

Contact

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Top Skills

Account Management
Leadership
Management

Languages

English

Thomas Seelbinder

Head of Success & Product @ Model Match
Hickory

Summary

I am a Customer Success leader with over a decade of experience with SaaS organizations in both the Telecom and Financial Services industries. Currently heading up Customer Success & Product at Model Match, a Talent Management Suite designed to help leaders in the mortgage space source and attract qualified talent, and manage their team with greater efficiency.

I've developed Customer Advocacy initiatives from the ground-up and utilize my passion for complex problem solving to drive success for our partners and promote a culture of advocacy.

Experience

Model Match

Head of Customer Success & Product

April 2017 - Present (4 years 2 months)

San Clemente, California, United States

Model Match is the leading Talent Management Suite designed for Mortgage Recruiters by Mortgage Recruiters. Model Match helps forward-thinking lenders source and attract qualified talent, and bring their pipeline and team into one central, collaborative space.

The Model Match Ecosystem helps you build, scale and maintain market pipelines, gain focus on the candidates that count, bring efficiency and productivity to your teams, and deploy a full scale recruitment effort that harnesses the power of our expert team of recruiters.

Our core mission to help drive growth and efficiency for our partners of all sizes. We are designed to scale right along with you and your team and deploy resources designed to help drive best practices and solutions.

DeITel Holdings, LLC

10 years

Director of Customer Relations
August 2014 - August 2017 (3 years 1 month)
San Clemente, CA

Customer Care Specialist
September 2007 - August 2014 (7 years)
Aliso Viejo, CA

ZipZapDotCom
Director of Customer Success
January 2014 - May 2016 (2 years 5 months)
Orange County, California Area

CellitOut
Strategic Account Support
July 2010 - September 2011 (1 year 3 months)
Aliso Viejo, CA
