EXPERIENCE

OTHER

UX Designer and Product Manager | Found Eats January 2015 - June 2015 | San Francisco, CA

Performed an end-to-end redesign of the current vendor-facing-website, re-conceptualizing and restructuring the site's organization and aesthetic.

Conducted user research that included observing users interact with the current website, interviewing users and creating personas.

Analyzed behavior patterns in Mixpanel.

Produced both low and high-fidelity wireframes detailing the behavior of each feature.

Created mockups in Adobe Illustrator.

Built prototypes using HTML, CSS and jQuery/JavaScript.

Claudette Ngai

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San Francisco Bay Area

EDUCATION

University of California, Berkeley

Bachelor of Arts, Cognitive Science Graduated May 2014

BLOC

UX/UI Design Apprenticeship Graduated October 2015

SKILLS

Design

User Research Analysis Wireframing Mockups Prototyping User Testing

Development

HTML CSS SASS JavaScript jQuery

Other

Copywriting Technical Writing MATLAB

TOOLSET

Illustrator | InVision | InDesign Photoshop

Zurb Foundation | Git/Github

Mixpanel

Business Development Intern | Found Eats

September 2014 - January 2015 | San Francisco, CA

Designed invitations, advertisements and emails for company events and general broadcasting.

Designed small features of the company website and created style guides.

Organized the production of a large-scale photo shoot and various company launch events.

Proposed and implemented marketing campaigns.

Researched, acquired and maintained relationships with potential vendors and investors.

Line Cook | Berkeley Student Cooperatives January 2012 - May 2014 | Berkeley, CA

Executive Assistant | Jane Norman Skin Care April 2012 - September 2014 | Danville, CA

Sales Associate/Balloon Artist | Sweet Celebrations September 2006 - August 2008 | Alamo, CA