

Exam Code: 646-171

Exam Name: Small Medium Business Account Manager
(SMBAM)

Vendor: CISCO

Version: DEMO

Part: A

1: Which two management-software applications can you use to manage the Cisco Catalyst Express 500 Series Switches? (Choose two.)

- A.Cisco Security Device Manager
- B.Cisco Device Manager
- C.Cisco Adaptive Security Device Manager
- D.Cisco Network Assistant

Correct Answers: B D

2: Which two features are included under the Cisco SMB Support Assistant? (Choose two.)

- A.open a service request with the SMB TAC 24 hours a day, 7 days a week
- B.application software upgrades
- C.next business day hardware replacement
- D.automatic Priority 1 TAC cases

Correct Answers: A C

3: Which three critical elements does the Cisco Integrated Security Solution incorporate? (Choose three.)

- A.Cisco Trust and Identity Management Solution
- B.Cisco Switching Solution
- C.Cisco Secure Connectivity Solution
- D.Cisco Threat Defense Solution
- E.Cisco Storage Solution
- F.Cisco Content Networking Solution

Correct Answers: A C D

4: Which two options are benefits of the Cisco software support? (Choose two.)

- A.expedites the delivery of replacement hardware
- B.increases the performance of the current features
- C.supports your risk mitigation plan
- D.extends the life of Cisco devices with software updates

Correct Answers: B D

5: Which three are characteristics of the Cisco end-to-end solution? (Choose three.)

- A.scalable
- B.static
- C.low cost
- D.predictable
- E.best of breed products
- F.secure

Correct Answers: A D F

6: Which of the following is a component of the Cisco SMB Support Assistant?

- A.full access to the Cisco.com website
- B.access to the software center
- C.Cisco IOS bug fixes
- D.support for every technology

Correct Answers: C

7: For which of the following campus LAN areas is the Cisco Catalyst Express 500 Series Switch most suitable?

- A.distribution area
- B.core area
- C.backbone area
- D.access area

Correct Answers: D

8: Network security is a continuous process. Which three phases apply to this process? (Choose three.)

- A.troubleshoot
- B.monitor
- C.configure
- D.secure
- E.operate
- F.improve

Correct Answers: B D F

9: A customer wants to connect Cisco IP phones and Cisco Aironet Access Points to the network. The customer also wants to use the PoE feature included in the Cisco Catalyst Express 500 Series Switches. Which two models can provide this feature? (Choose two.)

- A.WS-CE500-24TT
- B.WS-CE500-24LC
- C.WS-CE500-24PC
- D.WS-CE500G-12TC

Correct Answers: B C

10: What are four uses of the USB ports in the Cisco integrated services routers? (Choose four.)

- A.secure device authentication
- B.remote administration
- C.storage of removable credentials
- D.increased RAM memory for the router
- E.secure configuration files distribution
- F.bulk flash storage

Correct Answers: A C E F

11: Which three options are features of the Cisco 3800 Series Integrated Services Routers? (Choose three.)

- A.support for up to eight NMEs
- B.SRST with centralized Cisco CallManager for up to 120 IP Phones
- C.high-performance architecture optimized for concurrent service deployment
- D.integrated hardware for offload of encryption services
- E.wireless LAN
- F.Cisco CallManager Express for up to 36 IP phones support

Correct Answers: C D E

12: Which three are features of the integrated services routers? (Choose three.)

- A.IPS
- B.wireless LAN
- C.VPN acceleration
- D.voice mail
- E.anti-X
- F.fixed configuration

Correct Answers: A B C

13: How many users does the Cisco Unity Express solution support when installed in the Cisco 2800 Family?

- A.48
- B.96
- C.120
- D.240

Correct Answers: B

14: What is true about Cisco NAC Appliance, formerly Cisco Clean Access?

- A.It is an advanced, integrated suite of antivirus products that recognizes users and devices and their role in the network, as well as evaluates whether machines are compliant with the security policy.
- B.It is an advanced, integrated suite of switching products that recognizes users and devices and their role in the network, as well as evaluates whether machines are compliant with the security policy.
- C.It is an advanced, integrated network-security tools suite that recognizes users and devices and their role in the network, as well as evaluates whether machines are compliant with the security policy.
- D.It is an advanced, integrated suite of management products that recognizes users and devices and their role in the network, as well as evaluates whether machines are compliant with the security policy.

Correct Answers: C

15: What are two benefits for the Cisco partner, derived from the Cisco SBR methodology? (Choose two.)

- A. There is less risk through the implementation of proven solutions.
- B. There is faster implementation of new business applications.
- C. Solution differentiation from the competition allows for premium margins.
- D. Proactive planning enhances customer satisfaction.

Correct Answers: C D