

Claudette Ngai

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San Francisco Bay Area

EXPERIENCE

Freelance UX/UI Product Designer

January 2016 - Present | San Francisco, CA

Worked on multiple projects, researching, wireframing, making mockups and building websites for a variety of startups.

UX Designer and Product Manager | Found Eats

January 2015 - June 2015 | San Francisco, CA

Performed an end-to-end redesign of the current vendor-facing-website, re-conceptualizing and restructuring the site's organization and aesthetic.

Conducted user research that included observing users interact with the current website, interviewing users and creating personas.

Analyzed behavior patterns in Mixpanel.

Produced both low and high-fidelity wireframes detailing the behavior of each feature.

Created mockups in Adobe Illustrator.

Built prototypes using HTML, CSS and jQuery/JavaScript.

EDUCATION

University of California, Berkeley

Bachelor of Arts, Cognitive Science
Graduated May 2014

BLOC

UX/UI Design Apprenticeship
Graduated October 2015

SKILLS

Design

User Research
Analysis
Wireframing
Mockups
Prototyping
User Testing

Development

HTML
CSS
SASS
JavaScript
jQuery

Other

Copywriting
Technical Writing
MATLAB

TOOLSET

Illustrator | InVision | InDesign
Photoshop | Sketch
Zurb Foundation | Git/Github
Mixpanel

OTHER

Line Cook | Berkeley Student Cooperatives

January 2012 - May 2014 | Berkeley, CA

Executive Assistant | Jane Norman Skin Care

April 2012 - September 2014 | Danville, CA

Sales Associate/Balloon Artist | Sweet Celebrations

September 2006 - August 2008 | Alamo, CA