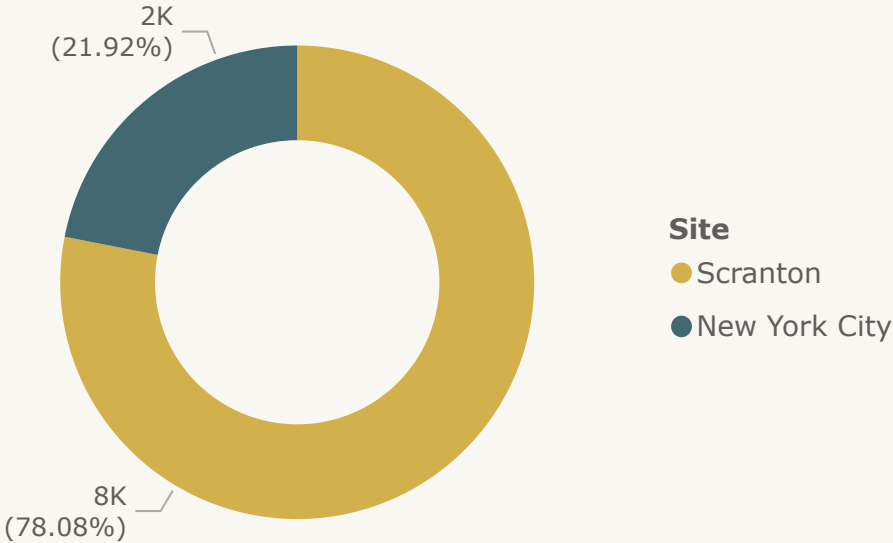


7M
Handletime

NY vs PA (Calls Handled)



AgentName	Handled	Handletime
Andy Bernard	341	230166
Angela Martin	801	771832
Creed Bratton	1125	581674
Darryl Philbin	1061	753251
Dwight Schrute	1268	718954
Erin Hannon	11	10041
Jim Halpert	357	247055
Karen Filippelli	861	637664
Kevin Malone	285	219937
Meredith Palmer	406	232732
Michael Scott	586	411471
Oscar Gutierrez	675	401651
Pam Beesly	2	2428
Phyllis Vance	1339	639718
Ryan Howard	1111	652296
Total	10553	6747838

2M
Sales Calls

Date

3/24/2005

5/16/2013

Site

☐ New York City

☐ Scranton

Type

☐ Billing

☐ Complaints

☐ Misc

☐ Sales

Sub Dept

☐ Finance

☐ Front Desk

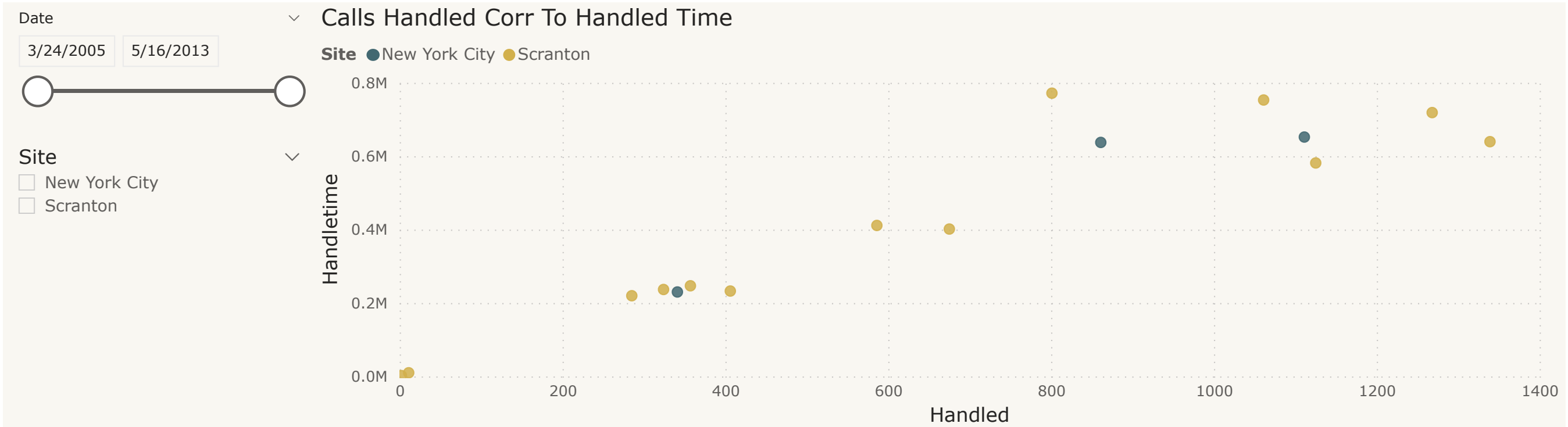
☐ Logistics

☐ Management

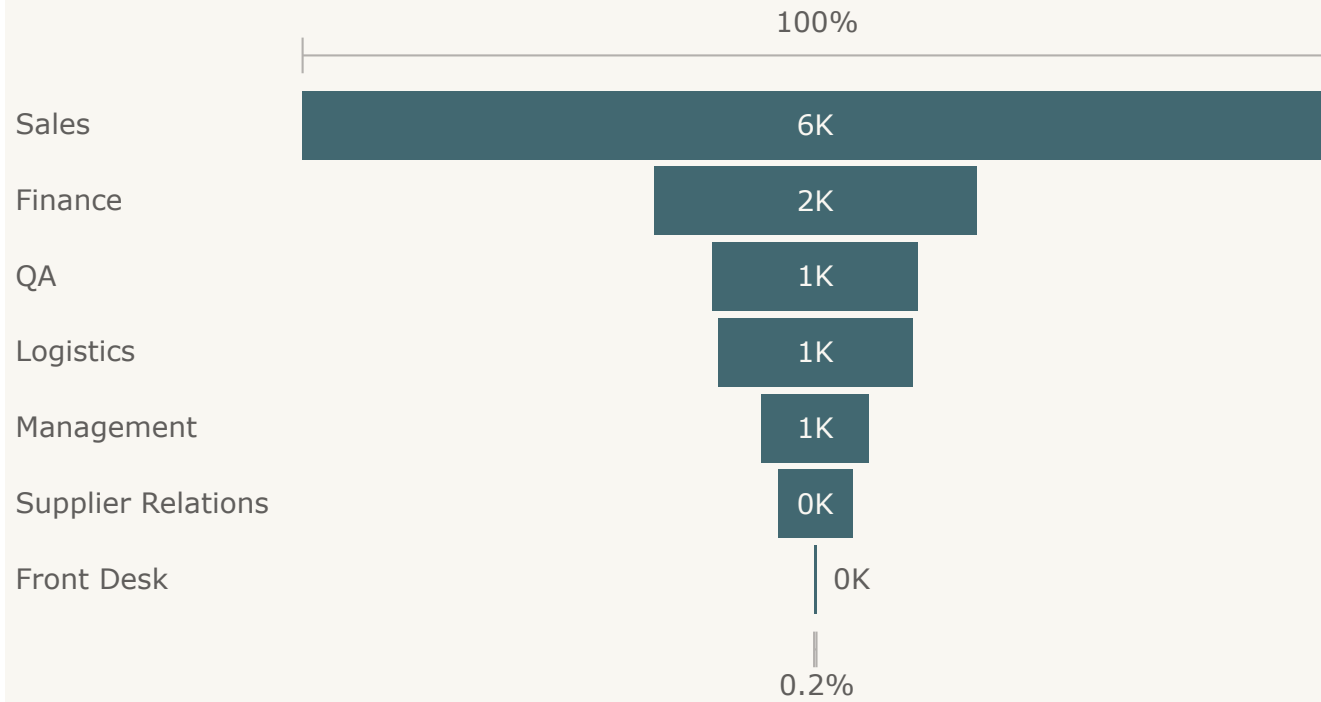
☐ QA

☐ Sales

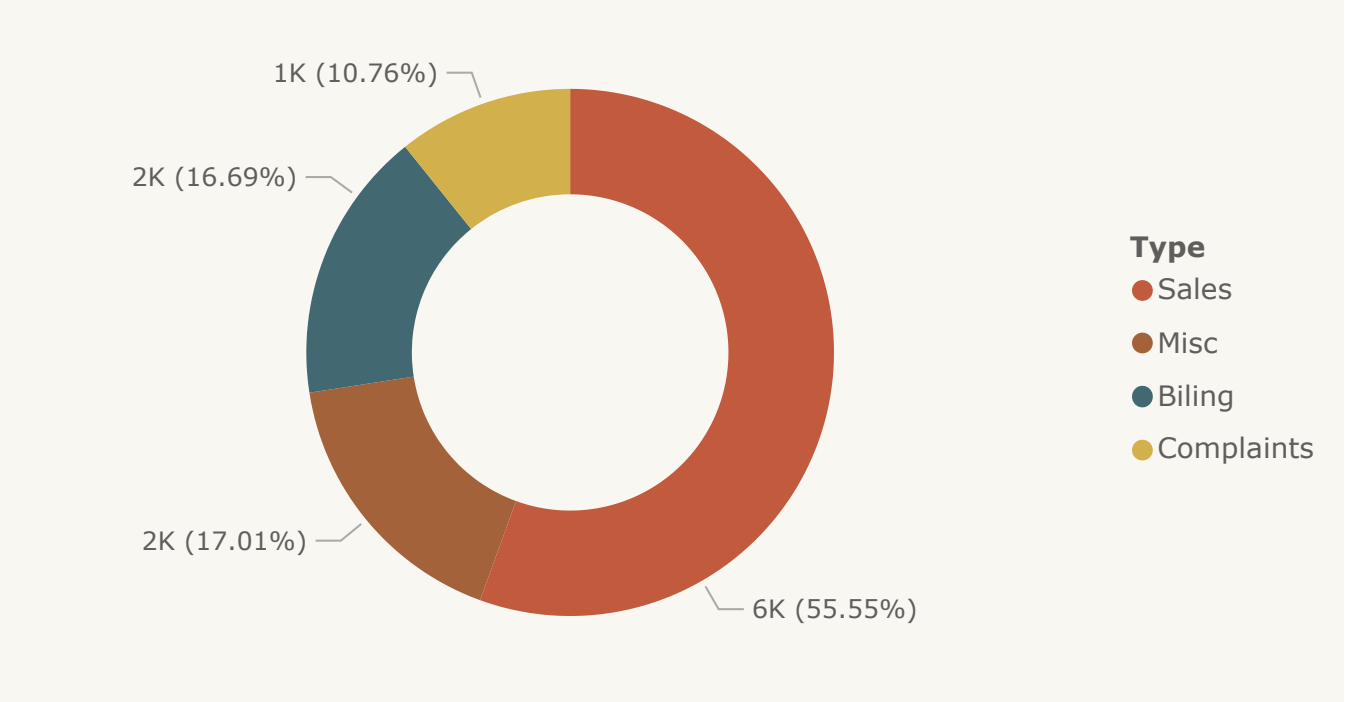
☐ Supplier Relations



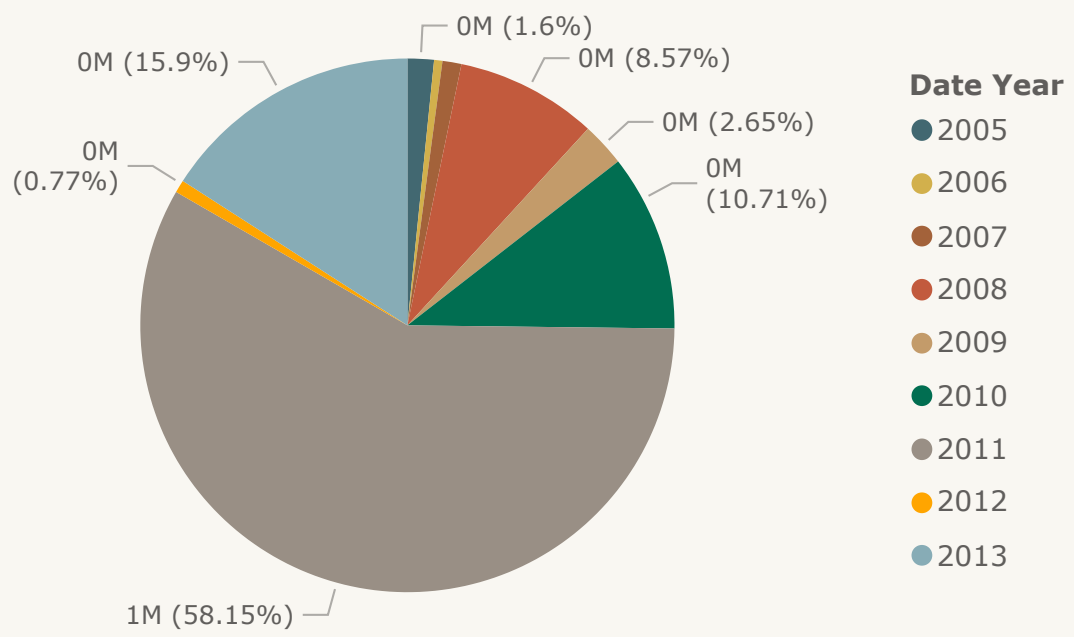
Sales Calls Taken By Dept



Handled by Type



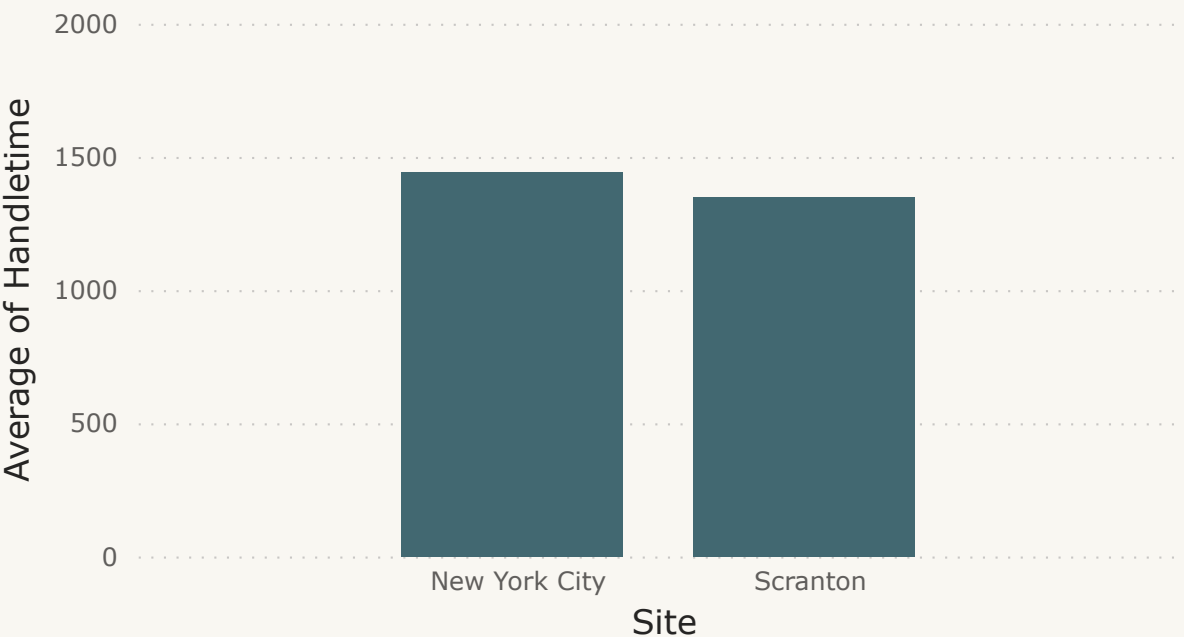
Sales Calls Over The Years



Deserving of Dundies Award



Average Handle Time By Branch



Specialty By Branch

