

# CLARKE B. MOYER, MBA-ITM, PMP

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## INFORMATION TECHNOLOGY PROJECT MANAGER

*Active TS/SCI DoD Clearance / MBA-ITM / Graduate Certificate in Project Management and certified PMP.  
Pursuing ITIL Expert Certifications*

*Project Planning & Management  
Process Improvement & Management  
Interviewing, Staffing & Training  
Bid & Proposal Support  
Resource Allocation & Leadership  
Personnel & Task Management  
Client, Team & Vendor Relations  
Contract & Regulatory Compliance  
Creative Problem Solving*

- **Results-driven professional with a dedicated 8+year career providing project management, process improvement, and technical expertise to SAIC, CACI, Raytheon, and the US Army.** Recognized for consistently exceeding established performance and customer satisfaction goals.
- **Successful in partnering with customers, teams, management, and vendors** to identify needs and issues, define and communicate solutions, improve processes, and provide optimal support to wartime initiatives.
- **Organized, take-charge professional with exceptional follow-through abilities and detail-orientation;** able to plan and oversee projects from conception to successful conclusions.

## PROFESSIONAL EXPERIENCE

### SAIC USA

12/2009 to Present

*Built an impressive record of achievements through a series of increasingly responsible positions providing optimal support to the DCGS-A Distributed Common Ground System – Army / TO 54 contract with the U.S. Army.*

### DCGS-A SAIC FSE CONUS Eastern Regional Lead, Ft. Bragg (11/2011 to Present)(40 hours PW + TDY hours)

Promoted to provide support to the 82<sup>nd</sup> ABN DIV supported units for the DCGS-A systems and software suite. Additionally serve as the 82 ABN DIV Site Lead and SAIC CONUS Eastern Regional Supervisor for the 21 SAIC DCGS-A Field Service Engineers supporting activities servicing customers in 20+ locations throughout the Eastern United States. Direct and supervise the operations, travel, and technical employment of the 21 SAIC engineers. Plan and facilitate professional development, technical growth, and operational performance of subordinates. Collaborate with industry partners, government customers, and key stakeholders to establish effective resource allocation strategies. Prepare and deliver contract compliant reporting and technical documentation to support program execution and oversight tracking.

#### *Selected Achievements & Solutions:*

- **Facilitated and coordinated critical customer driven project to track and document fielded DCGS-A hardware assets within the CONUS Eastern Region valued at tens of millions of dollars to meet contract requirements** and provide leadership teams with a framework to align hardware footprint with program needs / resources.
- **Chosen to lead process improvement initiatives for the CONUS Eastern Region leveraging CMMI Model to reduce errors and minimize complexity.** Credited with modernizing a centralized Personnel Status Reporting (PERSTAT) document that increased visibility and enhanced sharing of critical information with the regional office.
- **Led a mixed team of 7 in setting up the classroom environment to provide the first of its kind DCGS-A training in the East Coast to military maintainers.** Oversaw the installation of 3-82 ABN systems and delivery of post course training to enable 35T military members to maintain the complex DCGS-A systems without civilian Tier 1 support.
- **Provided DCGS-A installation and planning support experience to 6 exercise sites in the CONUS East area of operations** encompassing a full length JRTC rotation and an Army Reserve pre-NTC rotation.
- **Currently overseeing cross-functional team of 15 in creating a baseline process map for common administrative support functions** to support the evaluation and recommendation of process improvements.
- **Managing military and SAIC personnel in setting up new one time use network and systems infrastructures at 4 separate locations for the 18 ABN CORPS JOEX, a large scale exercise involving more than 2,500 personnel.** Overseeing the set up systems and re-engineering of software to meet the needs of mission.

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**DCGS-A Field Service Engineer / Tarin Kowt DCGS-A Lead, Afghanistan (3/2011 to 10/2011)(88 hours PW)**

Chosen to provide technical leadership and dedicated support for 3 separate DCGS-A intelligence systems utilized by Combined Taskforce Uruzgan, 10<sup>th</sup> Mountain, NAVY Seals, and 101 Combat Aviation Brigade customers in Camp Holland, FOB Ripley, and FOB Tarin Kowt Airfield Afghanistan.

*Selected Achievements & Solutions:*

- **Achieved high accolades for acting as the single point of contact for multiple customers, and exceeding customer expectations in a wartime environment.**
- **Planned and migrated the DCGS-A VMware systems environment from DCGS-A 3.1.3/ 3.1.5 to 3.1.6sp1** with minimal disruption to user and operations supporting 2 provinces and 3 bases.
- **Expanded the utilization of DCGS-A within supported units** by increasing uptime and speed of response to support requests. Upgraded and advocated the utilization of the Jabber, an Intelligence Chat Communications Network that resulted in more cross unit collaboration and the single largest user group in Afghanistan at any given time.

**DCGS-A Field Service Engineer, Regional Fly Away Support Team (R-FAST), Iraq**

(3/2010 to 3/2011) (88 hours PW)

Promoted to provide Tier 2 support to 8 remote sites within the Iraq area of operations on the DCGS-A systems. Scope of responsibilities spanned conducting site surveys, initial fielding of system, re-fielding of system to resolve issues, updating software, procuring and configuring hardware, recovering databases, installing tunneling packages, and providing training and escalated support to the on-site DCGS-A Field Service Engineers.

*Selected Achievements & Solutions:*

- **Supported 15 missions within one year.** Identified issues, installed and configured physical / virtual environments, and connected databases to ensure optimal accessibility of core data by Intelligence Analysts.
- **Certified Fielder credited with training on-base Field Service Engineers on advanced systems engineering support functions**, encompassing networking and VMware best practices.
- **Chosen and given additional responsibility as the Site Field Service Engineer for the 1-82<sup>nd</sup> ABN RIP/TOA with 4-3 AAB.** Administered, troubleshoot, and ensured uptime of 3 separate DCGS-A systems across 2 bases.
- **Core member of the DCGS-A World Wide Help Desk** providing shift support to site Field Service Engineers and direct customers on all Active Directory, user account / access, security issues, and best practices.

**DCGS-A Field Service Engineer, Ft. Bragg (12/2009 to 3/2010) (40 hours PW)**

Received the foundation FSE training on the DCGS-A systems and associated software. Provided systems installation, configuration, and support during training programs and exercises.

*Selected Achievements & Solutions:*

- **Configured and supported DCGS-A systems and software during 18<sup>th</sup> Fires training exercise.** Solely responsible for setting up and administering DCGS-A system for the NETT training at GISA.
- **Underwent a 2-week DCGS-A user training course to improve understanding of intelligence analysts system expectations and to give better scope of knowledge in the DCGS-A program for technical support.**

**CACI CORP.**

4/2008 to 12/2007

**IT SME / Field Service Engineer, Yongsan AG Korea (4/2009 to 12/2009) (40 hours PW)**

Integrated into the Eighth United States Army G2 Intelligence Command as an SME to assist in evaluating, procuring, and resolving issues with technology utilized for operations in the G2.

*Selected Achievements & Solutions:*

- **Evaluated and ensured all DoD Information Assurance practices were compliant with established policies.**

**Project Management Support IT SME / Field Service Engineer, Osan AB Korea (4/2008 to 4/2009) (40 Hours PW)**

Chosen to provide expertise to the 607<sup>th</sup> ACOMS SCXE project management offices with the acquisition and integration of technologies. Produced Course of Action (COA) slide briefings for presentation to general officers.

*Selected Achievements & Solutions:*

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- **Awarded Employee of the Quarter within the Korean Peninsula based on performance.** Conducted feasibility studies for the rollout of SharePoint, Cisco VoIP, and desktop virtualization solutions.

**RAYTHEON CORP.**

4/2007 to 4/2008 (80 hours PW)

**GBOSS Field Service Representative / Installer / Maintainer / Trainer, Ramadi Iraq (10/2007 to 4/2008)**

Selected as a core team member of 3 based on performance to oversee the integration, implementation, and training of the Marines on highly technical Ground Based Operational Surveillance System (GBOSS) systems modified from the Army RAID system throughout the Al Anbar province and the city of Ramadi, Iraq. Controlled and maintained multi-million dollar equipment assets and deployments.

**RAID Field Service Representative / Installer / Maintainer, Bagram Afghanistan (4/2007 to 10/2007)**

- Transported, installed, and repaired the Rapid Aerostat Initial Deployment (RAID) system valued at \$1.2 million per system. **When acting as in-country manager** was responsible for equipment assets valued at over \$30 million. Achieved and maintained Full Mission Capable (FMC) score of 96% for all 19 systems in the country for that time period.

**CACI CORP.**

11/2006 to 4/2007 (40 hours PW)

**TROJAN and IEW Senior Technician Electronics**

- Administered and ensured optimal uptime of Intelligence and Electronic Warfare (IEW) systems, and communication / human intelligence equipment within supported Sensitive Compartmented Information Facilities (SCIF).

**UNITED STATES ARMY**

5/2004 to 10/2006(Military hours)

**33W Military Intelligence Systems Maintainer & Integrator**

- Installed, maintained, and repaired satellite communication and telecom / video conferencing systems valued up to \$68 million. Contributed to re-engineering network infrastructure for secure processing facilities.
- Honorable medical board discharge

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**EDUCATION & CREDENTIALS****Graduate Certificate in Project Management – UNIVERSITY OF MARYLAND UNIVERSITY COLLEGE (2012)****MBA in Information Technology Management – WESTERN GOVERNORS UNIVERSITY (2010)****BS in Information Technology – WESTERN GOVERNORS UNIVERSITY (2009)****33W10 (35T10) Military Intelligence Systems Maintainer & Integrator Training Course – COCHISE COLLEGE (2005)****Certifications**

Project Management Professional (PMP) | VMware Certified Professional V5 & V4 (VCP5) | Microsoft Certified Professional (MCP) | CIW Professional | CIW Database Design Specialist | CIW Associate | 3M Fiber Optic Cable Construction CertificationCompTIA Project+, Security+, Network+, and A+ Certified Technician

**DoD Specialized Training & Certifications**

DCGS-A Version 3.1.6sp1 FSE System Administration Course | DCGS-A Version 3.1.3 New Equipment Training  
8<sup>th</sup> US Army IA Training Workshop | Information Management Officer Course  
Persistent Viewing Dissemination Item (PSDS2) / Mobile Eagle Eye Training Course  
Rapid Aerostat (RAID) Tower Integration Training | TCOM Aerostat Training Course  
Forward Looking Infrared (FLIR) Camera Maintenance Training Course  
TES Forward / TES Main Maintenance Certifications

**Technology Proficiency**

Redhat Linux, MS Windows & ESXi Platform; TCP/IP, DNS, Ethernet & Fiber Optics Protocols / Services  
VoIP, ISDN, DSL, TI/T3 & Satellite Connectivity / Services; SIPR / NIPR Networks; RAID  
VMware vSphere 5, Apache HTTP Services, Jboss, ESRI, ArcSDE Server 9.0, Symantec, MS Office, Adobe  
Power Edge Servers, NetAPP, Eonstor, Cisco Routers / Switches / Hubs / Multiplexors / Signal Monitors