Mercedes Hansen

HUMAN RESOURCES

October 17, 2022

I am especially interested in growing my career in a digital company. Therefore, with great enthusiasm, I am submitting my application for different positions. My professional passion lies in the field of People and Culture, forging relationships with stakeholders across the organization.

A couple of my accomplishments that might be relevant for this role include:

- My time in the customer service area working as a Team Leader helped me develop the necessary flexibility to adapt to various work environments with agility; managing complexity, creating new relations and talking to people with different backgrounds; showing my ability to step back to see the broader picture as well as understand their needs while delivering results.
- Although I have not yet worked in IT companies, I'm currently studying to obtain the IT Talent Acquisition Certification to be able to understand the fundamentals of IT Profiles and the general structure of technological systems.

Additionally, in my more than 5 years of working experience globally, I have been fortunate enough to work with colleagues from more than 30 different nationalities, which has strengthened my english communication, interpersonal skills and the ability to think outside the box.

Finally, on a personal level, you can expect someone with a positive mindset, a Can-do attitude, and with the ability to work with a diverse set of stakeholders. I can confidently say I thrive in a fast-paced environment and adapt quickly to new situations by prioritizing, negotiating, finding solutions, and communicating effectively. My colleagues describe me as a proactive, responsible, organized, and enthusiastic person. I am confident that my innovative mindset, along with my curiosity, dedication, and cross-cultural adaptability, will add value to the team, by continuing to successfully help organizations change and create a path to the future, developing all our potentials.

I look forward to discussing further my qualifications.

Best regards,

Mercedes Hansen

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