Vendor: HP

Exam Code: HP3-X12

Exam Name: X12 - HP Retail Point of Sales Solutions

Version: DEMO

QUESTION 1
A customer complains that neither powered serial port on their HP rp5700 POS System is supplying power. What is the most likely cause?

A. The customer did not set the pin jumpers to switch the serial ports to powered mode.
B. The customer did not order the powered serial port add-in card with the system.
C. The serial port cable is disengaged from the connector on the system board.
D. The system is not connected to an AC power source.

Answer: A

QUESTION 2
How many serial ports are configured for power by default on a standard (non-customized) HP rp5700 POS System?

A. Zero
B. One
C. Two
D. Three

Answer: C
Explanation:
http://h18000.www1.hp.com/products/quickspecs/12703_na/12703_na.PDF(see page 17 and 18)

QUESTION 3
What is the easiest way for a customer to reprogram the keys on an HP USB POS Keyboard?

A. Locate the instructions on the HP website
B. Refer to the printed instructions in the User Guide
C. Use HP Designer on the HP POS Peripherals Software CD
D. Use the online help that is furnished with the keyboard

Answer: C
Explanation:
http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&ta skId=120&prodSeriesId=3375926&prodTypeId=12454&objectID=c01686874

QUESTION 4
Which POS peripherals are supported by Windows native operating system drivers without the need for additional drivers? (Select two.)

A. HP Pole Display
B. HP Standard Weight Scale
C. HP Laser Barcode Scanner
D. HP Thermal Receipt Printer
E. HP USB Magnetic Stripe Reader

Answer: DE

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