

# Christopher Kuzma

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## INFO

+1-503-XXX-XXXX  
ckuzma@pm.me  
ckuzma.github.io

## EDUCATION

M.A. 2015  
Indiana University  
Computational Linguistics

B.A. 2012  
University of Oregon  
German Studies

## LANGUAGES

Python - JavaScript  
Java - Scala - SQL - C++  
Markdown - German

## TOOLKITS

PySpark - Node.js  
Flask - NPM - Express  
NLP - NLTK - spaCy  
Git - Sentinel

## CONCEPTS

NLU - APIs  
TDD - OOP  
Sync - Async

## SOFTWARE

macOS - Linux  
Windows - Office  
VisualStudio - IntelliJ  
Docker - Jenkins  
Jupyter - Selenium  
Arduino - FreeCAD  
Adobe Creative Suite

## CLOUDS

AWS - Azure  
GCP - IBM  
Salesforce

## EXPERIENCE

### **Stealth Startup:** *Software Engineering Advisor*

Jul 2023 - Present || Bloomington, IN

Refactored existing content publishing system and created documentation. Interviewed CTO candidates to ensure technical competency. Performed data migration to new hosting service including an audit of data for duplicates and incomplete records. Prototyped automated data scraping as a method to increase contextual linking in guides.

### **Capital One:** *Senior Data Engineer*

Apr 2024 - Sep 2024 || Plano, TX

Assembled email campaign datasets by combining the requisite customer information from disparate data stores. Generated detailed campaign performance reports to enable timely sales outreach. Wrote data firehose extraction code for deployment into ETL pipelines to better understand customer needs in real-time.

### **Kinesso:** *Senior NLP Data Engineer*

Aug 2021 - Jun 2023 || Bloomington, IN

Vetted new sources of German PII data for incorporation into customer data graph. Wrote automation for graph analytics to understand the impact of code updates. Investigated discrepancies in graph node connections and identified potential solutions to improve graph quality. Created and deployed bespoke internal NLP analytics tools.

### **State Farm Insurance:** *Software Engineer*

Nov 2020 - Aug 2021 || Phoenix, AZ

Implemented cloud application control checks to comply with risk and compliance mandates. Mapped security compliance data streams to overview dashboards. Wrote policies-as-code to prevent future security risks.

### **Axon:** *Software Engineer*

Apr 2020 - Jun 2020 || Seattle, WA

Prototyped NLP functionality for automatic police report generation. Implemented new features (tag searching, accessibility) into the digital evidence management platform.

### **Indeed.com:** *QA Team Lead*

Mar 2019 - Mar 2020 || Seattle, WA

Led QA team in high-priority CCPA and LGPD compliance rollouts. Developed new procedures implemented across multiple teams to ensure high code coverage. Mentored team in use of Selenium UI testing to prevent product feature regressions.

### **Amazon Lab126:** *Alexa Language Engineer*

Aug 2017 - Mar 2019 || Seattle, WA

SME for launch of Alexa services in Germany. Compiled finite-state transducers for implementation into Alexa's NLU system to support new features. Maintained text annotation specifications to ensure consistent training data. Vetted and performed data hygiene on new data sources as they were incorporated into the knowledge graphs.

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**IBM Watson Group: NLP Software Engineer**

May 2015 - Aug 2017 || New York, NY

Wrote code implementing NLP techniques (anaphora resolution, context switching, entity resolution, word disambiguation) as internal APIs to be exposed externally via IBM's Watson cloud service offerings. Generated custom training data for advertising chatbots. Developed search algorithms to power Watson News' contextual links. Implemented multilingual models into the Watson Virtual Agent chatbot platform.

**IBM Watson Group: Cognitive Software Development Intern**

May 2014 - Aug 2014 || Austin, TX

Created a sandboxed statistical machine learning platform to identify individual knowledge deficiencies based on user interaction with an educational software application. Conducted market research to learn about the adoption potential for proposed MVPs and generated reports to estimate their likelihood for success.

**Substitute Teacher: German International School Portland**

Feb 2013 - Aug 2013 || Beaverton, OR

Generated lesson plans on-the-fly to reinforce previous classroom instruction. Provided homework assistance in the form of grammatical and vocabulary games. Supervised children aged 5-11 years old. Gave introductory marketing software lessons to staff.

**Business Development Manager: ClipFlip GmbH**

Jul 2012 - Dec 2012 || Hamburg, Germany

Implemented consistent brand communication standards. Created letterheads to accommodate disparities language-to-language. Managed translation team in generating multilingual versions of copy. Ran social media accounts for English-speaking markets and verified PR continuity across all languages.