

Claire Cahoon

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EDUCATION

University of North Carolina, Chapel Hill
Master of Science in Information Science

Expected May 2020

Ithaca College, Ithaca, NY
Bachelor of Arts in English, graduated with honors
Minors: Web Programming, Art History
GPA: 3.87, Dean's List: Spring 2015, Fall 2015, Spring 2016, Spring 2017, Fall 2017
Magna cum laude

May 2018

HONORS AND AWARDS

UNC Chapel Hill

Carolina Academic Library Associate (CALA)
ALA Annual Conference Student to Staff Participant, LITA Division

August 2018 – present
June 2019

Ithaca College

G. Ferris Cronkite Scholarship
Sigma Tau Delta, English Honor Society
Ithaca College Whalen Symposium - Humanities and Sciences Presentation Award
Peggy R. Williams Award for Academic and Community Leadership

Aug. 2016 – May 2018
Oct. 2016 – May 2018
April 2018
Feb. 2018

EXPERIENCE

Carolina Academic Library Associate (CALA), UNC Chapel Hill, UNC University Libraries

Research and Instructional Services

August 2018 – Current

- Co-facilitate the Digital Pedagogy Community of Practice for University Libraries
- Teach ENGL 105 introductory library sessions
- Respond to patron requests and virtual chat questions at the Davis Library reference desk
- Collaborate with liaison librarians to provide instruction and consultation support for UNC courses
- Conducted comprehensive collections assessment for the Carolina Center for Jewish Studies

Digital Research Services

August 2018 – Current

- Serve as project manager for the Triangle Digital Humanities Network (TDHN)
- Write articles, interviews, and other content for the TDHN website
- Maintain the TDHN website, calendar of events, and weekly communications
- Develop and teach workshops related to digital humanities and digital pedagogy skills

User Experience and Assessment

May 2019 – Current

- Conduct a feasibility assessment of Matomo as an open source web analytics platform
- Document current use of Google Analytics for the University Libraries website
- Map library priorities and desired functionality to Matomo to explore switching platforms

Orange and Durham County Public Libraries

Sept. 2018 – Current

Community Workshop Series Volunteer

- Co-lead individual workshops on technical skills in public libraries to a range of patrons
- Assist students with one-on-one skills taught during lessons
- Provide feedback to instructors on lesson plans and learning goals

UNC Chapel Hill, Department of American Studies

January 2018 – Current

Graduate Research Assistant, American Studies 715 – Community Histories and Public Humanities

- Plan, implement, and publish a collaborative Scalar site
- Teach Scalar skills and project development in class and work individually with students to develop the site
- Collaborate with instructors to establish learning goals that focus on both digital and analog skills

Duke University Libraries, Software Services Department

May – August 2019

Digital Exhibits Field Experience

- Build an inventory of Duke Library's digital exhibits from the past 15 years
- Develop documentation for the process of migrating digital exhibits in legacy platforms into Omeka 2
- Begin the process of manually migrating projects into Omeka 2
- Collaborate with stakeholders to preserve exhibit content and update formatting

Ithaca College Information Technology (IT), Ithaca College

Student Coordinator Assistant

Jan. 2016 – May 2018

- Provide administrative and logistical support for the Coordinator of Student Employment and Student Managers
- Maintain schedules, applications, and training for 100 Student-Staff in 10 departments
- Facilitate workshops concerning web programming and professional development for Student-Staff

Lab Consultant

Jan. 2015 – May 2017

- Supervise and maintain computer labs on campus in academic buildings and the library
- Provide general support for software, hardware, printing, scanning, and network issues

Library of Congress, U.S. Copyright Office, Washington, D.C.

Junior Fellow

Summer 2017

- Organized over 2000 artifacts from the Copyright Archives from the late 19th and early 20th century
- Helped document items intended for a public display of historical and information copyright material
- Presented findings through a table display and a contribution to the "Copyright: Creativity at Work" blog

MEMBERSHIPS AND ORGANIZATIONS

American Library Association (ALA)

Sept. 2018 – Current

North Carolina Library Association (NCLA)

Sept. 2018 – Current

Student Chapter of the American Library Association, UNC Chapel Hill (SCALA)

Sept. 2018 – Current

Information and Library Science Student Association (ILSSA)

Sept. 2018 – Current

Secretary and Technical Coordinator

Jan. 2019 – Current

Librarian's Association at UNC Chapel Hill (LAUNC-CH)

Sept. 2018 – Current

Program Committee

Sept. 2018 – Current

Books "Thru" Bars, Ithaca College

Librarian

Sept. 2014 – May 2018

- Coordinated events to mail books to people in prison and manage book circulation at events
- Created a Google Sheets database for over 500 books stored in the ICBTB library

PRESENTATIONS AND RESEARCH

"Building Bridges: The Triangle Digital Humanities Network as a Model for Navigating Inter-Institutional Collaboration" Code4Lib Southeast, Raleigh, NC (May 2019)

"From Product to Process: Creating Student-Centered Learning Objectives for Digital Projects," Co-presenter: Sarah Morris. Triangle Digital Humanities Institute on Digital Pedagogy, Durham, NC (March 2019)

"The Triangle Digital Humanities Network: Collaboration, Communication, and Community in the Digital Humanities" LAUNC-CH Idea Sharing Lightning Talks, Chapel Hill, NC (January 2019)

"Artificial Eloquence: Computer-Based Analysis of Human and Robotic Dialogue in Classic Science Fiction," Faculty Advisors: Katherine Kittredge, John Barr. International Association for the Fantastic in the Arts Conference, Orlando, FL (March 2018)

"Parsing Personality: Using Data Analysis to Interpret Different Points of View in a Literary Text," Faculty Advisors: Toby Dragon, Derek Adams. *Ithaca College Whalen Symposium*, Ithaca, NY (April 2017)

SKILLS

Programming: HTML, CSS, Java, JavaScript, PHP, Python, SQL

Project Management: Trello, Slack, Asana, Basecamp, kanban, Excel, Office 365, Google Suite

Digital Tools: LibGuides, Scalar, WordPress; basic knowledge of git, Github, Tableau