Bug 9

Summary:	News/Rotary Club of San Jose gifts $9,500 to EOPS/Extended Opportunities Programs and Services leads to 404 Page

Product:	De Anza website	**Reporter:**	Clare Rey <lavenderC512@gmail.com>
Component:	UNOWNED	**Assignee:**	Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>

Status:	CONFIRMED ---
Severity:	normal
Priority:	---
Version:	unspecified
Hardware:	All
OS:	All
URL:	http://deanza.edu/news/eops_gift.html

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Clare Rey   **2016-04-06 21:34:44 PDT**   **Description**

```
Reproduction of bug:
1. On the DeAnza website (http://deanza.edu/), under the News & Events section on
the left of the page, click on More news link (or the News link on the top bar).
2. Then click on the link - Rotary Club of San Jose gifts $9,500 to EOPS.
3. Then click on the link - Extended Opportunities Programs and Services.

Expected Behavior:
The link should take the user to the Extended Opportunities Programs and Services
page

Actual Behavior:
The link goes to an error page - HTTP Status 404 - /eops
```

David Mandler   **2016-04-08 21:01:11 PDT**   **Comment 1**

```
I can confirm this bug on Chrome v. 49.0.2623.110 m
```

Mary Ann May-Pumphrey   **2016-04-11 10:58:09 PDT**   **Comment 2**

```
Very well-written bug! However, I cannot pass it on to its owner because the actual
bug is in this page - http://deanza.edu/news/eops_gift.html - and /news is NOT
owned by the Web Team. I'll see if I can get the "Office of Communications" signed
on as a Bugzilla user though.
```

Clare Rey   **2016-04-26 10:28:22 PDT**   **Comment 3**

```
Hi Prof. May-Pumphrey,

Please advise if you were able to get the "Office of Communications" signed on as a
Bugzilla user to fix this bug.

Thank you.
```

Bug 93

Summary:	MyPortal Login link is flushed against the DeAnza logo		
Product:	De Anza website	**Reporter:**	Clare Rey <lavenderC512@gmail.com>
Component:	"about" dir	**Assignee:**	Web Team QA <qa@saturn.deanza.edu>
Status:	RESOLVED WONTFIX		
Severity:	enhancement		
Priority:	---		
Version:	unspecified		
Hardware:	PC		
OS:	Windows		
URL:	http://deanza.edu/about/aboutus.html		

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments:	MyPortal login screenshot
	MyPortal login bug screenshot (JPEG format)

Clare Rey   **2016-04-18 21:08:51 PDT**   Description

```
Created attachment 62 [details]
MyPortal login screenshot

Reproduction of bug:
1. On the DeAnza website (http://deanza.edu/), click on any link
2. View the MyPortal Login link appears flushed next to the DeAnza logo on top of
the page.

Expected Behavior:
There should be a space between the DeAnza logo and the MyPortal Login link


Actual Behavior:
The MyPortal Login link appears flushed next to the DeAnza logo
```

Clare Rey   **2016-04-18 21:11:59 PDT**   Comment 1

```
The MyPortal Login link appears on all the pages besides the DeAnza homepage.
```

Mary Ann May-Pumphrey   **2016-04-21 13:42:36 PDT**   Comment 2

```
Clare: This is an interesting bug--good catch! However, I want you to do two things
before I forward it to the web team:

1. Remove the .doc attachment and replace it with just the image file. (Never
attach a Word doc of a snapshot to a bug report--just attach the snapshot!)

2. Add a Comment that states the browser name and version, and also the OS version.

I cannot reproduce this one on my configuration so would guess the Web Team might
also have trouble reproducing it.
```

Clare Rey   **2016-04-26 10:54:48 PDT**   Comment 3

Created **attachment 85** **[details]**
MyPortal login bug screenshot (JPEG format)

Clare Rey   **2016-04-26 10:58:31 PDT**   **Comment 4**

Hi Prof. May-Pumphrey,

Per your comments:
1. I added an image of the bug in JPEG format, however I couldn't remove the .doc
attachment. Can you please delete the word doc?

2. Below are the additional details:
The browser is Google Chrome and version 49.0.2623.112 m, and the OS version is
Windows 7 Professional. I found this bug on the CIS computers in class and the lab.

Thank you.
Clare

Web Team QA   **2016-05-02 14:23:56 PDT**   **Comment 5**

The Web Team has tried this in various web browsers on Mac and Windows, and for the
browsers we tried, the spacing problem only happens with Chrome on Windows. Since
we don't recall seeing this behavior in previous versions of Chrome, the Web Team
will not attempt a work-around that may become unnecessary in a future version of
Chrome. Also, the website is undergoing a redesign, and this problem will most
likely not be replicated in the new design.

Bug 100

Summary:	Resume Customizer screen Template-types selection after first selection cannot be viewed or changed
Product:	ResumeSmarts
Component:	Resume Customizer
Status:	RESOLVED FIXED
Severity:	**blocker**
Priority:	---
Version:	unspecified
Hardware:	PC
OS:	Windows
URL:	https://resumesmarts.com/

Reporter: Clare Rey <lavenderC512@gmail.com>
Assignee: Marie Taylor Harper <marie.taylor.harper@me.com>
CC: maypumphreymaryann@fhda.edu

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Clare Rey   **2016-04-20 21:34:03 PDT**   **Description**

Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. Check the TOS acceptance box, then select the green arrow at the bottom of the
screen.
4. Select a template-type, i.e. Functional, Chronological or Hybrid resumes
5. Once a selection is made, the template-types selection disappeared and there's
no button anywhere to make it re-appear. The user cannot select a different

template type.

Expected Behavior:
The template-types selection should remain available on the Resume Customizer page
and the user should be allowed to view or change the selection.

Actual Behavior:
After a template-types selection is made, the template-types selection disappeared
and there's no button anywhere to make it re-appear or to select another type.

Mary Ann May-Pumphrey   **2016-04-21 14:11:54 PDT**   **Comment 1**

Clare: Step-5 isn't an imperative statement, AND it's somewhat redundant with your
"Actual Behavior." I think it would be better if you went straight from step-4 to
"Actual Behavior."

Marie: This bug actually happened to me in front of the class last night when we
were doing some "group testcase writing." I accidentally clicked on one of the
three template types and had no idea how to return to that view.

Marie Taylor Harper   **2016-05-08 17:04:35 PDT**   **Comment 2**

Hi Clare and Mary Ann,

We believe this to a documentation / communication issue. The expectation is that
the user can make changes to the resume type within the actual resume. We are
working on making sure this is conveyed to the user via the user messaging system.

We will be working on this and have an update in two weeks as we need to make a
decision how to do this.

Thank you,
marie

Mary Ann May-Pumphrey   **2016-06-09 16:34:45 PDT**   **Comment 3**

Why is this bug in RESOLVED/FIXED??? If it was really fixed, then Clare should have
moved it to VERIFIED/FIXED. But the last Comment above indicates that it is still
waiting to be fixed, which means it should still be in CONFIRMED state.

???

Bug 102

Summary:	On the Create a New Template screen the user cannot select a different template-type
Product:	ResumeSmarts
Component:	Resume Customizer
Status:	RESOLVED FIXED
Severity:	**blocker**
Priority:	---
Version:	unspecified
Hardware:	PC
OS:	Windows
URL:	https://resumesmarts.com/

Reporter: Clare Rey <lavenderC512@gmail.com>
Assignee: Marie Taylor Harper <marie.taylor.harper@me.com>
CC: maypumphreymaryann@fhda.edu

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Clare Rey   **2016-04-20 21:49:28 PDT**   **Description**

Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. The check TOS acceptance box, then select the green arrow at the bottom of the screen.
4. Select a template-type, i.e. Functional, Chronological or Hybrid resumes
5. Click on "Create a New Template" button.
6. Expand "Layout"
7. Click the Template-Type field then select a different template.
8. Error message at the bottom "Resume ID is invalid"

Expected Behavior:
The user should be allowed to select a different template-types.

Actual Behavior:
After a template-type selection is made, the template-type cannot be changed.

Mary Ann May-Pumphrey   **2016-04-21 14:18:25 PDT**   **Comment 1**

Very nicely written, Clare! My only suggestion for improvement would be for step-8 to be moved into the Actual Behavior section. It is not an imperative statement telling your reader what to do--it is a statement of the buggy behavior your reader should see if s/he has followed all the earlier imperative statements.

Marie Taylor Harper   **2016-05-08 17:50:48 PDT**   **Comment 2**

Hi Clare!

Thank you for submitting this issue. We are working on resolving this issue so that you are prompted with an appropriate message versus one stating that "Resume ID is invalid". This was a good catch and the message really makes no sense to anyone that is not in development. We will be modifying the message so the user knows what they should be doing in order to change the Template type.

Update next weekend.

Thank you,
marie

Mary Ann May-Pumphrey   **2016-06-09 16:36:12 PDT**   **Comment 3**

Again, why is this bug in RESOLVED/FIXED status?!? It should either be CONFIRMED *or* VERIFIED/FIXED.

Bugs are not supposed to remain in RESOLVED/FIXED state for long as it is the QA engineer's responsibility to do formal bug-fix verification on such bugs fairly often.

Bug 136

Summary:	Missing hyperlink for "See Admission Requirements" under "Registration Requirements"		
Product:	De Anza website	**Reporter:**	Clare Rey <lavenderC512@gmail.com>
Component:	A-Z directory	**Assignee:**	Web Team QA <qa@saturn.deanza.edu>
Status:	VERIFIED FIXED		
Severity:	enhancement		
Priority:	---		
Version:	unspecified		
Hardware:	PC		
OS:	Windows		
URL:	http://www.deanza.edu/directory/dir-az.html#R		

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Clare Rey   **2016-05-02 21:33:19 PDT**   **Description**

```
Reproduction of bug:
1. Go to www.deanza.edu using any browser
2. Click on  the A-Z Index link on the top of the page
3. Click on the R link or scroll down to the letter R
4. Locate the line for Registration Requirements (See Admission Requirements)

Expected Behavior:
A hyperlink for "Admission Requirements"

Actual Behavior:
The hyperlink for "Admission Requirements" is missing
```

Mary Ann May-Pumphrey   **2016-05-12 10:58:43 PDT**   **Comment 1**

```
Good catch, Clare! At first, I thought this was not a bug. But upon closer
examination of the A-Z Directory, every other link on the page with a parenthetical
"See <other page>" has a link for <other page>. Only the "Registration
Requirements" entry is missing a link for the <other page>.

My only feedback on this bug is that you might have mentioned exactly what I said
above--that all the other "See <other page>" links on the page have a link for the
<other page>. It adds weight to your argument in this report that this is indeed a
bug.
```

Web Team QA   **2016-05-12 11:09:47 PDT**   **Comment 2**

```
The "Admission Requirements" text has been made into a hyperlink, using the same
URL as "Admission Requirements" in the "A" section of the A-Z directory:
```

http://www.deanza.edu/directory/dir-az.html#R

Bug 170

Summary:	Branch Titles Typeface font menu remains floating on the same spot of the page after scrolling		
Product:	ResumeSmarts	**Reporter:**	Clare Rey <lavenderC512@gmail.com>
Component:	Resume Customizer	**Assignee:**	Marie Taylor Harper <marie.taylor.harper@me.com>

Status: CONFIRMED ---
Severity: enhancement
Priority: ---
Version: unspecified
Hardware: All
OS: All
URL: https://resumesmarts.com/

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments: Floating font menu

Clare Rey   **2016-05-24 22:41:25 PDT**   **Description**

```
Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. The check TOS acceptance box, then select the green arrow at the bottom of the
screen.
4. Select a template
5. Select the toggle branch display for Layout
6. Click on Branch Titles Typeface font menu field
7. Scroll up or down the page

Expected behavior:
Font menu disappears

Actual behavior
Font menu remains floating on the same spot of the page
```

Clare Rey   **2016-05-26 14:56:45 PDT**   **Comment 1**

```
Created attachment 129 [details]
Floating font menu
```

Clare Rey   **2016-05-26 15:23:52 PDT**   **Comment 2**

```
Browsers: Google Chrome, Internet Explorer or Safari
```

Bug 171

Summary:	Branch Titles Typeface font size is cut-off
Product:	ResumeSmarts **Reporter:** Clare Rey <lavenderC512@gmail.com>
Component:	Resume Customizer **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>
Status:	CONFIRMED ---
Severity:	enhancement
Priority:	---
Version:	unspecified
Hardware:	Macintosh
OS:	Mac OS

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**

0.0	0.0	0.0	0.0	0	0.0

Attachments: Branch Titles Typeface cut-off font size

Clare Rey   **2016-05-24 22:46:52 PDT**   **Description**

```
Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. The check TOS acceptance box, then select the green arrow at the bottom of the
screen
4. Select a template
5. Select the toggle branch display for Layout to expand
6. Select a double digit Branch Titles Typeface, if not already selected

Expected behavior:
The font size should appear in full

Actual behavior:
The 2nd digit of the font size is cut-off
```

Clare Rey   **2016-05-26 15:01:25 PDT**   **Comment 1**

```
Created attachment 130 [details]
Branch Titles Typeface cut-off font size

Mac - OS version 10.11.4
```

Bug 173

Summary:	Clicking on the Advance Layout Controls button shifts down the number of all branch types and the box is cut-off
Product:	ResumeSmarts
Component:	Resume Customizer
Status:	CONFIRMED ---
Severity:	enhancement
Priority:	---
Version:	unspecified
Hardware:	All
OS:	All
URL:	https://resumesmarts.com/

Reporter: Clare Rey <lavenderC512@gmail.com>
Assignee: Marie Taylor Harper <marie.taylor.harper@me.com>

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Attachments: Shifted branch numbers

Clare Rey   **2016-05-24 23:03:05 PDT**   **Description**

```
Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. The check TOS acceptance box, then select the green arrow at the bottom of the
screen.
4. Select a new or pre-existing template
```

5. Click on the Advance Layout Controls button on the top of selection

Expected behavior:
Modify Branch Title Layout buttons appear, without any additional changes on the
page

Actual behavior:
The number of all branch types moves down and the box is cut-off

---

Mary Ann May-Pumphrey   **2016-05-25 22:48:36 PDT**   **Comment 1**

Clare: All of these visual display issues you're finding would benefit greatly from
two things:

--A snapshot!
--Browser name and version (and including the OS version would also be good).

Clare Rey   **2016-05-26 15:08:45 PDT**   **Comment 2**

Created attachment 131 [details]
Shifted branch numbers

Mac - OS version 10.11.4

Clare Rey   **2016-05-26 15:13:12 PDT**   **Comment 3**

Browsers: Google Chrome, Internet Explorer or Safari

Bug 174

Summary:	Add new branch menu remains floating on the same spot
Product:	ResumeSmarts **Reporter:** Clare Rey <lavenderC512@gmail.com>
Component:	Resume Customizer **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>
Status:	CONFIRMED ---
Severity:	enhancement
Priority:	---
Version:	unspecified
Hardware:	All
OS:	All
URL:	https://resumesmarts.com/

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Attachments: Floating new branch menu

Clare Rey   **2016-05-24 23:15:11 PDT**   **Description**

Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. The check TOS acceptance box, then select the green arrow at the bottom of the
screen.
4. Select a template

```
5. Click the plus (+) box to add a new branch type
6. Click on any of the other toggle branch types to expand


Expected behavior:
Add new branch menu disappears

Actual behavior
Add new branch menu remains floating on the same spot of the page. User must click
cancel for the menu to disappear.
```

Clare Rey   **2016-05-26 15:16:00 PDT**   **Comment 1**

```
Created attachment 132 [details]
Floating new branch menu

Browsers: Google Chrome, Internet Explorer or Safari
```

Bug 175

Summary:	Toggle Blocks branch text does not update after change on the branch type field		
Product:	ResumeSmarts	**Reporter:**	Clare Rey <lavenderC512@gmail.com>
Component:	Resume Customizer	**Assignee:**	Marie Taylor Harper <marie.taylor.harper@me.com>
Status:	CONFIRMED ---		
Severity:	enhancement		
Priority:	---		
Version:	unspecified		
Hardware:	All		
OS:	All		
URL:	https://resumesmarts.com/		

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Attachments: Different branch texts

Clare Rey   **2016-05-24 23:35:20 PDT**   **Description**

```
Reproduction of bug:
1. Login to ResumeSmarts
2. Click on the Resume Customizer button
3. The check TOS acceptance box, then select the green arrow at the bottom of the
screen.
4. Select a template
5. For the numbered branch types, change the text of the branch type field
highlighted in light blue, i.e. change "Objective" to "Objectives"
6. Click the toggle branch display arrow to expand

Expected behavior:
Toggle Blocks branch text is the same as the text on the branch type field

Actual behavior:
Toggle Blocks branch text is not updated and the original text remains
```

Clare Rey   **2016-05-26 15:19:42 PDT**   **Comment 1**

Created attachment 133 [details]
Different branch texts

Browsers: Google Chrome, Internet Explorer or Safari