

Exam Code: 920-125

Exam Name: NNCDS Succession BCM 3.0 Exam

Vendor: Nortel

Version: DEMO

Part: A

1: A BCM system has numerous IP devices that require frequent address assignments. If an IP device (sets and/or PC) is moved and then reconnected to the network in a different location, how can the assignment of a new IP address be automated?

- A.download and execute the Desktop Assistant Pro client
- B.set up the BCM for IP Assignment Manager Wizard
- C.download and execute the Desktop Assistant Pro Admin Edition client
- D.set up the BCM for Dynamic Host Configuration Protocol (DHCP)

Correct Answers: D

2: IPSec tunneling protocol on a BCM provides which three features? (Choose three.)

- A.Password storage on Contivity client
- B.IP address translations via encapsulation
- C.VPN client support from a remote computer with Contivity VPN client installed
- D.Branch Office support that allows IPSec connection between two private networks

Correct Answers: B C D

3: A BCM administrator wants to supervise and distribute IP addresses for IP sets from a central location. The administrator also does not want to distribute the addresses manually. What functionality can be used to meet the administrator's requirements?

- A.Dynamic Host Configuration Protocol (DHCP)
- B.IP Assignment Manager Wizard
- C.Desktop Assistant Pro Admin
- D.Enable BootP server

Correct Answers: A

4: A remote user has the ability to connect to an ISP and then into a specific route into a BCM that is configured for IPSec Remote User. The remote use can also print locally even while connected remotely to the BCM. What is this functionality known as?

- A.dual routing
- B.dual tunneling
- C.split tunneling
- D.split routing

Correct Answers: C

5: Call Detail Recording (CDR) has been set up to capture data from multiple BCM systems. What happens when the assigned disk space that was set for CDR nears capacity?

- A.new files are NOT captured until disk space becomes available
- B.the oldest files are automatically deleted until free space minimums are reached
- C.the oldest files are automatically sent to an archive file until free space minimums are reached
- D.new files are buffered into a holding file and CANNOT be processed until disk free space becomes available

Correct Answers: B

6: A BCM 2.5 customer has configured the maximum 500 destination codes for their system. If the customer upgrades to BCM 3.0, how many destination codes could be configured?

- A.500
- B.750
- C.1000
- D.1200

Correct Answers: A

7: A BCM 3.0 customer is planning to use the Silent Monitor for Hunt Group feature to allow supervisors to monitor agent calls. When the feature is programmed, the customer intends to select the Silent option for Monitoring Mode. What does this mean for agents when they are on a call and the supervisor monitors the call?

- A.agent receives no notification that the supervisor is monitoring the call
- B.supervisor sees agent's call activity on their display screen, does not hear agent's conversation
- C.agent hears audible tone when the supervisor monitors the call, but the supervisor cannot speak
- D.agent cannot request supervisor assistance while being monitored

Correct Answers: A

8: An engineer is planning a BCM 3.0 configuration. The engineer is recommending that four DSM32+ units be included in the system to support call needs. What is the minimum number of DS-30 resources the engineer should plan on to support this configuration?

- A.1
- B.4
- C.6
- D.8

Correct Answers: B

9: A BCM 2.5 customer is running an application that routes on a primary route and an alternate overflow route. The customer has a need to increase their overflow capability for this application and is planning an upgrade to BCM 3.0. How many total routes, including the primary, can the customer utilize after the upgrade to 3.0?

- A.3
- B.4
- C.7
- D.12

Correct Answers: B

10: Call Detail Recording on a BCM system can deliver records for which three call conditions? (Choose three.)

- A.DNS
- B.incoming calls
- C.calls associated with account codes
- D.elapsed time between origin of a call and when it was answered

Correct Answers: B C D

11: With BCM 3.0, digital station capacity is increased through the use of new DSMs (Digital Station media bay module). What capability allows the new DSMs to achieve this increase?

- A.new DSMs allow connection to more DS-30 resources
- B.new DSMs allow connection to the LAP-D channel of DS-30 resources
- C.new DSMs allow access to the D channel of DS-30 resources
- D.new DSMs allow access to B2 channels of DS-30 resources

Correct Answers: D

12: A BCM 3.0 customer wants to allow supervisors to monitor agents in a hunt group for call quality. Which restrictions for the Silent Monitor for Hunt Group feature must be considered for the proper operation of the feature? (Choose two.)

- A.maximum of 30 Silent Monitor sets per system
- B.can monitor incoming and outgoing Hunt Group calls only
- C.cannot monitor a set that has been programmed for Silent Monitor
- D.conference call members must receive audible warning tone before being monitored

Correct Answers: A C

13: An engineer is planning a BCM 3.0 configuration for a customer. The customer anticipates a need to support up to 128 digital sets to meet call requirements for their applications. What is the minimum number of DS-30 resources that the engineer should recommend in this scenario?

- A.2
- B.4
- C.6
- D.8

Correct Answers: B

14: A customer wants to purchase a BCM 400 solution. The customer needs to determine both the number and type of MBM's to purchase to support their extension requirements. They require support for 24 digital extensions. Additionally, they require support for two fax machines and two single-line phones. Which MBM combination will best meet their requirements? (Choose two.)

- A.One DSM 16 MBM
- B.One ASM 8 MBM
- C.One DSM 24 MBM
- D.One ASM 4 MBM
- E.One DSM 32 MBM

Correct Answers: B E

15: A network administrator needs to calculate the maximum number of voicemail ports required on their BCM system. Which two statements reflect accurate considerations in making this determination? (Choose two.)

- A.The range is 0 to 18 ports.

B.The range is 0 to 16 ports.

C.Each voicemail port requires one media channel resource.

D.Each voicemail port requires two signaling channel resources.

Correct Answers: B C