

Exam Code: 646-392

Exam Name: Cisco Lifecycle Services Express(LCSE)

Vendor: CISCO

Version: DEMO

Part: A

1: In the design phase, which service component provides the customer with a comprehensive design specific to addressing operations and network management processes and tools?

- A.Implementation Plan
- B.Detailed Design Development
- C.Project Kick-off
- D.Business Requirements Document
- E.Business Plan
- F.Staging Plan

Correct Answers: B

2: In the design phase, conducting an onsite discovery workshop to gather data about the critical elements required for a predictable deployment are activities for which service component?

- A.Business Requirements Document
- B.Business Plan
- C.Staging Plan Development
- D.Implementation Plan
- E.Migration Plan Development
- F.Project Kick-off

Correct Answers: C

3: Which services component within the prepare phase provides financial justification and business benefits for a customer to review and evaluate before investing in the technology?

- A.Business Requirements Development
- B.Technology Strategy Development
- C.Business Case Development
- D.Executive Summary Development
- E.Statement of Work Development

Correct Answers: C

4: In the implement phase, project close-out involves which of the following tasks?

- A.customize ongoing support hand-off kit
- B.conduct Engagement Profitability Assessment
- C.execute network migration plan
- D.deliver education based on Staff Planning Development reports

Correct Answers: B

5: Which of the following phases represent the Cisco Lifecycle Services approach?

- A.Initiation, Planning, Analysis, Design, Development, Implementation, Operations, and Maintenance
- B.Project Planning, Site Assessment, Risk Assessment, Solution Selection and Acquisition, Testing, and Operations
- C.Prepare, Plan, Design, Implement, Operate, and Optimize

D. Analysis, Design, Deployment, Testing, Implementation, and Production

E. Presales, Project Planning, Development, Implementation, Operations Testing, and Operations Sign-off

Correct Answers: C

6: Which of the following is a benefit of the operations plan service component within the design phase?

A. finalizes the location and number of pieces of equipment to be staged

B. helps reduce disruptions caused by unexpected events during network operations

C. helps to accelerate the implementation of an advanced technology

D. helps the customer understand the overall costs to build and operate the network

E. ensures that the final design meets the business and technical requirements of the customer

F. helps identify and reduce costly delays and problems in the implementation process

Correct Answers: B

7: Which task is included in the systems migration service component of the implement phase?

A. customize Ongoing Support Hand-off Kit

B. execute the Network Migration Plan

C. monitor the system to identify occurrences of service-level metrics dropping below a defined threshold

D. provide onsite technical support per Implementation Plan

Correct Answers: B

8: Which definition best describes the staging plan development service component within the design phase?

A. assesses the current state of the operations and network management infrastructure of the customer, including people, processes and tools, to identify issues and opportunities

B. provides a step-by-step plan detailing the installation and service-commission requirement tasks to be staged in a controlled implementation environment that emulates a customer network

C. assesses the ability of the site facilities to accommodate the proposed infrastructure

D. includes the development and execution of proof-of-concept tests, validates the infrastructure high-level design, and identifies any design enhancements

E. helps improve the infrastructure security system of the customer

F. helps improve the performance and functionality of the infrastructure operations and network management system

Correct Answers: B

9: Which service component within the prepare phase provides a high-level, conceptual architecture of the proposed system that addresses the business requirements of the customer?

A. Business Requirements Development

B. High-level Technology Strategy

C. High-level Design Development

D. High-level Proof of Concept

E. Technology Strategy Development

Correct Answers: C

10: The change management service component in the operate phase provides which possible benefit?

- A.contributes to reducing operating costs by providing a consistent framework for making necessary changes in an efficient and accountable manner
- B.promotes productivity and efficiency in operations processes by enhancing control over the configuration of network devices and providing access to vital configuration data
- C.ensures the accuracy, completeness, and timeliness of information on the network
- D.notifies interested parties of problems identified, and escalates per customer requirements
- E.improves system service quality and reduces disruptions

Correct Answers: A

11: In the implement phase, as-built documentation provides which of the following?

- A.technical assistance to customers in resolving complex issues and hardware replacement when needed
- B.response plan and logistics that will allow customers to respond to support requests on day of solution launch and beyond
- C.information indicating customer-specific design requirements and configurations
- D.installs and tests advanced technology system components in nonproduction lab environment

Correct Answers: C

12: Presenting and reviewing test results with the customer and determining how the test results impact the design are activities of which service component within the design phase?

- A.Systems Acceptance Test Plan Development
- B.Detailed Design Development
- C.Project Kick-off
- D.Business Requirements Document
- E.Business Plan
- F.Detailed Design Validation

Correct Answers: F

13: In the operate phase, the action of isolating the incident belongs to which service component?

- A.Problem Management
- B.System Monitoring
- C.Change Management
- D.Incident Management
- E.Security Administration

Correct Answers: D

14: In the implement phase, staging involves installation and testing the customer's solution components in a non-production lab environment. Which of the following defines the benefit to the partner?

- A.Proper migration allows the customer to adopt the new hardware or software solution without

an unacceptable disruption of their network services.

B.A properly planned and executed Day 1 support plan improves the customer's and their end-users' satisfaction with the implemented solution.

C.Staging validates that the system is operational to the customer and provides the customer with increased confidence in the implemented system.

D.Staging validates the system and proactively identifies and resolves any network implementation issues. It demonstrates to the customer that the partner will deploy a quality network in an efficient manner and mitigates risk that the incorrect software or hardware is delivered to the installation site.

Correct Answers: D

15: Which service component within the prepare phase recommends the appropriate technology to address a business requirement of the customer?

A.Business Requirements Development

B.Technology Strategy Development

C.Operations Technology Strategy Development

D.High-level Design Development

E.Business Case Development

F.Proof of Concept

Correct Answers: B