



Review Test Submission: Midterm Fall 2018

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Course	Fall-2018-AGR-20100-Y01
Test	Midterm Fall 2018
Started	10/10/18 10:50 PM
Submitted	10/10/18 11:31 PM
Due Date	10/12/18 5:00 PM
Status	Completed
Attempt Score	90 out of 100 points
Time Elapsed	41 minutes out of 2 hours

Question 1

1 out of 1 points

People with a dive-right-in view of time are likely to say

Question 2

0 out of 1 points

People who are excluded tend to develop ego defenses that focus outwardly by

Question 3

1 out of 1 points

By communicating electronically, individuals can attempt to control how others see them. Erving Goffman calls this

Question 4

1 out of 1 points

Sarah has hired a locksmith via the telephone to change her locks. Upon his arrival she discovers that he is Hispanic and now fears that he will return and rob her home. The next day, she hires another locksmith to replace her locks again. This is an example of

Question 5

1 out of 1 points

Identify the correct sequence of steps that is represented by the circular theory of interpersonal communication.

Question 6

1 out of 1 points

People with a step-by step view of time are likely to say

Question 7

1 out of 1 points

Effects of exclusion on employee performance include

Question 8

1 out of 1 points

Early in life, values are often learned through

Question 9

1 out of 1 points

A status that has exceptional importance for social identity, often shaping a person's entire life is defined as

Question 10

1 out of 1 points

By 2060 ethnic minorities are expected to be at least what portion of the U.S. population:

Question 11

1 out of 1 points

"To improve our communication skills, we need to be open to feedback. Otherwise, we will not know when we are relating well and when we are not." This statement relates most closely to which of the following areas?

Question 12

0 out of 1 points

Which of the following is not a commonly held misperception about communication?

Question 13

1 out of 1 points

Which of the following does not represent a traditional approach to teaching values?

Question 14

0 out of 1 points

Communication cannot "break down."

Question 15

1 out of 1 points

Negative attitudes towards groups or individuals based on common qualities of group membership leads to destructive behaviors towards those groups or individuals.

Question 16

1 out of 1 points

Conflict and conflict resolution are inevitable.

Question 17

1 out of 1 points

If the influence of confirmation bias is reduced, the power and pervasiveness of stereotypes should be diminished.

Question 18

1 out of 1 points

Ethnocentrism is

Question 19

1 out of 1 points

Field-dependent students

Question 20

1 out of 1 points

Solutions to conflict that are imposed through coercion

Question 21

1 out of 1 points

The degree to which we are willing to interact and develop relationships with certain groups is called social distance.

Question 22

1 out of 1 points

The cultural patterns of a group of people are determined by

Question 23

1 out of 1 points

The major problem of AA is

Question 24

1 out of 1 points

The most powerful method of teaching/learning the culture is

Question 25

1 out of 1 points

What is based on traits and values learned as part of our ethnicity, religion, gender, age, and socioeconomic status?

Question 26

1 out of 1 points

In cultures with tight ties, people are likely to say

Question 27

1 out of 1 points

The role of qualifications and standards in AA is

Question 28

1 out of 1 points

Belief that one's culture is the best, superior to all other cultures; feeling no need to learn about other cultures define which term?

Question 29

1 out of 1 points

As a child, Tonya was immersed in an environment in which a college education was the norm. She was raised to believe that going to college, rather than getting a job, was the "natural thing to do" after graduating from high school. This situation reflects which of the following?

Question 30

1 out of 1 points

Rodney, who is working on a group project with a number of other coworkers in his department, has begun to feel that the rest of the group is not interested in his creative and sometimes outlandish ideas. Therefore, he finds it easier to keep quiet and go along with the group even if he disagrees. This is an example of

Question 31

1 out of 1 points

Women and minorities are what proportion of new employees coming into the workplace?

Question 32

1 out of 1 points

Genetic experts verify that we are one race that is

Question 33

1 out of 1 points

Values influence the importance of

Question 34

1 out of 1 points

People in Rank/Status cultures might say

Question 35

1 out of 1 points

Kniker identifies all of the following approaches to teaching values to children, EXCEPT:

Question 36

1 out of 1 points

How are persons who experience significant exclusion from the dominant group affected by the exclusion?

Question 37

1 out of 1 points

A "minority group" refers to a socially defined group that

Question 38

1 out of 1 points

Strong corporate cultures

Question 39

1 out of 1 points

People in cultures with loose ties are likely to say

Question 40

1 out of 1 points

Bill is seen as an aloof team member. The evaluations by his team members indicate he is lacking cooperation skills. They also said he is emotionally distant. What is Bill missing?

Question 41

1 out of 1 points

The ability to acknowledge, value and manage feelings so that they are expressed appropriately and effectively, laying groundwork for meaningful relationships and true teamwork is defined as

Question 42

1 out of 1 points

Myths are defined as

Question 43

1 out of 1 points

Culture is

Question 44

1 out of 1 points

Communication style differences relative to gender likely occur as a result of all the following, EXCEPT:

Question 45

1 out of 1 points

According to the text, diversity refers to

Question 46

1 out of 1 points

Acculturation is

Question 47

1 out of 1 points

The Civil Rights Commission's 1981 statement on AA said

Question 48

1 out of 1 points

If an individual believes a stereotype about someone from a certain group, that stereotype is likely to be reinforced by selective perception

Question 49

1 out of 1 points

Which two processes interact as one learns how to act in society?

Question 50

1 out of 1 points

A distinction between the terms "minority group" and "diversity" is

Question 51

1 out of 1 points

The Melting-pot approach to managing diversity is effective for overcoming discrimination

Question 52

0 out of 1 points

To see a culture as if you are a member of the culture is

Question 53

1 out of 1 points

The concept of diversity

Question 54

1 out of 1 points

As we develop diversity consciousness over time, our thinking will become

Question 55

1 out of 1 points

When does attitude become action

Question 56

1 out of 1 points

Victim-blame rationalizations often assign problems to another person or group.

Question 57

1 out of 1 points

Networked corporations are built upon

Question 58

1 out of 1 points

Stereotyping

Question 59

1 out of 1 points

Billy Jo has an interview on Wall Street. The employer finds out that Billy Joe is from Kentucky and immediately

assumes he is ignorant. Which bias is Billy Joe experiencing in this situation?

Question 60

1 out of 1 points

Cultures that have an independent focus tend to highly value the characteristic of

Question 61

1 out of 1 points

In Us-First cultures

Question 62

1 out of 1 points

People in Me-First cultures tend to say

Question 63

1 out of 1 points

The fate of AA during the 1980s was

Question 64

1 out of 1 points

Believing information that reinforces beliefs already held and ignoring information that contradicts these beliefs is which type of bias

Question 65

0 out of 1 points

Dimensions of diversity may be hidden or visible. What percentage is visible?

Question 66

1 out of 1 points

If we had no language with which to communicate, we would have no conflict.

Question 67

1 out of 1 points

According to the text, which of the following can be a barrier to effective, cross-cultural communication?

Question 68

1 out of 1 points

Employers that manage diversity effectively attract and retain the best people because they

Question 69

0 out of 1 points

Which one of the following includes elements in the "Circular Process of Communication" model?

Question 70

1 out of 1 points

"Ethnicity" includes

Question 71

1 out of 1 points

Who develops AA plans?

Question 72

0 out of 1 points

Sociocultural theory focuses on the

Question 73

1 out of 1 points

Acting as though your personal beliefs are universal to everyone is known as

Question 74

1 out of 1 points

A major business advantage of the multicultural approach is

Question 75

1 out of 1 points

Communication competence equals communication effectiveness

Question 76

1 out of 1 points

Culturally diverse workforces that collaborate can solve problems better because

Question 77

1 out of 1 points

When an individual harbors bias

Question 78

1 out of 1 points

Bias reveals itself in the form of

Question 79

1 out of 1 points

In Kimmel's levels of cultural awareness, "minimalization" refers to

Question 80

1 out of 1 points

The Civil Rights Commission's 1981 statement on AA principles said

Question 81

1 out of 1 points

People in Achievement-First cultures might say

Question 82

1 out of 1 points

Enculturation and socialization are processes initiated

Question 83

1 out of 1 points

How are persons who are highly prejudiced affected by their prejudice?

Question 84

1 out of 1 points

Symbols are primarily

Question 85

1 out of 1 points

According to the text, diversity is a new phenomenon.

Question 86

1 out of 1 points

Which of the following illustrates diversity consciousness?

Question 87

1 out of 1 points

Culture

Question 88

0 out of 1 points

Which of the following terms is the process by which people lose their cultural differences and blend into the wider society?

Question 89

1 out of 1 points

A key aspect of traditional melting-pot assimilation is

Question 90

1 out of 1 points

Culture is an adaptation that

Question 91

1 out of 1 points

The role of quotas in AA is

Question 92

1 out of 1 points

Cultures with an interdependent worldview are likely to have what type of economic system?

Question 93

1 out of 1 points

Dimensions of diversity

Question 94

1 out of 1 points

Examples of "consistent inconsistency" are

Question 95

0 out of 1 points

According to the text, multiple intelligence is the ability to understand and adapt to a variety of perspectives depending on the situation.

Question 96

1 out of 1 points

A value is

Question 97

0 out of 1 points

Minal and her family moved to the US from India. While she is at school she speaks English but at home she speaks her native tongue and practices her native beliefs. This is an example of

Question 98

1 out of 1 points

Companies should manage diversity because

Question 99

1 out of 1 points

Deborah Tannen's research focuses on the different communication styles of

Question 100

1 out of 1 points

Action or practices carried out by a member or members of dominant groups or their representatives that have a differential and negative impact on a member or members of subordinate groups is

Thursday, October 11, 2018 2:39:56 PM EDT

← OK