

**Exam Code:** 646-589

**Exam Name:** Cisco Lifecycle Services Advanced  
Wireless(LCSAWLAN)

**Vendor:** CISCO

**Version:** DEMO

## Part: A

1: Which two of these templates, tools, or reference materials are used in the Service Assurance service component of the operate phase? (Choose two.)

- A. Security Assessment Checklist
- B. Trouble Ticket System
- C. Operations Readiness Assessment
- D. Continuous Improvement Plan
- E. As Built Solution Binder

**Correct Answers: B D**

2: Which of these best describes what happens in the design phase?

A. A detailed design for the WLAN solution is developed, ensuring that the solution meets the customer business

requirements while attempting to anticipate and prevent potential network bottlenecks and failures.

B. The current network, staff, and processes of the customer are assessed and tested to determine if the proposed

WLAN solution can be supported.

C. The business and technical requirements of the customer are analyzed and evaluated to identify products or

solutions that best meet the customer needs.

D. The new WLAN solution is installed in the customer network while minimizing disruptions and potential vulnerabilities.

E. A newly implemented WLAN solution operates efficiently, has high availability, and meets customer expectations for performance and reliability.

**Correct Answers: A**

3: Producing a technology assessment report involves which of these tasks?

A. Compare Customer Processes With Operational Leading Practices for WLAN, and Identify Gaps

B. Determine Security Procedures and Policy Gaps

C. Establish Escalation Notification Plan

D. Collect Performance, Utilization, and Availability Data for Reporting

E. Review System Component Configurations To Verify that They Meet Customer Performance, Capacity, Traffic,

Quality of Service, and Resiliency Guidelines

**Correct Answers: E**

4: Which two templates, tools, or reference materials are used in the Business Case Development service component of the prepare phase? (Choose two.)

- A. Income Statement
- B. ROI Required Information Checklist

- C. Financial Justification Case Study
- D. Preliminary Discovery Document-Gap Analysis
- E. Value Assessment Worksheet
- F. Statement of Change in Financial Position

**Correct Answers: B C**

5: Which three of these activities occur in the Problem Management service component of the operate phase? (Choose three.)

- A. Recover from Incident Outage
- B. Track Events and Report on System Availability, Resource Capacity, and Performance
- C. Classify Groups of Known Incidents As a Problem
- D. Conduct Post-Change Evaluations
- E. Document Any Issues Encountered During Software Upgrade, as Well as Methods Used to Resolve the Issues
- F. Provide Hardware and Software Support to Resolve Incidents

**Correct Answers: C E F**

6: Detailed Design Validation should produce a comprehensive design that incorporates which one of these?

- A. Identify WLAN Products that Meet Customer Requirements
- B. Availability, Security, Capacity, and Network and Operations Management
- C. Gather and Verify Migration Requirements
- D. Plan To Implement New Operational Processes
- E. Verify Solution Acceptance Requirements
- F. Site-Specific Implementation Requirements

**Correct Answers: B**

7: Which three templates or tools are important in creating a site-specific network implementation plan? (Choose three.)

- A. Operations Plan
- B. Staging Plan
- C. Low Level Design
- D. Network Implementation Plan
- E. Acceptance Test Plan
- F. Site Readiness Assessment Report

**Correct Answers: C D F**

8: Which of these is a deliverable to the customer in the implement phase?

- A. WLAN Operations Assessment Report
- B. an Executed WLAN Migration Plan
- C. Technology Assessment Report
- D. Security Vulnerability and Recommendations Report
- E. WLAN Location-Based Services Assessment Report
- F. WLAN Operations Readiness Assessment Report

**Correct Answers: B**

9: Which three of the following templates, tools, or reference materials are used in the Project Planning service component of the implement phase? (Choose three.)

- A.WLAN Project Plan
- B.Remediation Plan
- C.Partner Knowledge Management Feedback Process
- D.Operations Support Plan
- E.Escalation Plan
- F.Communications Plan

**Correct Answers: A E F**

10: The first activity in the service component of Planning Project Kickoff in the plan phase is "project management through PDI phases of deployment". Which one of these groups of tasks are associated with the Planning Project Kickoff service component?

- A.Confirm project and milestone dates; project roles and responsibilities, sites, and logistics.
- B.Review program delivery document and assign project manager; identify project sponsors from the vendor, customer, and partner.
- C.Develop comprehensive project management plan, including detailed set of deployment tasks, roles and responsibilities, work breakdown structure, project schedule, costs, budget, risk management, and communication plan.  
Manage project lifecycle.
- D.Interview sponsors to review project parameters model, success metrics, objectives, and timeframes. Propose and gain agreement on governance model to communicate with key sponsors.

**Correct Answers: C**