

# Claim Information Report

Claim Number: 01-009-018332(CAT - PCS2540-2540)  
Endorsement Alert: HO 84 28-Hidden Water Coverage

Date of Loss: 05/24/2025@4:00 PM  
Policy Number: 556358416358  
Policyholder: ACKIE LASS AND WEI  
LASS Claim Status: Open  
Operating Company: American Family Insurance

## Claim Information

Cause: Hail  
Location: 31412 Low Pines Dr, Monument, CO 80132-8318  
Description: Hail damage to roof , stucco, gutters  
Unable to retrieve Weather Data from Decision  
Hub. Please try again later.  
Drone eligible at FNOL : No

## Loss Information

### Insured Information:

Name 1: ACKIE LASS  
31412 Low Pines Dr  
Monument, CO 80132-8318  
Name 2: WEI LASS  
31412 Low Pines Dr  
Monument, CO 80132  
Home Phone #:(628)736-6915  
Mobile Phone #:(628)736-6915  
Primary Phone: Mobile  
Email: nex@live.com

### Property Damage Information:

Dwelling Incident Damages: Hail damage to roof , stucco, gutters  
Roof Damage: Yes (Exterior Only)  
Damages: Exterior  
Wood Roof: No  
Year Roof Install: 01-01-2005  
Year Built: 01-01-2004

## Policy Information

Producer: Ron Darrizzo  
11111 RESEARCH PKWY STE 214  
COLORADO SPRINGS, CO 80920-1066  
(517) 284-8908  
darrizz@amfam.com  
Risk: 31412 Low Pines Dr, Monument, CO 80132-8318  
Policy: Homeowners  
Status: In force  
Inception: 02/09/2024

### Legal Description:

No Legal Description for this Policy

### Third Party Interest:

NATIONAL BANK COLORADO ISAOA

\*\*\* ENDORSEMENT ALERT \*\*\* HO 84 28-Hidden Water Coverage

LOB: Homeowners Line

### Policy Level Deductibles:

Policy Deductible	\$2,500	
Wind / Hail Deductible	\$5,530	1%

**Policy Level Endorsements:**

AL 00 04	American Family Mutual Insurance Company, S.I. Amendatory Endorsement
HO 04 90	Personal Property Replacement Cost Coverage
HO 80 03	Homeowners Form
HO 80 23	Homeowners Renewal Declarations
HO 81 06	Colorado Amendatory Endorsement
HO 84 06	Service Line Coverage
HO 84 16	Ordinance Or Law Coverage
HO 84 23	Sewer Back-Up, Septic Back-Up, And Sump Overflow Coverage
HO 84 24	Other Structures Blanket Coverage
HO 84 25	Water Coverage From An Outside Water Source (This is not Flood Insurance)
HO 84 26	Pollutant Cleanup And Removal
HO 84 28	Hidden Water Coverage
HO 86 03	Dangerous Dog And Exotic Animal Liability Limit
HO 86 10	Increased Dwelling Limit Coverage
HO 88 02	Roof Surface Payment Schedule
HO 88 05	Wildfire Defense Services
LR 00 09	Renewal Cover Letter
PL HO 00 11	Homeowners Amendatory Letter
PL HO 00 32	Service Line Letter
PL HO 00 43	Colorado Amendatory Letter
PLM-32252	Privacy Notice
UF 40 08	Summary of Coverage Homeowners Policy
UF 40 16	Homeowners Endorsement Schedule
UF 40 34	Property Policy Snapshot
UF 40 40	Wildfire Defense Services Information Sheet
UF 40 52	Colorado Notice of Rejection of Coverage Limit(s)

**Policy Coverage Location:****Location Number 1 Address: 31412 Low Pines Dr, Monument, CO 80132-8318****Covered Risk 1:**

31412 Low Pines Dr, Monument, CO 80132-8318

**Coverages:**

Coverage A - Dwelling Per Occurrence- \$553,000 Limit Percentage- 100%

**Coverage Terms:**

Item-Valuation Method Replacement Cost Value - Current

Coverage B - Other Structures Blanket	Per Occurrence- \$5,000
Coverage C - Personal Property	Per Occurrence- \$221,200 Limit Percentage- 40%
Coverage D - Loss Of Use	
Coverage E - Personal Liability	Per Occurrence- \$300,000
Coverage F - Medical Expense	Exposure Limit- \$2,000
Dangerous Dog And Exotic Animal Liability Limit	Per Occurrence- \$25,000
Fire Department Service Charge	Per Occurrence- \$500
Fungi Or Bacteria	Per Occurrence- \$5,000
Hidden Water Coverage	Per Occurrence- \$5,000
Increased Dwelling Limit	Per Occurrence- \$110,600 Limit Percentage- 20%
Loss Assessments	Per Occurrence- \$10,000
Ordinance Or Law	Per Occurrence- \$55,300 Limit Percentage- 10%
Pollutant Cleanup And Removal	Per Occurrence- \$5,000
Service Line	Deductible- \$500 Per Occurrence- \$10,000
Sewer Back-Up, Septic Back-Up, And Sump Overflow	Deductible- \$2,500 Per Occurrence- \$60,000

**Coverage Terms:**

Item-Contents Limit Limit/Value-10000.00 usd Contents Limit

Item-Dwelling Limit Limit/Value-50000.00 usd Dwelling Limit

Water Coverage From An Outside Water Source Per Occurrence- \$25,000

Wildfire Defense Services

**Comments:*****Assignment:***

Reported by: Ackie Lass by MyAccount on 05/28/2025  
Entered by: clasrvp Claims on 05/28/2025