



Vendor: Microsoft

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Version: DEMO

QUESTION 1

You have two opportunities named Opp1 and Opp2 that created to a customer. The customer request a single quote that contains the line items from both opportunities. From Opp1, you generate a new quote that contains all of the line items in Opp1. You need to add the line items in Opp2 to the quote.

What should you do?

- A. From Opp2, Click Assign
- B. From Opp2, Click New Quote
- C. From the quote, Click Get Products
- D. From the quote, associate the quote to Opp2

Answer: C

QUESTION 2

You have an opportunity in Dynamics CRM

A coworker requests some information regarding the progress or the opportunity. The coworker does not have access to CRM. You need to send some details about the opportunity to the coworker.

What should you do first?

- A. Click Email a Link.
- B. Apply a Microsoft Word template.
- C. Add the coworker to the access team.
- D. Apply a Microsoft Excel template

Answer: B

QUESTION 3

You have a Dynamics CRM organization, You have account records for three companies named Company1, Subsidiary 1, and Subsidiary2. Subsidiary 1 has Company1 as a parent account. Subsidiary2 has Subsidiary1 as a parent account. Subsidiary2 has an open opportunity of \$500,000. There are no other open opportunities for the three companies.

You need to identify what open revenue will be displayed for the companies when you view the hierarchy.

What should you identify?

- A. Company1: \$500,000
Subsidiary1: \$0
Subsidiary2: \$500,000
- B. Company1: \$0
Subsidiary1: \$0
Subsidiary2: \$500,000
- C. Company1: \$500,000
Subsidiary1: \$500,000
Subsidiary2: \$500,000
- D. Company1: \$0
Subsidiary1: \$500,000
Subsidiary2: \$500,000

Answer: C

QUESTION 4

You have lead that has an open phone call activity. You qualify the lead.
You need to identify what occurs to the open phone call.
What should you identify?

- A. The activity is canceled.
- B. The Regarding field of the activity is changed to the opportunity.
- C. The activity is completed
- D. The activity is displayed on the opportunity record.

Answer: D

QUESTION 5

You have a Dynamic CRM organization that has more than 700 active goals.
At the end of each year, your company reevaluates each goal.
You need to identify which value of the goals must be configured manually.
Which value should you identify?

- A. Actual
- B. target
- C. Rollup Query - Actual
- D. In-Progress
- E. Rollup Query - In Process

Answer: B

QUESTION 6

Your manager needs to view a collection of data records and a chart of the data records simultaneously. What should you instruct the manager to do?

- A. Define a view and add a chart
- B. Export the Fetch XML. and then import a chart.
- C. Run the Report Wizard.
- D. Create a personal report.

Answer: C

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