

Exam Code: 920-362

Exam Name: Communication Server 1000 RIs.6.0

Platform Arch and Upgrade

Vendor: Nortel

Version: DEMO

Part: A

1: A customer with a newly installed Communication Server (CS) 1000E Rls. 6.0 SA Co-Res is reporting dropped calls between the two campus sites. You suspect the call server is not terminating the call and decide to login and review the configuration and collect the logs from the active Call Server. Which CS 1000E hardware component will you access to verify the configuration and review the logs?

- A.Co-resident Call and Signaling Server running on Dell R300 server
- B.Co-resident Call and Signaling Server running on HP DL320 server
- C.Co-resident Call and Signaling Server running on IBM x3550 server
- D.Co-resident Call and Signaling Server running on CPPM server

Correct Answers: D

2: A customer purchased a Media Gateway (MG) 1000B Rls. 6.0 system to add to an existing Communication Server (CS) 1000 Rls. 6.0 system. Which statements regarding the hardware components within a release 6.0 Branch Office are true? (Choose two.)

- A.The MG 1000B supports Co-Res and SIP Line Gateway on separate physical servers.
- B.The MG 1000B supports Co-Res and Signaling Server Gateway on the same physical server.
- C.The MG 1000B supports a redundant Co-Res Call Servers.
- D.The MG 1000B supports Co-Res and SIP Line Gateway on the same physical server.

Correct Answers: A B

3: A customer is planning to deploy a multi-site Communication Server (CS) 1000E network with a UCM Security Domain that includes a Primary Security Server and a Backup Security Server. Which statements regarding the Backup Security Server are true? (Choose two.)

- A.It manages authorization requests when the Primary is not available.
- B.It manages configuration changes when the Primary is not available.
- C.It manages authentication requests when the Primary is not available.
- D.It issues certificates to servers when the Primary is not available.

Correct Answers: A C

4: A customer is installing a Communication Server (CS) 1000E Rls. 6.0 System with Unified Communications Management. The Linux base software has been installed and the CPPM Co-Resident Call Server and Signaling server has been configured as a member server within an existing CS 1000 Rls 6.0 security domain. Which statement describes the process the administrator must use to deploy applications to the CPPM Co-Resident?

- A.Log in to the UCM of the Primary Security Server and access the Base Manager to deploy.
- B.Log in to the Base Manager and access local Deployment Manager to deploy.
- C.Log in to the Base Manager and access central Deployment Manager to deploy.
- D.Log in to the UCM of the Primary Security Server and access central Deployment Manager to deploy.

Correct Answers: D

5: A Communication Server (CS) 1000E Rls. 6.0 customer opened a trouble ticket that a newly

installed system with SIP Line Gateway cannot place calls to an existing 5.x site. After investigating the problem you isolate the problem to the SIP Line Gateway settings. Which SIP Line Gateway Setting is most likely to block calls between the two sites?

- A. Security Policy - Security Disabled
- B. Security Policy - Best Effort
- C. Security Policy - Secure Local
- D. Security Policy - Secure End-to-End

Correct Answers: D

6: A customer that recently deployed a Communication Server 1000 RIs. 6.0 system with Unified Communications Management would like to take advantage of the UCM log forwarding capability. Which statement regarding UCM Logging Services is true?

- A. Only Application logs can be forwarded to a Syslog server.
- B. Only OAM and Security logs can be forwarded to a Syslog server.
- C. Application, OAM and Security logs can all be forwarded to a Syslog server.
- D. Only Security logs can be forwarded to a Syslog server.

Correct Answers: B

7: At a customer site, you installed a Communication Server (CS) 1000 RIs. 6.0 SA Co-Res system with the following CS 1000 applications: Call Server, Signaling Server, Element Manager, Network Routing Service Manager, and Subscriber Manager. Upon accessing Subscriber Manager, information regarding the System ID is displayed on the screen and you're not able to navigate the Subscriber Manager web page. Which task is required next before you can navigate and manage the Subscriber Manager Application?

- A. Copy and Paste the system ID information and create a new Subscriber Manager certificate within the UCM Private Certificate Authority.
- B. Copy and Paste the system ID information to the Nortel.com Keycode Retrieval System to generate a license file.
- C. Export the system ID as an XML file and distribute the file to the CS 1000 Element Managers as a trusted application.
- D. Export the system ID as an XML file and synchronize the file information with the customer's LDAP server.

Correct Answers: B

8: From which two parts is the Fully Qualified Domain Name (FQDN) composed and in what order must they be configured?

- A. first the host name and then the domain name
- B. first the domain name and then the host name
- C. first the COTS server IP address and then the port number
- D. first the COTS server port number and then the IP address

Correct Answers: A

9: A Communication Server (CS) 1000E RIs. 6.0 customer site has both Signaling Server Gateway and SIP Line Gateway up communicating with the CS 1000 Call Server Which statement is true

regarding the configuration similarities between the Signaling Server Gateway and SIP Line Gateway?

- A.They each load-balance the registration of IP telephones.
- B.They both require separate Zone-based configuration for codec selection.
- C.They both use virtual TNs.
- D.They each require Application Module Link configuration.

Correct Answers: C

10: A customer with a Communication Server (CS) 1000E RIs. 6.0 SA Co-Res system is experiencing an Element Manager issue where the page cannot be displayed to the users. In order to resolve this problem you decide to reboot the Element Manager. The CPPM Co-Res server has the following deployed applications: Call Server, Signaling Server, Element Manager, and Network Routing Service. Which option allows for the least service interruption when restarting the Signaling Server application?

- A.Restart the Signaling Server application via Element Manager - Maintenance.
- B.Restart the Signaling Server application by pressing the INI button on the CPPM server.
- C.Restart the Signaling Server application by pressing the RST button on the CPPM server.
- D.Restart the Signaling Server application by logging into the Base Manager and restarting Jboss.

Correct Answers: A

11: A customer is adding two Commercial Off the Shelf (COTS) servers to their Communication Server (CS) 1000 RIs. 6.0 multi-site network. One of the COTS servers is designated as the Primary Security Server and the other as the Backup Security Server. They have a large network, so it has been decided to centralize the Network Routing Service (NRS) functionality on one of the COTS servers. In addition, the customer has decided to use Subscriber Manager and Element Manager. Which deployment combinations best meets the customer requirements? (Choose two.)

- A.The Primary Security Server deployed with the Subscriber Manager and Element Manager Applications.
- B.The Primary Security Server deployed with the NRS and Element Manager Applications.
- C.The Backup Security Server deployed with the Subscriber Manager and Element Manager Applications.
- D.The Backup Security Server deployed with the NRS and Element Manager Applications.

Correct Answers: A D

12: After attempting to synchronize the Subscriber Manager database with a Communication Server (CS) 1000 RIs. 6.0 Element, the Synchronize Accounts web page displays a status of "FAIL" '0 account(s) processed." Which item is most likely the cause of the Subscriber Manager synchronization failure?

- A.The Subscriber Manager application is not deployed to the target server.
- B.The Subscriber Manager server does not have the FQDN of the target server in its host table.
- C.The Subscriber Manager reached the account license limit.
- D.The Subscriber Manager and CS 1000 Element are not running on the same software release.

Correct Answers: B

13: A customer just installed three Communication Server (CS) 1000 Rls. 6.0 systems to support their new campus distributed corporate offices. The customer allowed for periodic synchronization of their corporate Lightweight Directory Access Protocol (LDAP) database with Subscriber Manager. Which Subscriber Manager feature allows you to synchronize subscribers from an LDAP database and assign them to a telephone account at the same time?

- A.Bulk Account Creation
- B.CSV Subscriber Synchronization
- C.Account Synchronization
- D.Flow-through Provisioning

Correct Answers: D

14: A customer wants to make sure that they get a backup of their Linux base software files during installation. They do not have access to Secure File Transfer Protocol (SFTP) servers. The pre-installation program has just finished, and the Configuration File Backup window appears. What is the next step?

- A.Backup to the FTP server.
- B.Create a backup copy on an external USB device.
- C.Create a backup copy on the administering computer.
- D.Continue the installation; no backup copy is possible at this time.

Correct Answers: B

15: A Customer Service Representative (CSR) created 10 new 1140E telephones using Element Manager. The CSR then logs into Subscriber Manager to assign users to those newly created telephones but cannot see the telephones in the Subscriber Manager database. Which Subscriber Manager synchronization mechanism updates the Subscriber Manager database with the Communication Server (CS) 1000 Element Manager database?

- A.Synchronize Accounts
- B.Synchronize Job
- C.Synchronize Subscribers
- D.Synchronize Locations

Correct Answers: A