Claude Sortwell

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SUMMARY

Enthusiastic software engineer with 4 years experience programming applications that are open source and available on github. I'm very eager to learn what it is like to work in a company and use my programming skills to help develop meaningful products.

SKILLS

PHP, NodeJS, Java, Javascript, React, HTML, CSS, Python, SQL and MongoDB

Problem Resolution

Technology Knowledge

EXPERIENCE

Bunnings, Rydalmere — *Special Orders Team Member*

May 2019 - November 2019

Received and followed pick sheets to gather merchandise for customer orders. Followed up with customers about unresolved issues. Working directly with trade accounts and fulfilling their orders/enquiries. Delivered exceptional customer service to every customer by leveraging extensive knowledge of products and services and creating welcoming, positive experiences. Ensured superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems swiftly. Responded to customer requests for products and services.

Bunnings, Rydalmere — *Shipping Dock Team Member*

November 2018 - May 2019

Signing and counting delivery orders, entering them into electronic goods system. Moving pallets of stock with manual and electric pallet jack. Unpacking pallets of stock and breaking them down into each and individual store department. Building pallets of stock, wrapping and strapping the pallets for shipping or top stock.

McDonalds, Rydalmere — *Crew Member*

January 2017 - November 2018

Receive payment by cash, credit cards, vouchers, or automatic debits. Issue receipts, refunds, credits, or change due to customers. Assist customers by providing information and resolving their complaints. Check with customers to ensure that they are enjoying their meals and take action to correct any problems. Read food order slips or receive verbal instructions as to food required by patron, and prepare and cook food according to instructions. Greeted customers entering establishments.

CERTIFICATES

First Aid Certificate

High Distinction in COMP125 – Fundamentals of Computer Science

High Distinction in COMP115 – Introduction to Computer Science

1st in Software Development and Design

3rd in Mathematics General

REFERENCES

Natalie
Bunnings Manager
0421431979

Daniel Fuchs
Shift Manager McDonald's
0401287740

EDUCATION

Macquarie University
January 2019 - Present
Software Engineering

Marist College Eastwood
January 2013 - Sep 2018
HSC - ATAR

TheColours, *Built with MERN (MongoDB, Express, React, NodeJS)*

2020

TheColours is a web app that allows users to find house, apartment and building paint colours and brands.

Portfolio Site, *Built with Express, Node.js, MongoDB, HTML and CSS*

2020

My Portfolio site was created with Node, Express and MongoDB, to be able easily add projects without having to edit a single line of code.

Car Infotainment, *Built with Python and JS*

2019

Car Infotainment is an in car infotainment system built for a BMW E30 1985 which uses a 15 inch touch screen, Raspberry Pi 4 (as of Jan 2020), relay modules, GPS and temp sensors.

Unisumo, *Built with Express, Node.js, MongoDB, and Bootstrap*

2019

Unisumo is a university web application that has the ability for users to have subject folders with a document editor that has inbuilt plagiarism and grammar checker.

EdClimb, *Built with PHP, MYSQL, HTML, JS AND CSS*

2018

Social Media Website for Students. This project was made back in 2018 from complete scratch and is no longer being maintained or has a live website version.