



**MUSANZE COLLEGE**

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## Responding to and Recovering from a Hacked Computer

When a computer is hacked, it's crucial to respond quickly and methodically to minimize damage and restore security. The process involves five key steps:

### 1. Identification (Detection)

The first step is to identify the breach as soon as possible. Signs of a hack include:

- Slow system performance, crashes, or unexpected restarts.
- Unusual network activity, such as unfamiliar logins or high data usage.
- Ransomware messages, pop-ups, or unauthorized file changes.

#### 1. Detection Tools & Techniques:

- **Intrusion Detection Systems (IDS):** Monitors and alerts on suspicious activity.
- **Security Information and Event Management (SIEM):** Analyzes security logs for threats.
- **Antivirus & Anti-malware Software:** Scans for and removes malicious files.
- **Regular System Audits:** Helps detect unauthorized changes or vulnerabilities.

### 2. Containment

Once a hack is confirmed, the next step is to contain the damage.

#### 2. Immediate Actions:

- **Disconnect the affected system** from the network to prevent further spread.
- **Preserve logs and timestamps** for forensic analysis.
- **Change passwords and access controls** for compromised accounts.

#### 3. Containment Strategies:

- **Short-term containment:** Focuses on stopping immediate threats.
- **Long-term containment:** Strengthens security to prevent re-entry.

### 3. Eradication

After containment, remove all traces of the attack from the system.

#### 4. Steps to Remove the Threat:

- **Delete malware, rootkits, and malicious files.**
- **Patch security vulnerabilities** exploited in the attack.

- **Update security configurations** to prevent similar breaches.
- **Enhance endpoint security** to protect devices from future attacks.

Since hackers often leave hidden access points, this step requires **thorough technical analysis** to ensure complete removal.

## 4. Recovery

After eradicating the threat, restore the system to normal operations.

### 5. Key Recovery Steps:

- **Restore data from secure backups** (ensure backups are clean).
- **Test the repaired system** to verify security and functionality.
- **Monitor for unusual activity** to detect any lingering threats.
- **Document the incident** for future reference and improvement.

## 5. Prevention

The final step is to strengthen security to prevent future attacks.

### 6. Best Practices for Prevention:

- **Implement stronger security measures** (encryption, multi-factor authentication).
- **Regularly update and patch** all systems and software.
- **Train employees** to recognize phishing and other cyber threats.
- **Continuously monitor security** to detect vulnerabilities early.

### 7. Recommended Security Tools:

- **Endpoint Detection & Response (EDR):** Detects advanced threats.
- **Regular Vulnerability Scanning & Penetration Testing:** Identifies weaknesses.
- **Security Frameworks (ISO 27001, NIST, CIS Controls):** Ensures best practices.

By following these five steps, organizations can effectively respond to cyberattacks, recover safely, and build stronger defenses against future threats.