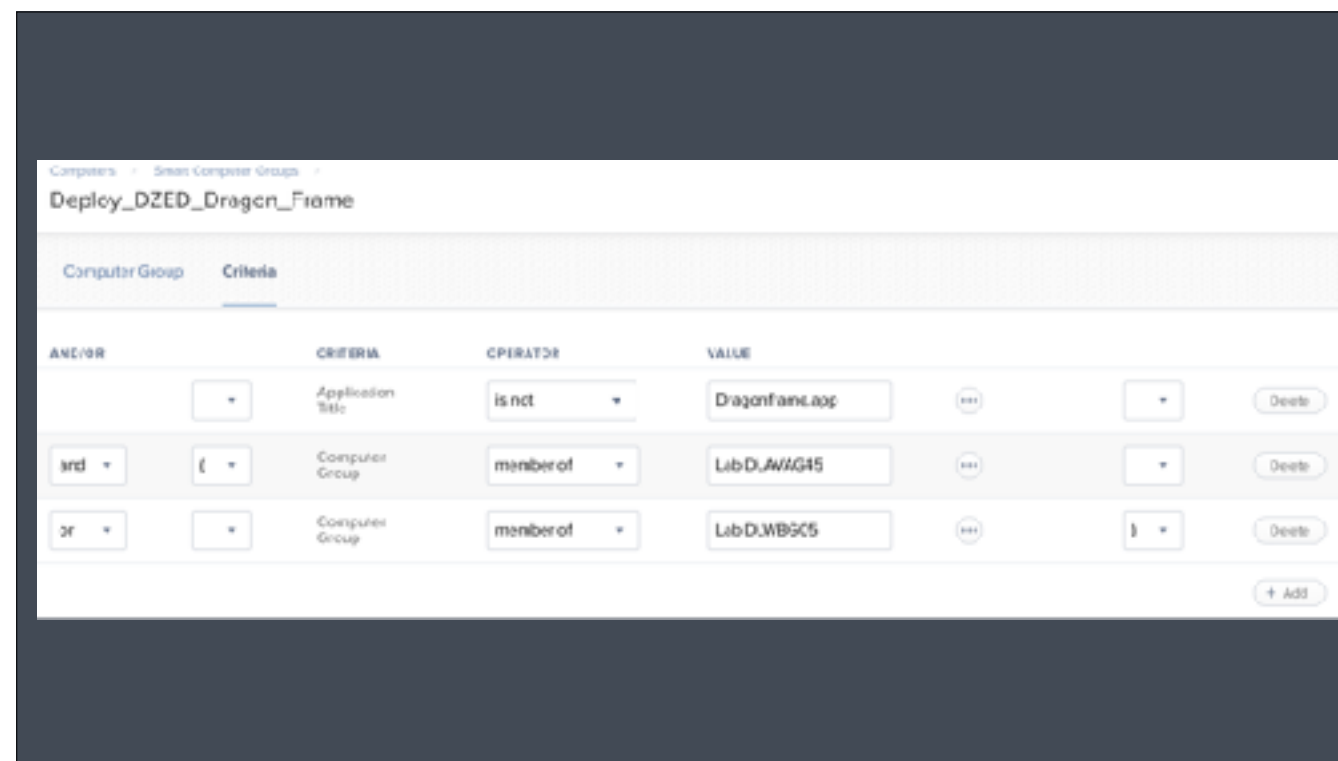
Lab DLEB240

Computer Group

Criteria

AND/OR	CRITERIA	OPERATOR	VALUE	
	<div>▼</div> Computer Name	Ike ▼	DLEB240	<div>AND</div> <div>▼</div> <div>Delete</div>
				<div>+ Add</div>

...or have all the Macs in a specific room or lab...



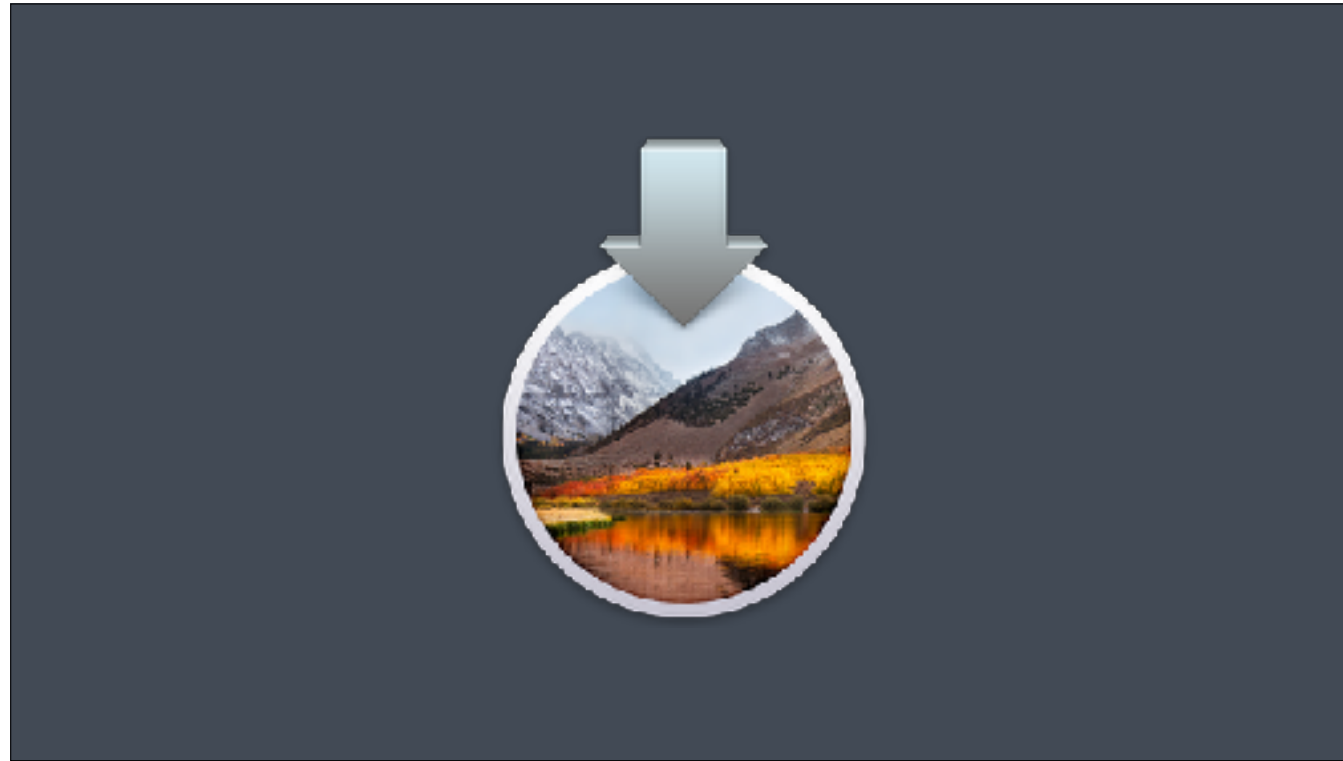
When it comes to deploying an application, say Dragonframe, we could have a Smart Group that looks for Macs that are in the labs that require it but don't have it installed.

With this, we can scope a policy to this group that installs Dragonframe. If you want to deploy more applications, just create a similar smart group and policy for each one.

We also deal with version control for each application but that's a bit beyond the scope of this presentation.

Times were good...

Times were good!



Then High Sierra came along...

“

Apple doesn't recommend or support
monolithic system imaging when upgrading or
updating macOS.

- Apple, <https://support.apple.com/en-us/HT208020>

”

And Apple did this.

APFS and firmware



Because we have a new file system, that needs up to date firmware to boot from. The process of laying down an image doesn't install firmware.

UAMDM & UAKEL



If you image and your Macs are automatically enrolled into your MDM with your imaging tools, you'll have User Approved MDM to contend with. As well as User Approved Kernel Extension Loading.

<C> or Ukulele. You can't even click that Approve button remotely - you have to use a physical mouse on the actual Mac. Once you've approved MDM, you can push a profile to approve specific extensions, or the all the extensions from a specific vendor.

isimagingdead.com

?

So, is imaging dead?



It's looking that way.

Now what?

So, what can we do?

Stay on Sierra?

Could we stick with what we have?

Not really. When Apple release new Macs, you probably won't be able to downgrade them. And I don't think this is going to blow over...

In-place upgrade?

We could deploy 10.13 as an upgrade. You'd get the right firmware, you wouldn't have to deal with User Approved MDM and you wouldn't have to change your imaging workflows.

I don't particularly like this one either.

You end up with bits left over from the previous OS and some Apps that install things all over the place. What about new Macs?

Installation based workflow + DEP

So that leads us here. A clean installation of macOS, followed by enrolling it into Jamf through DEP. User Approved MDM is dealt with and we can take care of those kernel extensions with a profile.

Let's assume...



APNS



MDM

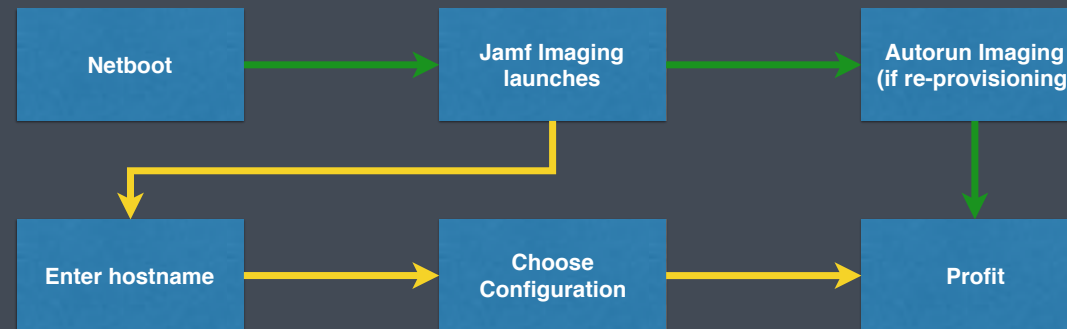


DEP/Apple School Manager

At this point I'm going to assume APNS is allowed over the network and that we're using MDM.

I'm also going to assume that we've just set up Apple School Manager (or Business Manager if you're not in education) and that our Macs are added to it.

Modular imaging workflow



Let's look at the old workflow again.

We need to complete most of the steps first...

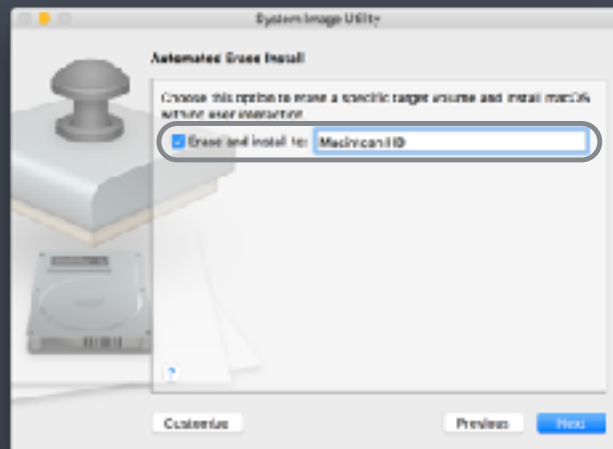
Modular imaging workflow

Profit

...then the OS gets laid down at the end.

But with an install based workflow, we need to get the OS on there at the beginning...

Install a clean macOS



```
startosinstall --eraseinstall  
APFS only
```

Now, with High Sierra 10.13.4, Apple have given us a couple of ways to achieve that.

For the moment, you can still use NetBoot - create a NetInstall set with System Image Utility and set it up to automatically erase and install (this was broken with 10.13 but fixed in the update).

Or with Macs that have APFS volumes, get Apple's installer application onto them and trigger the startosinstall command with a new --eraseinstall flag.

PreStage Enrolment

General

JAMF PLAN NAME Optional name for the PreStage enrolment

ORG ID

PRESTAGE ENROLMENT PROFILE NAME
Profile name to associate with the PreStage enrolment. Services associated with the selected DEP instance can be assigned the PreStage enrolment.

[View DEP instance manager](#)

☐ Automatically assign new devices to this PreStage enrolment

PRESTAGE SITE Site that computers will be added during enrolment

None

☐ Use existing site membership, if applicable

☐ Use existing device information, if applicable

SUPPORT PHONE NUMBER Support phone number for the organization

000 000 0000

JAMF SERVICE Services to associate with the PreStage enrolment

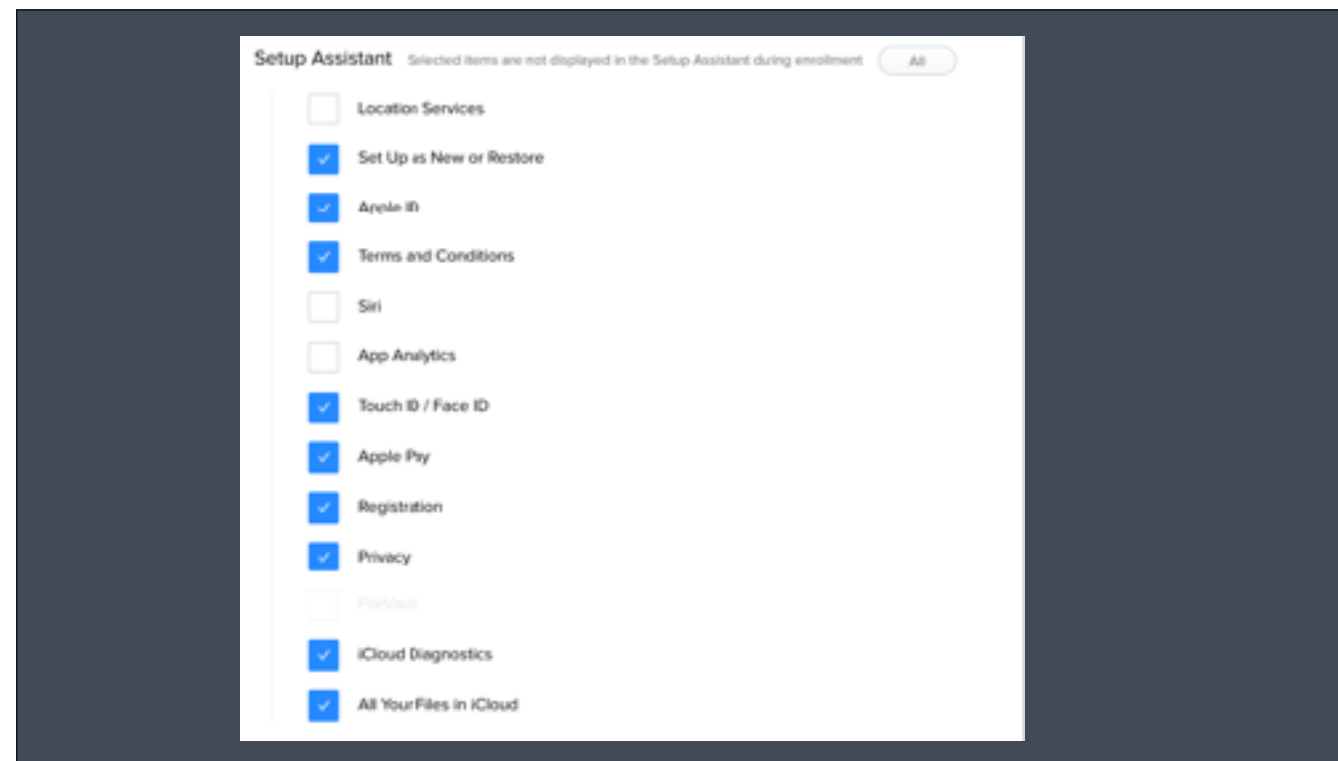
IT Services

☐ **Require Authentication**
Requires the user to provide username and password on computers with macOS v10.10 or later

☒ **Require MDM Profile Monitoring**
Requires the user to apply the MDM profile

☒ **Allow MDM Profile Removal**
Allows the user to remove the MDM profile

Next, You'd need to set up a PreStage Enrolment in Jamf



...this can skip the parts of the Setup Assistant want to

Account Settings

Management Account

Local administrator account to use for managing computers enrolled via user-initiated enrollment

ACCOUNT USERNAME

_jsadm

Edit the management account via the User-Initiated Enrollment settings

Create an additional local administrator account

Additional local administrator account to create for computers enrolled via user-initiated enrollment

USERNAME

admin

PASSWORD

VERIFY PASSWORD

Hide Account

Hide this local administrator account from users

Local User Account Type

Type of user account to create during enrollment

Administrator Account

Make the user an administrator for the computer

Standard Account

Make the user a standard user on the computer

Skip Account Creation

The user will not create a local user account

...and create a local administrator account

Install/DEP workflow

NetInstall /
startosinstall
Power on new Mac

DEP Enrol via Setup
Assistant and login
with local admin

Profit

In terms of our workflow, we get this far...

macOS gets installed and you can log in with the local admin account.

But

However...

The hostname is important to us...

We still want that hostname.

So is the role...

And we still want to set that role.

Because we still want to use our original smart group and policy workflows to determine which software gets installed.

So we need a way to collect that. Apple's Setup Assistant doesn't give us a way. But there is a tool that does...

Enter DEPNotify

Progress screen for DEP workflows

Optionally runs full screen

Driven by commands to a text file

Scrapes the jamf.log

User input - thanks to Frederico



DEPNotify, written by Joel Rennich who also wrote NoMAD.

<C> It's a small application that lets you know what's going on during a DEP based enrolment. And it's really easy to use.

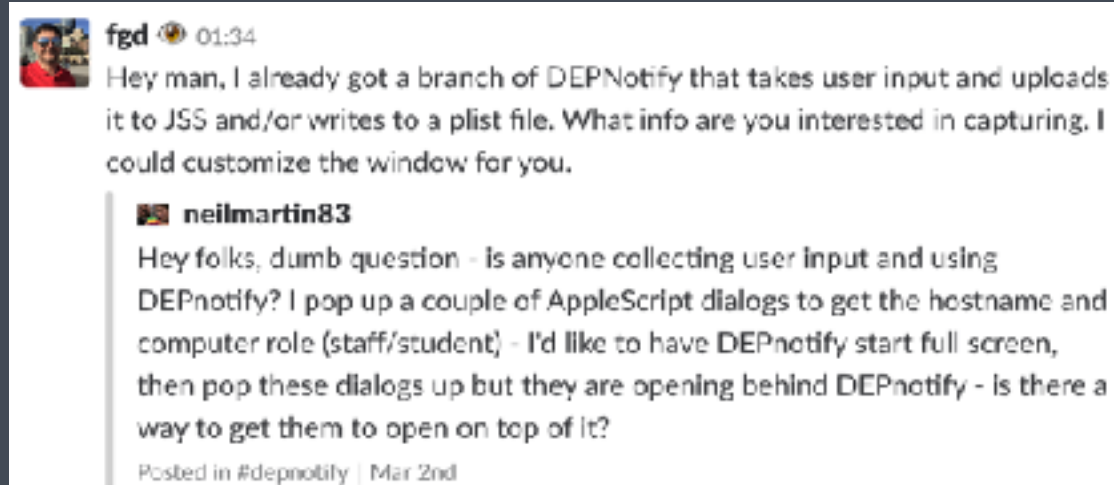
<C> It can cover the whole screen and stop people messing about.

<C> and you can drive it to do different things during provisioning by echoing commands to a text file.

<C> It can also reads the Jamf log and update its status text when it sees policy executions or package installations.

<C> And just now, thanks to Frederico, DEPNotify can take input from the user and write that information to a plist, which we can read with other things.

Meanwhile, in #depnotify



Now I think this really highlights how great our community is.

You start with a silly question in the DEPNotify channel on the Mac Admins Slack...

One thing leads to another...

Meanwhile, in #depnotify



fgd 🗣️ 00:02

So I'm working on a version of DEPNotify that will accept user input for 2 text fields and two pop up menus, all customizable by defaults keys. You'd be able to call the user input dialog at any time with a button trigger. Labels, placeholders, text field character compliance, popup menu content, window title, path to save a plist file, etc. will come from keys in a prefs file. One would also be able to customize which input fields to show. The same would work for the agreement window. This version of DEPNotify will be easy to integrate with NoLotify to be run on top of the login window.



...and after lots of testing, more discussion, and even more testing great things start to happen.

Install/DEP workflow

NetInstall /
startosinstall
Power on new Mac

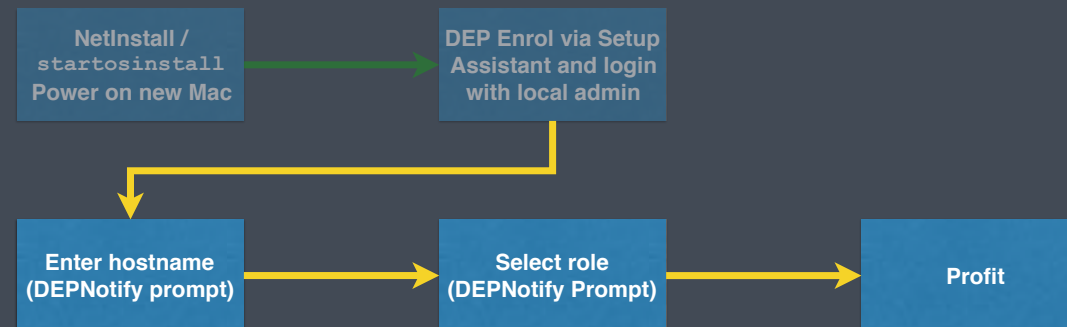


DEP Enrol via Setup
Assistant and login
with local admin

Profit

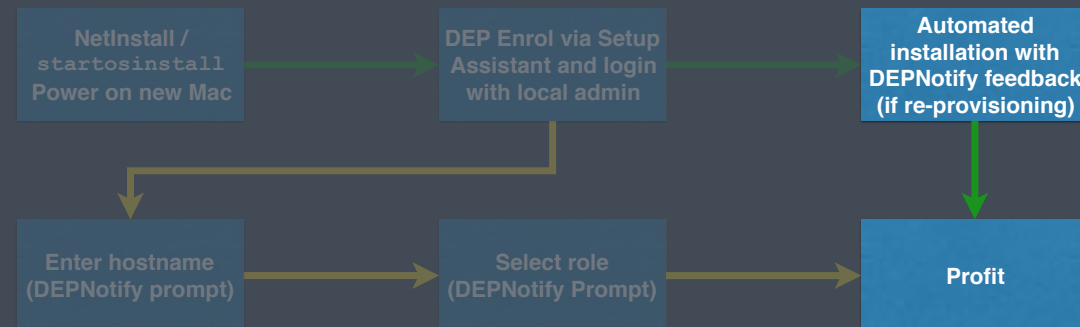
So lets add the missing pieces to our workflow.

DEP workflow



We need to set the hostname and role.

DEP workflow



But if we're re-provisioning a Mac that's already in Jamf, we want to skip collecting that data and reuse what we have.

Like we did with autorun imaging.

Policy - Enrolment Complete

General

NAME:

STATUS: ☒ Enabled

MTS:

CATEGORY:

Triggers Triggers to activate the policy

☐ **Startup**
When a computer starts, an Jamf Pro client will create the policy based on the configuration and the policy is ready.

☐ **Login**
When a user logs in to a computer, if the login script is configured, the policy will be triggered.

☐ **Logout**
When a user logs out of a computer, if the logout script is configured, the policy will be triggered.

☐ **Network State Change**
When a computer's network state changes (e.g. when the network connection changes, when the computer name changes, when the IP address changes).

☒ **Enrolment Complete**
When the user has completed the enrolment process.

☐ **Reinstall Complete**
When the user has completed the reinstall process.

☐ **Custom**
As a custom event.

We need a policy that runs on the Enrolment Complete trigger.

Scripts

System - DEP - Provision Live

PRIORITY Priority to use for running this script in relation to other actions.

After ▾

Parameter Values Values for script parameters. Parameters 1-3 are predefined as mount point, computer name, and username.

JSS URL

https://jss01.gigamonkeys.com/api/v1

API USERNAME

apiuser

API PASSWORD

password123!@#%^&*~_~

And run a script. As you can see here, we're using a few parameters.

In this case, our account credentials for API access.

This means you don't have to hard code your API account username and password in the actual script.

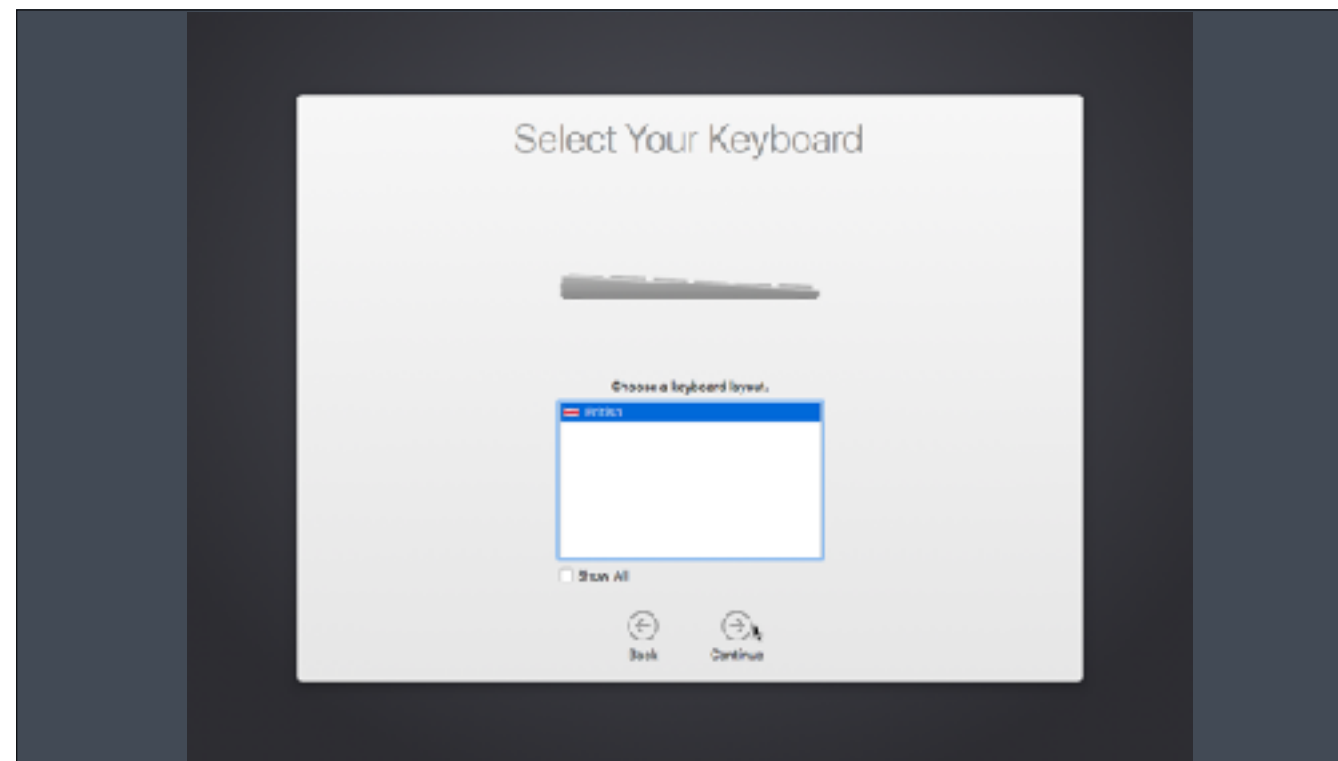
What does it look like?

Lets put it all together.

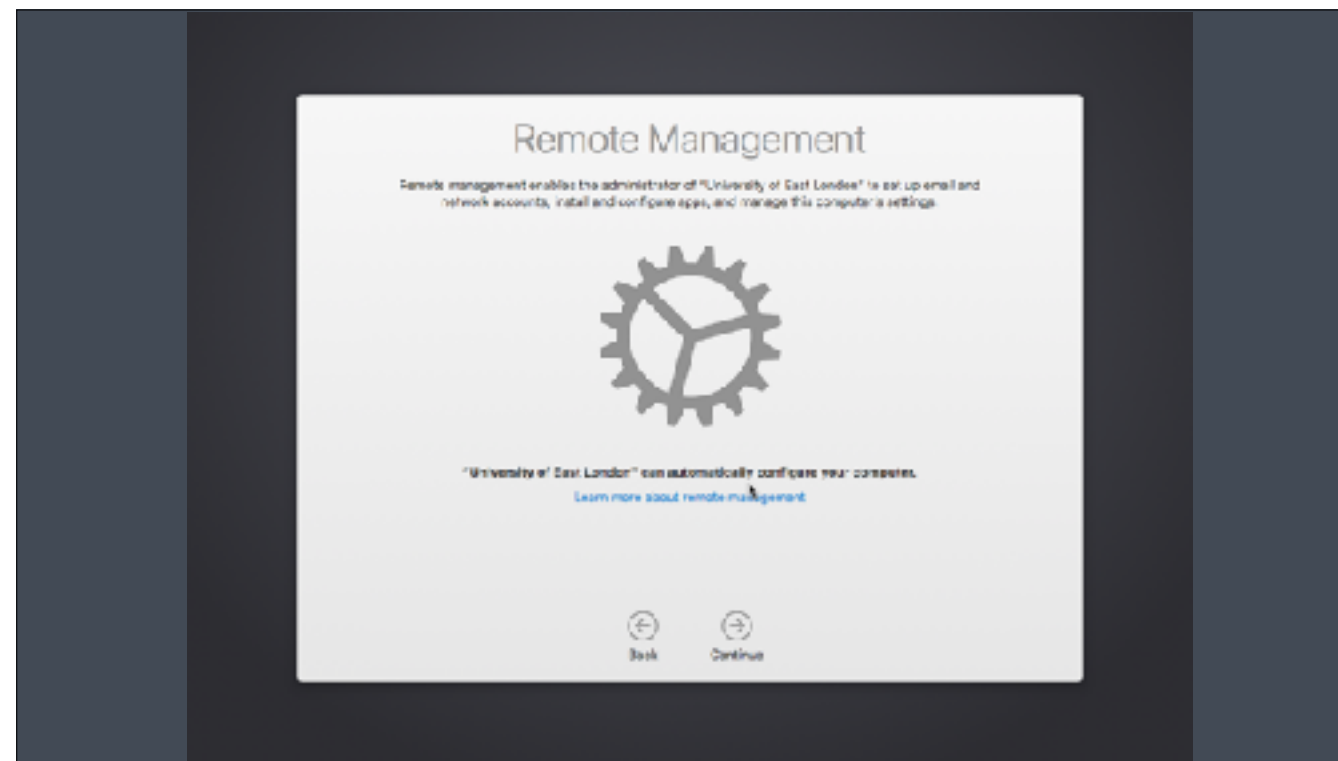


You've installed macOS and we're at the Setup Assistant

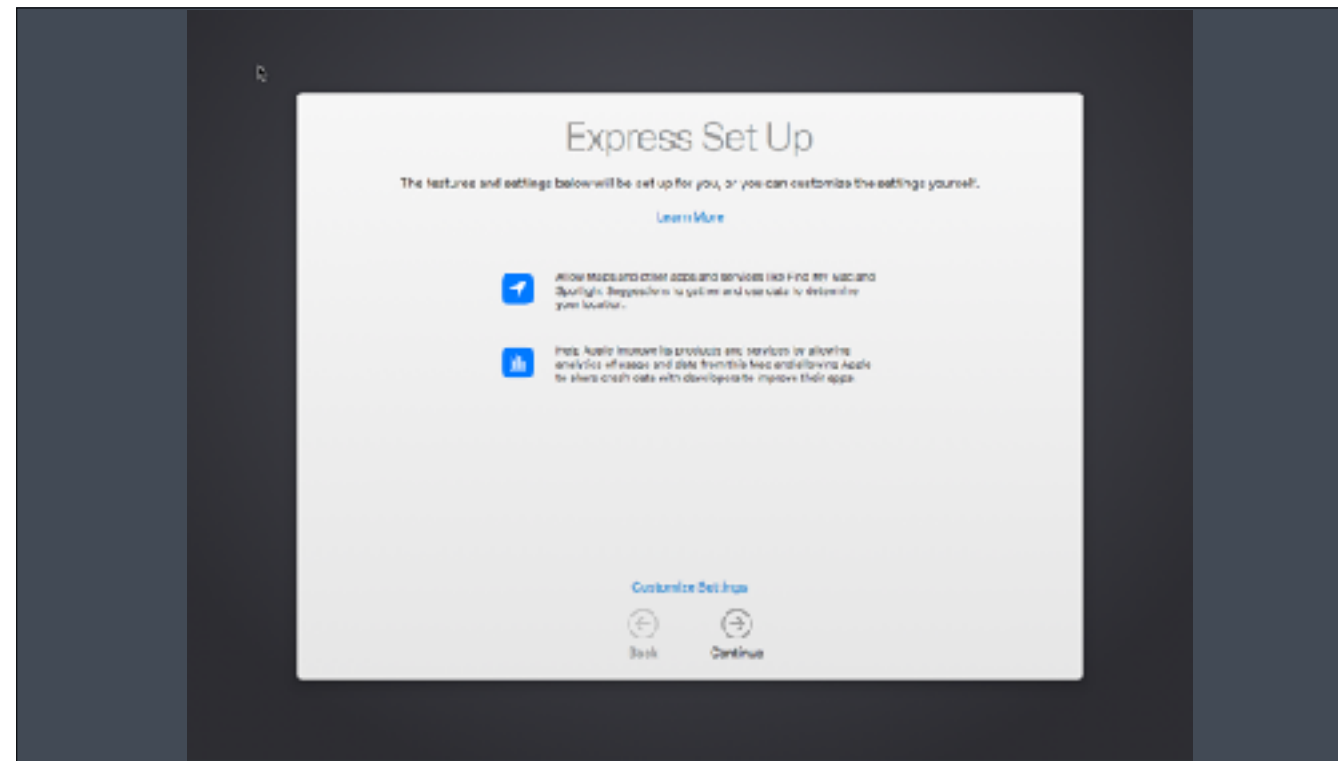
Choose your country



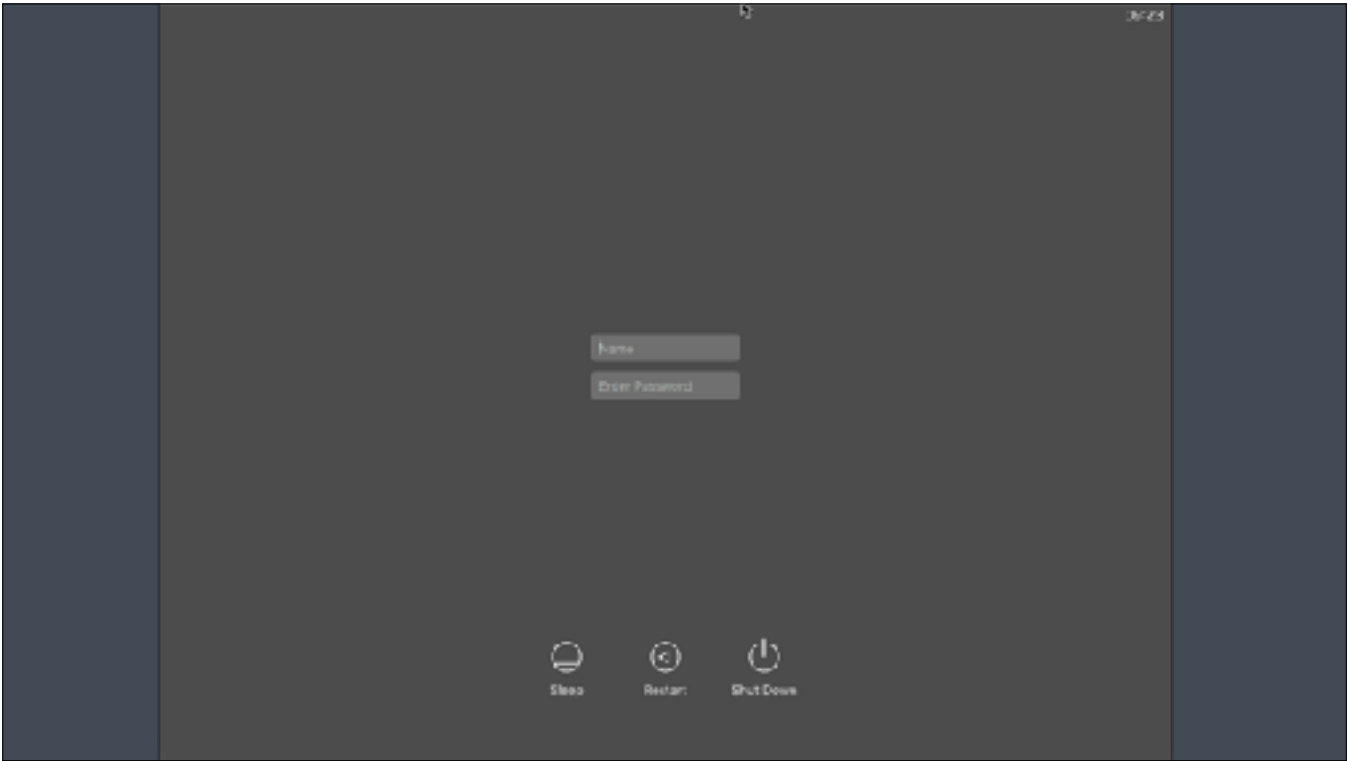
Your keyboard layout



Hit the DEP screen



Proceed through the rest of the Setup Assistant



Login as local admin



And off we go...

Setting Up Your Mac...

- ✓ []
- ✓ []
- ✓ []

Our Enrolment Complete policy fires, installing DEPNotify and running this script

```
1 #!/bin/bash
2
3 # $4 = JSS URL
4 # $5 = JSS account username for API access
5 # $6 = JSS account password for API access
6
7 # Set basic variables
8 osversion=$(sw_vers -productVersion)
9 serial=$(ioreg -rd1 -c IOPlatformExpertDevice | awk -F'"' '/IOPlatformSerialNumber/{print $4}')
10
11 # Let's not go to sleep
12 caffeine -d -i -m -s -u &
13 caffeinepid=$!
14
15 # Disable Software Updates during imaging
16 softwareupdate --schedule off
17
18 dockStatus=$(pgrep -x Dock)
19 while [[ "$dockStatus" == "" ]]; do
20     sleep 1
21     dockStatus=$(pgrep -x Dock)
22 done
23
24 # Get the currently logged in user
25 loggedInUser=$(python -c "from SystemConfiguration import SCDynamicStoreCopyConsoleUser; (None, user) = SCDynamicStoreCopyConsoleUser(None, None, None); sys.stdout.write(user + '\n')")
26
27 # Check for existing hostname extension, otherwise, automation baby!
28
29 jssHostName=$(curl -s "$4":8443/JSSHosts | xpat1 //extension_attributes[0].data[0].name)
30 jssUserRole=$(curl -s "$4":8443/JSSHosts | xpat1 //extension_attributes[0].data[0].role)
31
32 # Set the hostname and role
33 xtermion_attrIBUTES --user "$5":"$6" --hostname "$jssHostName" --role "$jssUserRole"
34 print $4
```



First we grab the OS version and serial number and store them as a couple of variables

We don't want the Mac to sleep, so we deal with that.


```
17
18 dockStatus=$(pgrep -x Dock)
19 while [[ "$dockStatus" == "" ]]; do
20     sleep 1
21     dockStatus=$(pgrep -x Dock)
22 done
23
24 # Get the currently logged in user's username
25 loggedInUser=$(python -c 'from SystemConfiguration import SCDynamicStoreCopyConsoleUser; import sys; username =
   (SCDynamicStoreCopyConsoleUser(None, None, None) or [None])[0]; username = [username,""][(username in [u"loginwindow",
   None, u""])]'; sys.stdout.write(username + "\n");')
26
27 # Check for existing Rostrame extension attribute 1255 - if it's not there, we'll ask for the name and role,
   otherwise, automation baby!
28
29 sshHostName=$(curl -s4 "https://api.apple.com/assets/computers/serialnumber/$serial/subset/extension_attributes --user '$0':"$0"
   | xpath '//extension_attribute[name="HostName"]' | awk -F'value>{</value>' '{print $2}')
30 sshUserRole=$(curl -s4 "https://api.apple.com/assets/computers/serialnumber/$serial/subset/extension_attributes --user '$0':"$0"
   | xpath '//extension_attribute[name="Mac User Role"]' | awk -F'value>{</value>' '{print $2}')
31
32 if [[ "$sshHostName" == "" ]] || [[ "$sshUserRole" == "" ]]; then
33     sudo -i "$loggedInUser" default
34     sudo -i "$loggedInUser" default
35     sudo -i "$loggedInUser" default
36     sudo -i "$loggedInUser" default
37     sudo -i "$loggedInUser" default
38     sudo -i "$loggedInUser" default
39     sudo -i "$loggedInUser" default
40     echo "command: LostInhibitorM
41     echo "command: image: "/var/
42     echo "command: mainTitle: HLT
43     echo "command: mainNext: It's
   please make sure it is plugged
   contact the IEL IT Service Des
   /var/tap/depnotify.log
44     echo "Status: Please set the c
   ar/tap/
   "Let's get started..."
   Label OK
   acenotper "01EB143-12543"
   del "Computer Name"
   array >Student "STAFF" "STAFF Loan"
   del "Computer Role"
   mp/depnotify.log
   tttings it needs. Before we continue,
   n If you need any assistance, please
   lcedesk@uel.ac.uk" >>>
   nIdentify log
```

And we wait for login to complete.

This is important - because of the way Jamf does enrolment with DEP, the script might have started before we logged in. DEPNotify needs to run after login.

One way to detect login is to wait for the Dock process with a while loop.

A screenshot of a Windows 7 desktop environment. The background is a scenic wallpaper of a mountain range with snow-capped peaks and autumn-colored foliage in shades of yellow and orange. A body of water is visible in the foreground, reflecting the landscape. The Windows taskbar is at the bottom, showing the Start button and several pinned application icons including Internet Explorer, Google Chrome, and various utility programs. The system tray on the right shows the date and time as 1:01 PM on 11/10/10.

```
mp/tmp/
"let's get started..."
label JK
acorn128r "libb128-12845"
bel "Computer Name"
array student "staff" "staff loan"
bel "Computer Role"

mp/deproctty.log

ttings it needs. Before we continue,
n If you need any assistance, please
lcedesk@ui.ac.uk" >>

eidentify.log
```

```
28
29 jsonHostName=$(curl -s "$4":8443/jss/resources/computers/serialnumber/"$serial"/subset/extension_attributes --user "$0":"$0"
30 | xpath: //extension_attribute[name="hostname"] | awk -F '<value>' '{print $2}')
31 jsonUserRole=$(curl -s "$4":8443/jss/resources/computers/serialnumber/"$serial"/subset/extension_attributes --user "$0":"$0"
32 | xpath: //extension_attribute[name="Mac User Role"] | awk -F '<value>' '{print $2}')
33
34 if [[ "$jsonHostName" == "" ]] || [[ "$jsonUserRole" == "" ]]; then
35     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify PathOfListTitle /var/tap/
36     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify RegisterMainTitle "Let's get started..."
37     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify RegistrationButtonLabel JK
38     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify UIExtraFieldUpperMacrolizer "DUEB123-12345"
39     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify UIExtraFieldUpperLabel "Computer name"
40     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify UIPopUpMenuUpper -array Student "Staff" "Staff Loan"
41     sudo -u "$loggedInUser" defaults write menu.nomad.DEPNotify UIPopUpMenuUpperLabel "Computer role"
42     echo "command: LoginButtonRegister: Continue" >> /var/tap/depnotify.log
43     echo "command: image: /Library/Application Support/UCL/ux/ucl pag" >> /var/tap/depnotify.log
44     echo "command: mainTitle: Hi there!" >> /var/tap/depnotify.log
45     echo "command: mainText: It's time to set up this Mac with the software and settings it needs. Before we continue,
46     please make sure it is plugged into a wired network connection on campus. \n \n If you need any assistance, please
47     contact the UCL IT Service Desk." >> /var/tap/depnotify.log
48     echo "Status: Please set the computer name and role" >> /var/tap/depnotify.log
49     sudo -u "$loggedInUser" /Applications/DEPNotify -jmf -fullScreen &
50     sleep 5
51     # Wait for the user data to be set
52     while [[ ! -f /var/tap/DEPNotifyData ]]
53     do
54         echo "Status: Please set the computer name and role" >> /var/tap/depnotify.log
55         sleep 5
56     done
57     # Let's read the user data into variables
58     computerName=$(cat /var/tap/DEPNotifyData | jq -r '.computerName')
59     computerRole=$(cat /var/tap/DEPNotifyData | jq -r '.computerRole')
60     # Update MacName and ComputerName
```

And let's do a 2 API calls to read back our hostname and role Extension Attributes, which will only be there if the Mac already has a computer record in Jamf and we're re-provisioning it.


```
31
32 if [ "$hostname" == "" ] || [ "$superrole" == "" ]; then
33     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify PathOfListFile /var/tmp/
34     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify RegisterMainTitle "Let's get started..."
35     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify RegistrationButtonLabel OK
36     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIExtraFieldUpperPlaceholder "DEP123-12345"
37     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIExtraFieldUpperLabel "Computer Name"
38     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIPopUpMenuUpper -array >Student >Staff >Loan
39     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIPopUpMenuUpperLabel "Computer Role"
40     echo "Command: LoginButtonClicked: Continue" >> /var/tmp/depnotify.log
41     echo "Command: Image: "/Library/Application Support/UCL/ux/ucl.png" >> /var/tmp/depnotify.log
42     echo "Command: MainTitle: Hi there!" >> /var/tmp/depnotify.log
43     echo "Command: MainText: It's time to set up this Mac with the software and settings it needs. Before we continue,
please make sure it is plugged into a wired network connection on campus. \n \n If you need any assistance, please
contact the UEL IT Service Desk. \n \n Telephone: 020 8223 2554 \n Email: servicedesk@uel.ac.uk" >>
/var/tmp/depnotify.log
44     echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
45     sudo -i "$loggedUser" /Applications/Utilities/DEPNotify.app/Contents/MacOS/DEPNotify -jaaf -fullScreen &
46     sleep 5
47
48     # Wait for the user data to be set
49     while [ ! -f /var/tmp/DEPNotify.plist ]; do
50         echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
51         sleep 5
52     done
53
54     # Let's read the user data into variables
55     computerName=$(cat /usr/libexec/plistutil/bin/plistutil -x /var/tmp/DEPNotify.plist | grep "Computer Name" | cut -d '"' -f 2)
56     computerRole=$(cat /usr/libexec/plistutil/bin/plistutil -x /var/tmp/DEPNotify.plist | grep "Computer Role" | cut -d '"' -f 2)
57
58     # Update Hostname and Computer Name
59     # Create xml
60     cat << EOF >> /var/tmp/name.xml
61 <computer>
62   <extension_attributes>
63     <extension_attribute>
```

We write some preferences to it - we're defining where it'll put the resultant plist file, the title of the dialog along with a text field for the hostname and pop up menu for the role.

```
11
12 if [[ "$SSHHostName" == "" ]] || [[ "$SSHUserRole" == "" ]]; then
13     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify PathOfListFile /var/tmp/
14     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify RegisterMainTitle "Let's get started..."
15     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify RegistrationButtonLabel OK
16     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIExtraTitleUpperPlaceholder "DEPNotify-12345"
17     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIExtraTitleUpperLabel "Computer Name"
18     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIPopupMenuUpper -array >Student >Staff >Loan
19     sudo -i "$loggedUser" defaults write menu.nomad.DEPNotify UIPopupMenuUpperLabel "Computer Role"
20
21     echo "Command: LoginButtonClicked: Continue" >> /var/tmp/depnotify.log
22     echo "Command: Image: "/Library/Application Support/UCL/ux/ucl.png" >> /var/tmp/depnotify.log
23     echo "Command: MainTitle: Hi there!" >> /var/tmp/depnotify.log
24     echo "Command: MainText: It's time to set up this Mac with the software and settings it needs. Before we continue,
25     please make sure it is plugged into a wired network connection on campus. \n \n If you need any assistance, please
26     contact the UCL IT Service Desk. \n \n Telephone: 020 8223 2554 \n Email: servicedesk@ucl.ac.uk" >>
27     /var/tmp/depnotify.log
28     echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
29     sudo -i "$loggedUser" /Applications/Utilities/DEPNotify.app/Contents/MacOS/DEPNotify -jam -fullscreen &
30     sleep 5
31
32     # Wait for the user data to be set
33     while [ ! -f /var/tmp/DEPNotifyData.txt ]; do
34         echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
35         sleep 5
36     done
37
38     # Let's read the user data into variables
39     computerName=$(cat /usr/libexec/defaults/DEPNotifyData.txt | grep "Computer Name" | cut -d '=' -f 2)
40     computerRole=$(cat /usr/libexec/defaults/DEPNotifyData.txt | grep "Computer Role" | cut -d '=' -f 2)
41
42     # Update Hostname and Computer Name
43     # Create xml
44     cat << EOF >> /var/tmp/name.xml
45     <computer>
46     <extension_attributes>
47     <extension_attribute>
```



Next, we're echoing commands so when DEPNotify launches, it will give us a button, use our icon and have the title, main text and status text we want.

```
44 # Status: Please set the computer name and role to continue... >> /var/tmp/depnotify.log
45 sudo -u "$loggedInUser" /Applications/Utilities/DEPNotify.app/Contents/MacOS/DEPNotify -jamf -fullScreen &
46 sleep 5
47
48 # Wait for the user data to be submitted...
49 while [ ! -f /var/tmp/DEPNotify.plist ]; do
50     echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
51     sleep 5
52 done
53
54 # Let's read the user data into some variables...
55 computerName=$(cat /usr/libexec/plistbuddy /var/tmp/DEPNotify.plist -c "print 'Computer Name'")
56 computerRole=$(cat /usr/libexec/plistbuddy /var/tmp/DEPNotify.plist -c "print 'Computer Role'")
57
58 # Update Hostname and Computer Role in JSS
59 # Create xml
60 cat << EOF > /var/tmp/name.xml
61 <computer>
62   <extension_attributes>
63     <extension_attribute>
64       <name>Hostname</name>
65       <value>$computerName</value>
66     </extension_attribute>
67   </extension_attributes>
68 </computer>
69 EOF
70 # Upload the xml file
71 /usr/bin/curl -sftp "$loggedInUser" /var/tmp/name.xml
72 # Create xml
73 cat << EOF > /var/tmp/role.xml
74 <computer>
75   <extension_attributes>
76     <extension_attribute>
77       <name>Mac User Role</name>
78       <value>$computerRole</value>
79     </extension_attribute>
```



Now we launch DEPNotify as the logged in user, along with the Jamf and fullscreen switches.

Its window appears and the surrounding screen area is blurred.

It will read the Jamf log and update the status text when policies run and packages are installed.

We click the Continue button

```
47
48 # Wait for the user data to be submitted...
49 while [ ! -f /var/tmp/DEPNotify.plist ]; do
50     echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
51     sleep 5
52 done
53
54 # Let's read the user data into some variables...
55 computerName=$(/usr/libexec/plistbuddy /var/tmp/DEPNotify.plist -c "print 'Computer Name'")
56 computerRole=$(/usr/libexec/plistbuddy /var/tmp/DEPNotify.plist -c "print 'Computer Role'")
57
58 # Update Hostname and Computer Role in JSS
59 # Create xml
60 cat << EOF > /var/tmp/name.xml
61 <computer>
62   <extension_attributes>
63     <extension_attribute>
64       <name>Hostname</name>
65       <value>$computerName</value>
66     </extension_attribute>
67   </extension_attributes>
68 </computer>
69 EOF
70 # Upload the xml file
71 /usr/bin/curl -sftp "$5" "$1" -F "name.xml" -X PUT
72 # Create xml
73 cat << EOF > /var/tmp/role.xml
74 <computer>
75   <extension_attributes>
76     <extension_attribute>
77       <name>Mac User Role</name>
78       <value>$computerRole</value>
79     </extension_attribute>
80   </extension_attributes>
81 </computer>
82 EOF
```

Let's get started...

Computer Name: my-computer


Computer Role: Scalping

OK

We won't continue until the plist containing our user input data is written.

Our technician enters the hostname and chooses the role, then click OK.

```
47
48 # Wait for the user data to be submitted...
49 while [ ! -f /var/tmp/DEPNotify.plist ]; do
50     echo "Status: Please set the computer name and role to continue..." >> /var/tmp/depnotify.log
51     sleep 5
52 done
53
54 # Let's read the user data into some variables...
55 computerName=$(/usr/libexec/plistbuddy /var/tmp/DEPNotify.plist -c "print 'Computer Name'")
56 computerRole=$(/usr/libexec/plistbuddy /var/tmp/DEPNotify.plist -c "print 'Computer Role'")
57
58 # Update Hostname and Computer Role in JSS
59 # Create xml
60 cat << EOF > /var/tmp/name.xml
61 <computer>
62   <extension_attributes>
63     <extension_attribute>
64       <name>Hostname</name>
65       <value>$computerName</value>
66     </extension_attribute>
67   </extension_attributes>
68 </computer>
69 EOF
70 # Upload the xml file
71 /usr/bin/curl -sftp "$5":
72 # Create xml
73 cat << EOF > /var/tmp/role.xml
74 <computer>
75   <extension_attributes>
76     <extension_attribute>
77       <name>Mac User Role</name>
78       <value>$computerRole</value>
79     </extension_attribute>
80   </extension_attributes>
81 </computer>
82 EOF
```



DEPNotify writes the plist and we read back the hostname and role into a couple of variables.

```
56 # Update Hostname and Computer Role in JSS
57 # Create xml
58 cat << EOF > /var/tmp/name.xml
59 <computer>
60   <extension_attributes>
61     <extension_attribute>
62       <name>Hostname</name>
63       <value>$computerName</value>
64     </extension_attribute>
65   </extension_attributes>
66 </computer>
67 EOF
68 ## Upload the xml file
69 /usr/bin/curl -sflu "$5" "$4":8443/JSSResource/computers/serialnumber/"$serial" -T /var/tmp/name.xml -X PUT
70 # Create xml
71 cat << EOF > /var/tmp/role.xml
72 <computer>
73   <extension_attributes>
74     <extension_attribute>
75       <name>Mac User Role</name>
76       <value>$computerRole</value>
77     </extension_attribute>
78   </extension_attributes>
79 </computer>
80 EOF
81 ## Upload the xml file
82 /usr/bin/curl -sflu "$5" "$4":8443/JSSResource/computers/serialnumber/"$serial" -T /var/tmp/role.xml -X PUT
83 # Set variables for Computer Name and Role
84 computerName="$JSSHostName"
85 computerRole="$JSSUserRole"
86 # Launch DEPNotif
87 echo "Command: Image: \"$JSSImage\" MainTitle: \"$JSSMainTitle\" depnotif.log"
88 echo "Command: MainTitle: \"$JSSMainTitle\" depnotif.log"
```



Next, we create some XML containing the name and use the API to update the Computer Name Extension Attribute with it.

```
72 # create xsl
73 cat << EOF > /var/tmp/role.xml
74 <computer>
75   <extension_attributes>
76     <extension_attribute>
77       <name>Mac User Role</name>
78       <value>$computerRole</value>
79     </extension_attribute>
80   </extension_attributes>
81 </computer>
82 EOF
83 # Upload the xsl file
84 /usr/bin/curl -sftu "$5":"$6" "$4":8443/JSSResource/computers/serialnumber/"$serial" -T /var/tmp/role.xml -X PUT
85
86 else
87   # Set variables for Computer Name and Role to those from the JSS
88   computerName="$jssHostName"
89   computerRole="$jssUserRole"
90   # Launch DEPNotif
91   echo "Command: Image: "/>


```
92 echo "Command: MainTitle:
93 if ["$computerRole" == "St
94 echo "Command: MainTex
95 may take a few hours.
96 Computer Name: '$compu
97 else
98 echo "Command: MainTex
99 may take up to 20 minu
100 Computer Name: '$compu
101
102 fi
103 echo "Status: Please wait
104 sudo -s '$loggedTalker' /A
105
106 fi
107 # Carry on with the setup...
```


```

We do the same for the role.

```

72 # Create xml
73 cat << EOF > /var/tmp/role.xml
74 <computer>
75   <extension_attributes>
76     <extension_attribute>
77       <name>Mac User Role</name>
78       <value>$computerRole</value>
79     </extension_attribute>
80   </extension_attributes>
81 </computer>
82 EOF
83 # Upload the xml file
84 /usr/bin/curl -sflu "$5":"$6" "$4":8443/JSSResource/computers/serialnumber/"$serial" -T /var/tmp/role.xml -X PUT
85
86 else
87   # Set variables for Computer Name and Role to those from the JSS
88   computerName="$jssHostName"
89   computerRole="$jssUserRole"
90   # Launch DEPNotify
91   echo "Command: Image: "/Library/Application Support/UEL/ux/UEL.png"" >> /var/tmp/depnotify.log
92   echo "Command: MainTitle: Setting things up..." >> /var/tmp/depnotify.log
93   if [ "$computerRole" == "Student" ]; then
94     echo "Command: MainText: Please wait while we set this Mac up with the software and settings it needs. This
95     may take a few hours. We'll restart automatically when we're finished. \n \n Role: '$computerRole' Mac \n
96     Computer Name: '$computerName' \n macOS Version: '$osversion'" >> /var/tmp/depnotify.log
97   else
98     echo "Command: MainText: Please wait while we set this Mac up with the software and settings it needs. This
99     may take up to 20 minutes. We'll restart automatically when we're finished. \n \n Role: '$computerRole' Mac \n
100     Computer Name: '$computerName' \n macOS Version: '$osversion'" >> /var/tmp/depnotify.log
101   fi
102   echo "Status: Please wait..." >> /var/tmp/depnotify.log
103   sudo -u "$loggedUser" /Applications/Utilities/DEPNotify.app/Contents/MacOS/DEPNotify -jaaf -fullScreen &
104 fi
105
106 # Carry on with the setup...

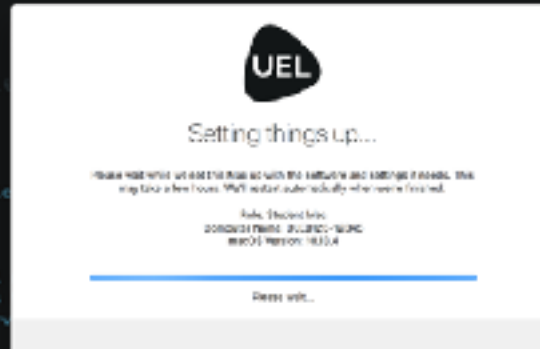
```

Now, if the name and role are already set, we'd skip all of that - so we're not prompted if we're re-provisioning a Mac that's already in Jamf.


```

182 # Carry on with the setup...
183
184 # Change DEPNotify title and text.
185 echo "Command: MainTitle: Setting things up..." >> /var/tmp/depnotify.log
186 if [[ $computerRole == "Student" ]]; then
187     echo "Command: MainText: Please wait while we set this Mac up with the software and settings it needs. This may
188     take a few hours. We'll restart automatically when we're finished. \n \n Role: '$computerRole' Mac \n Computer
189     Name: '$computerName' \n macOS Version: '$osversion'" >> /var/tmp/depnotify.log
190 else
191     echo "Command: MainText: Please wait while we set this Mac up with the software and settings it needs. This may
192     take up to 20 minutes. We'll restart automatically when we're finished. \n \n Role: '$computerRole' Mac \n
193     Computer Name: '$computerName' \n macOS Version: '$osversion'" >> /var/tmp/depnotify.log
194 fi
195 echo "Status: Please wait..." >> /var/tmp/depnotify.log
196
197 # Time to set the hostname...
198 echo "Status: Setting computer name" >> /var/tmp/depnotify.log
199 jamf setComputerName -name "${computerName}"
200
201 # Bind to AD
202 jamf policy -event BindAD
203
204 # Run software deployment policy
205 jamf policy -event Deploy
206
207 # Run a software update
208 echo "Status: Installing Apple
209 /usr/sbin/softwareupdate -i
210
211 # Finishing up
212 echo "Command: MainTitle: All
213 echo "Command: MainText: This
214 please contact the UEL IT Serv
215 /var/tmp/depnotify.log

```



We carry on - changing the title, main text and status to let us know what's happening.

We can also include the hostname and version of macOS here.

If it's a student facing Mac, our main text lets us know it'll take longer to set up than a staff facing Mac.

```
115 # Time to set the hostname...
116 echo "Status: Setting computer name" >> /var/tmp/deploy.log
117 jamf setComputerName -name "${computerName}"
118
119 # Bind to AD
120 jamf policy -event BindAD
121
122 # Run software deployment policies based on smart group membership
123 jamf policy -event Deploy
124
125 # Run a software update
126 echo "Status: Installing Apple Software Updates" >> /var/tmp/deploy.log
127 /usr/sbin/softwareupdate -ia
128
129 # Finishing up
130 echo "Command: MainTitle: All done!" >> /var/tmp/deploy.log
131 echo "Command: MainText: This Mac will restart shortly and you'll be able to log in. \n \n If you need any assistance,
    please contact the UEL IT Service Desk. \n \n Telephone: 020 8223 3538 \n \n Email: servicedesk@uel.ac.uk" >>
    /var/tmp/deploy.log
132 echo "Status: Restarting, please wait..." >> /var/tmp/deploy.log
133 jamf recon
134 kill "$caffeinateid"
135 /sbin/shutdown -r +2 &
136
137 exit 0
```



We set the hostname

```
113 # Time to set the hostname...
114 echo "Status: Setting computer name" >> /var/tmp/deploy.log
115 jamf satComputerName -name "${computerName}"
116
117 # Bind to AD
118 jamf policy -event BindAD
119
120 # Run software deployment policies based on smart group membership
121 jamf policy -event Deploy
122
123 # Run a software update
124
125 echo "Status: Installing Apple Software Updates" >> /var/tmp/deploy.log
126 /usr/sbin/softwareupdate -ia
127
128 # Finishing up
129 echo "Command: MainTitle: All done!" >> /var/tmp/deploy.log
130 echo "Command: MainText: This Mac will restart shortly and you'll be able to log in. \n \n If you need any assistance,
    please contact the UEL IT Service Desk. \n \n Telephone: 020 8223 3558 \n Email: servicedesk@uel.ac.uk" >>
    /var/tmp/deploy.log
131 echo "Status: Restarting, please wait" >> /var/tmp/deploy.log
132
133 jamf recon
134 kill "$caffeinatepid"
135 /sbin/shutdown -r +2 &
136
137 exit 0
```



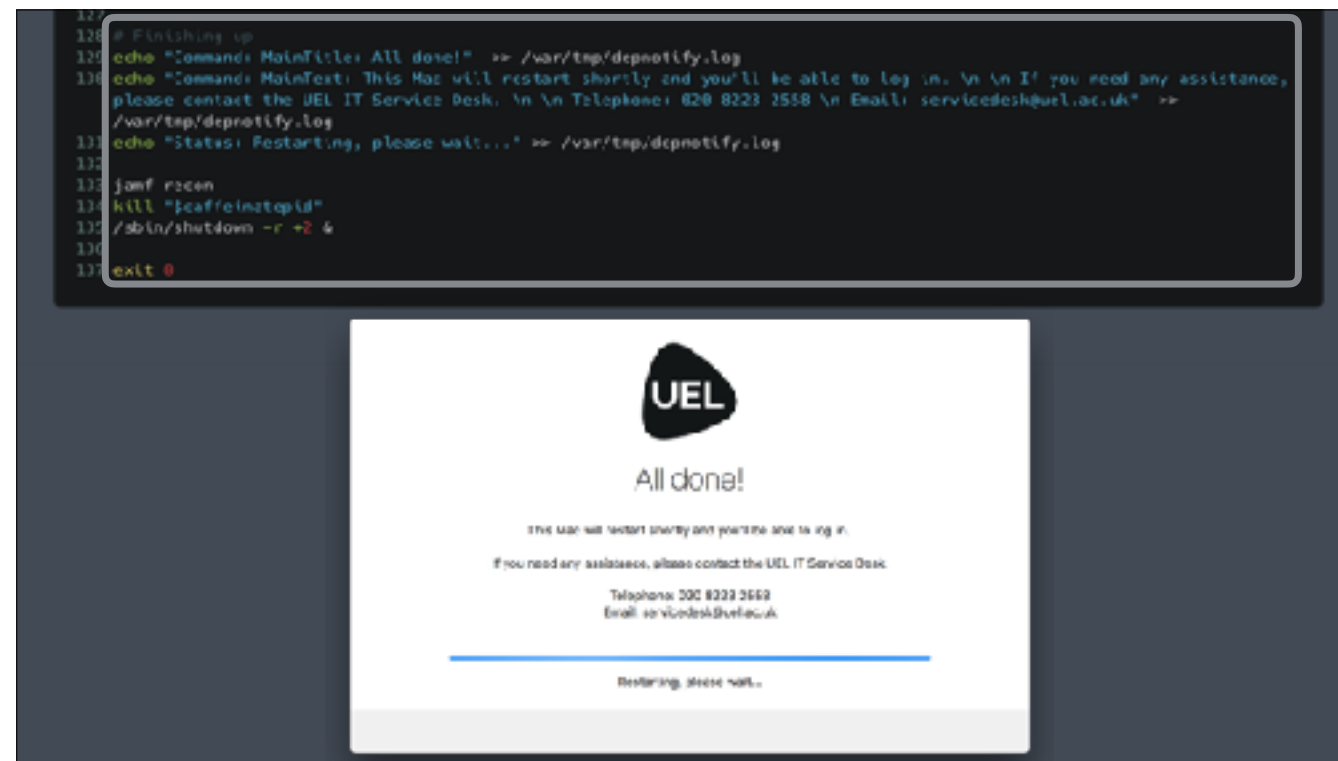
Bind to Active Directory



And run any custom policy triggers we like. Our Mac will be in the right lab smart group and the relevant policies to install that lab's specific software will be scoped to that smart group. Because of that, those policies can all have the same custom trigger.



We run a software update - that's important because when you install a clean version of macOS, it doesn't include security updates or other updates like iTunes and Safari, like an image can.



And we're finished, so we tell DEPNotify to let us know, update inventory and restart with a 2 minute delay - so the policy has time to complete and write its log back to Jamf.

The future

- Skip the Setup Assistant entirely
- Do it without logging in
- Asset management DB integration
- Apple don't sit still



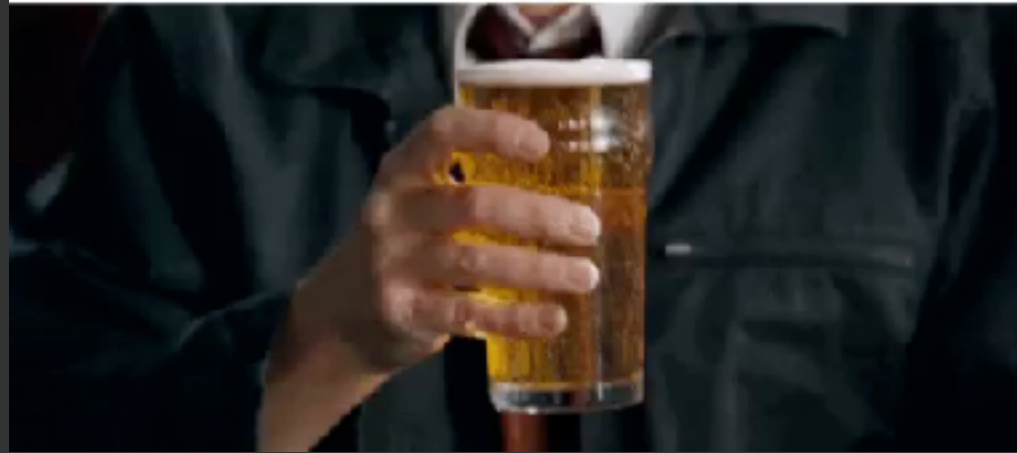
So, I said at the beginning that this was a journey I was TAKING. There are lots of places we could continue to take this to.

<C> This is not zero touch - it's as close as I can get it, but maybe Apple could include an option to skip the entire Setup Assistant

<C> Do we really need to log in? At the moment, yes. DEPNotify won't run on top of the Login Window. But that might change and there are some exciting conversations happening...

<C> Instead of storing and reading the hostname and role from within Jamf, we could point to an asset management tool and store that data outside. That means we could delete the computer record in Jamf before we start, but still skip asking for the data. I do sometimes notice issues like profiles not pushing properly when we re-provision a Mac with an existing computer record. - this might improve things.

<C> Apple change stuff. Our workflows might break tomorrow. We can only do what we can. And because I called this talk "Dawn of the DEP"...



It might be best to go to the Winchester, have a nice cold pint, and wait for all this to blow over.

Thank you