

Email Configuration Guide

This guide provides step-by-step instructions on setting up your HA Group email account on various devices using recommended email clients. Look below:

Mobile Devices

Apple Devices (iPhone and iPad)

Recommended Client: Apple Mail

- Setting Up Email:
 - 1. Go to Settings > Passwords & Accounts.
 - 2. Tap Add Account, then select Other, and tap Add Mail Account.
 - 3. Enter your name, email address, password, and a description for your account.
 - 4. Tap **Next**. Mail will try to find the email settings automatically. If it fails, enter the settings manually (see below).
 - 5. Choose IMAP or POP and enter the Incoming and Outgoing Mail Server details provided on the *Email Configuration Settings.pdf* file.
 - 6. Tap **Next**, then **Save**.

For detailed instructions, visit: Apple Mail Setup

Android Devices

Recommended Client: Gmail App

- Setting Up Email:
 - 1. Open the Gmail app and tap the menu icon.
 - 2. Tap Settings > Add account > Other.
 - 3. Enter your email address and tap **Next**.
 - 4. Choose the type of account (IMAP or POP), then enter your password.

- 5. Enter the Incoming and Outgoing Server settings provided on the **Email Configuration Settings.pdf** file.
- 6. Follow the on-screen instructions to complete the setup.

For detailed instructions, visit: <u>Gmail on Android Setup</u>

Computers

Mac Computers

Recommended Client: Apple Mail

- Setting Up Email:
 - 1. Open Apple Mail and select **Mail** > **Add Account**.
 - 2. Select Other Mail Account and click Continue.
 - 3. Enter your full name, email address, and password, then click **Sign In**.
 - 4. If required, enter the account type (IMAP or POP) and the Incoming and Outgoing Mail Server information provided on the **Email Configuration Settings.pdf** file.
 - 5. Click **Sign In** and then **Done**.

For detailed instructions, visit: Apple Mail on Mac Setup

Windows Computers

Recommended Client: Microsoft Outlook

- Setting Up Email:
 - 1. Open Outlook and select **File > Add Account**.
 - 2. Enter your email address and click Connect.
 - 3. Choose IMAP or POP3 and enter your password.
 - 4. Enter the Incoming and Outgoing Server details provided on the **Email Configuration Settings.pdf** file.
 - 5. Click **Next**, then **Done**.

For detailed instructions, visit: Outlook Setup

If you do not have an Outlook license, please inform the System Administrator for assistance.

Additional Information

If your device uses a different operating system or email client not listed here, please contact the System Administrator for personalized assistance.