

# Claudette Ngai

claudettengai.com

claudettengai@gmail.com  
925.323.8704

San Francisco Bay Area

## EXPERIENCE

**UX/ Product Designer** | Hundy  
May 2016 - Present | San Carlos, CA

Designing the iOS native app for a FinTech startup.

Conducting market research, competitive analysis, and user interviews.

Strategizing user flow and information architecture.

Wireframing interactions and creating final mockups for production.

Prototyping with Xcode.

**Freelance UX/UI Product Designer**  
January 2016 - May 2016 | San Francisco, CA

Worked on multiple projects requiring user research, competitive analysis, wireframes, and UI mockups.

**UX Designer and Product Manager** | Found Eats  
January 2015 - June 2015 | San Francisco, CA

Performed an end-to-end redesign of the current vendor-facing website, re-conceptualizing and restructuring the site's organization and aesthetic.

Conducted user research with focus groups and individual interviews to create personas.

Analyzed behavior patterns in Mixpanel.

Produced both low and high-fidelity wireframes detailing the behavior of each feature.

Created final mockups in Adobe Illustrator.

Built prototypes using HTML, CSS and jQuery + Javascript.

**Business Development Intern** | Found Eats  
September 2014 - January 2015 | San Francisco, CA

Designed invitations, advertisements and emails for company events and general broadcasting.

Designed small features of the company website and created style guides.

Researched, acquired and maintained relationships with potential vendors and investors.

## EDUCATION

**University of California, Berkeley**  
*Bachelor of Arts, Cognitive Science*  
Graduated May 2014

**BLOC**  
UX/UI Design Apprenticeship  
Graduated October 2015

## SKILLS

### Design

User Research  
Analytics  
Wireframing  
Mockups  
Prototyping  
User Testing

### Development

HTML  
CSS / Sass  
Javascript  
jQuery  
Swift

### Other

Copywriting  
MATLAB

## TOOLSET

Sketch | InVision | InDesign  
Illustrator | Photoshop  
Mixpanel | Git / Github  
Xcode | Zurb Foundation