CHRISTOPHER KSIAZAK
SOFTWARE DEVELOPER

Summary

I'm a developer born and raised in the heart of El Paso, TX. My "tech" journey really started off handling user analytics and providing support for our client, where I worked with various teams to solve and prevent future user issues by identifying ways that we could improve the product and issue resolution time to deliver better customer support to both end users and business clients.

For additional context, I started off building android kernels when I was 14. While working for C3i Solutions, I wanted to be a part of the process in truly solving user issues, thus I began my journey. I shortly joined a local startup, in which I utilized React, Ruby on Rails, and AWS. Being a part of a small team, I was able to spearhead new customer features and products to drive acquisition. Unfortunately, COVID hit and I was laid off within a few months. Luckily, I landed a contract with Patrick Thomas and Partners, which functioned as a sort of consulting position where I was able to work with clients from all over the world and design solutions for them using React, React Native, and a federated Apollo GraphQ backend. Afterwards, I was asked to rejoin E-Dealer Direct, again wire framing (with Figma) and overseeing an entire product for commercial clients.

As I wanted to expand my horizons, I came to work for Kinsta, where I was able to learn and grow on a globally distributed team, seeing a product from the ground up, and then being transferred to a core team where I was able to lead the development of several features that are currently a core part of the main product. The company unfortunately decided to reduce their force, in which I took the opportunity to search for new horizons where I can grow and expand not only my own skills, but provide benefit elsewhere.

Employment

Kinsta
Javascript Developer — July 2021 to Nov. 2023

Upon joining Kinsta, I was a part of a new internal project from beginning to fruition. Utilizing React, Node, Typescript, GraphQL, and various Google Cloud services, we were able to create something from nothing asynchronously with a global team. Within that project, I lead the integration of Mixpanel for user analytics and tracking.

Afterwards, I was placed on a team within the core application and microservices, and quickly learned from there. Here too was mainly Typescript oriented, but I did have the opportunity of working with Helm, Kubernetes, Prisma, and diving deep within Docker and Google Cloud functionality. My most recent accomplishment was integrating Nixpacks as an additional toolchain within our application's build system for customers, integrating with Docker, GKE, and Google Cloud Build.

As with any feature I oversaw the development on, I continued to provide support and help regarding it. Whether it be documentation, or serving as a SME for those who needed it.

The company, however, decided to reduce their force, in which I took the opportunity to exit and seek new ventures.

Patrick Thomas & Partners
Software Developer (Contract Consultant) — Remote · May 2020 to Feb. 2021

In my work with Patrick Thomas & Partners, I was the lead developer on creating a multi-tenant, distributed system using Apollo Federation, GraphQL, React (& React Native), Styled Components, Typescript, Elasticsearch, and integrated various AWS services. Through discussions with clients and my contract holder, I continually created new features or reiterated on old ones. This was done remotely across global time zones.

E-Dealer Direct
Software Engineer — El Paso, TX · Mar. 2020 to Apr. 2020, July 2020 to Dec. 2021

Although not long, I joined E-Dealer Direct and served as part of the core engineering team of 3. In my time there, I contributed to stack discussions in an agile environment, created wireframes and mockups using Figma, and planned and developed new features using React, Redux, SCSS, and Ruby on Rails.

Unfortunately, due to COVID happened and was part of the reduction in force. As life was returning to normal from COVID, I was asked to return to my position at E-Dealer Direct. While in that role, the engineering team shrunk and I took on additional responsibility.

I operated across both the web application and mobile development. My typical day to day technologies in use were React, React Native, Redux, SCSS, and Ruby on Rails. I led product discussions, designed layouts/wireframes using Figma and Adobe XD (even though I'm not a designer), and implemented features. This was all done while pushing out updates in a regular and timely manner, and included both taking feedback on the current release and iterating on the last.

Function
Co-Founder/Co-Owner — El Paso, TX · June 2021 to June 2023

As a hobby and side project, along with friends, I founded and co-owned a local music venue specifically dedicated to Techno, House, and other underground music for the borderland area. Being a very different concept than anything I've ever dealt with, I learned to manage a business and deal with everything surrounding one, while growing from a small venue to one of the largest clubs in the southwest. We were able to push the local music scene further than I ever thought possible, and were able to host events that my city wouldn't normally have the opportunity to have.

In the end, it was exactly as tiring as it sounds, so we decided to end it and go our separate ways.

C3i Solutions
Project Coordinator — El Paso, TX · Mar. 2017 to Mar. 2020

At C3i Solutions, I worked in conjunction with our client, Castlight Health, and assisted transitioning our support program through several of our client's product launches. I maintained our support knowledge base, quantified user issues and triaged bug reports to appropriate engineering teams, through which I made data driven decisions through various reports from Salesforce and JIRA. On top of that, I regularly analyzed flat files and API requests from Anthem.

Contact

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Skills

WEB DEVELOPMENT
CSS (LESS/SASS)
Javascript/Typescript
React
Redux
Node
SQL
Ruby on Rails
GraphQL
React Native
Apollo Federation
GraphQL
Helm
PubSub
Docker
Google Cloud Platform
Kubernetes
Cloud Build
TDD/BDD
Kubernetes/Helm
Docker
Redis
Google Cloud Platform
Pub/Sub
BigQuery

REPORTING, DOCUMENTATION, AND ANALYTICS
JIRA
Tableau
Confluence
Datadog
Salesforce
Mixpanel