Collin Kravig

ckravig.com

Racine, WI
ckravig@gmail.com
262-664-9655

Summary

I have had many IT and technology-related educational and professional experiences. In my free time, I create custom Computers and Keyboards for commission and enjoy learning new skills in my various hobbies.

Employment History

IT Operations Intern

Modine Manufacturing Company • Racine, WI
01/2020 - Present

- As an IT Ops Intern, I handle user account creations and terminations in **Active Directory**, work in **Cherwell Service Management** to view customer tickets, and work together with my team members to further increase our efficiency and processes. I have created automation processes in **Cherwell One-Steps** in combination with **Powershell Scripts** to improve our team's efficiency further.

Geek Squad Agent

GeekSquad, Best Buy • Racine, WI
12/2019 - 04/2020

- Meet with clients and discuss their computer troubles and give them options for how to fix their computers. Think about what their problems tomorrow could be and help them address those problems today.

Sales Consultant

Best Buy • Racine, Wisconsin
11/2017 - 12/2019

- As a sales consultant, I talk with the customers to get an understanding of their needs and supply them with the right tool for the job.

Education

Bachelor's of Computer Science

UW Parkside • Kenosha, Wisconsin
Enrolled - 05/2023
I am currently a senior at UW-Parkside and I am going for my Bachelors in Computer Science with a breadth in Digital Art. Currently also pursuing a certificate in Unix System Administration as well as Cyber Security from UW-Parkside. I am very interested in technology and enjoy using it.

High School Diploma

Union Grove High School • Union Grove, Wisconsin
Graduated - 07/2019

- I took all available Computer Science classes and then some. I asked the school board if I could take AP Computer Science as an Independent study and became the first student to take the course. I passed the exam and received college credit.
- Graduated as a National Honor Society Member
- Principal's Academic Excellence Award: Computers

Professional Skills

Active Directory, Scripting, Cherwell, Java, Teamwork, Website Development, Help Desk, Microsoft Office