

Clarissa Ch'ng Si-En

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SKILLS

Software: Canva, Google Suite, Microsoft Office.

Programming Stack: Haskell, C, Java, Python, SQL, HTML, CSS, JSON.

Languages: English (Native/ Bilingual), Mandarin (Native/ Bilingual), Bahasa Malaysia (Advanced), French (Basic Classroom Level), Cantonese (Basic Classroom Level).

WORK EXPERIENCE

BikeBear

Incoming Web Development Student Intern

Petaling Jaya, Malaysia

June 2024

J.P Morgan Chase and Co.

Spring Into Tech - London Intern

London, UK

April 2024

- Gained insights into JPM's culture and banking industry.
- Workshops in **cybersecurity, collaborative coding and front-end development**.
- Participated in the Code For Good Hackathon with The UK Sepsis Trust. – In charge of **front-end and business management** within the team.
- **Offered a place as the Summer Analyst Intern in the Software Engineer Program for Summer 2025**

Skills: Collaboration, Adaptability, Communication.

Amazon

Software Developer Engineering Spring Intern: Amazon Discover Program

London, UK (Remote)

June 2023

- **Involved in coding exercises** in mentored groups, debugging, and building card decks and weather apps.
- Workshops in **customer-centricity, requirement gathering and stakeholder management**.
- Participated in monthly mentoring sessions focused on professional skills.

Skills: Collaboration, Communication, Customer Centricity.

Bloomberg

Spring Intern: Bloomberg Women In Tech (BWIT) Program

London, UK

Apr 2023

- **Participated in training sessions and workshops**, developing new skills and knowledge in finance and technology.
- Gained a deeper understanding of the finance industry and Bloomberg's culture.
- Continued learning through **monthly mentor sessions** focused on professional and coding skills.

Skills: Collaboration, Programming, Communication.

Inside Scoop Sdn Bhd.

Senior Shop Assistant (Part-Time)

Sri Petaling

Apr 2019 - Jan 2021

- Front of house for an upmarket ice cream shop; **Provided customer services** and communicated with the manager.
- **Trained new part-timers** throughout their probationary period; training was given in customer service and stock counting.
- Helped the outlet to gain a **rating of 4.8/5 on Facebook** during an internal ratings competition.
- Promoted to senior role in two months, **trusted with cashier closing and reporting to headquarters on daily sales progress**.

Skills: Customer Service, Communication, Adaptability.

Taylor's STAR Ambassador

STAR Student Ambassador (Seasonal)

Taylor's College Lakeside Campus

Aug 2019 - Dec 2020

- **Promoted the campus** to parents and prospects during open days.
- **Cultivated excellent team spirit** amongst other ambassadors.
- **Assisted prospective students** in the admission process.
- Promoted to a senior role after one cycle.

Skills: Teamwork, Leadership, Communication.

EDUCATION

University of Bristol

BSc Computer Science.

Bristol, United Kingdom

Jun 2026

- Modules on Programming, Mathematics, Computer Architecture and Algorithms.
- Involved in Women in STEM, Computer Science Society, Malaysian-Singapore Student Association and Bristol Symphonia.

Kaplan International College

Foundation in Science and Engineering (A-Level Equivalent/ Pre-U Qualification)

London, United Kingdom

Aug 2022

- Pass with Distinction (94%) in Information Technology (89%), Mathematics (97%) and English Extended Project (94%).
- Involved in Campus Student Ambassadors.

INVOLVEMENTS/ CLUBS & SOCIETIES

Bristol Symphonia

Bristol, UK

Publicity Officer

May 2023 - Present

- **Create, vet and plan** social media content through Instagram, LinkedIn and Facebook to promote concerts and events.
- **Design and compile the programme** with the orchestral managers, conductors, and concert administrators.
- **Strategies for recruitment events and social media content** throughout the fresher's fair for promotion.

Skills: Creative Thinking, Collaboration, Time Management

Rakan Tutor

Bristol, UK (Remote)

Marketing Director (Volunteer)

May 2023 - Present

Rakan Tutor is a non-profit student-led organisation that offers free one-to-one tutoring to underserved high school students in Malaysia.

- **Reached over 1,800 accounts** through Instagram and LinkedIn by leading 2 associates for content creation, campaign management and stakeholder communication.
- **Planned, created and approved social media content**, especially during recruitment and tutoring peak periods.
- **Connected with other organisations** to promote recruitment and **contacted influencers** to help promote recruitment.

Skills: Content Creation, Leadership, Priority Management, Collaborative Thinking.

Malaysian Singaporean Night

Bristol, UK

Member of Sets and Backstage Crew

Nov 2022 - Mar 2023

- **Solved problems quickly and creatively** when unexpected issues arose.
- **Worked closely with the producer and stage manager** and developed a strong sense of teamwork with the other crew members to ensure the smooth running of the production.

Skills: High-pressure problem-solving, teamwork, and time management.

AIESEC in Taylor's University

Petaling Jaya

Vice President of Talent Management

Apr 2020 - Feb 2022

- **Achieved an average talent satisfaction score of 95%** by leading a group of 4 managers to recruit, develop and engage over 70 talents in the local entity.
- Handled the process of talent acquisition, talent development, talent engagement and talent succession within the local entity.
- Won **Top 3** Most Outstanding HR Awards at AIESEC in Malaysia and was awarded as the **best-performing member** in the local entity.
- Additional Role(s):
 - National Fall MRD Organising Committee - Campaign Manager (Jun - Oct 2021): Led, planned and executed a national recruitment drive that **overachieved its sign-up goal by 215.7%**.
 - Organising Committee Vice President of Marketing - Local Leadership Development Seminar (Oct - Nov 2020): Coordinated content creation postings for Internal Communication channels such as Facebook, Instagram, and Telegram Broadcasting.
 - Facilitator for various welcoming events and locally held leadership development seminars.

Skills: Talent Management, Leadership, Facilitation, Data Analytics, Flexibility.

SMK Convent Bukit Nanas (High School)

Kuala Lumpur

Vice President of Librarian School Board

Nov 2017 - Dec 2018

- **Planned crowdfunding initiatives** to raise funds for the school library renovations and resources such as fundraising runs, carnivals, sports day booths and librarian week.
- **Managed and coordinated librarians** to ensure smooth operations in the library.
- **Screened materials and resources** of the library, ensuring that the materials were relevant to the student's coursework and subjects.

Skills: Campaign and Resources Management, Leadership, Stakeholder Management.

EXTRACURRICULARS/ AWARDS

- 2024: Participation Award in the Encode AI Hackathon – [TheraGo](#) (Further developed on the previous Wellbeing Web App)
- 2024: Participation Award in University of Bristol BrisHack 2024 – [Mental Health Awareness Web App](#)
- 2023: Participation Award in University of Bristol Computer Science Society GameJam 2023 – [Mystical Running Game](#)
- 2023: Participation Award in Bloomberg BPuzzled Competition.
- 2020: Participation Award for ASEAN Youth Data Analytics Team in 2020.
- 2017: Volunteered for the 29th SEA Games as the IT Technical Officer Helper.
- 2017: Participation Award for National Olympiad Mathematics and National Chemistry Quiz.
- 2016: Diplôme d'études en langue française: A2 Level.
- 2015: Highest Scorer in English Subject.