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DSD - Section 34



CMIPS

D-4.2-03 – IHSS CMIPS Detailed System Design (DSD) (R2025.03.01) Section 34

Version 1.0

03/28/2025

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- DSD 34/IHSS Mobile Application(s)/Business Class Definitions

DSD 34/IHSS Mobile Application(s)

This section defines in detail the system functionality associated with IHSS Mobile Application(s) and related activities as well as the details of the interactions between Case Management, IHSS Electronic Services Portal (ESP), and the IHSS Mobile Application(s).

DSD 34/IHSS Mobile Application(s)/Business Process Functions

DSD 34/IHSS Mobile Application(s)/Business Process Functions/IHSS EVV Mobile Application

CI
 CI-823048 - DSD BF IHSS EVV Mobile Application IMPLEMENTED

The IHSS EVV Mobile Application allows the Provider to check in/out for each Recipient they work for and enter hours worked at the end of their workday. In order to complete a check-in or check-out action, the Provider must allow for location services to be enabled on their device. The Provider identifies whether they are in the Recipient's home or out in the community when they check in/out. The application captures the GPS coordinates of the Provider when they check in/out; however, if they identify themselves as in the community, the application does not capture their GPS location. This functionality is also available to help desk users up to, but not including the ability to check in for a Provider, so the help desk user may assist the Provider with the process. The application interfaces with the Electronic Services Portal and uses the same log in information for the user. The Provider's check-in/out information is captured and populated on the Provider's timesheet which allows them to make any edits that are necessary.

Upon using the IHSS EVV Mobile Application for the first time, the user is prompted with onboarding and walkthrough screens to assist with proper usage of the mobile application.

The IHSS EVV Mobile Application can be accessed via a smart phone or tablet. The application works on Apple and Android devices, and only supports portrait image orientation. From device settings, increased text size and light/dark modes are reflected in the application. The app is installed from either Apple's App Store or the Google Play Store. Users can search for the application using the following keywords:

- IHSS
- EVV
- EVV App
- IHSS App
- WPCS
- CDSS
- EVV Mobile
- Electronic Visit Verification

Apple's App Store or the Google Play Store display the following short and full descriptions for the IHSS EVV Mobile Application:

Short Description

California's EVV Solution for IHSS & WPCS Providers to Check-In & Check-Out

Full Description

California's In-Home Supportive Services (IHSS) Program, Electronic Visit Verification (EVV) Solution for IHSS & WPCS Providers.

IHSS & WPCS providers will check-in at the beginning and check-out at the end of each work day for each IHSS/WPCS recipient they provide services for with simple easy to use screens. Providers are guided step-by-step to choose the recipient they are working for, if they would like to check-in or check-out, and select if they are in the home or in the community. Additionally, the app will conveniently add the provider's hours to their IHSS Timesheet at the end of their workday. While the IHSS EVV app captures the start time, end time, and location of the visit using Location Services, it does not track the provider during the visit or at any other time. It simply takes a snapshot of the location when they check-in at the beginning and check-out at the end of each work day.

California's IHSS EVV Solution is in full compliance with the 21st Century Cures Act Federal EVV requirements by capturing:

- The date, time, and location where the IHSS/WPCS services start,
- The name of the recipient,
- The date, time, and location where the IHSS/WPCS services end, and
- The location the visit ends.

California's IHSS EVV Solution also allows for complete capturing of data when the user does not have internet connectivity. The IHSS EVV app will store the encrypted visit information and will transmit the data once the user has internet connectivity.

DSD 34/IHSS Mobile Application(s)/Business Process Flow

DSD 34/IHSS Mobile Application(s)/Business Process Flow /IHSS EVV

DSD 34/IHSS Mobile Application(s)/Business Process Flow /IHSS EVV/Check-In Check-Out

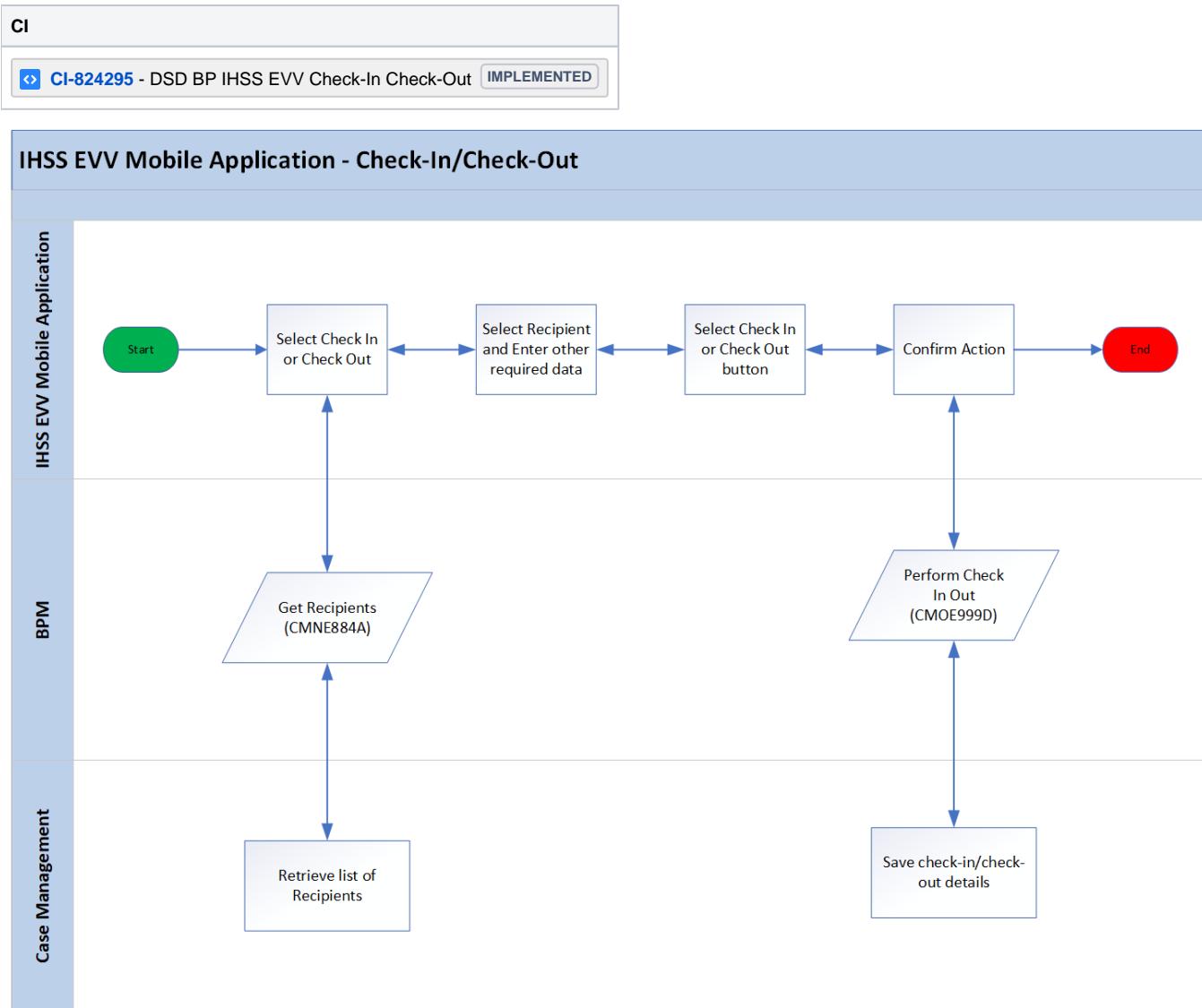
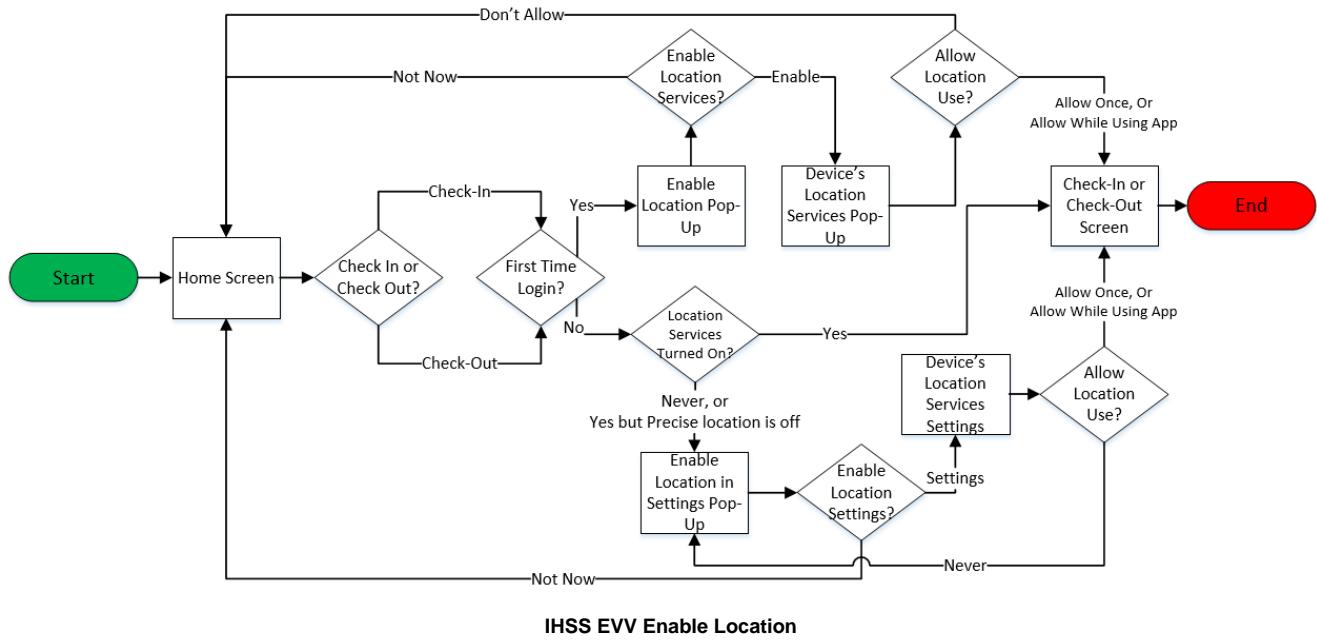
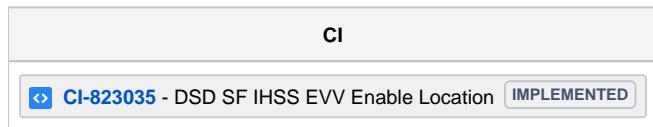


Figure - IHSS EVV Check-In/Check-Out

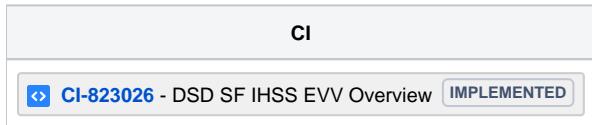
DSD 34/IHSS Mobile Application(s)/Screen Flows

DSD 34/IHSS Mobile Application(s)/Screen Flows/IHSS EVV

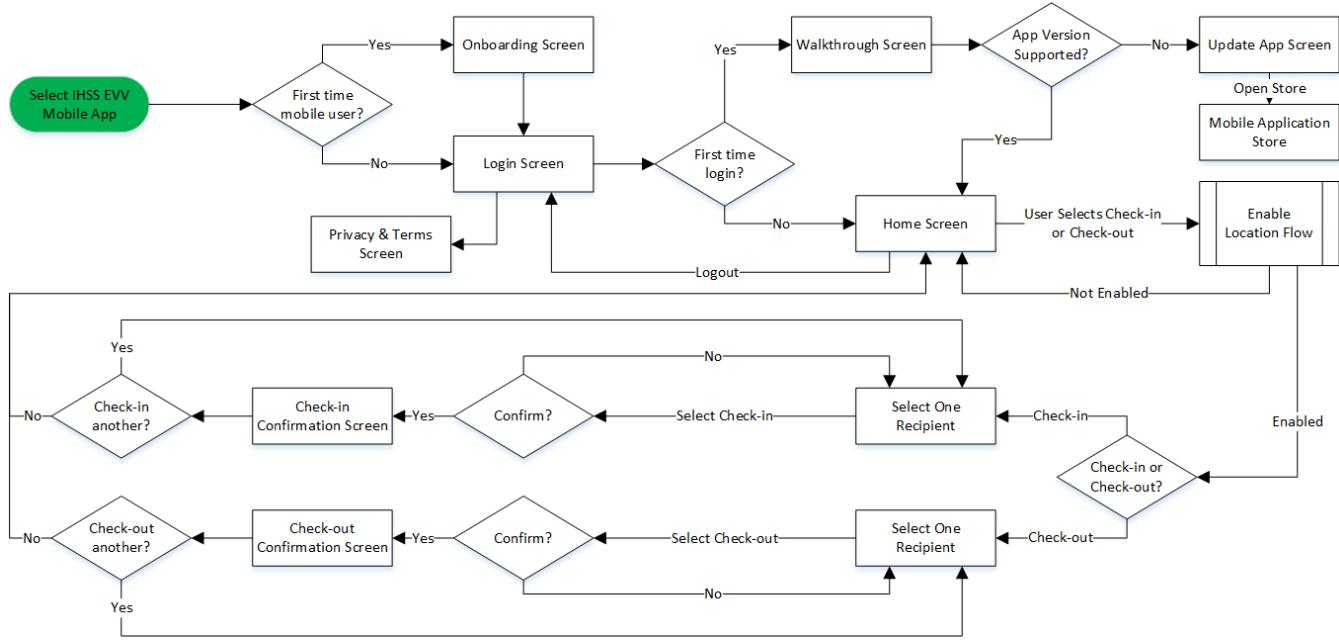
DSD 34/IHSS Mobile Application(s)/Screen Flows/IHSS EVV /Enable Location



DSD 34/IHSS Mobile Application(s)/Screen Flows/IHSS EVV Overview



NOTE: Help Desk Users cannot continue action beyond IHSS EVV Check-In Pop-up. These users can access and view up to this point but cannot take further action.



IHSS EVV Overview

DSD 34/IHSS Mobile Application(s)/Screen Designs

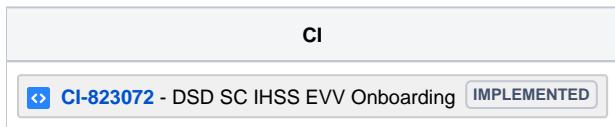
This section describes all application screens associated with the IHSS Mobile Application(s).

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV

This section describes all application screens associated with the IHSS EVV Mobile Application.

- [DSD 34/IHSS Mobile Application\(s\)/Screen Designs/IHSS EVV/Onboarding](#)
- [DSD 34/IHSS Mobile Application\(s\)/Screen Designs/IHSS EVV/Login](#)
- [DSD 34/IHSS Mobile Application\(s\)/Screen Designs/IHSS EVV/Walkthrough](#)
- [DSD 34/IHSS Mobile Application\(s\)/Screen Designs/IHSS EVV/Provider Search](#)
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- [DSD 34/IHSS Mobile Application\(s\)/Screen Designs/IHSS EVV/EVV Update Application](#)
- [DSD 34/IHSS Mobile Application\(s\)/Screen Designs/IHSS EVV/Application Store\(s\) Graphics](#)

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Onboarding



The IHSS EVV Onboarding Screen(s) are accessed when a user first opens the IHSS EVV Mobile Application. The IHSS EVV Onboarding Screen(s) display to the user high level features of the application. The user navigates the screens by selecting the next and, ultimately, the start buttons. The user may also directly go to the IHSS EVV Login Screen using the Login link in the upper right hand corner.

Note: The graphics on steps 2 and 3 change depending on whether the user is using the light mode or dark mode setting on their device to better contrast a white or black backdrop. The modified graphics are captured below.

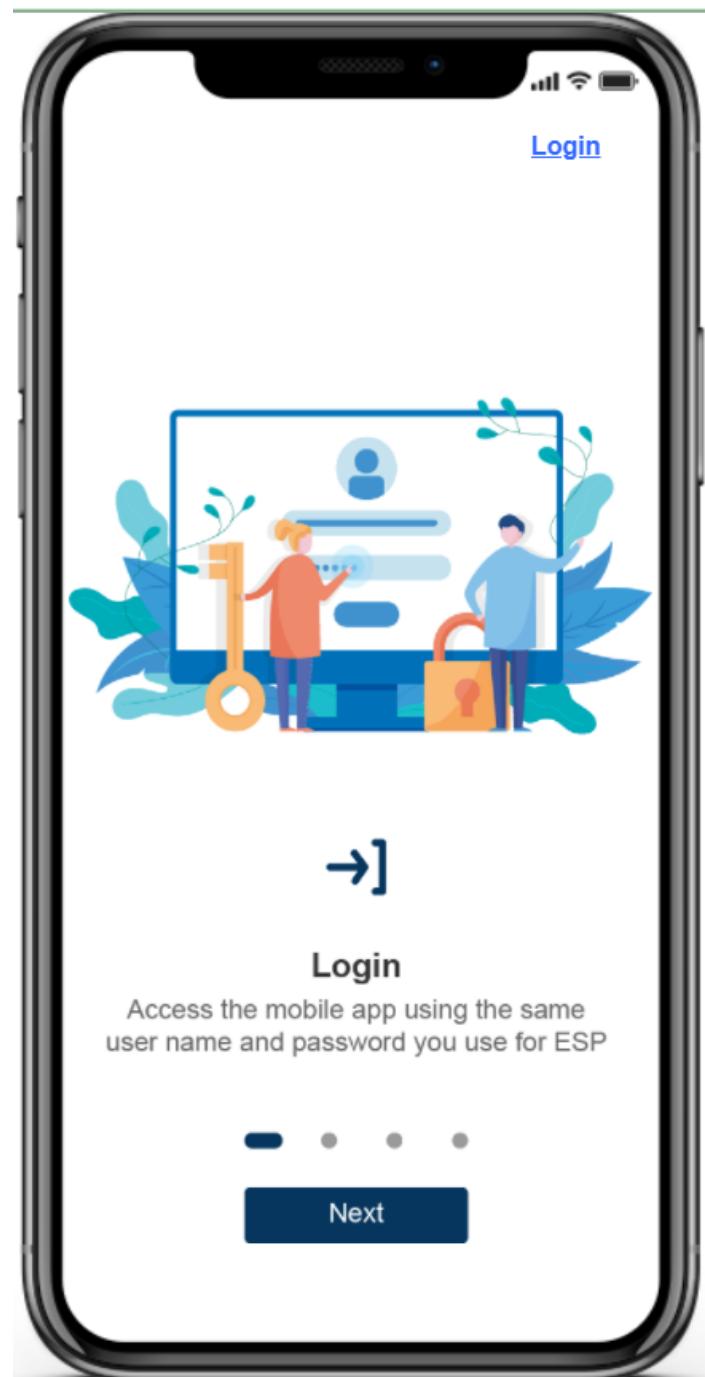


Figure - Onboarding (1)

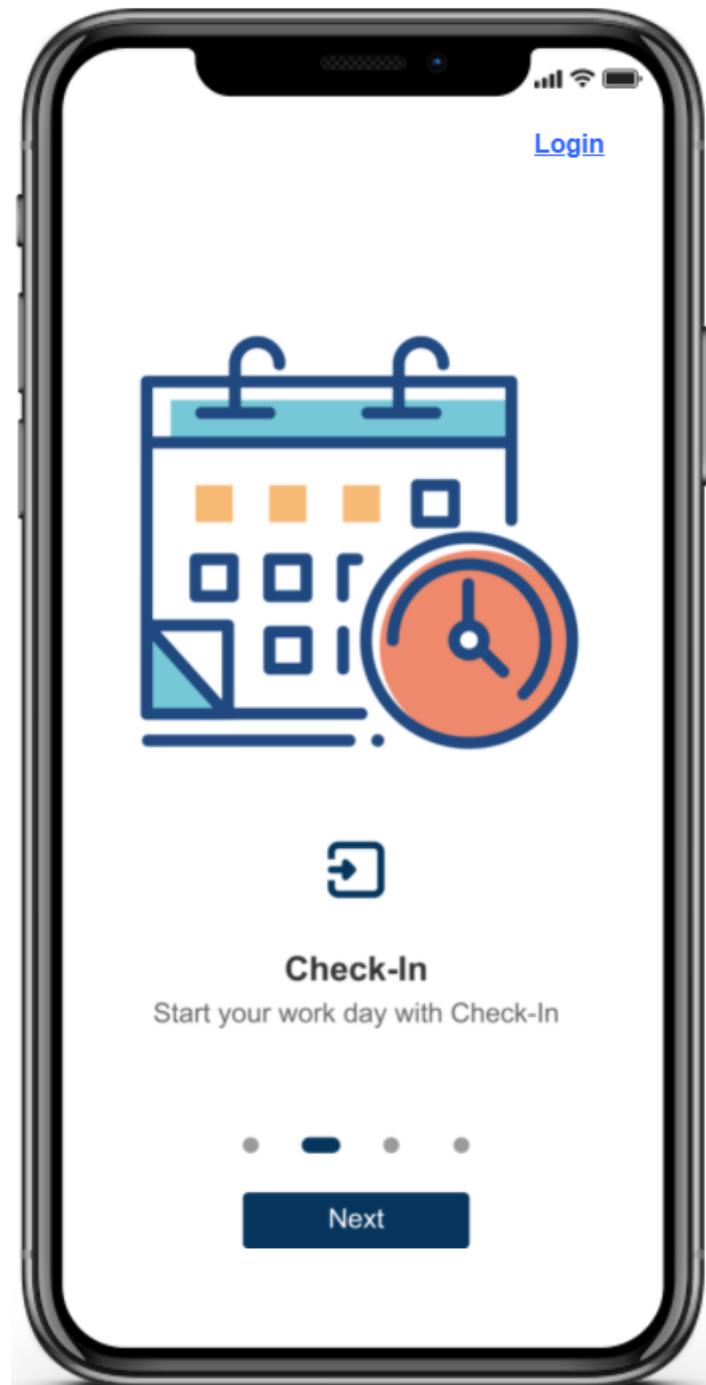


Figure - Onboarding (2)



Figure - Onboarding (2) - Light Mode Graphic



Figure - Onboarding (2) - Dark Mode Graphic

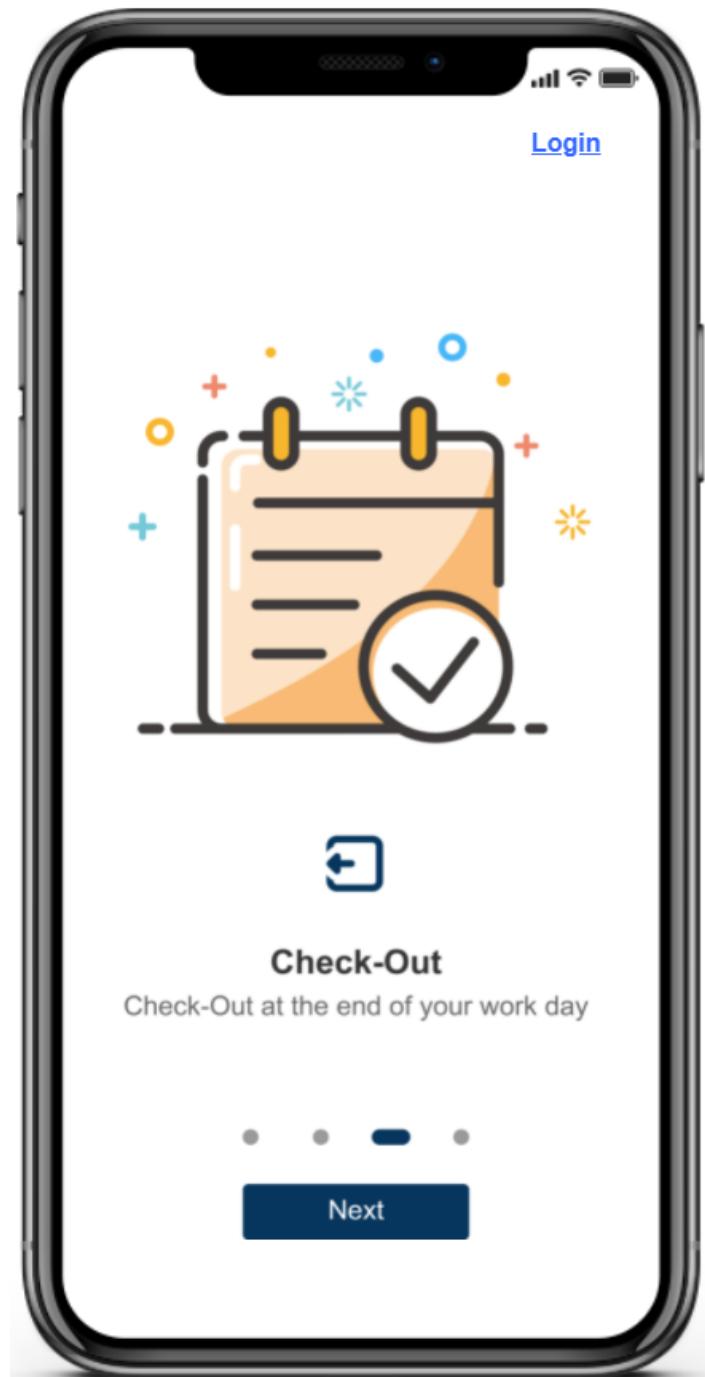


Figure - Onboarding (3)



Figure - Onboarding (3) - Light Mode Graphic



Figure - Onboarding (3) - Dark Mode Graphic

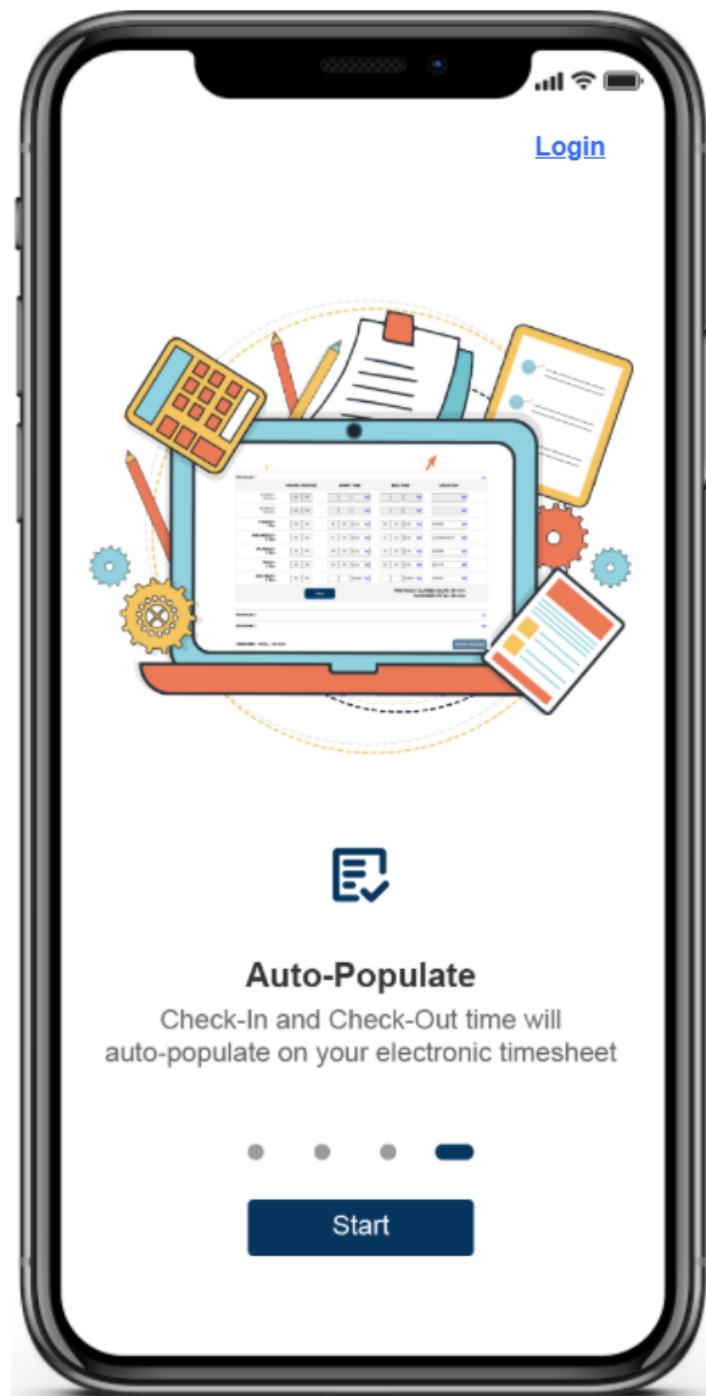


Figure - Onboarding (4)

Actions/Functions

The following actions/functions are specific to the IHSS EVV Onboarding Screen(s):

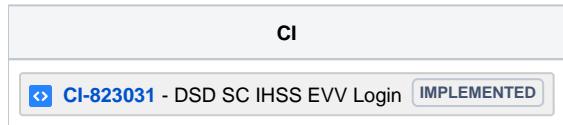
Action	Function	Label Translated
Next	The Next action navigates the user to the next IHSS EVV Onboarding Screen.	Yes
Start	The Start action navigates the user to the IHSS EVV Login Screen.	Yes
Login	The Login action navigates the user to the IHSS EVV Login Screen.	Yes

Data Elements

The following data elements are specific to the IHSS EVV Onboarding Screen(s):

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Page 1 Text	Static Text displaying information on logging into IHSS EVV Mobile Application.	String	No	No	No	Yes
Page 2 Text	Static Text displaying information regarding check-in functionality.	String	No	No	No	Yes
Page 3 Text	Static Text displaying information regarding check-out functionality.	String	No	No	No	Yes
Page 4 Text	Static Text displaying information regarding how data flows into electronic timesheet(s).	String	No	No	No	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Login



When the IHSS EVV Mobile App is accessed, the user is taken to the IHSS EVV Login Screen. The user is required to enter login information to access any additional IHSS EVV functionality.



Figure - IHSS EVV Login

Actions/Functions

The following actions/functions are associated with the IHSS EVV Login Screen:

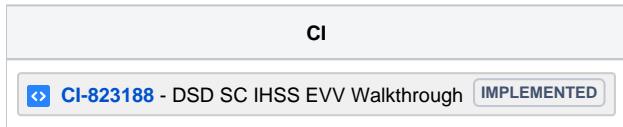
Action	Function	Label Translated
Forgot User Name or Password?	Directs the user to the Get User Name/Password Reset page of the IHSS Website.	Yes
Privacy and Terms	Directs the user to the IHSS EVV Privacy & Terms Screen	Yes

Data Elements

The following data elements are associated with the IHSS EVV Login Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
User Name	Field for the user to enter their selected IHSS EVV User Name. Note: This is the same login user name as on the IHSS ESP.	String	No	User Name – Only when a user returns to this screen with a device that was previously used to log in and the Remember me checkbox was selected during that Login.	Yes	Yes
Remember me	Checkbox that allows the user's device to remember the User Name when selected. Note: If the app is closed without a successful login, the username will not be stored or available when app re-launches.	Checkbx	No	Blank	Yes	Yes
Password	Field for the user to enter their selected IHSS EVV Password. Note: Information entered in this field will be masked unless the Show Password checkbox is selected. This is the same login password as on the IHSS ESP.	String	No	Blank	Yes	Yes
Show Password	Checkbox that displays the password in plain text rather than masked text when selected.	Checkbx	No	Blank	Yes	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Walkthrough



The IHSS EVV Walkthrough Screen(s) are accessed when a user logs into the IHSS EVV Mobile Application for the first time. The IHSS EVV Walkthrough Screen(s) display to the user high level instructions on how to check in and check out using the mobile app, and how to modify entries on timesheet prior to submitting. The user navigates the screens by swiping through each page, then selecting the start button on the final screen.

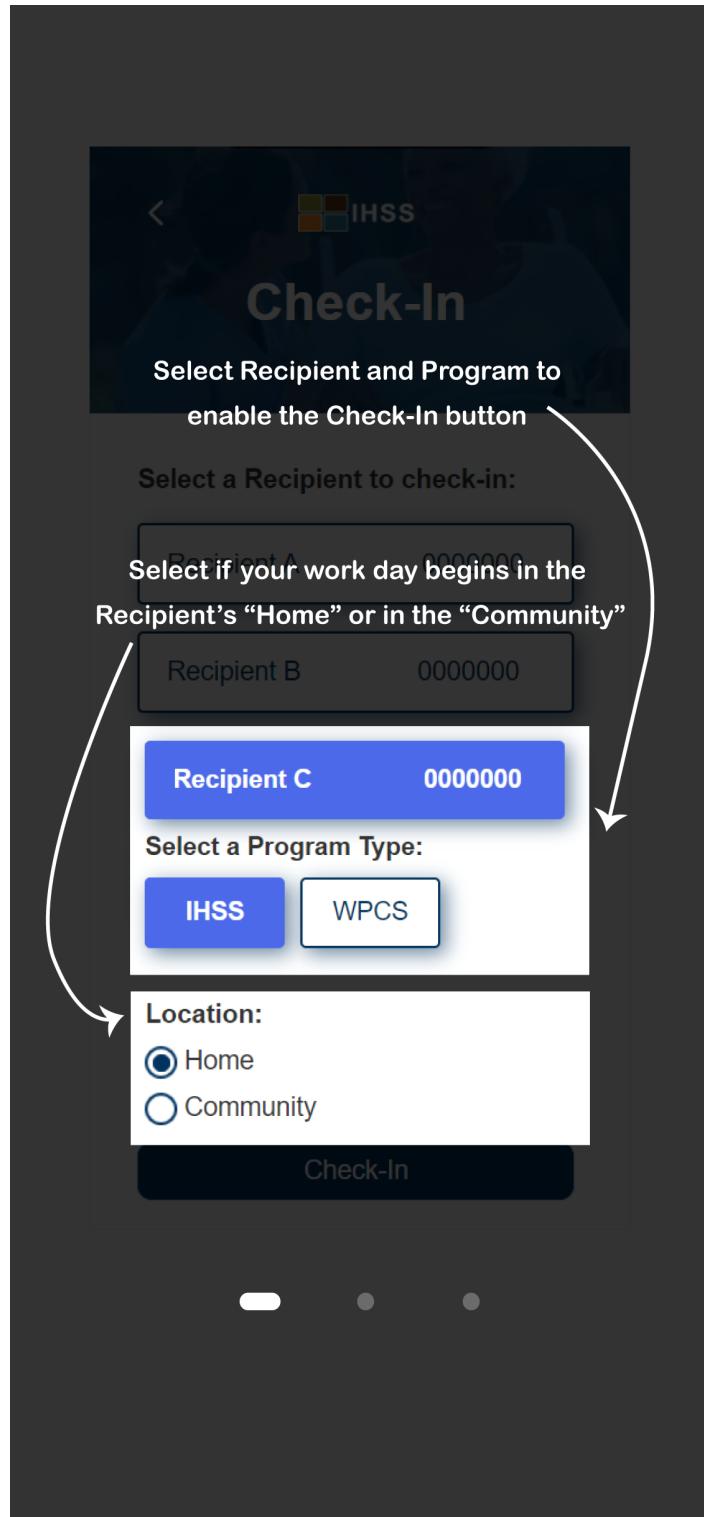


Figure - Walkthrough (1)

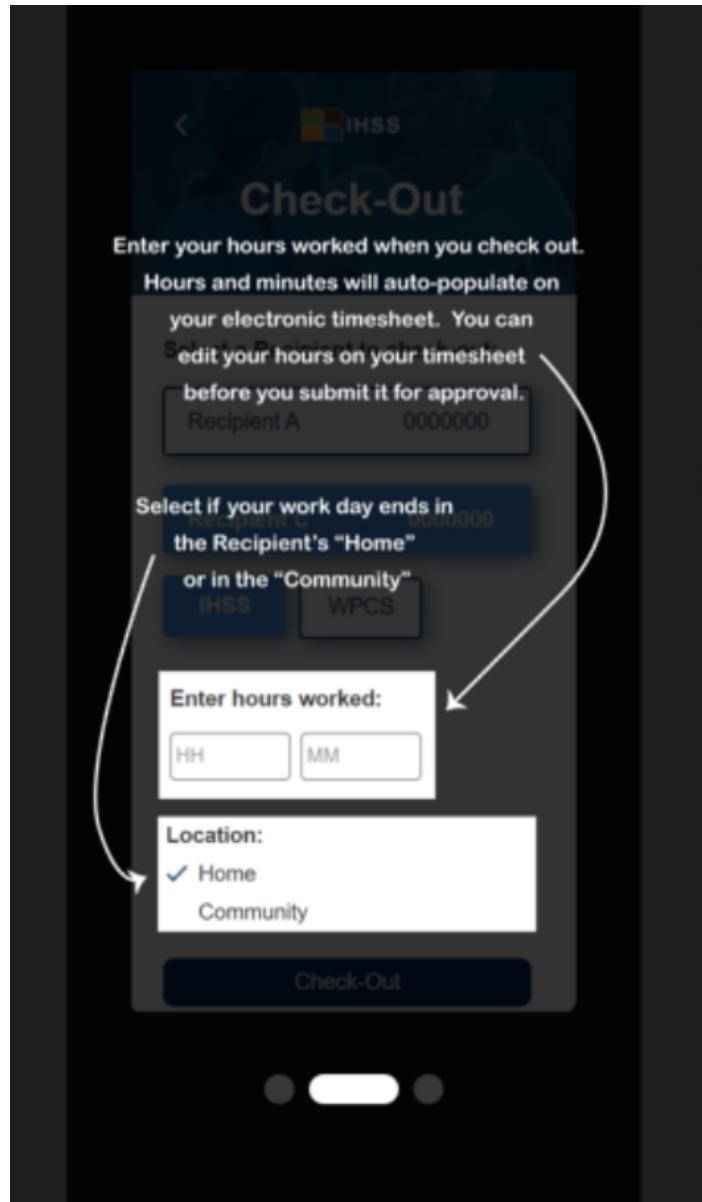


Figure - Walkthrough (2)

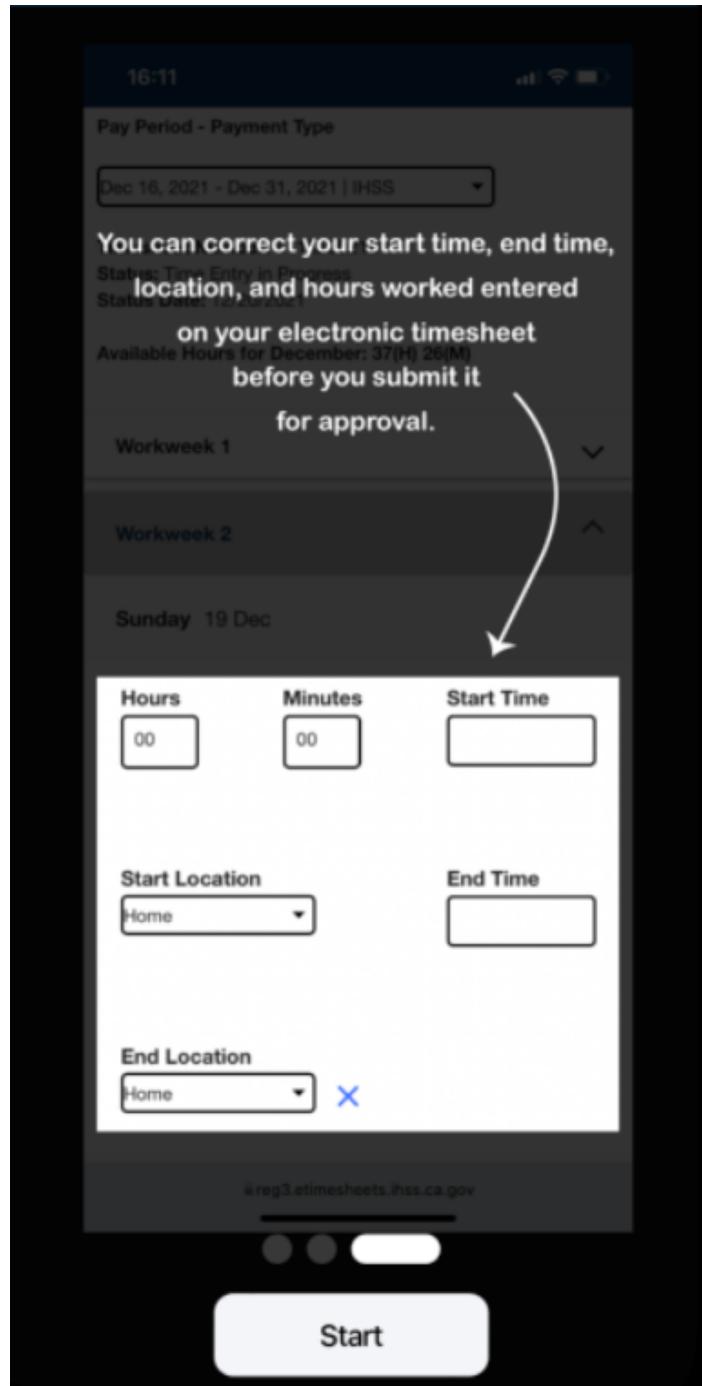


Figure - Walkthrough (3)

Actions/Functions

The following actions/functions are specific to the IHSS EVV Walkthrough Screen(s):

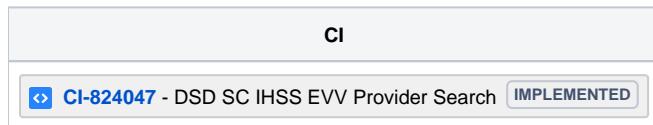
Action	Function	Label Translated
Start	The Start action navigates the user to the IHSS EVV Home Screen.	Yes

Data Elements

The following data elements are specific to the IHSS EVV Walkthrough Screen(s):

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Page 1 Text	Static Text displaying information on how to check in for a recipient.	String	No	No	No	Yes
Page 2 Text	Static Text displaying information on how to check out for a recipient.	String	No	No	No	Yes
Page 3 Text	Static Text displaying information on how to correct EVV data on a timesheet before submitting.	String	No	No	No	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Provider Search



The IHSS EVV Provider Search Screen is accessed once a Help Desk user successfully logs into the IHSS EVV Mobile App. First time Help Desk users will access this screen after completing the walkthrough on the IHSS EVV Walkthrough Screen.

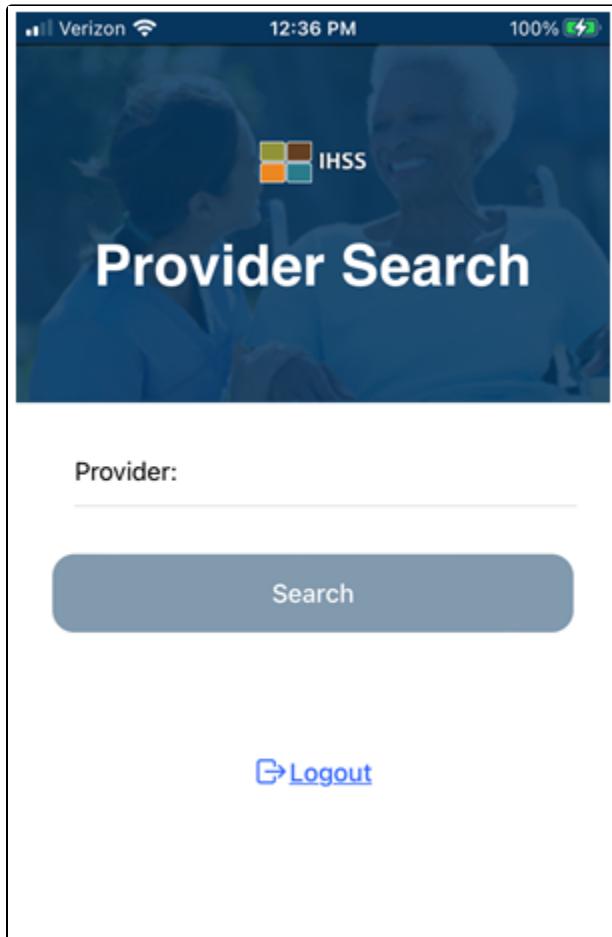


Figure - IHSS EVV Provider Search

Actions/Functions

The following actions/functions are associated with the IHSS EVV Provider Search Screen:

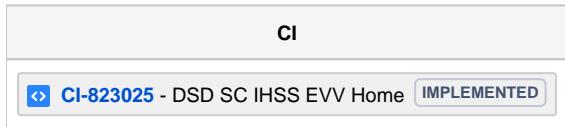
Action	Function	Label Translated
Search	The Search action navigates the user to the IHSS EVV Home Screen for the Provider Number that was input.	Yes
Logout	The Logout action logs the user out of the application and returns them to the IHSS EVV Login Screen.	Yes

Data Elements

The following data elements are associated with the IHSS EVV Provider Search Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Provider	Field for the user to input the Provider Number	String	Yes	No	Yes	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Home



The IHSS EVV Home Screen is accessed once a user successfully logs into the IHSS EVV Mobile App. First time users will access this screen after completing the walkthrough on the IHSS EVV Walkthrough Screen.

Note: This screen is accessible to Help Desk users only after entering a Provider Number on the IHSS EVV Provider Search screen.

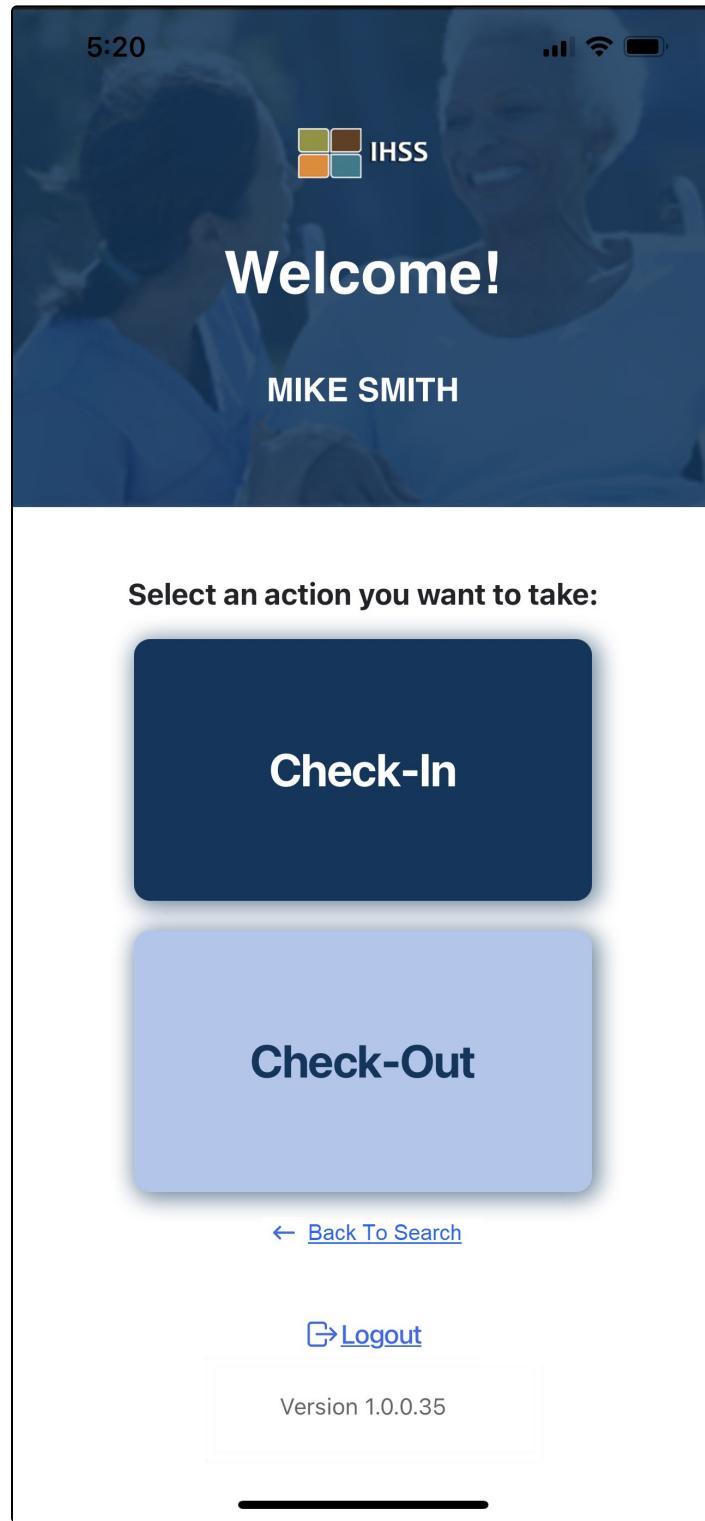


Figure - IHSS EVV Home

Actions/Functions

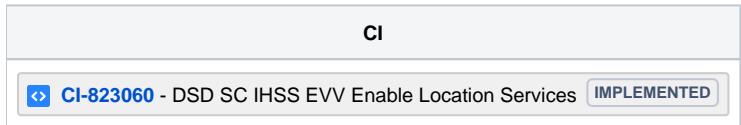
The following actions/functions are specific to the IHSS EVV Home Screen:

Action	Function	Label Translated
Check In	The Check In action navigates the user to the IHSS EVV Check-In Screen given that location services are enabled or this is not a first time user. If location services are disabled or the user is accessing the app for the first time, the Enable Location Services pop-up displays.	Yes
Check out	The Check Out action navigates the user to the IHSS EVV Check-Out Screen given that location services are enabled or this is not a first time user. If location services are disabled or the user is accessing the app for the first time, the Enable Location Services pop-up displays.	Yes
Back to Search	The Back to Search action navigates the user to the IHSS EVV Provider Search Screen. NOTE: This action is only visible and enabled for Help Desk users.	Yes
Logout	The Logout action will log the user out of the application and return them to the IHSS EVV Login Screen.	Yes

Data Elements

There are no data elements associated with the IHSS EVV Home Screen.

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Enable Location Services



The Enable Location Services pop-up displays for first time users of the application, as well as users with location services temporarily disabled on the Home screen when they attempt to check in or check out. In order to navigate to the Check-In or Check-Out screens, location services must be enabled for the device. If the Enable button is selected on the Enable Location Services pop-up, the device-specific location services pop-up displays (Apple and Android devices have a differing set of options). These device-specific screens are not defined by CMIPS. If the user declines the prompt(s) to enable location services, the pop-up closes, and the IHSS EVV Home Screen displays with a warning message. If the user attempts to check in/out a second time, a separate pop-up displays to prompt the user to enable location services.

In the scenario where the selected option from the iOS/Android default pop-up is "Don't Allow/Deny", or the Device's app setting Location Service is set as "Never", or Precise Location is turned off, then a separate Enable Location in Setting pop-up displays. From here, the user is navigated to their devices' settings. If the user declines the prompt(s) to enable location services, the pop-up closes, and the IHSS EVV Home Screen displays with a separate warning message.

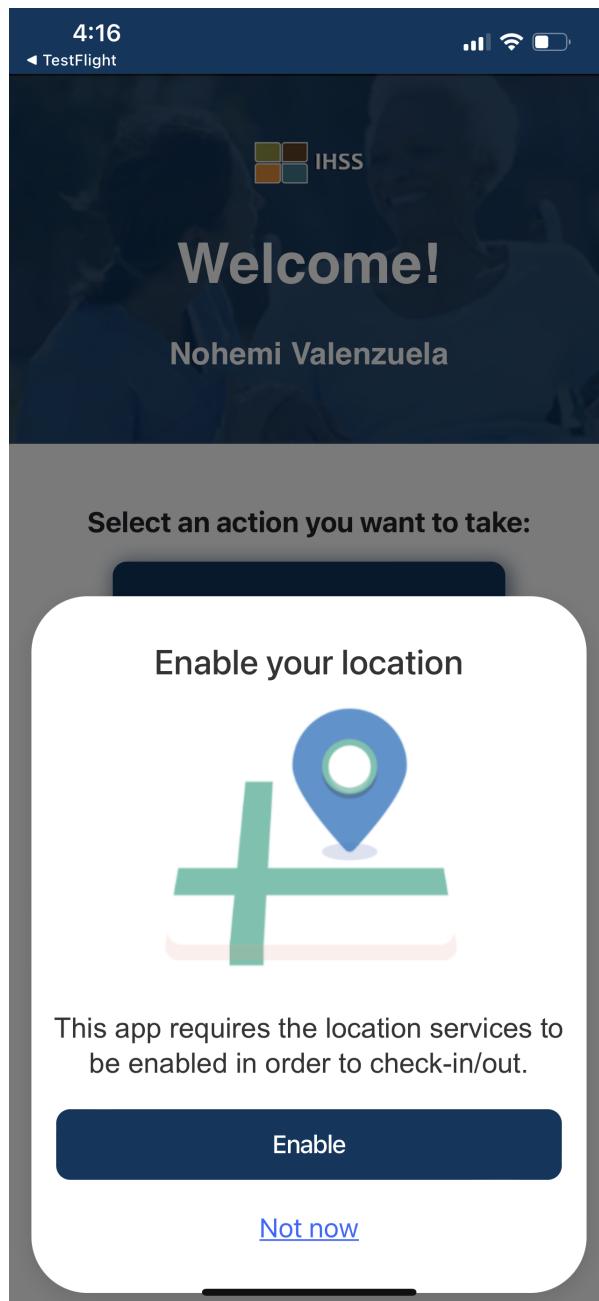


Figure - IHSS EVV Enable Location Services

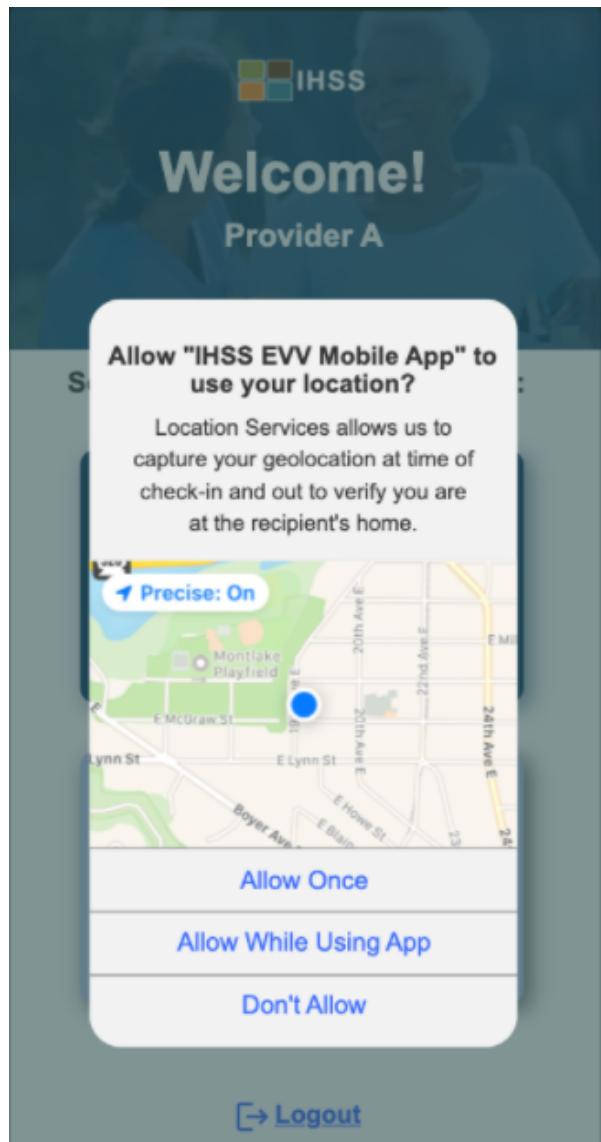


Figure - IHSS EVV Enable Location Services (iOS - Example)

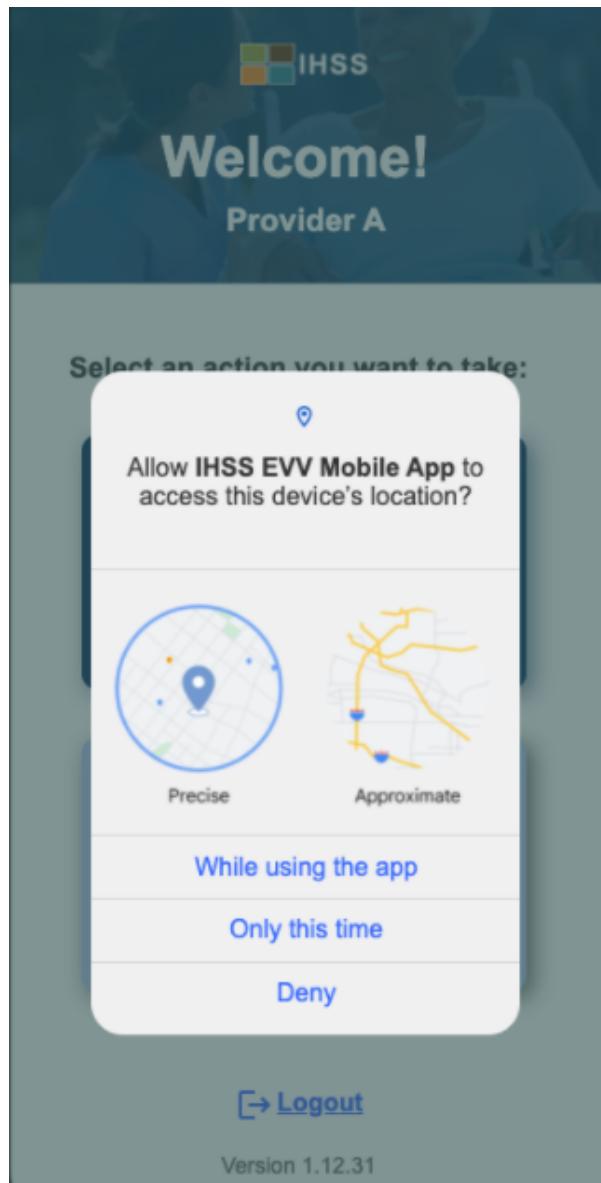


Figure - IHSS EVV Enable Location Services (Android - Example)

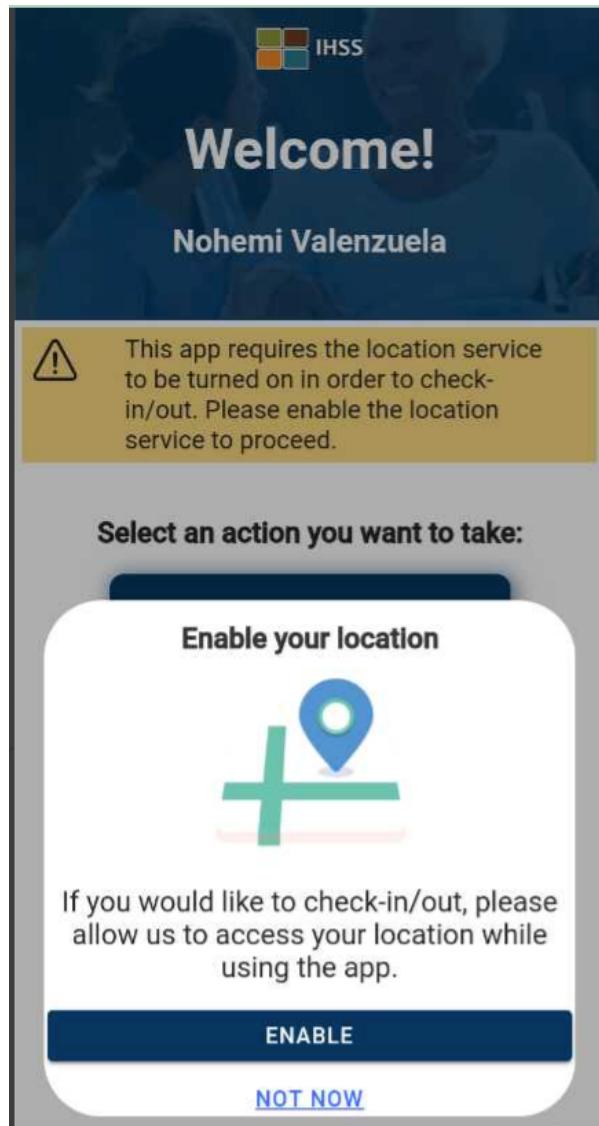


Figure - IHSS EVV Enable Location Services (Attempt #2)

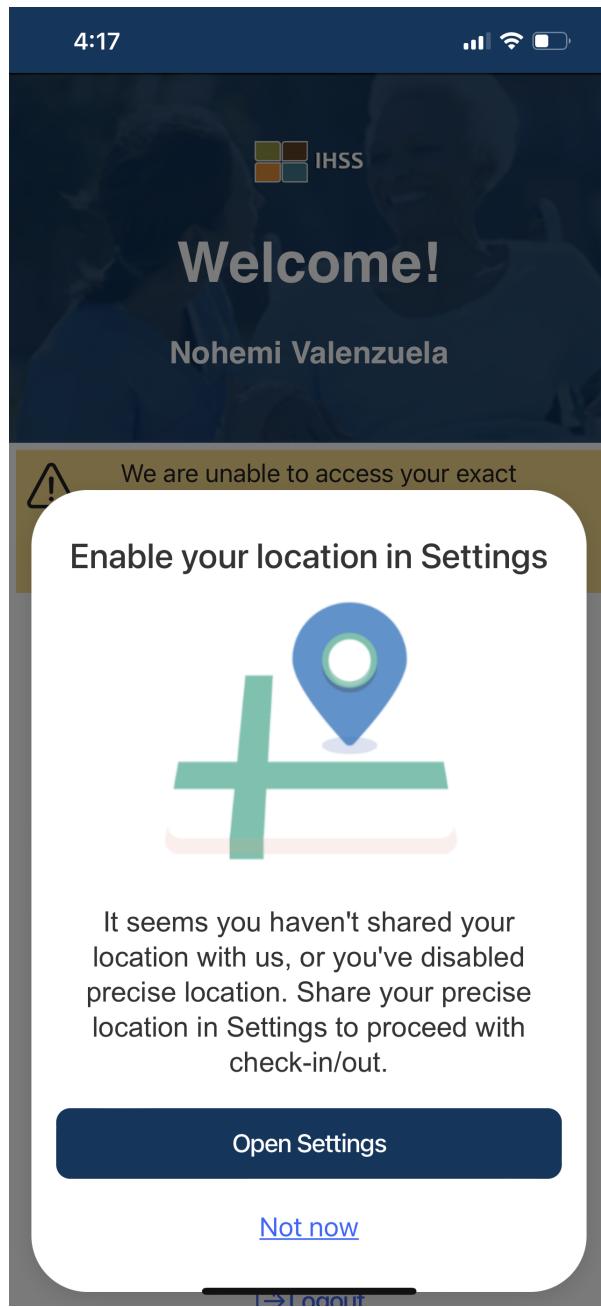


Figure - IHSS EVV Enable Location in Settings

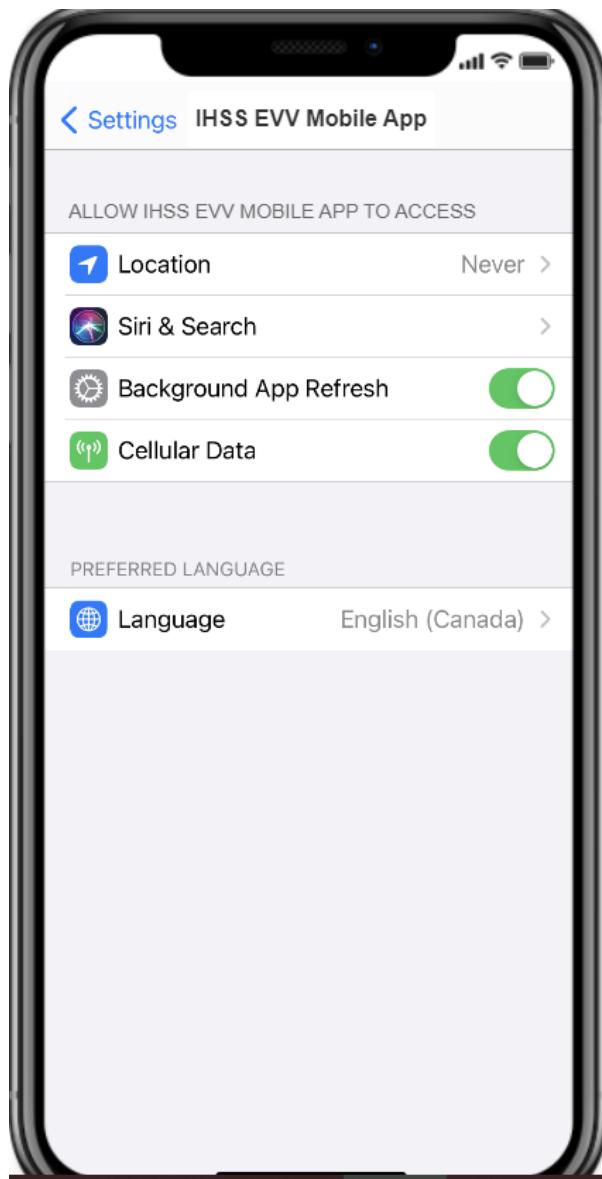


Figure - IHSS EVV Enable Location in Settings (iOS - Example)

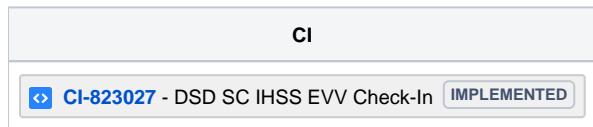


Device's Enable Location Settings Screen (After selecting "Location") - This screen is dependent on the device that is used and is not defined by CMIPS.		
<While Using the App>	Allows the IHSS EVV App to use location services.	N/A
<Ask Next Time>	Allows the IHSS EVV App to use location services once for the app. The user will be prompted again if they re-access the app.	N/A
<Never>	Does not allow the IHSS EVV App to use location services. Displays a warning message informing the user they cannot continue with location services disabled.	N/A

Data Elements

There are no data elements associated with the IHSS EVV Enable Location Services Pop-ups.

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Check-In



The IHSS EVV Check-In Screen is accessed when a user selects the Check In card from the IHSS EVV Home Screen, or when a user selects the Check In Another Recipient button from the IHSS EVV Check-In Confirmation Screen. The IHSS EVV Check-In Screen prompts the user to select one Recipient, one program type (if applicable), and one location to check in with. The user can select the "Why don't I see my Recipient?" link, which displays a pop-up that explains that a Recipient will not display if the Provider lives with that Recipient. The IHSS EVV Check-In Confirmation Pop-up allows the user to review the check-in details and decide whether to commit the check-in or not.

NOTE: This screen is accessible to Help Desk users but they won't be able to Check-In the Recipient. The Mobile app allows Help Desk users to select the Check-In button, and select the Yes button on Check-In Pop-up, but nothing further happens.

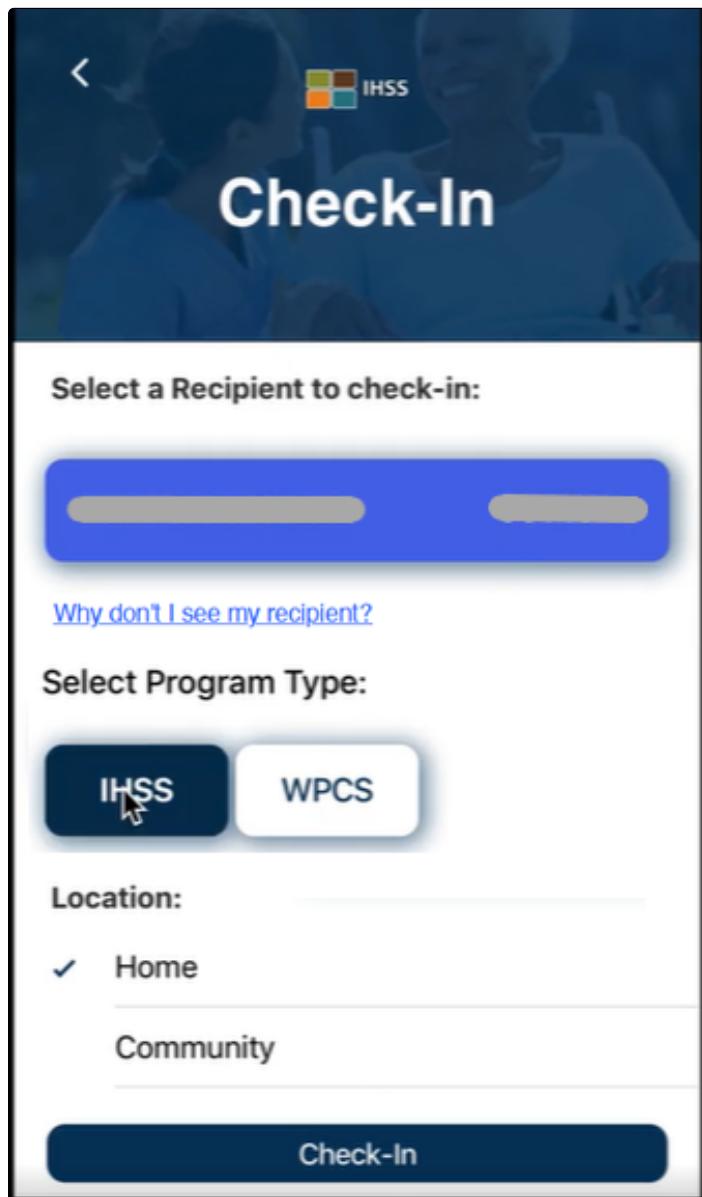


Figure - Check-In

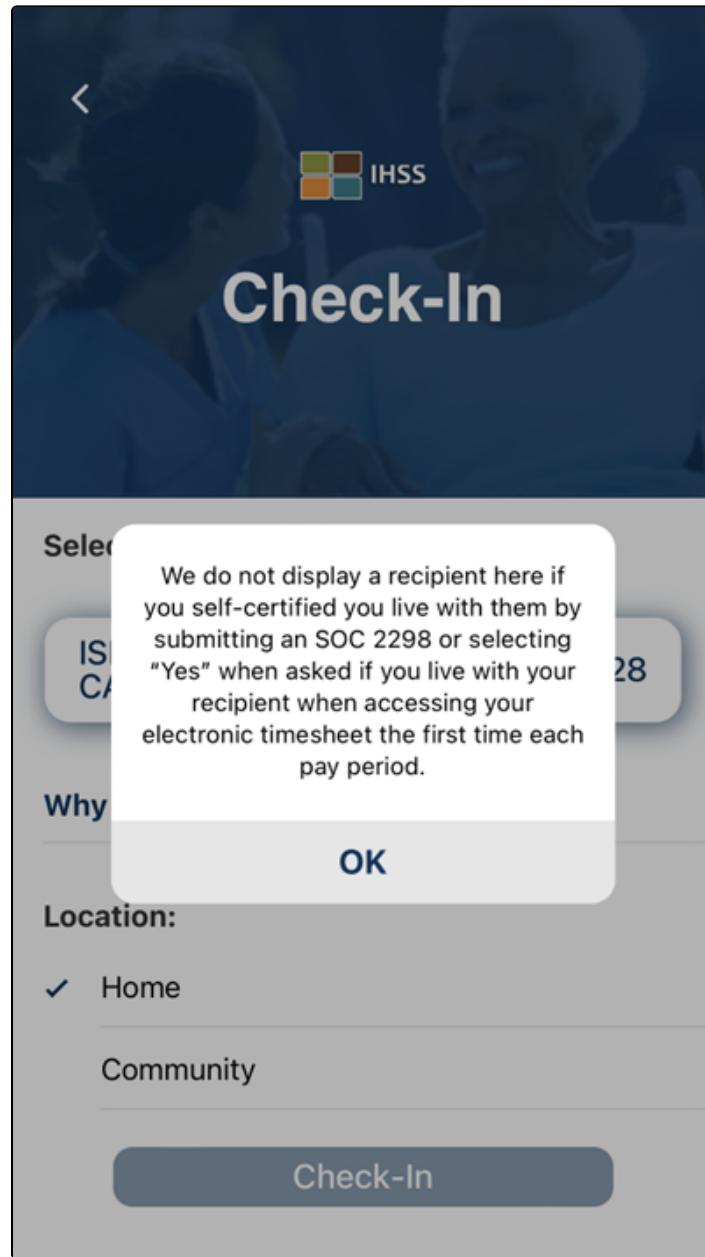


Figure - "Why don't I see my Recipient Pop-up

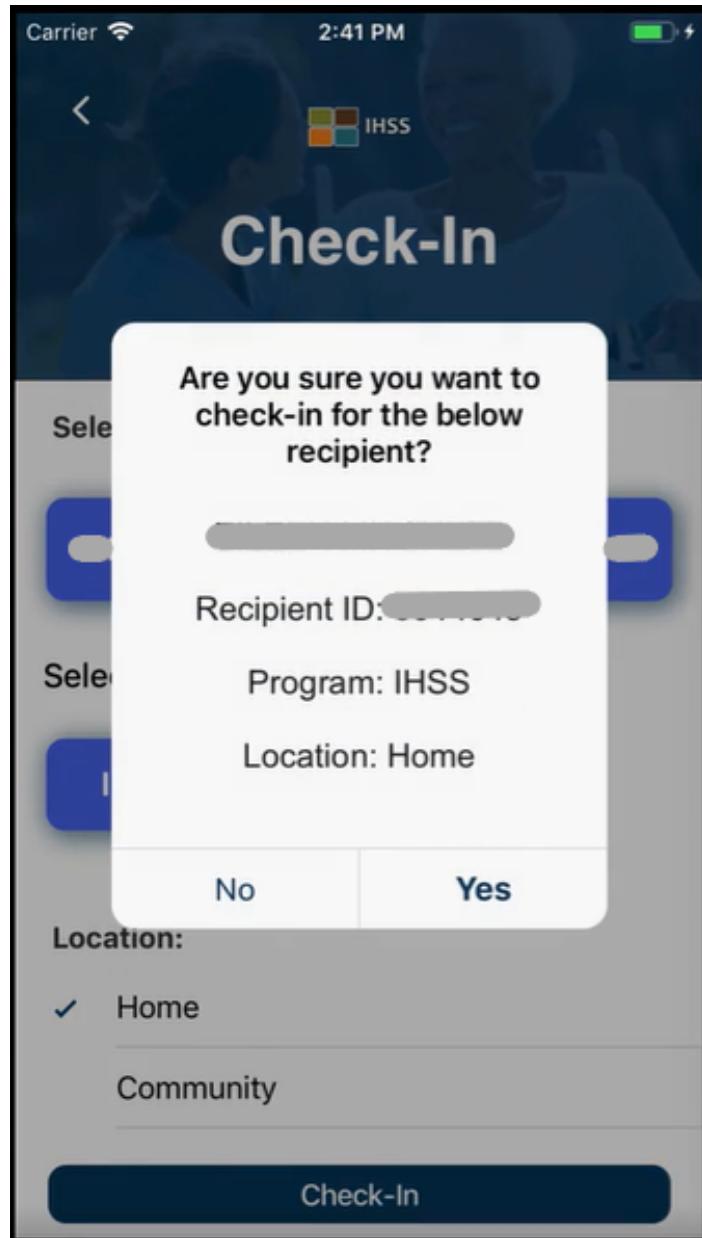


Figure - Check-In Pop-up

Actions/Functions

The following actions/functions are specific to the IHSS EVV Check-In Screen:

Action	Function	Label Translated
Why don't I see my Recipient?	The "Why don't I see my Recipient?" link displays the "Why don't I see my Recipient?" Pop-up	Yes
Check In	The Check In button displays the IHSS EVV Check-In Confirmation Pop-up	Yes
<	The chevron returns the user to the IHSS EVV Home Screen.	No
"Why don't I see my Recipient?" Pop-up		

OK	The OK button navigates the user from the "Why don't I see my Recipient?" Pop-up back to the IHSS EVV Check-In Screen.	Yes
Check-In Confirmation Pop-up		
Yes	The Yes button navigates the user from the IHSS EVV Check-In Pop-up to the IHSS EVV Check-In Confirmation Screen.	Yes
No	The No button navigates the user from the IHSS EVV Check-In Pop-up back to the IHSS EVV Check-In Screen.	Yes

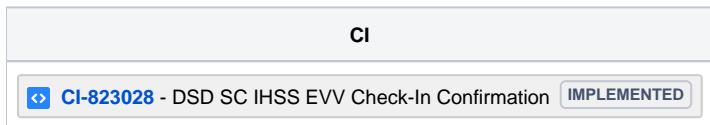
Data Elements

The following data elements are specific to the IHSS EVV Check-In Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Select a Recipient to check in	Option for the user to select one Recipient Name/ID from a list of Recipients.	Radio	No*	No	Yes	Yes
Program	Option for the user to select one Program type out of "IHSS" and "WPCS". Note: This field only displays if the Recipient is enrolled in both programs.	Radio	No*	No	Yes	Yes
Location	Option for the user to select the check-in location (Home or Community).	Radio	No*	Home	Yes	Yes
Check-in Confirmation Pop-up - The following only display on the Pop-up.						
Recipient Name	Static Text displaying Recipient Name based off the selection made on the IHSS EVV Check-In Screen.	String (First Name Last Name)	No	No	No	Yes
Recipient ID	Static Text displaying Recipient ID based on the selection made on the IHSS EVV Check-In Screen.	String	No	No	No	Yes
Program	Static Text displaying Program Type based off the selection made on the IHSS EVV Check-Out Screen or the default program if there is only a single program for the Recipient.	String	No	No	No	Yes
Location	Static Text displaying Location based on the selection made on the IHSS EVV Check-In Screen.	String	No	No	No	Yes

*While not identified as required, the user is unable to continue to the IHSS EVV Check-In Confirmation Screen if no value is input.

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Check-In Confirmation



The IHSS EVV Check-In Confirmation Screen is accessed when a user selects the Yes button from the IHSS EVV Check-In Confirmation Pop-up on the IHSS EVV Check-In Screen. The IHSS EVV Check-In Confirmation Screen prompts the user to either check in another Recipient (if applicable) or go back to home.

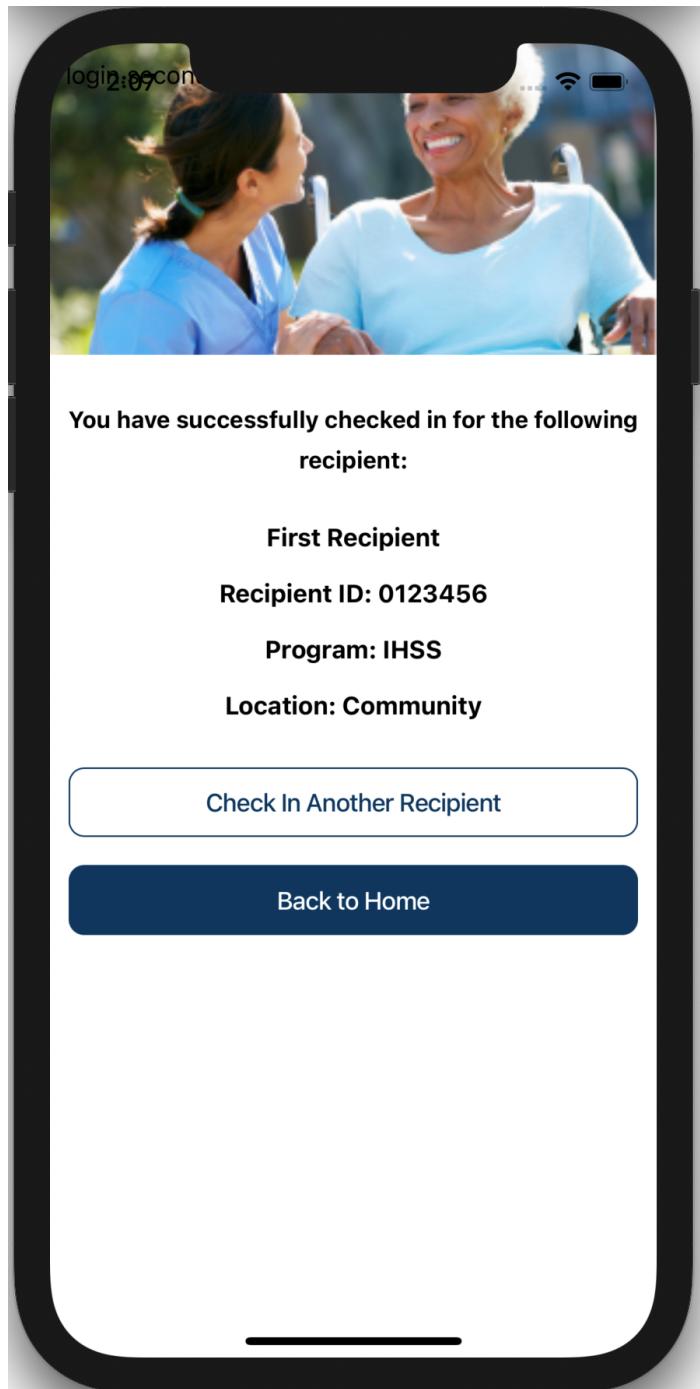


Figure - Check-In Confirmation

Actions/Functions

The following actions/functions are specific to the IHSS EVV Check-In Confirmation Screen:

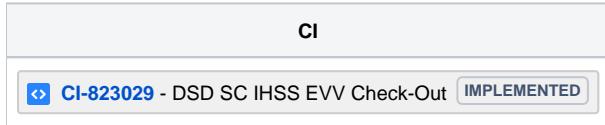
Action	Function	Label Translated
Check In Another Recipient	The Check In Another Recipient button navigates the user to the IHSS EVV Check-In Screen.	Yes
Back to Home	The Back to Home button navigates the user to the IHSS EVV Home Screen.	Yes

Data Elements

The following data elements are specific to the IHSS EVV Check-In Confirmation Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Recipient Name	Static Text displaying Recipient Name based off the selection made on the IHSS EVV Check-In Screen.	String	No	No	No	Yes
Recipient ID	Static Text displaying Recipient ID based off the selection made on the IHSS EVV Check-In Screen.	String	No	No	No	Yes
Program	Static Text displaying Program Type based off the selection made on the IHSS EVV Check-In Screen.	String	No	No	No	Yes
Location	Static Text displaying Location based off the selection made on the IHSS EVV Check-In Screen.	String	No	No	No	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Check-Out



The IHSS EVV Check-Out Screen is accessed when a user selects the Check Out card from the IHSS EVV Home Screen, or when a user selects the Check Out Another Recipient button from the IHSS EVV Check-Out Confirmation Screen. The IHSS EVV Check-Out Screen prompts the user to select one Recipient, one program type (if applicable), and one location to check out with. The user can select the "Why don't I see my Recipient?" link, which displays a pop-up that explains that a Recipient will not display if the Provider lives with that Recipient. The IHSS EVV Check-Out Confirmation pop-up allows the user to review the check-out details and decide whether to commit the check-out or not.

NOTE: This screen is accessible to Help Desk users but they won't be able to Check-Out the Recipient. The Mobile app allows Help Desk users to select the Check-Out button, and select the Yes button on Check-Out Pop-up, but nothing further happens.

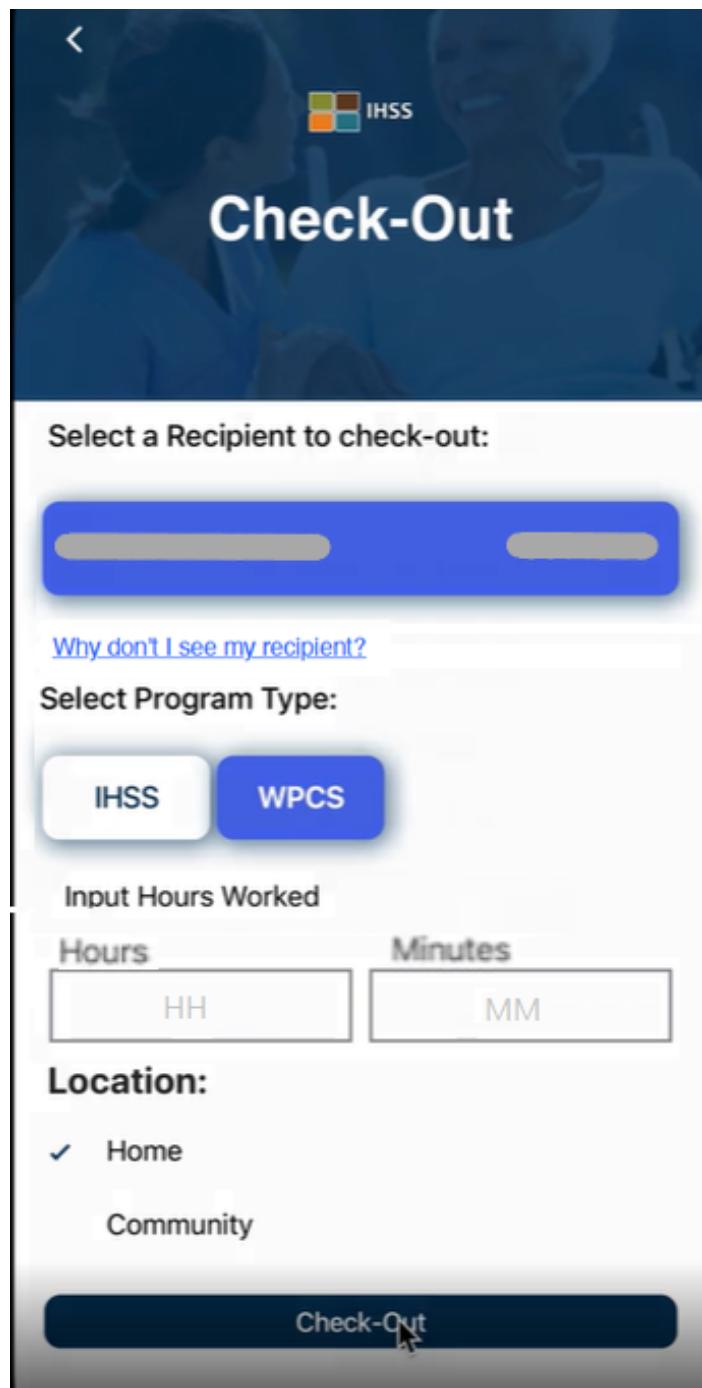


Figure - Check-Out

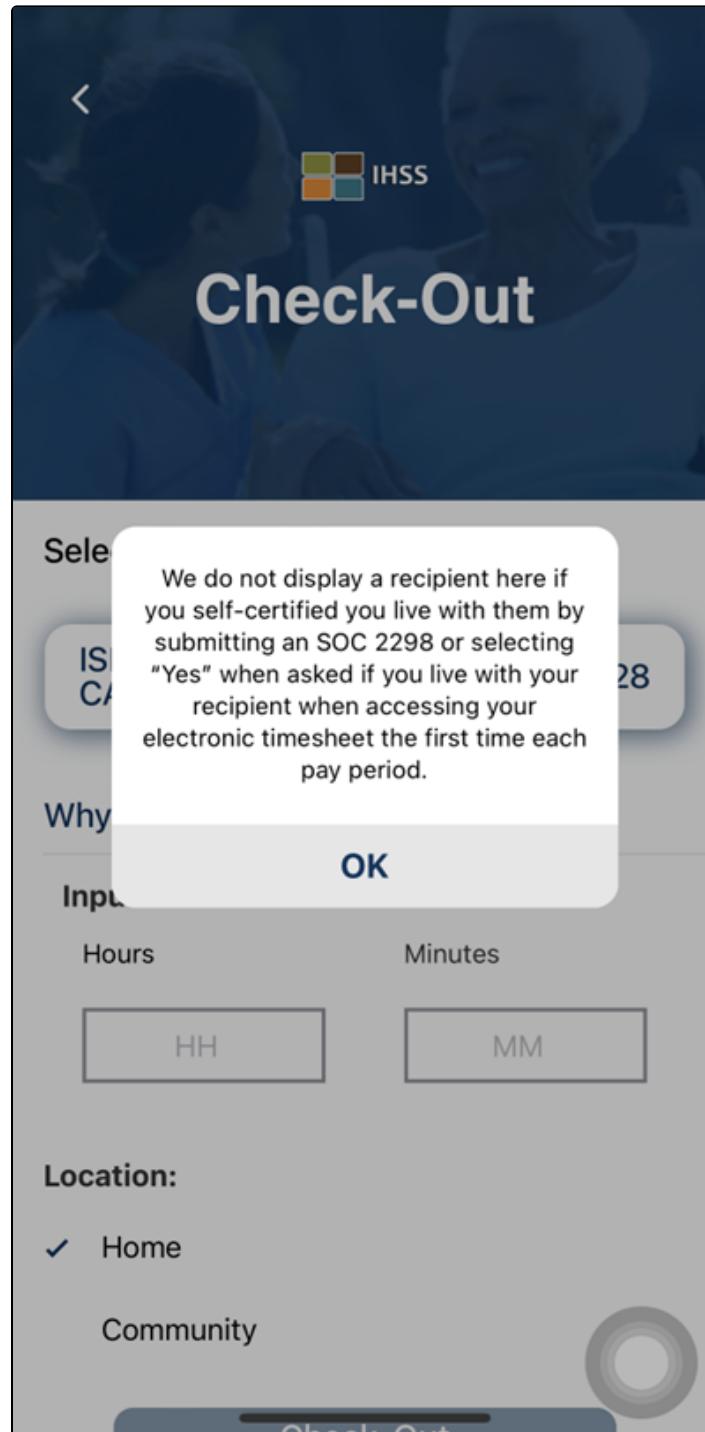


Figure - "Why don't I see my Recipient?" Pop-up

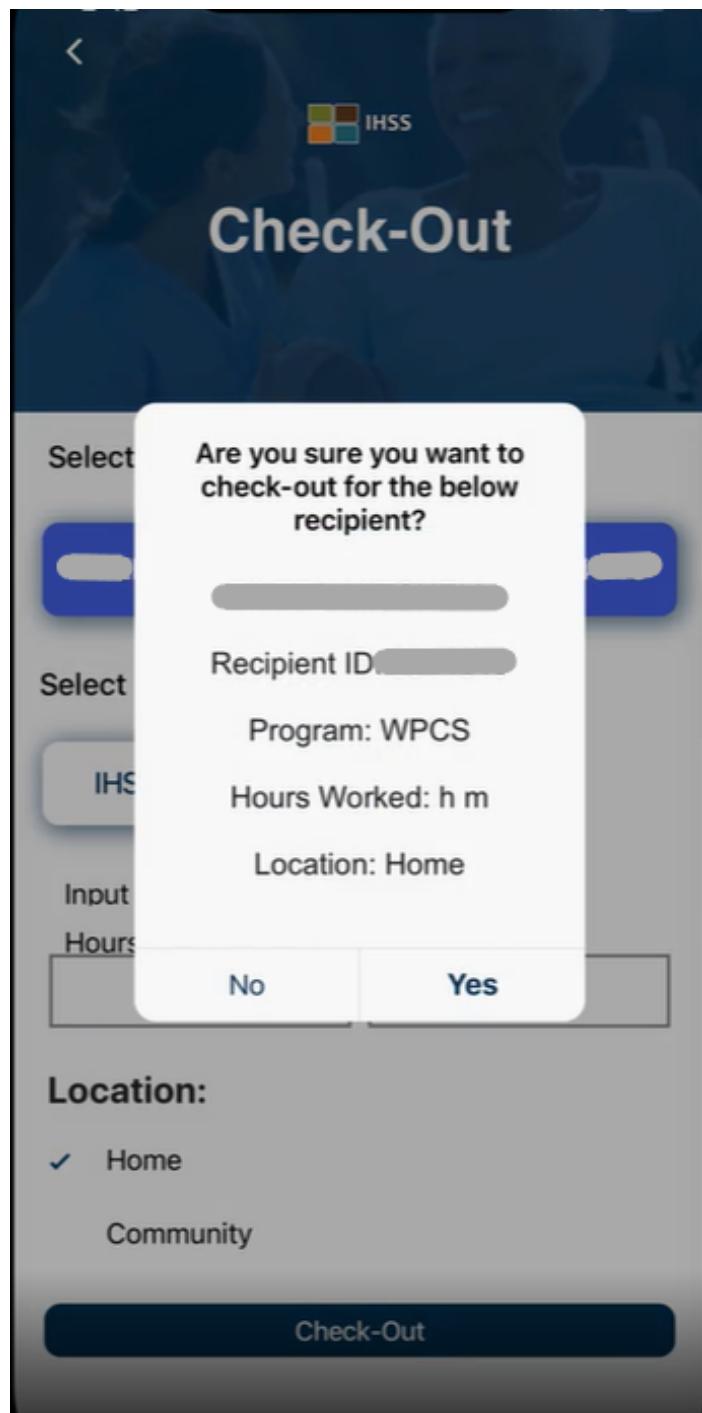


Figure - Check-Out Pop-Up

Actions/Functions

The following actions/functions are specific to the IHSS EVV Check-Out Screen:

Action	Function	Label Translated
Why don't I see my Recipient?	The "Why don't I see my Recipient?" link displays the "Why don't I see my Recipient?" Pop-up	Yes

Check Out	The Check Out button displays the IHSS EVV Check-Out Confirmation Pop-up	Yes
<	The chevron returns the user to the IHSS EVV Home Screen.	No
"Why don't I see my Recipient?" Pop-up		
OK	The OK button navigates the user from the "Why don't I see my Recipient?" Pop-up back to the IHSS EVV Check-Out Screen.	Yes
Check-Out Confirmation Pop-up		
Yes	The Yes action navigates the user from the IHSS EVV Check-Out Pop-up to the IHSS EVV Check-Out Confirmation Screen.	Yes
No	The No action navigates the user from the IHSS EVV Check-Out Pop-up back to the IHSS EVV Check-Out Screen.	Yes

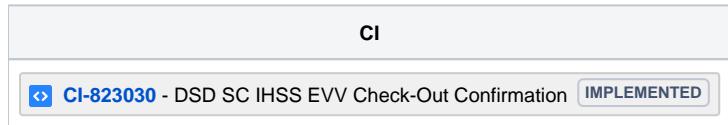
Data Elements

The following data elements are specific to the IHSS EVV Check-Out Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Select a Recipient to check out	Option for the user to select one Recipient Name/ID from a list of Recipients.	Drop-down	No*	No	Yes	Yes
Program	Option for the user to select one Program type out of "IHSS" and "WPCS". Note: This field only displays if the Recipient is enrolled in both programs.	Radio	No*	No	Yes	Yes
Hours Worked	Hours worked by the Provider	String (HHh MMm)	No	No	Yes	Yes
Location	Option for the user to select the check-out location (Home or Community).	Radio	No*	No	Yes	Yes
Check-Out Confirmation Pop-up - The following only display on the Pop-up.						
Recipient Name	Static Text displaying Recipient Name based off the selection made on the IHSS EVV Check-Out Screen.	String (First Name Last Name)	No	No	No	Yes
Recipient ID	Static Text displaying Recipient ID based off the selection made on the IHSS EVV Check-Out Screen.	String	No	No	No	Yes
Program	Static Text displaying Program Type based off the selection made on the IHSS EVV Check-Out Screen or the default program if there is only a single program for the Recipient.	String	No	No	No	Yes
Hours worked	Static Text display number of hours and minutes worked by the Provider	String	No	No	No	Yes
Location	Static Text displaying Location based off the selection made on the IHSS EVV Check-Out Screen.	String	No	No	No	Yes

*While not identified as required, the user is unable to continue to the Confirmation screen if no value is input.

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Check-Out Confirmation



The IHSS EVV Check-Out Confirmation Screen is accessed when a user selects the Yes button from the IHSS EVV Check-Out Confirmation Pop-up on the IHSS EVV Check-Out Screen. The IHSS EVV Check-Out Confirmation Screen prompts the user to either check out another Recipient (if applicable) or go back to home.

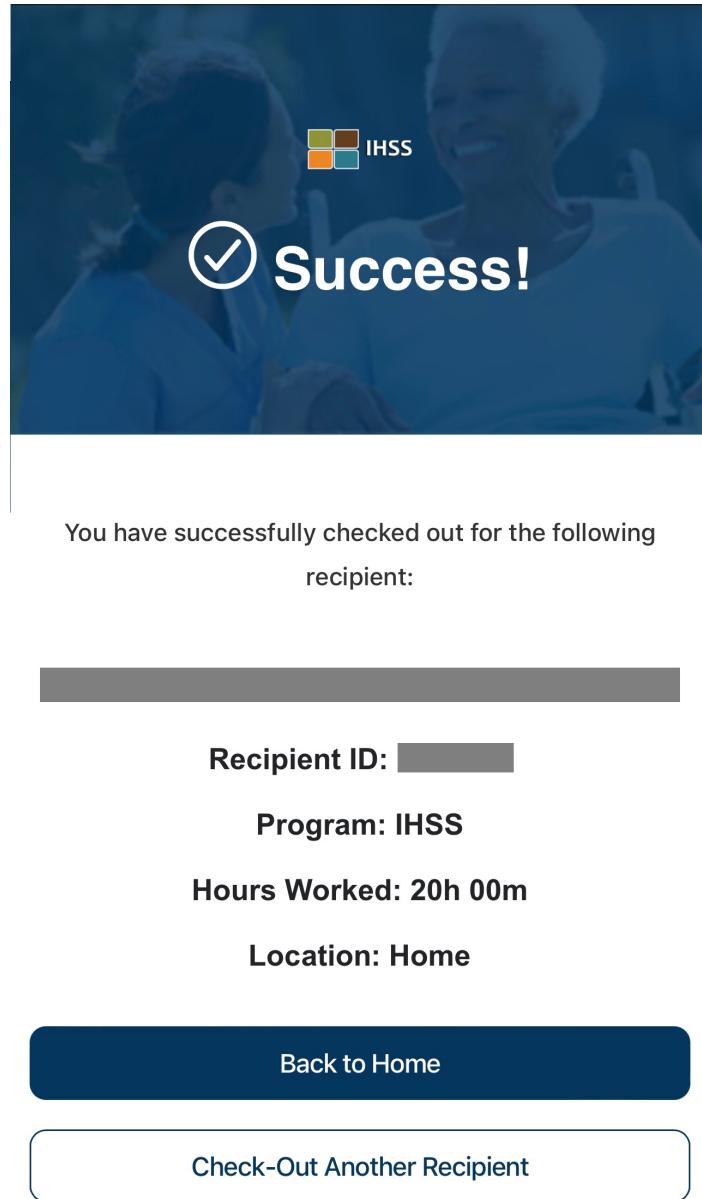


Figure - Check-Out Confirmation

Actions/Functions

The following actions/functions are specific to the IHSS EVV Check-Out Confirmation Screen:

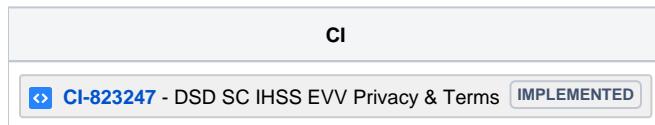
Action	Function	Label Translated
Check Out Another Recipient	The Check Out Another Recipient action navigates the user to the IHSS EVV Check-Out Screen.	Yes
Back to Home	The Back to Home action navigates the user to the IHSS EVV Home Screen.	Yes

Data Elements

The following data elements are specific to the IHSS EVV Check-Out Confirmation Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Recipient Name	Static Text displaying Recipient Name based off the selection made on the IHSS EVV Check-Out Screen.	String	No	No	No	Yes
Recipient ID	Static Text displaying Recipient ID based off the selection made on the IHSS EVV Check-Out Screen.	String	No	No	No	Yes
Program	Static Text displaying Program Type based off the selection made on the IHSS EVV Check-Out Screen.	String	No	No	No	Yes
Hours Worked	Static Text displaying the hours worked based off the selection made on the IHS S EVV Check-Out Screen.	String	No	No	No	Yes
Location	Static Text displaying Location based off the selection made on the IHSS EVV C heck-Out Screen.	String	No	No	No	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Privacy and Terms



When the Privacy & Terms link is selected from the IHSS EVV Login Screen, the IHSS EVV Privacy & Terms Screen displays. This screen contains links to Privacy-related pages, as well as details around application name, version, and copyright.

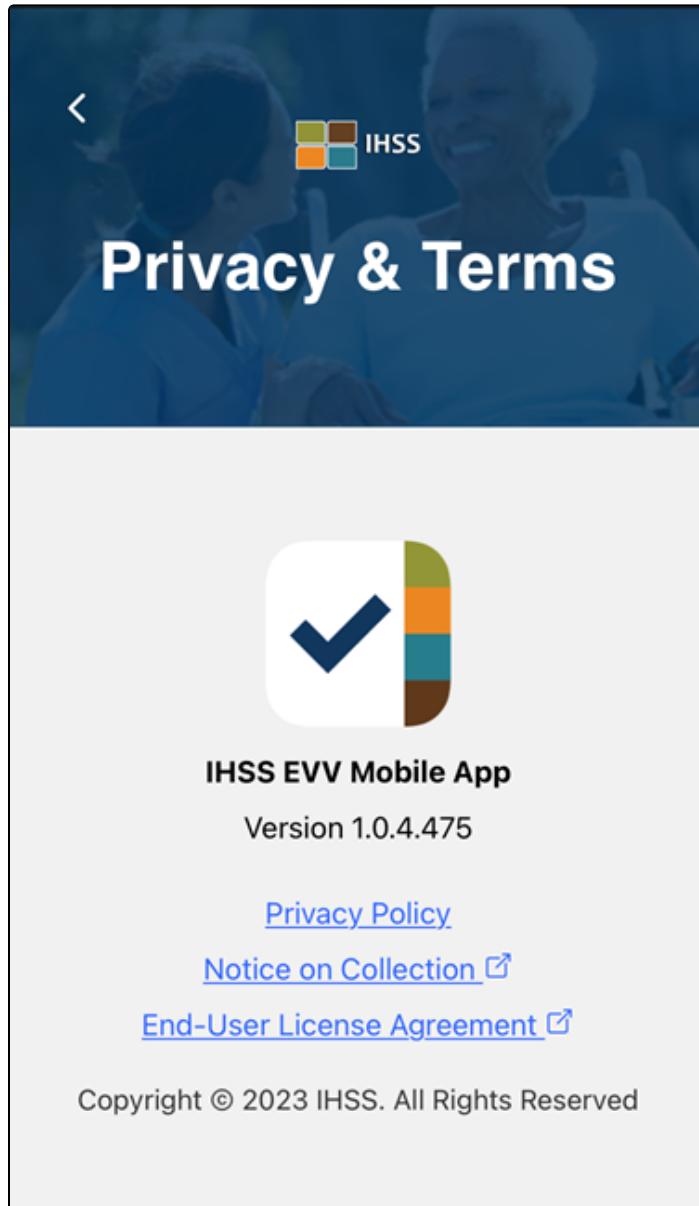


Figure - IHSS EVV Privacy & Terms

Actions/Functions

The following actions/functions are associated with the IHSS EVV Privacy & Terms Screen:

Action	Function	Label Translated
<	The chevron returns the user to the IHSS EVV Login Screen.	No
Privacy Policy	This hyperlink opens the CDSS public website's Privacy Policy web page.	Yes
Notice on Collection	This hyperlink opens the CDSS public website's Notice on Collection web page.	Yes
End-User License Agreement	This hyperlink opens the CDSS public website's End User License Agreement web page.	Yes

Data Elements

The following data elements are associated with the IHSS EVV Privacy & Terms Screen:

Field Name	Help	Data Type	Required Field	Default Value	Editable Field	Label Translated
Version	Displays the version of the IHSS EVV Application that is running on the user's device.	String	No	N/A	No	Yes
Copyright	Displays the copyright information for the IHSS EVV Application.	String	No	N/A	No	Yes

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/EVV Update Application

CI
CI-823271 - DSD SC IHSS EVV Update Application IMPLEMENTED

When a user successfully logs into IHSS EVV Mobile Application from IHSS EVV Login Screen, but the application needs to be updated (e.g. automatic mobile application updates are not turned on for the device), the IHSS EVV Update Application Screen displays. This screen contains a link to the application store for that device (i.e. Google Play for Android, or App Store for iOS).

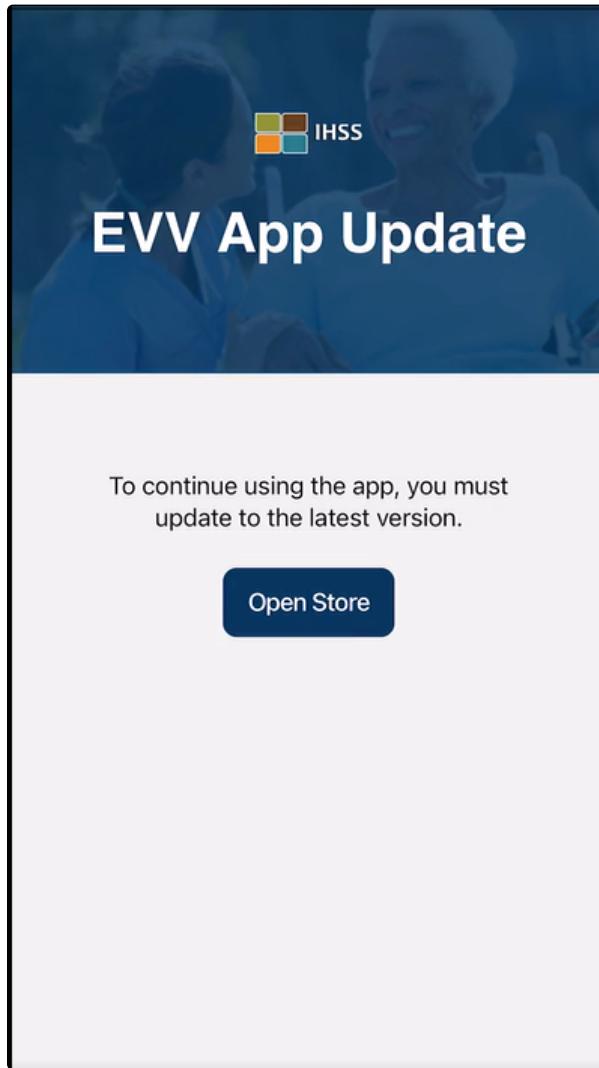


Figure - IHSS EVV Update Application

Actions/Functions

The following actions/functions are associated with the IHSS EVV Update Application Screen:

Action	Function	Label Translated
Open Store	This link navigates user to the application store page.	Yes

Data Elements

There are no data elements associated with the IHSS EVV Update Application Screen.

DSD 34/IHSS Mobile Application(s)/Screen Designs/IHSS EVV/Application Store(s) Graphics

CI
CI-823291 - DSD SC IHSS EVV Application Store(s) Graphics IMPLEMENTED

The IHSS EVV Mobile Application is available for installation through Apple's App Store for iOS devices, and the Google Play Store for Android devices. Each store displays the IHSS EVV Mobile Application icon, description(s), and graphics. The Google Play Store also displays a feature graphic for the application.



Figure - IHSS EVV Mobile Application Feature Graphic (Google Play Store only)

**Start your
day with C**

Dark theme

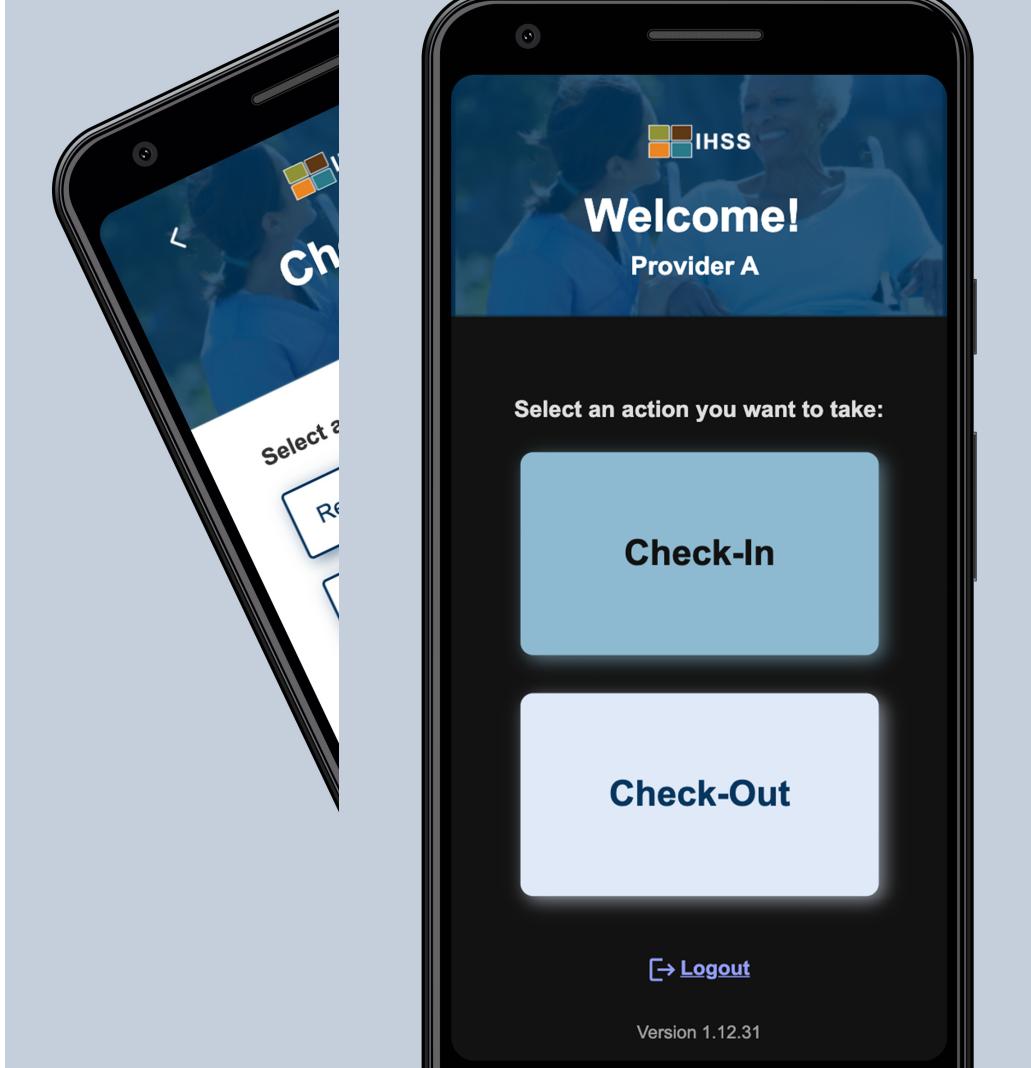
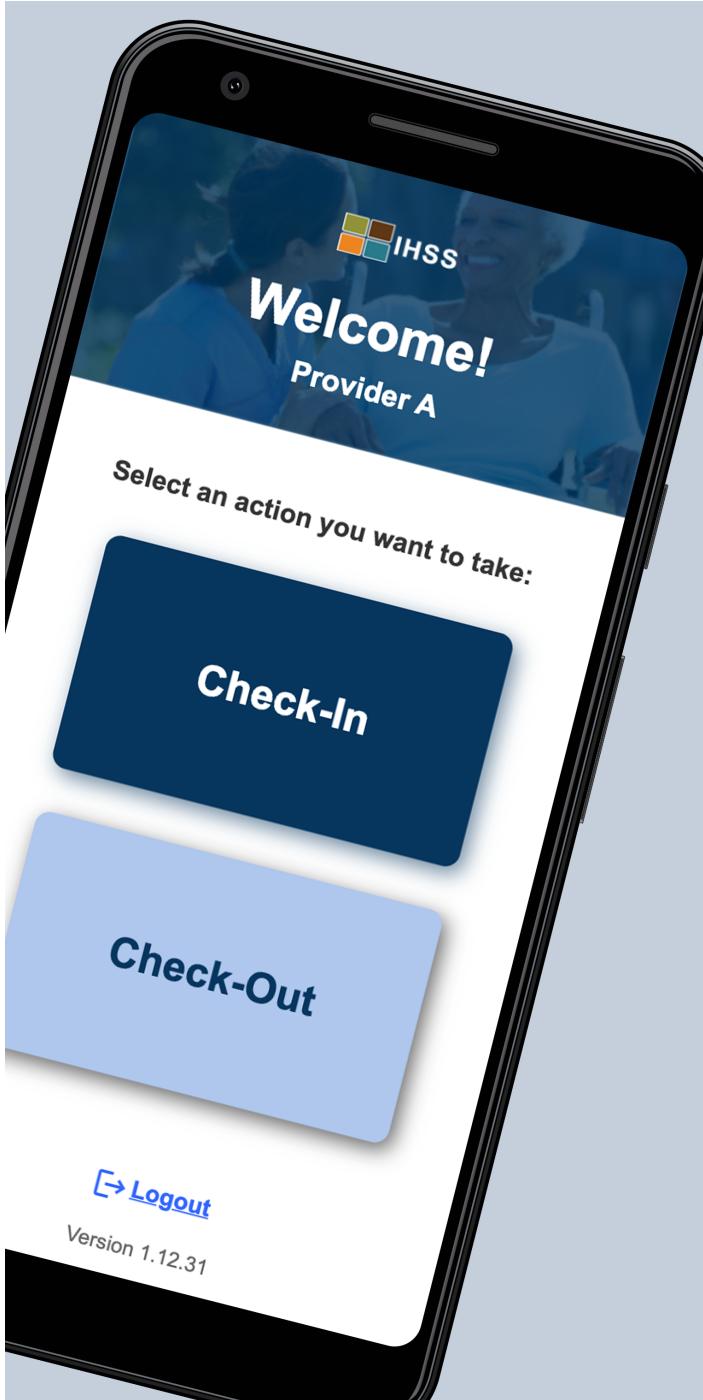


Figure - IHSS EVV Mobile Application Phone Screenshots (Google Play Store)



Dark theme

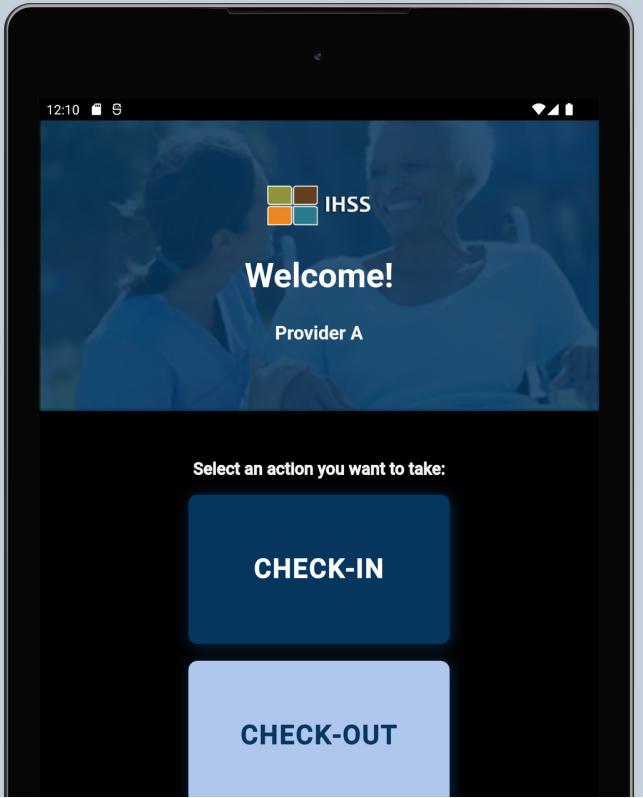
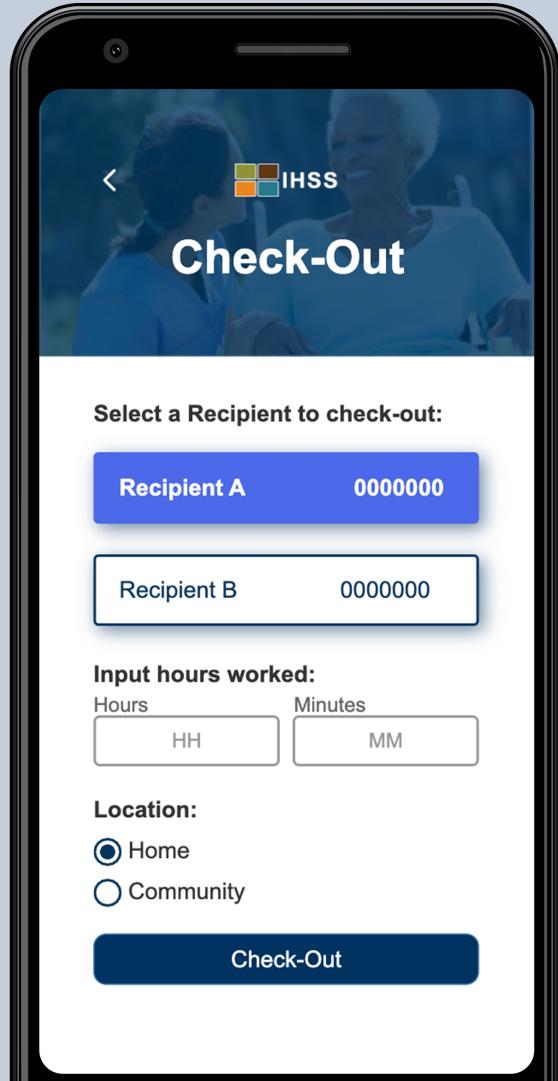


Figure - IHSS EVV Mobile Application Tablet Screenshots (Google Play Store)

Check-Out at the end of your work day



Dark theme

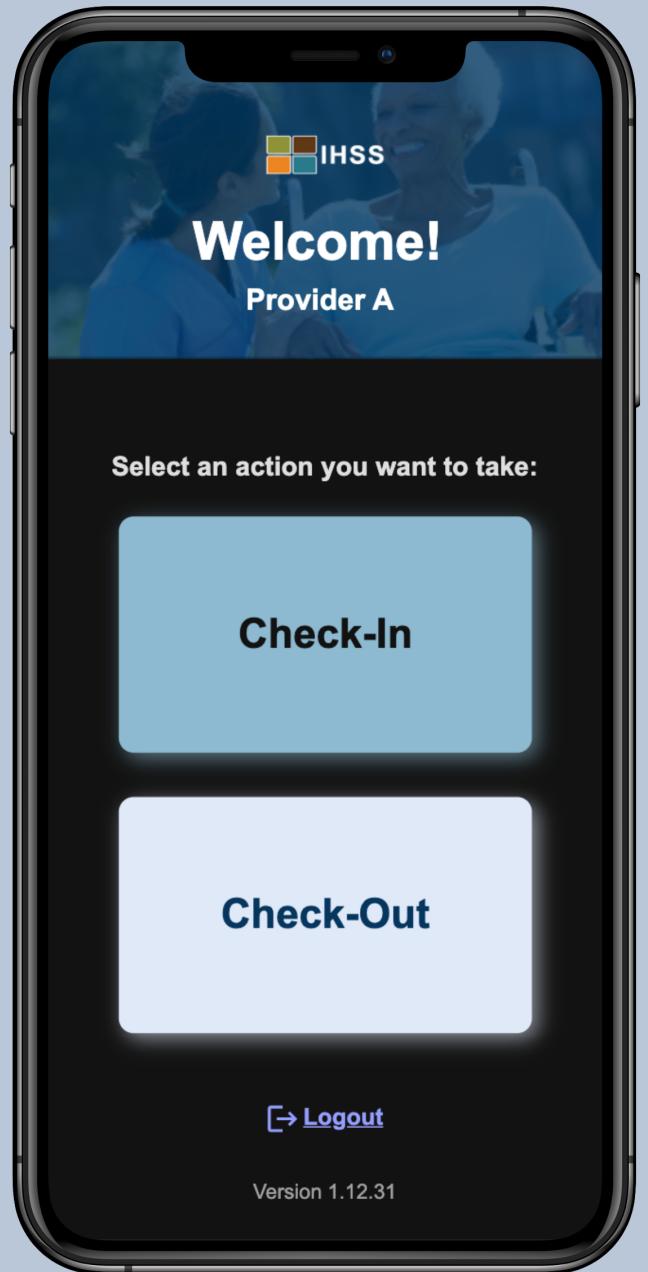
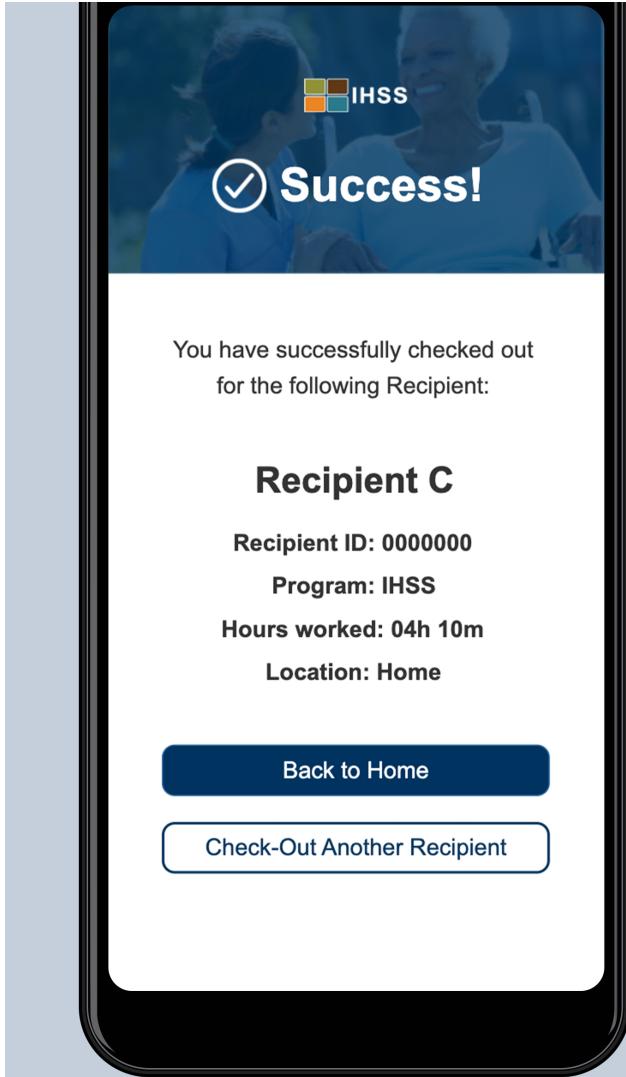


Figure - IHSS EVV Mobile Application Phone Screenshots (Apple App Store)



**Check-In and Check-Out time
will auto-populate on your
electronic timesheet**

Dark theme

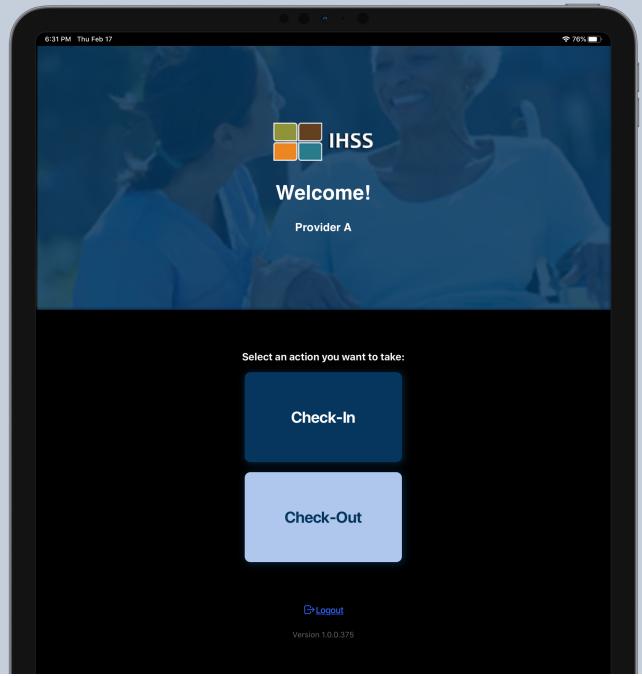


Figure - IHSS EVV Mobile Application iPad Screenshots (Apple App Store)

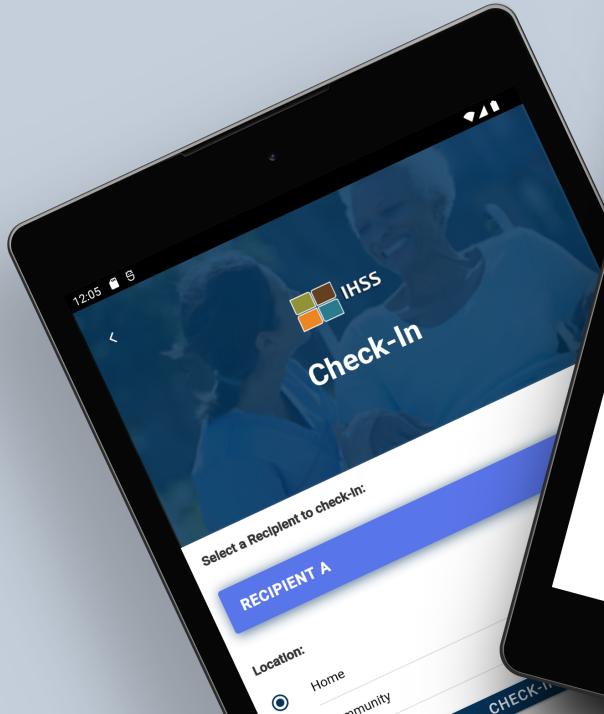
Actions/Functions

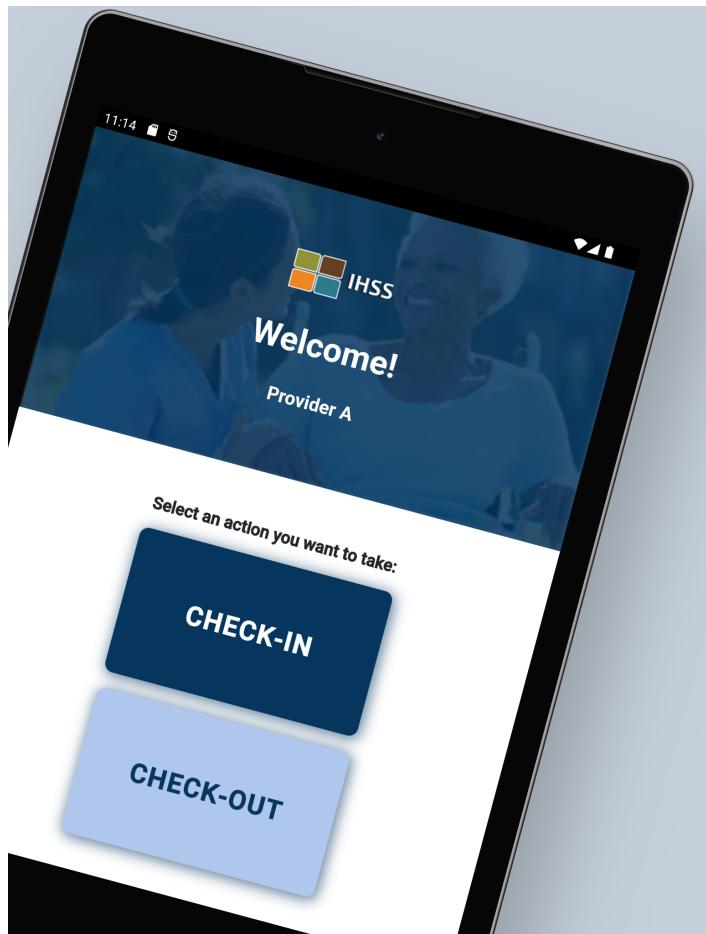
There are no actions associated with the Application Store(s) Graphics for IHSS EVV Mobile Application.

Data Elements

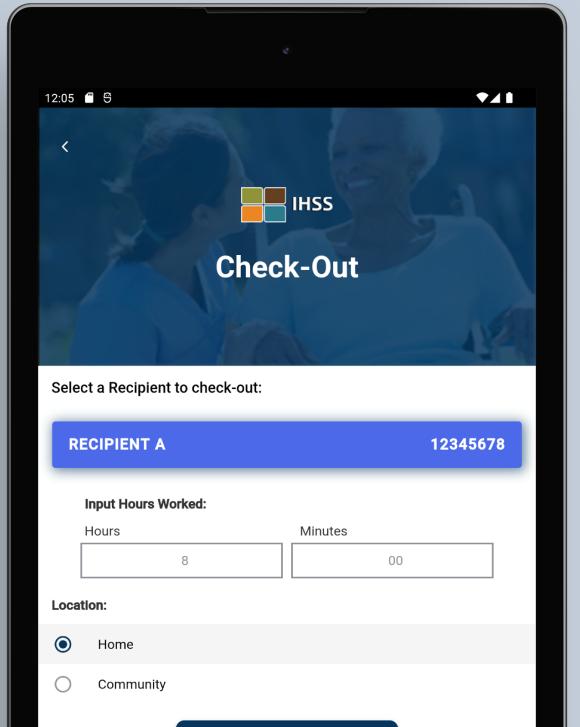
There are no data elements associated with the Application Store(s) Graphics for IHSS EVV Mobile Application.

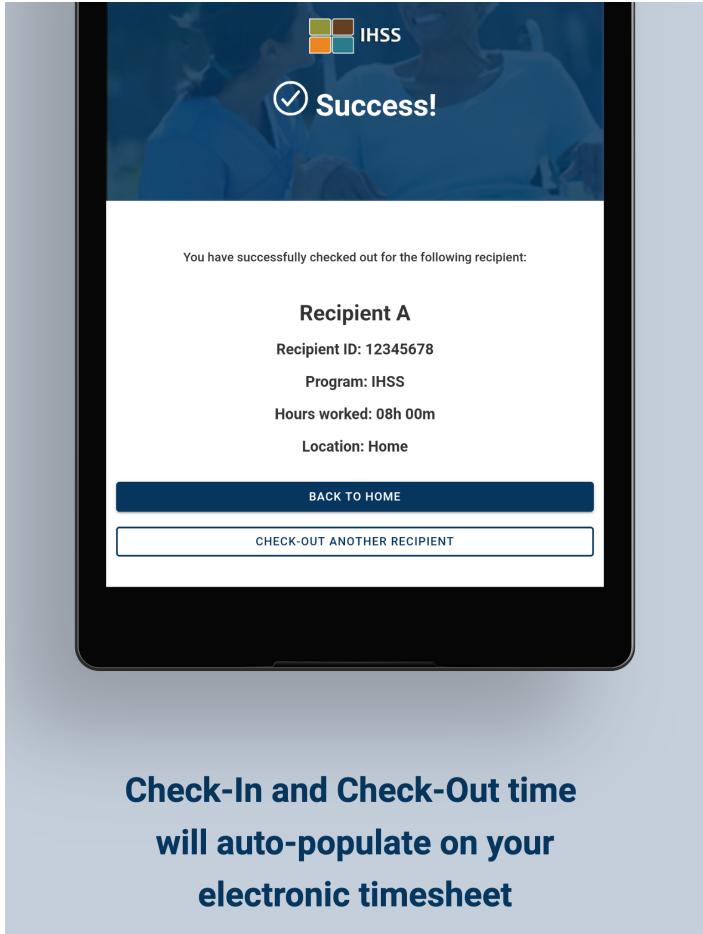
**Start your work day
with Check-In**



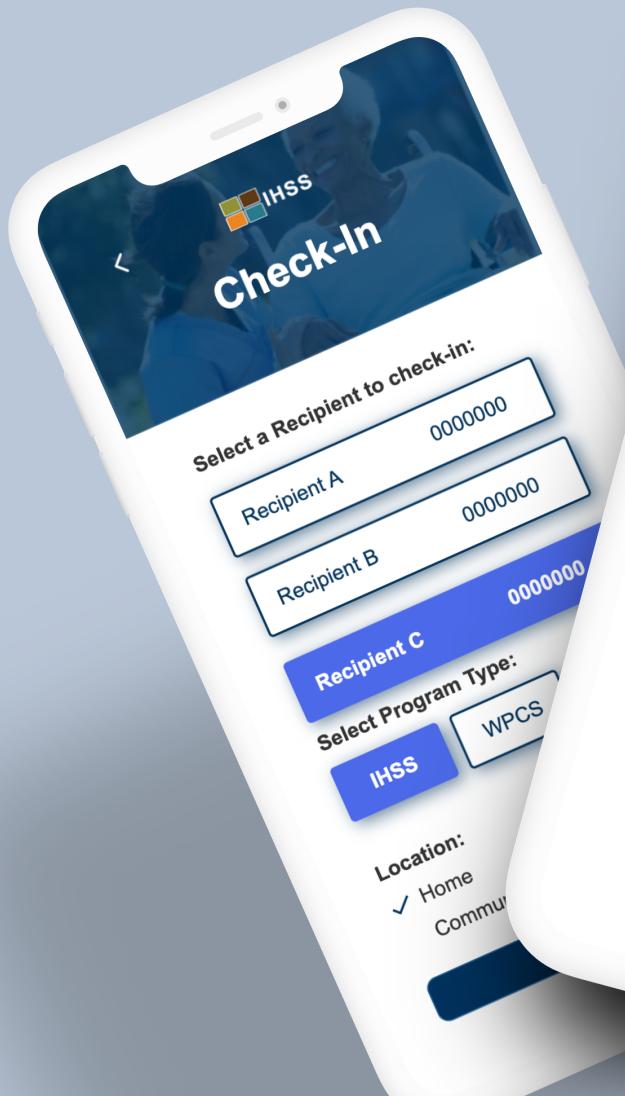


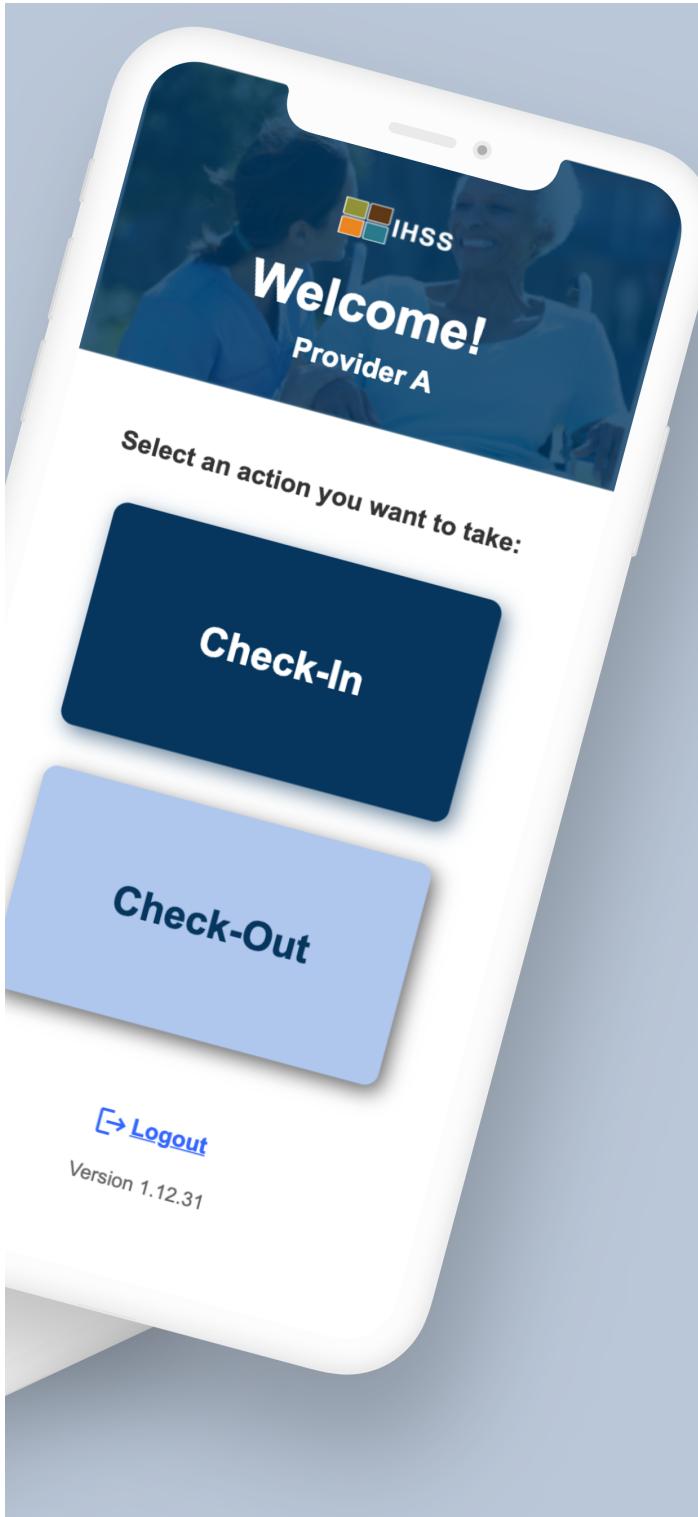
Check-Out at the end of your work day



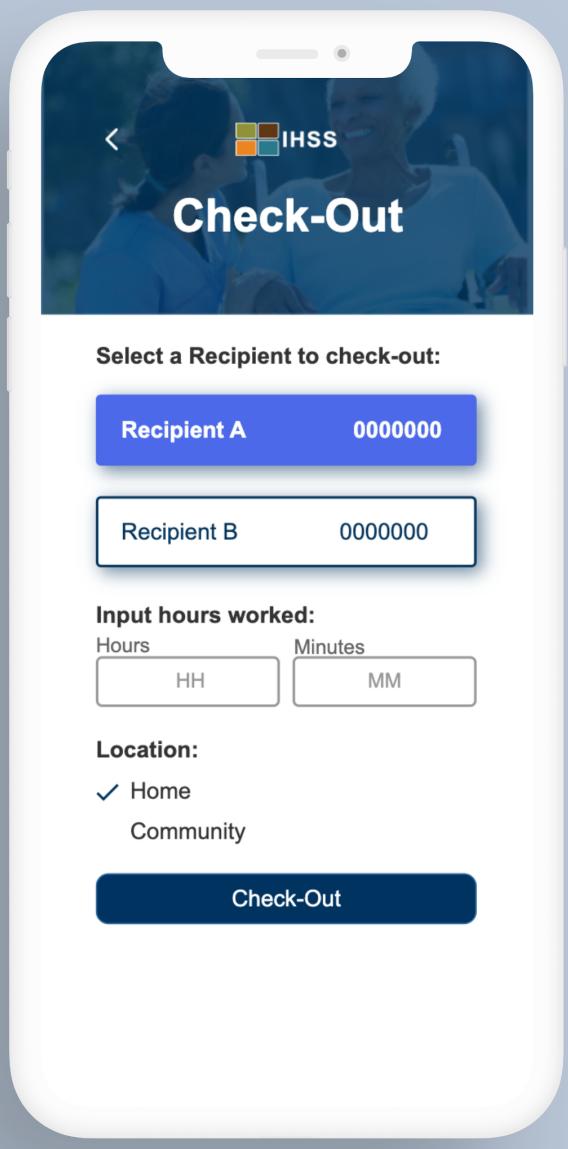


Start your work day with Check-In





Check-Out at the end of your work day





You have successfully checked out
for the following Recipient:

Recipient C

Recipient ID: 0000000

Program: IHSS

Hours worked: 04h 10m

Location: Home

[Back to Home](#)

[Check-Out Another Recipient](#)

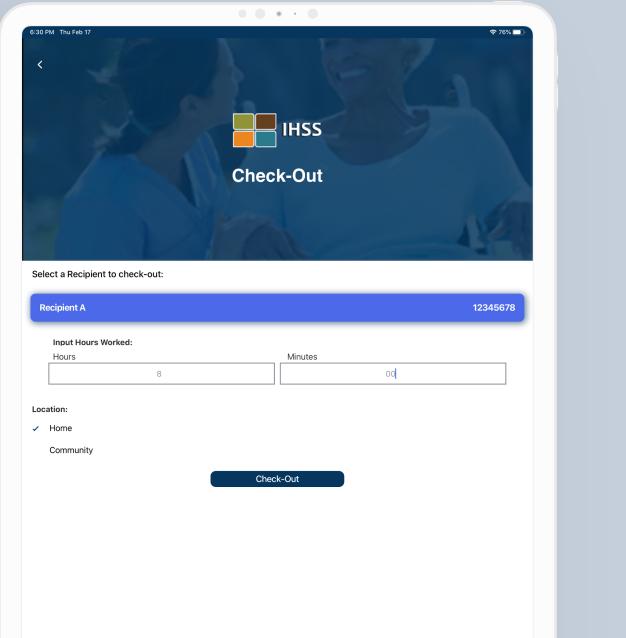
**Check-In and Check-Out time
will auto-populate on your
electronic timesheet.**

**Start your work day
with Check-In**





Check-Out at the end of your work day



Success!

You have successfully checked out for the following recipient:

Recipient A

Recipient ID: 12345678
Program: IHSS
Hours worked: 08h 00m
Location: Community

[Back to Home](#)

[Check-Out Another Recipient](#)

**Check-In and Check-Out time
will auto-populate on your
electronic timesheet**

DSD 34/IHSS Mobile Application(s)/Navigation Elements

See DSD Section 20 for all CMIPS Navigational elements.

DSD 34/IHSS Mobile Application(s)/Error Messages

DSD 34/IHSS Mobile Application(s)/Error Messages/IHSS EVV

- DSD 34/IHSS Mobile Application(s)/Error Messages/IHSS EVV (1-20)

No	Req ID	CI	Screen Name or User Action	Condition	Action	Error
01	21300	 CI-823049 - DSD EM MOB EVV 01 IMPLEMENTED	IHSS EVV Home Screen - Device's Enable Location Services Pop-up	When a user selects an option that does not allow location services to be enabled (This option depends on the device and is not part of CMIPS) on the device's (iOS or Android) Enable Location Services Pop-up	Allow the action	The pop-up closes AND The user is returned to the IHSS EVV Home Screen AND Display the following warning message as a banner, "This app requires the location services to be turned on in order to check-in/out. Please enable the location services to proceed."
02	21300	 CI-823051 - DSD EM MOB EVV 02 IMPLEMENTED	IHSS EVV Home Screen - Enable Location Services Pop-up	When a user selects the 'Not Now' button on the IHSS EVV Enable Location Services Pop-up	Allow the action	The pop-up closes AND The user is returned to the IHSS EVV Home Screen AND Display the following warning message as a banner, "This app requires the location services to be turned on in order to check-in/out. Please enable the location services to proceed."
03	12726 12729 12730 21297	 CI-823163 - DSD EM MOB EVV 03 IMPLEMENTED	IHSS EVV Login Screen	When a user launches the IHSS EVV mobile app on a device for the first time AND user selects the Login link or the Start button on the IHSS EVV Onboarding Screens AND the device is offline (i.e. not connected to the internet)	Allow the action	The user is navigated to the IHSS EVV Login Screen AND Display the following error message as a banner, "You are not connected to the internet and have not previously logged on with this device. Please connect to the internet in order to login."
04	12726 12729 12730 21297	 CI-823189 - DSD EM MOB EVV 04 IMPLEMENTED	IHSS EVV Login Screen	When a user enters valid credentials (user name and password) on the IHSS EVV Login Screen AND the credentials are associated to a Recipient	Do not allow the action	The user remains on the IHSS EVV Login Screen AND Display the following error message as a pop-up , "Sorry, this mobile app is only for Providers, you cannot login with Recipient's user name and password."
05	21300 21303	 CI-823202 - DSD EM MOB EVV 05 IMPLEMENTED	IHSS EVV Check In Screen Or IHSS EVV Check Out Screen	When a user completes the information on the IHSS EVV Check In Screen or IHSS EVV Check Out Screen AND user selects either the Check-In or Check-Out button AND the device is not able to determine the provider's location	Do not allow the action	The user remains on the IHSS EVV Screen AND Display the following error message as a pop-up , "EVV003 Error: Could not determine location"

06	21299	 CI-823203 - DSD EM MOB EVV 06 IMPLEMENTED	All IHSS EVV Mobile Application Screens	When a user attempts an action on the IHSS EVV Mobile Application AND database connection error occurs OR network connection error occurs OR invalid request is sent OR authentication with the server fails OR requested resource does not exist is not available OR a generic error occurred on the server OR A call to Cúram results in a system not available response	Do not allow the action	The user remains on the IHSS EVV Screen AND Display the following error message as a pop-up , "Something went wrong! Please logout and try again. If this problem continues, please call the IHSS service desk at 1-866-376-7066."
07	12726 12729 12730 21297	 CI-823254 - DSD EM MOB EVV 07 IMPLEMENTED	IHSS EVV Login Screen - Unregistered User	When a user enters an unregistered user name on the IHSS EVV Login Screen AND Selects Login button	Do not allow the action	The user remains on the IHSS EVV Login Screen AND Display the following error message, "User Name is not registered".
08	12726 12729 12730 21297	 CI-823255 - DSD EM MOB EVV 08 IMPLEMENTED	IHSS EVV Login Screen - Inactivated User	When a user enters a user name, for an account that is no longer active, on the IHSS EVV Login Screen AND Selects Login button	Do not allow the action	The user remains on the IHSS EVV Login Screen AND Display the following error message, "This User account has been inactivated. Please contact your County IHSS office for further assistance."
09	21300 21303 21309	 CI-823273 - DSD EM MOB EVV 09 IMPLEMENTED	IHSS EVV Check In Screen Or IHSS EVV Check Out Screen - Offline Mode	When a user navigates to the IHSS EVV Check In or Check Out screen AND While on screen, switches device to offline (i.e. not connected to the internet)	Allow the Action	The user remains on the IHSS EVV Mobile App Screen AND Display the following error message as a banner, "You are in offline mode, please continue. Your data will be sent once the Internet Connection is back."
10	21300	 CI-823279 - DSD EM MOB EVV 10 IMPLEMENTED	IHSS EVV Home Screen - Enable Location Services Pop-up - Precision Turned Off	When a user has Precise setting turned off on the device's Enable Location Pop-up AND Selects an option to enable location services for the device	Allow the action	The pop-up closes AND The user is returned to the IHSS EVV Home Screen AND Display the following warning message as a banner, "We are unable to access your exact location. Please enable the location services to proceed with check-in/out."
11	21303	 CI-824048 - DSD EM MOB EVV 11 IMPLEMENTED	IHSS EVV Check Out Screen - User Enters Hours > 24	When a user enters a value greater than '24' in the Hours field NOTE: Field allows 0 – 24; field allows single digits 0 – 9 or two digit 00 – 09 for hours less than 10	Do not allow the action	(APP) Highlight the Hours field AND Display the in-line error message "Maximum hours is 24."

12	21303	CI-824049 - DSD EM MOB EVV 12 IMPLEMENTED	IHSS EVV Check Out Screen - User Enters Minutes > 59	When a user enters a value greater than '59' in the Minutes field NOTE: Field allows 0 – 59; field allows single digits 0 – 9 or two digit 00 – 09 for minutes less than 10	Do not allow the action	(APP) Highlight the Minutes field AND Display the in-line error message "Maximum minutes is 59."
13	21303	CI-824050 - DSD EM MOB EVV 13 IMPLEMENTED	IHSS EVV Check Out Screen - User Enters Hours >24 and User Enters Minutes > 59	When a user enters a value greater than '24' in the Hours field AND enters a value greater than '59' in the Minutes field NOTE: Hours field allows 0 – 24 and Minutes field allows 0 – 59; Both fields allow single digits 0 – 9 or two digit 00 – 09 for value less than 10	Do not allow the action	(APP) Highlight the Hours field and the Minutes field AND Display the in-line error messages "Maximum hours is 24." and "Maximum minutes is 59."
14	21303	CI-824051 - DSD EM MOB EVV 14 IMPLEMENTED	IHSS EVV Check Out Screen - User Enters 24 for Hours and Minutes > 0	When a user enters a value equal to '24' in the Hours field AND The existing Minutes entered are greater than '00' OR When a user enters a value greater than '00' in the Minutes field AND The existing Hours entered are equal to '24'	Do not allow the action	Highlight the Minutes field AND Display the in-line error message "You cannot claim more than 24 hours in a day."
15	12726 21297	CI-824065 - DSD EM MOB EVV 15 IMPLEMENTED	Provider Search screen	When the Help Desk user clicks the Search button on the IHSS EVV Provider Search Screen AND The Provider Number does not exist	Do not allow the action	Highlight the Provider Number field AND Display the in-line error message "The entered Provider Number is not found."
16	12726 21297	CI-824138 - DSD EM MOB EVV 16 IMPLEMENTED	IHSS EVV Login screen - Blank User Name	When a user has not entered a User Name AND User leaves the field	Allow the action	The user remains on the IHSS EVV Login Screen AND Display the in-line error message "User Name is required"
17	12726 21297	CI-824139 - DSD EM MOB EVV 17 IMPLEMENTED	IHSS EVV Login screen - Blank Password	When a user has not entered a Password AND User leaves the field	Allow the action	The user remains on the IHSS EVV Login Screen AND Display the in-line error message "Password is required"
18	21049	CI-824140 - DSD EM MOB EVV 18 IMPLEMENTED	Provider Search screen - Provider Number	When the user has not entered a Provider number AND User leaves the field	Allow the action	The user remains on the Provider Search screen AND Display the in-line error message "Provider Number is required."
19	21049	CI-824141 - DSD EM MOB EVV 19 IMPLEMENTED	Provider Search screen - Provider Number length	When the user enters a number that is not nine (9) numeric characters AND User leaves the field	Allow the action	The user remains on the Provider Search screen AND Display the in-line error message "Provider Number must be at least 9 characters long."

DSD 34/IHSS Mobile Application(s)/Error Messages/IHSS EVV (1-20)

No	Req ID	CI	Screen Name or User Action	Condition	Action	Error
01	21300	CI-823049 - DSD EM MOB EVV 01 IMPLEMENTED	IHSS EVV Home Screen - Device's Enable Location Services Pop-up	When a user selects an option that does not allow location services to be enabled (This option depends on the device and is not part of CMIPS) on the device's (iOS or Android) Enable Location Pop-up	Allow the action	The pop-up closes AND The user is returned to the IHSS EVV Home Screen AND Display the following warning message as a banner, "This app requires the location services to be turned on in order to check-in/out. Please enable the location services to proceed."
02	21300	CI-823051 - DSD EM MOB EVV 02 IMPLEMENTED	IHSS EVV Home Screen - Enable Location Services Pop-up	When a user selects the 'Not Now' button on the IHSS EVV Enable Location Services Pop-up	Allow the action	The pop-up closes AND The user is returned to the IHSS EVV Home Screen AND Display the following warning message as a banner, "This app requires the location services to be turned on in order to check-in/out. Please enable the location services to proceed."
03	12726 12729 12730 21297	CI-823163 - DSD EM MOB EVV 03 IMPLEMENTED	IHSS EVV Login Screen	When a user launches the IHSS EVV mobile app on a device for the first time AND user selects the Login link or the Start button on the IHSS EVV Onboarding Screens AND the device is offline (i.e. not connected to the internet)	Allow the action	The user is navigated to the IHSS EVV Login Screen AND Display the following error message as a banner, "You are not connected to the internet and have not previously logged on with this device. Please connect to the internet in order to login."
04	12726 12729 12730 21297	CI-823189 - DSD EM MOB EVV 04 IMPLEMENTED	IHSS EVV Login Screen	When a user enters valid credentials (user name and password) on the IHSS EVV Login Screen AND the credentials are associated to a Recipient	Do not allow the action	The user remains on the IHSS EVV Login Screen AND Display the following error message as a pop-up , "Sorry, this mobile app is only for Providers, you cannot login with Recipient's user name and password."
05	21300 21303	CI-823202 - DSD EM MOB EVV 05 IMPLEMENTED	IHSS EVV Check In Screen Or IHSS EVV Check Out Screen	When a user completes the information on the IHSS EVV Check In Screen or IHSS EVV Check Out Screen AND user selects either the Check-In or Check-Out button AND the device is not able to determine the provider's location	Do not allow the action	The user remains on the IHSS EVV Screen AND Display the following error message as a pop-up , "EVV003 Error: Could not determine location"

06	21299	 CI-823203 - DSD EM MOB EVV 06 IMPLEMENTED	All IHSS EVV Mobile Application Screens	When a user attempts an action on the IHSS EVV Mobile Application AND database connection error occurs OR network connection error occurs OR invalid request is sent OR authentication with the server fails OR requested resource does not exist is not available OR a generic error occurred on the server OR A call to Cúram results in a system not available response	Do not allow the action	The user remains on the IHSS EVV Screen AND Display the following error message as a pop-up , "Something went wrong! Please logout and try again. If this problem continues, please call the IHSS service desk at 1-866-376-7066."
07	12726 12729 12730 21297	 CI-823254 - DSD EM MOB EVV 07 IMPLEMENTED	IHSS EVV Login Screen - Unregistered User	When a user enters an unregistered user name on the IHSS EVV Login Screen AND Selects Login button	Do not allow the action	The user remains on the IHSS EVV Login Screen AND Display the following error message, "User Name is not registered".
08	12726 12729 12730 21297	 CI-823255 - DSD EM MOB EVV 08 IMPLEMENTED	IHSS EVV Login Screen - Inactivated User	When a user enters a user name, for an account that is no longer active, on the IHSS EVV Login Screen AND Selects Login button	Do not allow the action	The user remains on the IHSS EVV Login Screen AND Display the following error message, "This User account has been inactivated. Please contact your County IHSS office for further assistance."
09	21300 21303 21309	 CI-823273 - DSD EM MOB EVV 09 IMPLEMENTED	IHSS EVV Check In Screen Or IHSS EVV Check Out Screen - Offline Mode	When a user navigates to the IHSS EVV Check In or Check Out screen AND While on screen, switches device to offline (i.e. not connected to the internet)	Allow the Action	The user remains on the IHSS EVV Mobile App Screen AND Display the following error message as a banner, "You are in offline mode, please continue. Your data will be sent once the Internet Connection is back."
10	21300	 CI-823279 - DSD EM MOB EVV 10 IMPLEMENTED	IHSS EVV Home Screen - Enable Location Services Pop-up - Precision Turned Off	When a user has Precise setting turned off on the device's Enable Location Pop-up AND Selects an option to enable location services for the device	Allow the action	The pop-up closes AND The user is returned to the IHSS EVV Home Screen AND Display the following warning message as a banner, "We are unable to access your exact location. Please enable the location services to proceed with check-in/out."
11	21303	 CI-824048 - DSD EM MOB EVV 11 IMPLEMENTED	IHSS EVV Check Out Screen - User Enters Hours > 24	When a user enters a value greater than '24' in the Hours field NOTE: Field allows 0 – 24; field allows single digits 0 – 9 or two digit 00 – 09 for hours less than 10	Do not allow the action	(APP) Highlight the Hours field AND Display the in-line error message "Maximum hours is 24."

12	21303	CI-824049 - DSD EM MOB EVV 12 <small>IMPLEMENTED</small>	IHSS EVV Check Out Screen - User Enters Minutes > 59	When a user enters a value greater than '59' in the Minutes field NOTE: Field allows 0 – 59; field allows single digits 0 – 9 or two digit 00 – 09 for minutes less than 10	Do not allow the action	(APP) Highlight the Minutes field AND Display the in-line error message "Maximum minutes is 59."
13	21303	CI-824050 - DSD EM MOB EVV 13 <small>IMPLEMENTED</small>	IHSS EVV Check Out Screen - User Enters Hours >24 and User Enters Minutes > 59	When a user enters a value greater than '24' in the Hours field AND enters a value greater than '59' in the Minutes field NOTE: Hours field allows 0 – 24 and Minutes field allows 0 – 59; Both fields allow single digits 0 – 9 or two digit 00 – 09 for value less than 10	Do not allow the action	(APP) Highlight the Hours field and the Minutes field AND Display the in-line error messages "Maximum hours is 24." and "Maximum minutes is 59."
14	21303	CI-824051 - DSD EM MOB EVV 14 <small>IMPLEMENTED</small>	IHSS EVV Check Out Screen - User Enters 24 for Hours and Minutes > 0	When a user enters a value equal to '24' in the Hours field AND The existing Minutes entered are greater than '00' OR When a user enters a value greater than '00' in the Minutes field AND The existing Hours entered are equal to '24'	Do not allow the action	Highlight the Minutes field AND Display the in-line error message "You cannot claim more than 24 hours in a day."
15	12726 21297	CI-824065 - DSD EM MOB EVV 15 <small>IMPLEMENTED</small>	Provider Search screen	When the Help Desk user clicks the Search button on the IHSS EVV Provider Search Screen AND The Provider Number does not exist	Do not allow the action	Highlight the Provider Number field AND Display the in-line error message "The entered Provider Number is not found."
16	12726 21297	CI-824138 - DSD EM MOB EVV 16 <small>IMPLEMENTED</small>	IHSS EVV Login screen - Blank User Name	When a user has not entered a User Name AND User leaves the field	Allow the action	The user remains on the IHSS EVV Login Screen AND Display the in-line error message "User Name is required"
17	12726 21297	CI-824139 - DSD EM MOB EVV 17 <small>IMPLEMENTED</small>	IHSS EVV Login screen - Blank Password	When a user has not entered a Password AND User leaves the field	Allow the action	The user remains on the IHSS EVV Login Screen AND Display the in-line error message "Password is required"
18	21049	CI-824140 - DSD EM MOB EVV 18 <small>IMPLEMENTED</small>	Provider Search screen - Provider Number	When the user has not entered a Provider number AND User leaves the field	Allow the action	The user remains on the Provider Search screen AND Display the in-line error message "Provider Number is required."
19	21049	CI-824141 - DSD EM MOB EVV 19 <small>IMPLEMENTED</small>	Provider Search screen - Provider Number length	When the user enters a number that is not nine (9) numeric characters AND User leaves the field	Allow the action	The user remains on the Provider Search screen AND Display the in-line error message "Provider Number must be at least 9 characters long."

DSD 34/IHSS Mobile Application(s)/Business Rules

DSD 34/IHSS Mobile Application(s)/Business Rules/IHSS EVV

- DSD 34/IHSS Mobile Application(s)/Business Rules/IHSS EVV (1-10)
- DSD 34/IHSS Mobile Application(s)/Business Rules/IHSS EVV (11-20)

No	Req ID	CI	Description	When	Action
1	21297	 CI-823122 - DSD BR MOB EVV 01 IMPLEMENTED	Screen Utility – Splash	WHEN A user accesses the IHSS EVV Mobile Application on a device	An animated splash screen utility will display prior to navigating the user to the first screen of the IHSS EVV Mobile App (either the IHSS EVV Onboarding Screen for first time users, or the IHSS EVV Login Screen).
2	21297	 CI-824052 - DSD BR MOB EVV 02 IMPLEMENTED	IHSS EVV Login screen – Initial View – <u>Without</u> Remember Me	WHEN A user accesses the IHSS EVV Login screen AND They have never accessed the IHSS EVV Mobile Application from this device OR They have never selected the Remember Me checkbox using this device (cookie does not exist)	User Name field is blank and enabled Password field is blank and enabled Remember Me checkbox <u>is not</u> marked Show Password checkbox is not marked Login button is visible but disabled Forgot User Name or Password? hyperlink is enabled Privacy & Terms link is enabled
3	21297	 CI-824053 - DSD BR MOB EVV 03 IMPLEMENTED	IHSS EVV Login screen – Initial View – <u>With</u> Remember Me	WHEN A user accesses the IHSS EVV Login screen AND They have accessed the IHSS EVV Mobile Application from this device AND They had selected the Remember Me checkbox using this device (cookie exists)	User Name field is populated with the user name used Password field is blank and enabled Remember Me checkbox <u>is</u> marked Show Password checkbox is not marked Login button is visible but disabled Forgot User Name or Password? hyperlink is enabled Privacy & Terms link is enabled
4	12726 21297	 CI-824157 - DSD BR MOB EVV 04 IMPLEMENTED	Login screen - Enable Login button	WHEN A user enters data in the User Name field AND Enters data in the Password field	Mask Password as it is entered AND Enable Login button

5	12726 21297	CI-824158 - DSD BR MOB EVV 05 IMPLEMENTED	Login Screen - Help Desk User	WHEN A user selects the Login button AND The User Name entered is associated to a Help Desk user type	APP: Interface to Cúram (CMNE880W) to verify CMIPS User ID permissions are valid AND IF Response is 'True' THEN User is logged into the Provider Search screen with only the Provider field visible AND The Search button is visible but disabled AND Update email address if changed CM: Provide 'True'/'False' response (CMNE880W) for access to the IHSS ESP with CMIPS User ID. The following criteria must be met: <ul style="list-style-type: none">• User ID is currently active (current date is not equal to or greater than end date in CMIPS)• User ID has an E-Timesheet Help Desk security role in CM• Provide CMIPS email address
6	21160 21162	CI-824159 - DSD BR MOB EVV 06 IMPLEMENTED	Login screen - Forgot User Name or Password? link	WHEN A user selects the Forgot User Name or Password? hyperlink	WEBSITE: User is taken to the Get User Name or Password Reset screen with: In Get User Name area: <ul style="list-style-type: none">• Select Your User Type field enabled• Email you use for electronic timesheets field enabled• Send User Name button is visible but disabled AND In Password Reset area: <ul style="list-style-type: none">• Enter Your User Name field enabled• Email you use for electronic timesheets field enabled• Send Password Reset Link button is visible but disabled AND Cancel Action button enabled
7	12726 21297	CI-824160 - DSD BR MOB EVV 07 IMPLEMENTED	Screen Utility - Loading Spinner Authenticating...	WHEN A user logs in	An animated loading spinner screen utility will display during the transition with the text "Authenticating..."
8	21049	CI-824161 - DSD BR MOB EVV 08 IMPLEMENTED	Provider Search screen - Search button	WHEN A Help Desk user enters nine (9) numeric characters into the Provider field	Enable the Search button
9	21049	CI-824162 - DSD BR MOB EVV 09 IMPLEMENTED	Screen Utility - Loading Spinner Loading recipients...	WHEN A Help Desk user searches for a Provider	An animated loading spinner screen utility will display during the transition with the text "Loading recipients..."
10	21049	CI-824163 - DSD BR MOB EVV 10 IMPLEMENTED	Home Screen - Help Desk user - Back to Search hyperlink	WHEN A Help Desk user selects the Back to Search hyperlink on the IHSS EVV Home screen	Data is cleared from the IHSS EVV Home screen AND The Help Desk user is taken/returned to the Provider Search screen

No	Req ID	CI	Description	When	Action
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11	12726	 CI-824164 - DSD BR MOB EVV 11 IMPLEMENTED	Logout link	WHEN A user selects the Logout hyperlink from either the IHSS EVV Provider Search Screen (for the Help Desk User) OR IHSS EVV Home Screen (for Provider or Help Desk user)	An animated loading spinner screen utility will display during the transition with the text "Logging Out..." AND The user session is terminated in the IHSS EVV Mobile App AND The user is taken to the IHSS EVV Mobile App – Login screen
12	12726	 CI-824165 - DSD BR MOB EVV 12 IMPLEMENTED	Mobile App closed	WHEN A user is logged into the IHSS EVV Mobile App AND They close the app	The user session is terminated in the IHSS EVV Mobile App
13	12747	 CI-824166 - DSD BR MOB EVV 13 IMPLEMENTED	Mobile App Activity Timeout	When a user is logged into the IHSS EVV Mobile Application AND No activity has been detected for fifteen (15) minutes	The user session is terminated in the IHSS EVV Mobile App AND The user is taken to the IHSS EVV Mobile App – Login screen

DSD 34/IHSS Mobile Application(s)/Business Rules/IHSS EVV (1-10)

No	Req ID	CI	Description	When	Action
1	21297	 CI-823122 - DSD BR MOB EVV 01 IMPLEMENTED	Screen Utility – Splash	WHEN A user accesses the IHSS EVV Mobile Application on a device	An animated splash screen utility will display prior to navigating the user to the first screen of the IHSS EVV Mobile App (either the IHSS EVV Onboarding Screen for first time users, or the IHSS EVV Login Screen).
2	21297	 CI-824052 - DSD BR MOB EVV 02 IMPLEMENTED	IHSS EVV Login screen – Initial View – <u>Without</u> Remember Me	WHEN A user accesses the IHSS EVV Login screen AND They have never accessed the IHSS EVV Mobile Application from this device OR They have never selected the Remember Me checkbox using this device (cookie does not exist)	User Name field is blank and enabled Password field is blank and enabled Remember Me checkbox is not marked Show Password checkbox is not marked Login button is visible but disabled Forgot User Name or Password? hyperlink is enabled Privacy & Terms link is enabled
3	21297	 CI-824053 - DSD BR MOB EVV 03 IMPLEMENTED	IHSS EVV Login screen – Initial View – <u>With</u> Remember Me	WHEN A user accesses the IHSS EVV Login screen AND They have accessed the IHSS EVV Mobile Application from this device AND They had selected the Remember Me checkbox using this device (cookie exists)	User Name field is populated with the user name used Password field is blank and enabled Remember Me checkbox is marked Show Password checkbox is not marked Login button is visible but disabled Forgot User Name or Password? hyperlink is enabled Privacy & Terms link is enabled
4	12726 21297	 CI-824157 - DSD BR MOB EVV 04 IMPLEMENTED	Login screen - Enable Login button	WHEN A user enters data in the User Name field AND Enters data in the Password field	Mask Password as it is entered AND Enable Login button

5	12726 21297	CI-824158 - DSD BR MOB EVV 05 IMPLEMENTED	Login Screen - Help Desk User	WHEN A user selects the Login button AND The User Name entered is associated to a Help Desk user type	APP: Interface to Cúram (CMNE880W) to verify CMIPS User ID permissions are valid AND IF Response is 'True' THEN User is logged into the Provider Search screen with only the Provider field visible AND The Search button is visible but disabled AND Update email address if changed CM: Provide 'True'/'False' response (CMNE880W) for access to the IHSS ESP with CMIPS User ID. The following criteria must be met: <ul style="list-style-type: none">• User ID is currently active (current date is not equal to or greater than end date in CMIPS)• User ID has an E-Timesheet Help Desk security role in CM• Provide CMIPS email address
6	21160 21162	CI-824159 - DSD BR MOB EVV 06 IMPLEMENTED	Login screen - Forgot User Name or Password? link	WHEN A user selects the Forgot User Name or Password? hyperlink	WEBSITE: User is taken to the Get User Name or Password Reset screen with: In Get User Name area: <ul style="list-style-type: none">• Select Your User Type field enabled• Email you use for electronic timesheets field enabled• Send User Name button is visible but disabled AND In Password Reset area: <ul style="list-style-type: none">• Enter Your User Name field enabled• Email you use for electronic timesheets field enabled• Send Password Reset Link button is visible but disabled AND Cancel Action button enabled
7	12726 21297	CI-824160 - DSD BR MOB EVV 07 IMPLEMENTED	Screen Utility - Loading Spinner Authenticating...	WHEN A user logs in	An animated loading spinner screen utility will display during the transition with the text "Authenticating..."
8	21049	CI-824161 - DSD BR MOB EVV 08 IMPLEMENTED	Provider Search screen - Search button	WHEN A Help Desk user enters nine (9) numeric characters into the Provider field	Enable the Search button
9	21049	CI-824162 - DSD BR MOB EVV 09 IMPLEMENTED	Screen Utility - Loading Spinner Loading recipients...	WHEN A Help Desk user searches for a Provider	An animated loading spinner screen utility will display during the transition with the text "Loading recipients...".
10	21049	CI-824163 - DSD BR MOB EVV 10 IMPLEMENTED	Home Screen - Help Desk user - Back to Search hyperlink	WHEN A Help Desk user selects the Back to Search hyperlink on the IHSS EVV Home screen	Data is cleared from the IHSS EVV Home screen AND The Help Desk user is taken/returned to the Provider Search screen

DSD 34/IHSS Mobile Application(s)/Business Rules/IHSS EVV (11-20)

No	Req ID	CI	Description	When	Action
11	12726	 CI-824164 - DSD BR MOB EVV 11 IMPLEMENTED	Logout link	WHEN A user selects the Logout hyperlink from either the IHSS EVV Provider Search Screen (for the Help Desk User) OR IHSS EVV Home Screen (for Provider or Help Desk user)	An animated loading spinner screen utility will display during the transition with the text "Logging Out..." AND The user session is terminated in the IHSS EVV Mobile App AND The user is taken to the IHSS EVV Mobile App – Login screen
12	12726	 CI-824165 - DSD BR MOB EVV 12 IMPLEMENTED	Mobile App closed	WHEN A user is logged into the IHSS EVV Mobile App AND They close the app	The user session is terminated in the IHSS EVV Mobile App
13	12747	 CI-824166 - DSD BR MOB EVV 13 IMPLEMENTED	Mobile App Activity Timeout	When a user is logged into the IHSS EVV Mobile Application AND No activity has been detected for fifteen (15) minutes	The user session is terminated in the IHSS EVV Mobile App AND The user is taken to the IHSS EVV Mobile App – Login screen

DSD 34/IHSS Mobile Application(s)/Tasks/Notifications

See DSD Section 30 for all CMIPS Tasks and Notifications.

DSD 34/IHSS Mobile Application(s)/Internal Interfaces

DSD 34/IHSS Mobile Application(s)/External Interfaces

DSD 34/IHSS Mobile Application(s)/External Interfaces/Get Recipients (CMNE884A)

CI
CI-823248 - DSD EINTF Get Recipients CMNE884A IMPLEMENTED

Internal Layout/System Mapping

Data Elements – Event

Source: IHSS EVV Mobile Application		Target: Cúram			
Table Name/ File Name/WSDL Name	Field Name	Field Name	Data Type (Format-length)	Description (Data Transformation rules)	R/O (Required or optional)
CMNE884A Event	uuid	N/A	STRING (40)	Unique Identifier for the request.	R
	providerid	N/A	STRING (18)	Provider Number	R
	platform	N/A	STRING (10)	What system the Request came from. ios/android/esp/ivr	R

Data Elements – Response

Source: Cúram		Target: IHSS EVV Mobile Application			
Table Name/ File Name/WSDL Name	Field Name	Field Name	Data Type (Format-length)	Description (Data Transformation rules)	R/O (Required or optional)
CMNE884A Response	N/A	message	STRING	N/A	O
	N/A	errors	Unbounded String	Response Code based on Processing. Example: "errors": [{"codevalue": "200", "codedescription": "success"}]	O
	N/A	status	STRING		O
	N/A	recipients.recipientid	STRING	Recipient Number	O
	N/A	recipients.recipientname	STRING	Recipient Name	O
	N/A	timesheetdetails.timesheetid	STRING	Timesheet Number	O
	N/A	timesheetdetails.programtype	STRING	Program Type of Timesheet (IHSS or WPCS)	O

Trigger Events

This interface is triggered when a Provider navigates to the IHSS EVV Check-in or IHSS EVV Check-out screen. The interface retrieves a list of Recipients to display on the screens.

Processing Criteria

The web service displays the details of the Recipient(s) for a Provider, along with timesheet details, on the HSS EVV Check-in or IHSS EVV Check-out screens.

Error Processing

N/A

Related Components

Business Process Functions

N/A

Business Flows

N/A

Business Rules

TBD

Tasks/Notifications

N/A

Screens

[CI-823027 - DSD SC IHSS EVV Check-In](#)
[CI-823029 - DSD SC IHSS EVV Check-Out](#)

Reports

N/A

Code Tables

TBD

DSD 34/IHSS Mobile Application(s)/Batch Processing

This section will describe the identified batch processes.

No	Batch Process Name	CI	Description	Estimated Size (Records)	Frequency	Send Receive Maintenance
1	Load Recipients Pending Geocode - 111GEOCD	 CI-823032 - DSD BTCH 111GEOCD IMPLEMENTED	This batch picks up all the Recipients in Pending, Eligible, Presumptive Eligible, and On-Leave status and loads them into GEOCODEADDRESSSTRIGGER table with PENDING_GEOCODE status and an assigned server.	N/A	Daily	Maintenance
2	Geocode Recipients - 11XGEOCD	 CI-823033 - DSD BTCH 11XGEOCD IMPLEMENTED	<p>This batch picks up PENDING_GEOCODE triggers from GEOCODEADDRESSSTRIGGER table to call the ArcGis API to Geocode the Recipient's residence addresses. The ArcGis API returns a JSON string as the response which is then stored in the GEOCODEADDRESSSTRIGGER table with the Geocode timestamp.</p> <p>Next , this batch parses the JSON response and stores the following parsed data in the Address database:</p> <ul style="list-style-type: none"> • LATITUDE • LONGITUDE • GEOCODESCORE • GEOCODEADDRESSTYPE • GEOCODETIMESTAMP • GEOCODESTATUS • GEOCODEMATCHADDRESS 	N/A	Daily	Maintenance

DSD 34/IHSS Mobile Application(s)/Reporting

See DSD Section 28 for all CMIPS Reports.

DSD 34/IHSS Mobile Application(s)/Forms

See DSD Section 31 for all CMIPS Forms.

DSD 34/IHSS Mobile Application(s)/Code Table Definitions

This section will document each of the code tables and their values and descriptions that will be utilized by the IHSS Mobile Application(s).

DSD 34/IHSS Mobile Application(s)/Database Entities

This section will describe the database entities that will be required to support the IHSS Mobile Application(s) functionality.

DSD 34/IHSS Mobile Application(s)/Database Entities/CASS Validated Address Data

Table – Table Name: CASSValidatedAddressData

Field Name	Field Type	Size	Null	Screen Name – Field Name	Comments
CASSVALIDATEDADDRESSDATAID	BIGINT	8	N	N/A	Primary key
ADDRESSID	BIGINT	8	Y	N/A	Foreign key
CASEREference	CHARACTER	40	Y	N/A	
CASSMATCH	CHARACTER	1	N	N/A	
CASSUPDATE	CHARACTER	1	N	N/A	
CASSFAILED	CHARACTER	1	N	N/A	
CASSADDRESSREFERENCENUMBER	CHARACTER	250	Y	N/A	
CASSADDRESSONE	CHARACTER	250	Y	N/A	
CASSCITY	CHARACTER	250	Y	N/A	
CASSSTATE	CHARACTER	10	Y	N/A	
CASSZIP	CHARACTER	10	Y	N/A	
CASSPRIMARYNUMBER	CHARACTER	10	Y	N/A	
CASSPREDIRECTIONAL	CHARACTER	10	Y	N/A	
CASSPRIMARYNAME	CHARACTER	250	Y	N/A	
CASSSUFFIX	CHARACTER	10	Y	N/A	
CASSPOSTDIRECTIONAL	CHARACTER	10	Y	N/A	
CASSUNITDESCRIPTION	CHARACTER	10	Y	N/A	
CASSUNITNUMBER	CHARACTER	10	Y	N/A	
CASSPMBDESIGNATOR	CHARACTER	10	Y	N/A	
CASSPMBNUMBER	CHARACTER	10	Y	N/A	
CASSDELIVERYPOINTCODE	CHARACTER	10	Y	N/A	
CASSCARRIERROUTE	CHARACTER	10	Y	N/A	
CASSCHECKDIGIT	CHARACTER	10	Y	N/A	
CASSADDRESSTYPE	CHARACTER	10	Y	N/A	
CASSADDRESSTYPEDESCRIPTION	CHARACTER	250	Y	N/A	
CASSFIPS COUNTY CODE	CHARACTER	10	Y	N/A	
CASSCOUNTYNAME	CHARACTER	250	Y	N/A	
CASSCONGRESSIONALDISTRICT	CHARACTER	10	Y	N/A	
CASSRETURNCODE	CHARACTER	10	Y	N/A	
CASSDPVCONFIRMATION	CHARACTER	10	Y	N/A	
CASSELOT	CHARACTER	10	Y	N/A	
CASSDATAIMPORTEDDATE	TIMESTAMP	10	Y	N/A	

DSD 34/IHSS Mobile Application(s)/Database Entities /Geocode Address Trigger

Table – Table Name: GEOCODEADDRESSTRIGGER

Field Name	Field Type	Size	Null	Screen Name – Field Name	Comments
GEOCODEADDRESSTRIGGERID	BIGINT	8	N	N/A	Primary key
ADDRESSID	BIGINT	8	Y	N/A	Foreign key
ERRORMESSAGE	VARCHAR	2000	Y	N/A	Any errors that are returned.
GEOCODERESPONSE	CLOB	230000	Y	N/A	The response returned from the ArcGis API.
GEOCODETIMESTAMP	TIMESTAMP	10	Y	N/A	Timestamp of the geocode.
SERVERNAME	BIGINT	8	N	N/A	Name of the server.
STATUS	CHARACTER	200	Y	N/A	The status of the geocode.
CONCERNROLEID	BIGINT	8	Y	N/A	ConcernroleID of the recipient.
CASEID	BIGINT	8	Y	N/A	Case ID of the recipient.

DSD 34/IHSS Mobile Application(s)/Business Class Definitions