**Exam Code:** 650-178

**Exam Name:** SBCSEN Smart Business Communication

Systems for Engineers

Vendor: CISCO

Version: DEMO

## Part: A

1: Which Cat 520 feature optimizes QOS?

Cisco SmartPorts

Correct Answers:

2: In which modes can the 521 Access Point be configured?

Either Stand-Alone or Controller Based Mode.

Correct Answers:

Note: As part of this solution, the Cisco 521 access point uniquely addresses the diverse requirements of SMBs by offering the versatility of operating either in standalone mode, or in controller-based mode with the Cisco 500 Series Wireless Express Controller.

\*Standalone mode: Access points are directly connected to the wired infrastructure through an Ethernet switch and provide reliable high-speed wireless connectivity to users in the area they cover. Configuration and management are performed locally at the individual access point level.

3: What are 2 configurable options for call control on the UC520?

A.Shared

**B.PBX** 

C.Key System

**D.**Encryption

E.Call Waiting

**Correct Answers: B C** 

4: Which 2 CRM servers all Cisco Unified Call Connector to be configured for connectivity?

A.Siebel

**B.Microsft Dynamics** 

C.Act!

D.salesforce.com

E.OnContact

Correct Answers: B D

5: How many voice expansion slots are available on the UC520?

ONE

## **Correct Answers:**

6: Which 2 functions does the Cisco Configuration Assistant Provide?

A.Device Discovery

**B.Call Forwarding** 

C.Call Routing Configuration

D.Command Line Configuration

E. Wireless Connectivity

**Correct Answers: A E** 

- 7: Which two are benefits of installing Cisco Monitor Director at an SMB Site?
- A.Simplifies Smart Business Communications System install
- B.Allows the end customer to get free updates
- C.Monthly recurring revenue model
- D.Automated monthly reporting on system performance

**Correct Answers: C D** 

8: In the Smart Business Communications system, which methid is typically used to initialize the

Cisco CE520?

A.console cable

**B.**Terminal Emulation

C.Cisco configuration assistant

D.Configure via CLI through the Cisco UC520

**Correct Answers: C** 

9: Which 2 benefits will a client see from adding a wireless lan controller to their SBCS?

A.Allow guest access

B.Increase connection speed

C.Add additional wireless access points

D.Network management with CLI

**Correct Answers: A C** 

10: Which 3 features does the Cisco UC520 support?

A.Cisco Unity Express

B.distributed routing

C.Storage Area Networks

D.Analog devices

E.Telepresence

F.Security irewall and VPN

**Correct Answers: A D F**