Clare Snyder

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Research Interests

Behavioral operations management • Frontline workers and technology • Human-algorithm interaction

Education	UNIVERSITY OF MICHIGAN, ANN ARBOR, MI	2019 – present
	Ross School of Business	
	PhD Technology and Operations	
	Advised by Samantha Keppler and Stephen Leider	
	CORNELL UNIVERSITY, ITHACA, NY	2015 – 2019
	College of Engineering	
	BS Information Science, Systems, and Technology	
	Magna Cum Laude	
	Advised by Siddhartha Banerjee	

Research

1. Snyder C, Keppler S, Leider S. 2024. Algorithm Reliance, Fast and Slow. *Management Science* (forthcoming). *[SSRN]*
· Selected for MSOM Service Management SIG 2023.

2. Keppler S, Sinchaisri WP, Snyder C. 2024. Making ChatGPT Work for Me. Major Revision at *CSCW*. *[SSRN]*

In Progress

3. Snyder C, Keppler S, Leider S. 2024. Algorithm Reliance for Binary Classification: Implications for Accuracy and Fairness.

4. Keppler S, Sinchaisri WP, Snyder C. 2024. Backward Planning with Generative AI. *[SSRN]*

Other Research

5. Snyder C, Pogue BW, Jermyn M, et al. 2018. Algorithm development for intrafraction radiotherapy beam edge verification from Cherenkov imaging. *J Med Imaging (Bellingham), 5*(1) [Link]

| **Invited Talks** | 2024 |
| | · Dartmouth Tuck School of Business – Hanover, NH (*scheduled*) |

Conference Talks	1. ALGORITHM RELIANCE, FAST AND SLOW.
	· MSOM – Service SIG, 2023, Montreal, Canada
	· Behavioral Operations Conference, 2023, Baltimore, MD
	· POMS Annual Conference, 2023, Orlando, FL
	· Conference on AI, ML, and Business Analytics, 2022, Boston, MA
	· INFORMS Annual Meeting, 2022, Indianapolis, IN
	· MSOM Annual Conference, 2022, Munich, Germany
	· Behavioral Operations Conference, 2022, Fayetteville, AR
	· POMS Annual Conference, 2022, virtual
	· INFORMS Annual Meeting, 2021, Anaheim, CA

2. MAKING CHATGPT WORK FOR ME
· POMS Annual Conference, 2024, Minneapolis, MN

3. ALGORITHM RELIANCE FOR BINARY CLASSIFICATION.
· INFORMS Annual Meeting, 2024, Seattle, WA (*scheduled*)
· Behavioral Operations Conference, 2024, Boulder, CO
· POMS Annual Conference, 2024, Minneapolis, MN
· INFORMS Annual Meeting, 2023, Phoenix, AZ
· POMS Annual Conference, 2023, Orlando, FL

4. BACKWARD PLANNING WITH GENERATIVE AI
· POMS Annual Conference, 2024, Minneapolis, MN

Awards	THOMAS W. LEABO FELLOWSHIP	2024
	For academic and teaching excellence	
	JAMES S. AND BONNIE B. REECE SCHOLARSHIP	2024
	For academic excellence by a US citizen in operations or marketing	
	EMERITUS AWARD NOMINEE	2021
	T&O department nominee for best second-year PhD paper	
	TAU BETA PI HONOR SOCIETY	2018
	Indicating top 12.5% of the Junior class	
	NATIONAL MERIT SCHOLARSHIP	2015

Teaching	INSTRUCTOR - UNIVERSITY OF MICHIGAN	
	· TO 313: Operations Management	Fall 2022
	Core BBA course. 76 students. *Evaluation: 4.8/5.*	

TEACHING ASSISTANT - UNIVERSITY OF MICHIGAN

· TO 534	2024
· TO/BE 435	2023 – 2024
· TO/BE 635	2022 – 2024
· EMBA 610	2023
· TO 502	2021
· WMBA 623	2020 – 2021
· EMBA 603	2020 – 2021

TEACHING ASSISTANT - CORNELL UNIVERSITY

· ORIE 3800	2019
· CS 2800	2017 – 2019
· PHYS 1112	2016 – 2017

Service

REVIEWER
Management Science

SESSION CHAIR
INFORMS 2023, POMS 2024, INFORMS 2024

ROSS PHD FORUM

Interim President	2023
Social Chair	2021 – 2023