

# SERVICE LEVEL AGREEMENT

This agreement is made between TheClaireAI and Law Firm B.

Service: AI Agent Provisioning

Agent Type: Concierge

Date: 1/19/2026

Terms and Conditions:

1. TheClaireAI agrees to provide 99.9% uptime.
2. Client agrees to pay the setup fee upon receipt of invoice.
3. Data privacy is guaranteed as per our Privacy Policy.

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Signed: TheClaireAI