

Future Cruise - Annotations

DCLM • January 23, 2018

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Visual Specs (redlines)

http://ultron.wdproux.wdig.com/app_DCLM/Future_Cruise/

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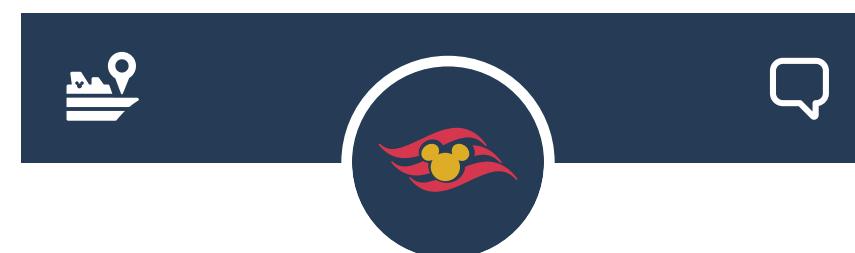
Change Log

- 2/7/2018 - De-scoped Disney Magic Detail Screen
 - Added 3 Digit Flip Ticker on Dashboard and Detail Screens
- 2/22/2018 - Descoped Disney Vacation Desk in Shopping Finder List
- 2/27/2018 - Added in screen 6.3c for the state when a user is in line,
but not connected to wifi
- 3/6/2018 - Added in screen 6.2.5, details page when the user is under
18 or does not have charging privileges.
- 4/12/2018 - Added in animation text overlay styling
- 4/13/2018 - Added Details page on Future Day Scenario
- 4/18/2018 - Added Bounding Box to Adding/Removing from Line Animation
- 5/18/2018 - Simplified animation values
- 5/24/2018 - Changed Dashboard CTA copy

Dashboard - Layout (4.0, 4.1)

The "Cruise Info Section is getting a new icon CTA that links to the Vacation Planning Desk Details Page. We are also introducing a conditional module that only shows up on the dashboard when the user has joined the virtual queue (from the Planning Desk Details Page or on-ship kiosk).

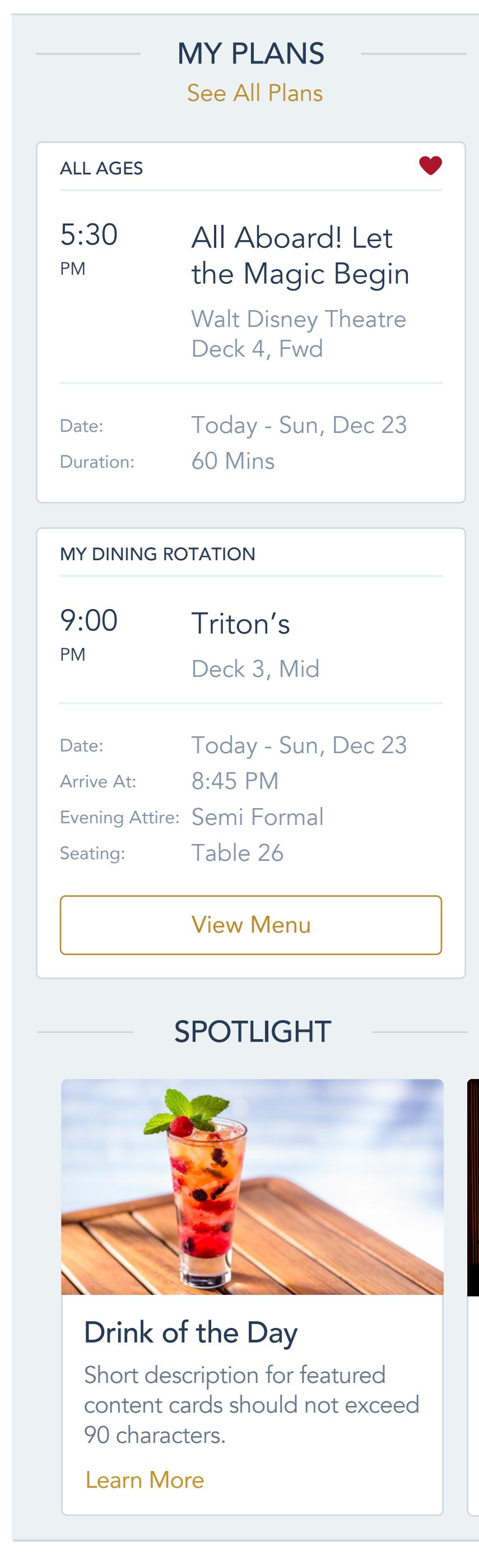
4.0 Dashboard - No Module - Starting State
- user not in queue



Judy Hopps
My Account

Cruise Info Section:
Icon buttons that go to level 2 detail views

Icon CTA linking to
Vacation Planning
Desk Details Page

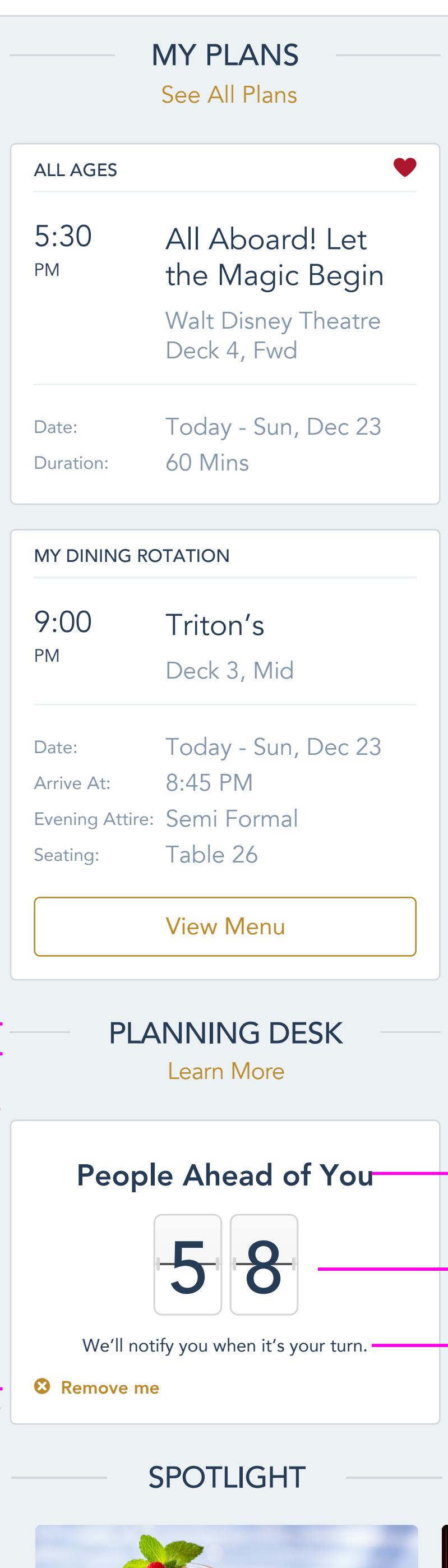
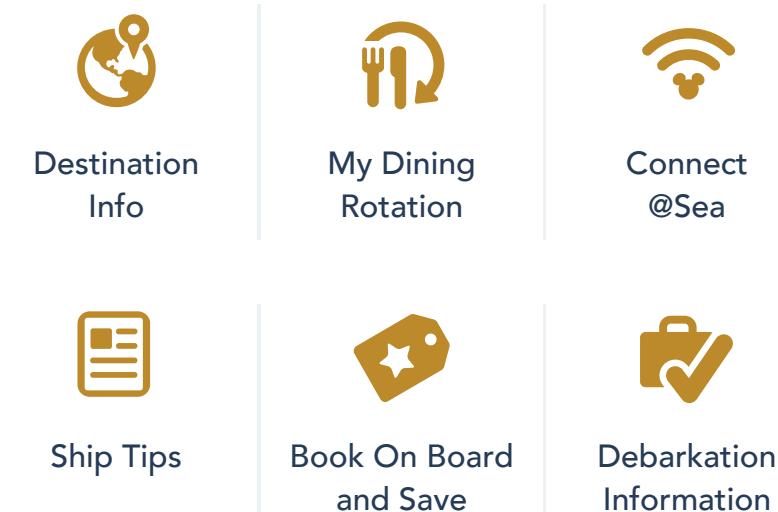


4.1 Dashboard - Joined Queue
- user joined queue



Judy Hopps
My Account

CRUISE INFO



Planning Desk Title
Learn More link to Vacation
Planning Desk Detail Page

Future Cruise Module Card:
Only displays when user joins queue from
the module in the disney vacation planning
desk details page.

Remove me link:
Takes the user out of the queue. Removing the
guest from queue here will also remove them
from the queue on the details page. Animation
when "remove me" is tapped is TBD (see
##[screen name]).

Module Ticker Label
(changes with line user's place in line - see 4.2 and
4.3)
People Ahead of You Ticker

Displays the number of people ahead of you in
real time. See animation section for more detail.

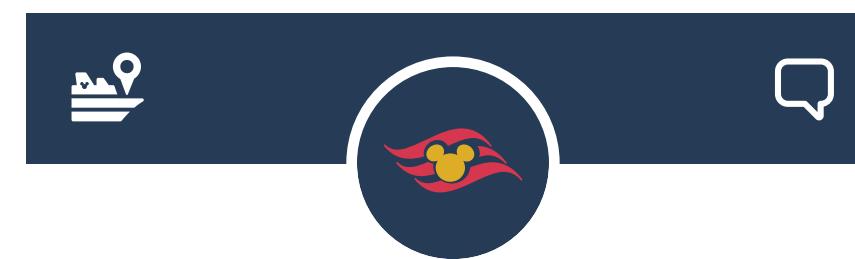
Module Messaging
Displays copy that changes relative to your
place in line. (See next page, 4 -Dashboard -
In Queue Module States)

Dashboard - In-Queue Module States (4.1a, 4.2, 4.3)

Module only shows up on the dashboard when the user has joined the virtual queue on the Vacation Planning Desk Detail Page.

4.1 Dashboard - Joined Queue

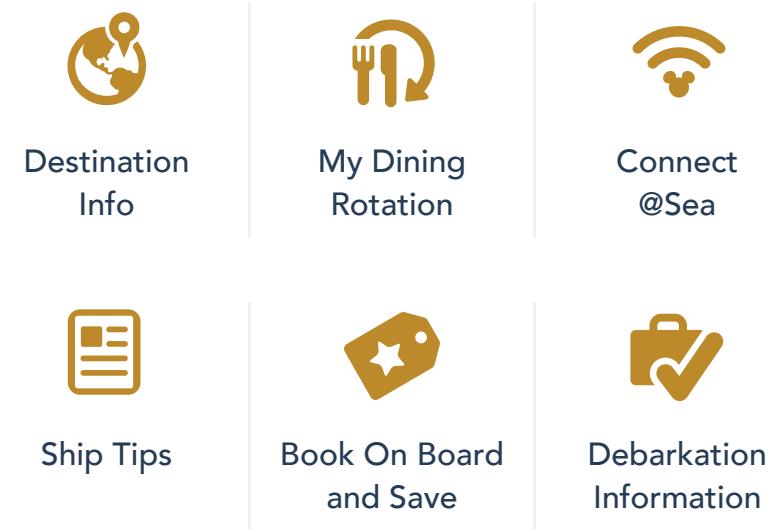
- user joined queue of 3 or more people (not including the user)



Judy Hopps

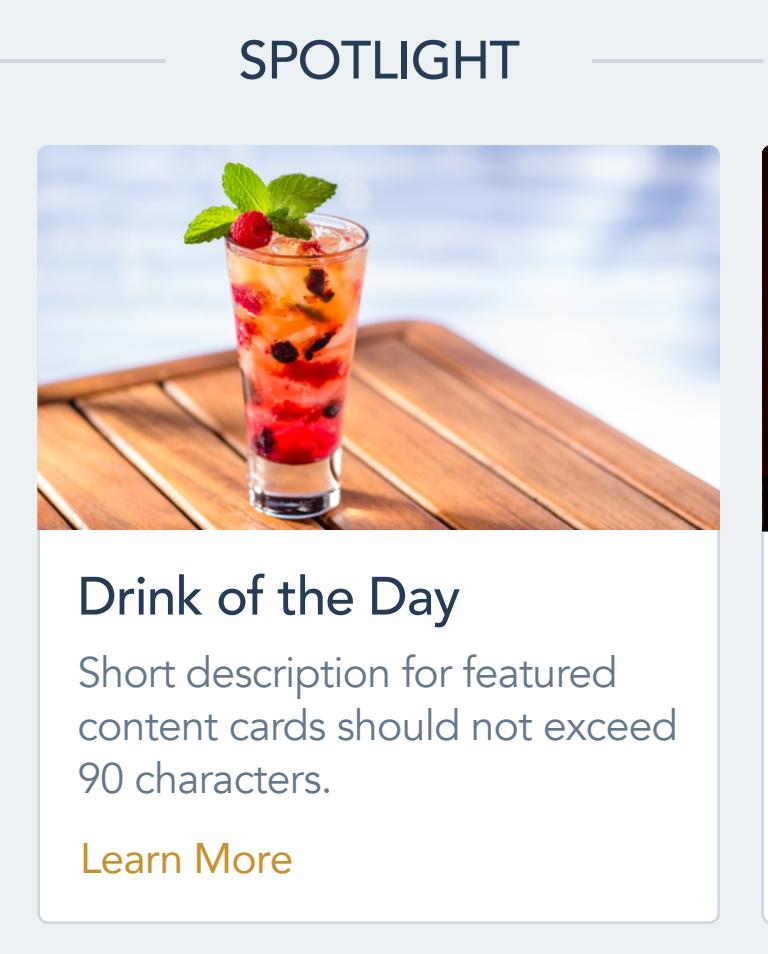
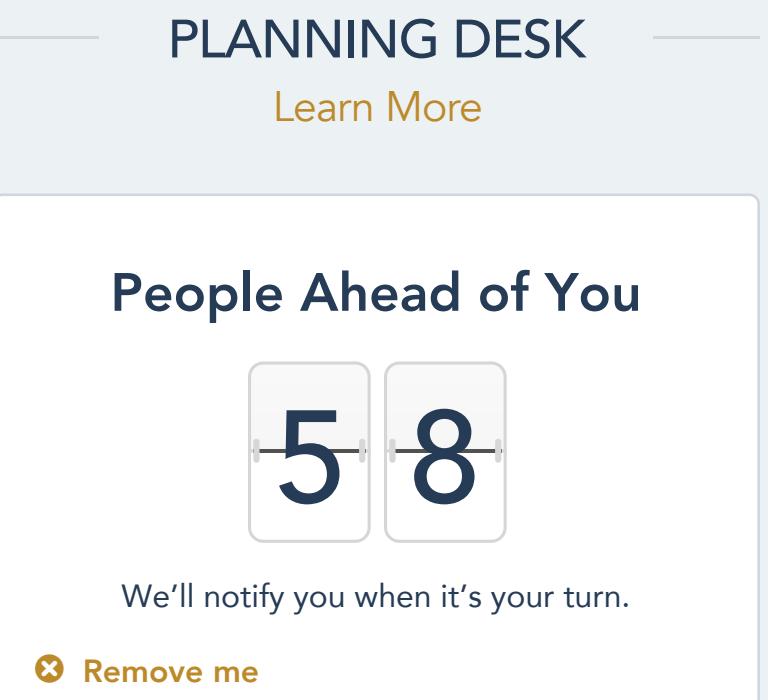
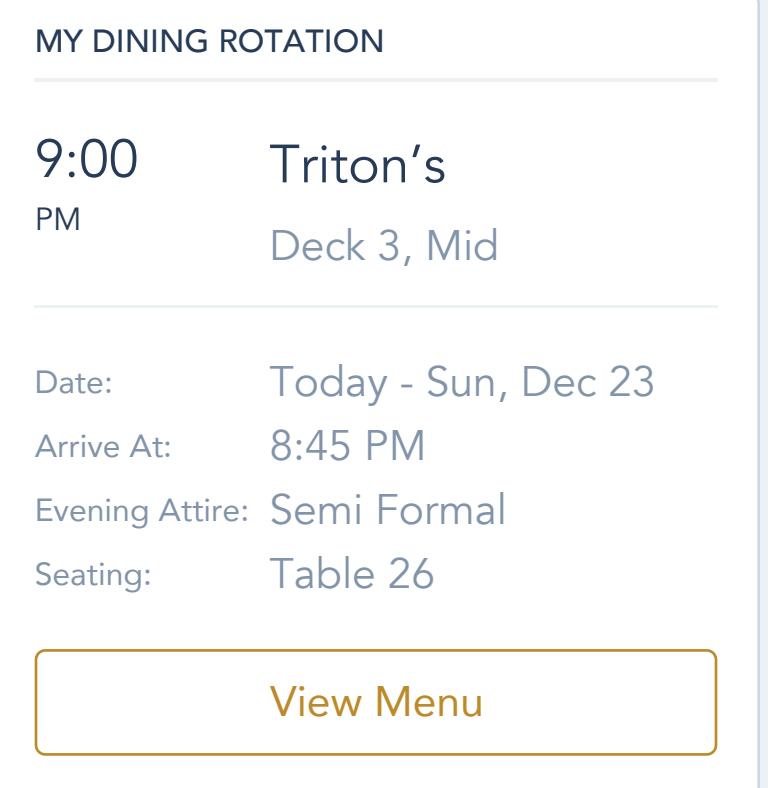
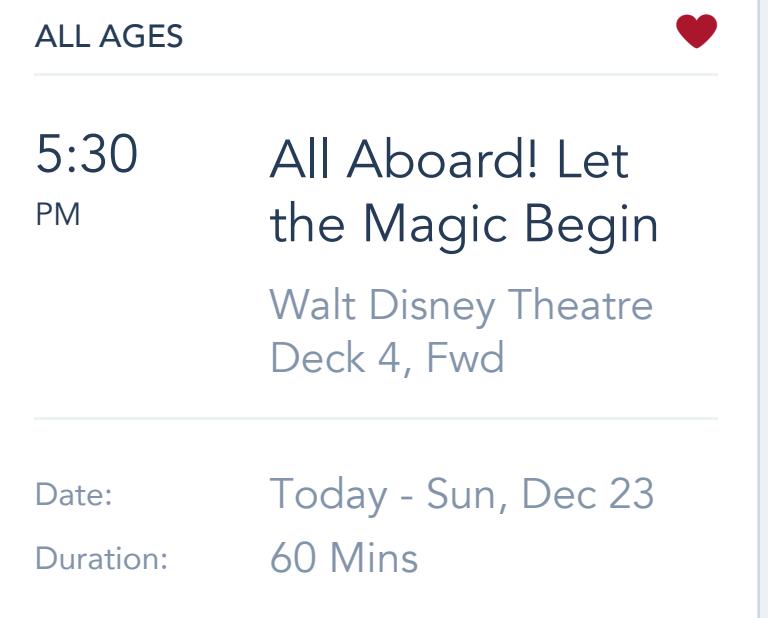
[My Account](#)

CRUISE INFO



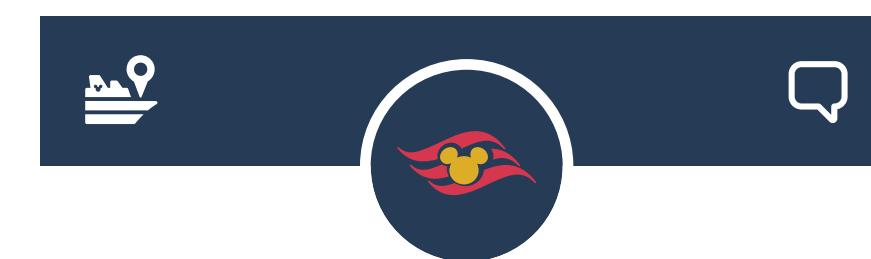
MY PLANS

[See All Plans](#)



4.2 Dashboard - Getting Close

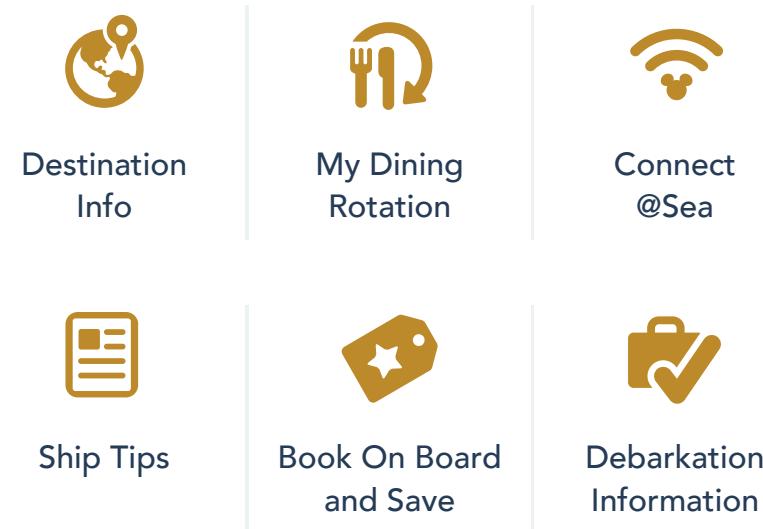
- user in line and with 3 people ahead of them (messaging changes)



Judy Hopps

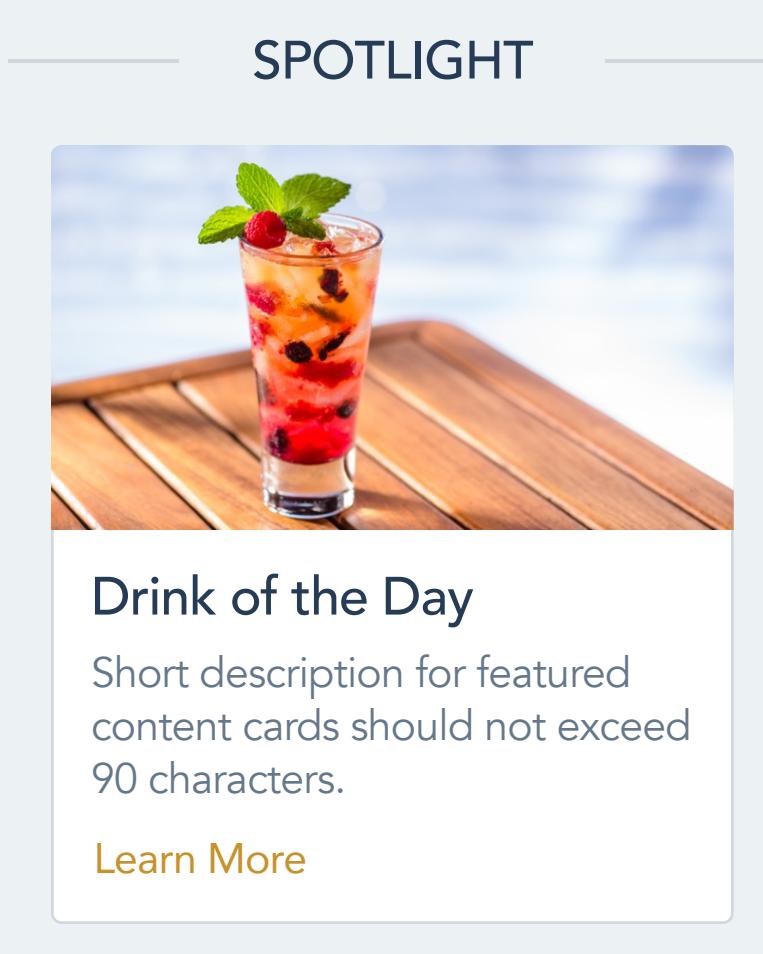
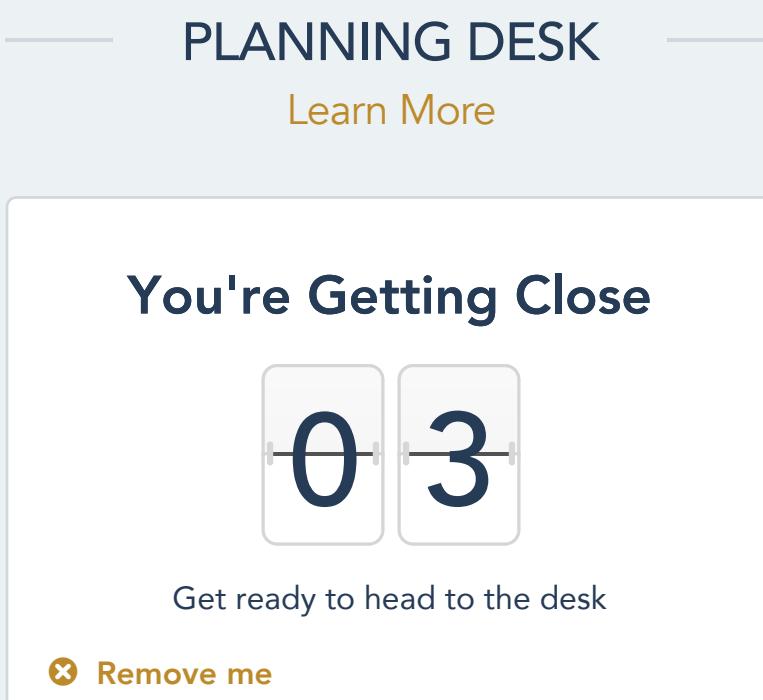
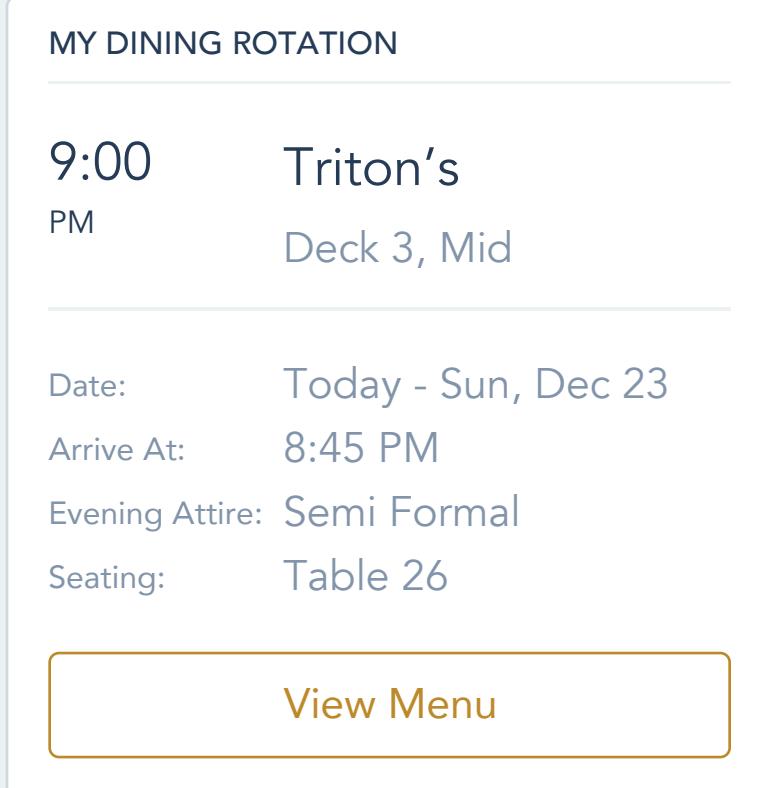
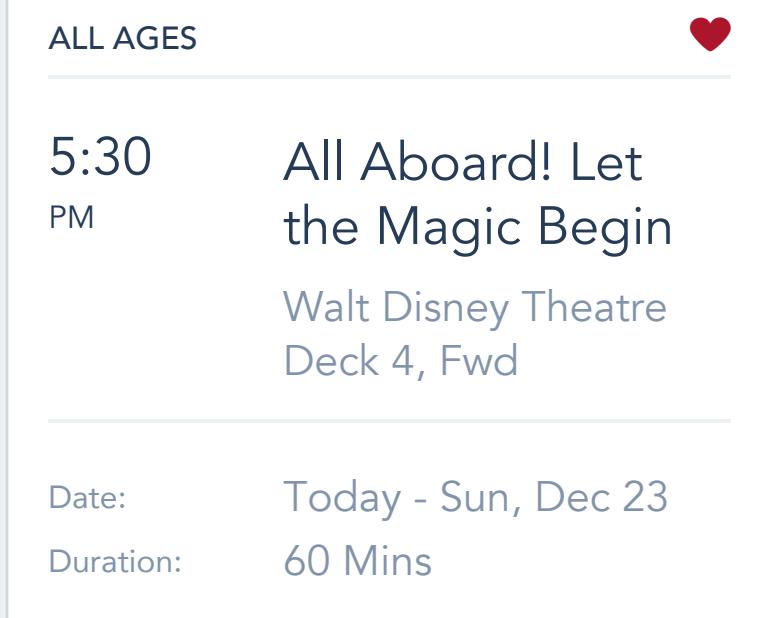
[My Account](#)

CRUISE INFO



MY PLANS

[See All Plans](#)



4.3 Dashboard - Your Turn

- user in line and it is their turn to speak to the desk (messaging change)



Judy Hopps

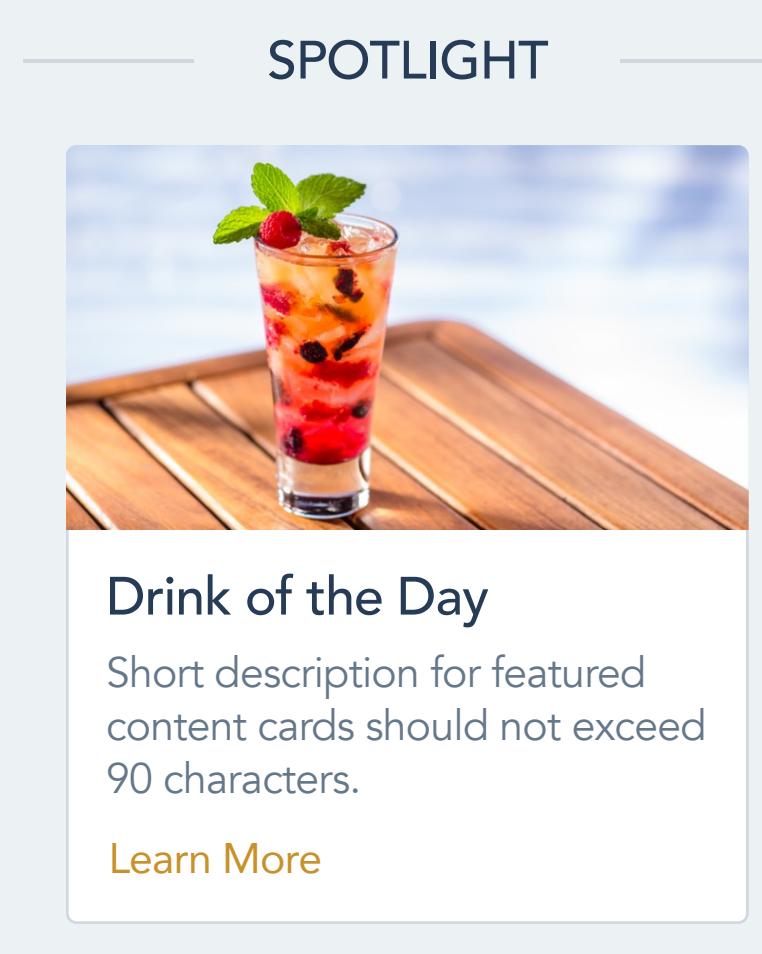
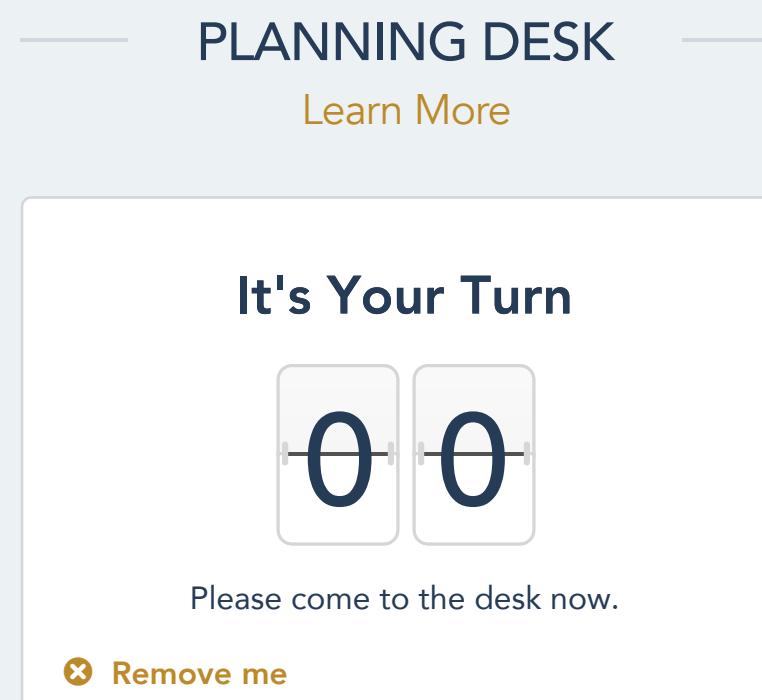
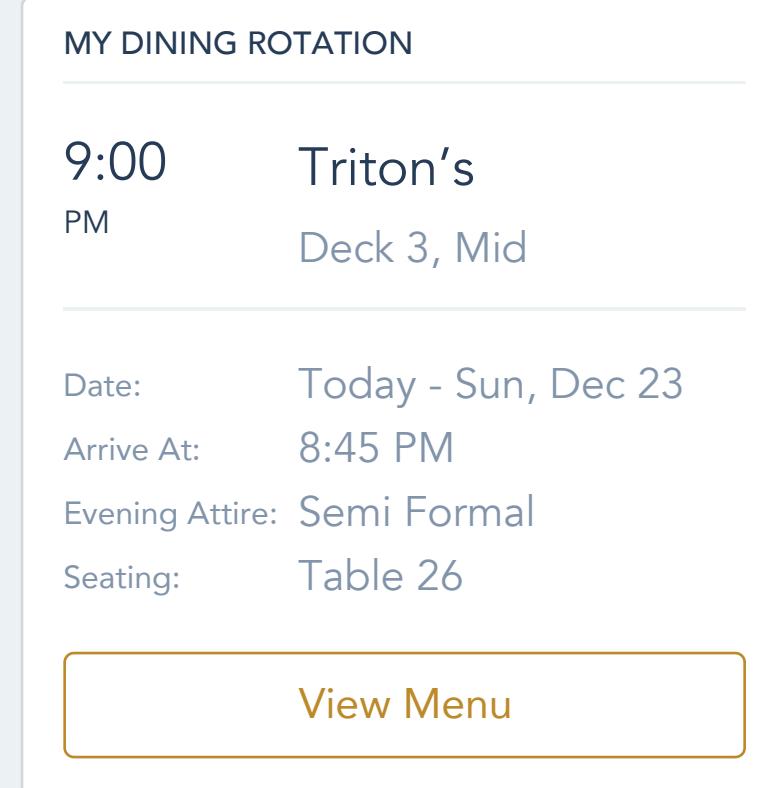
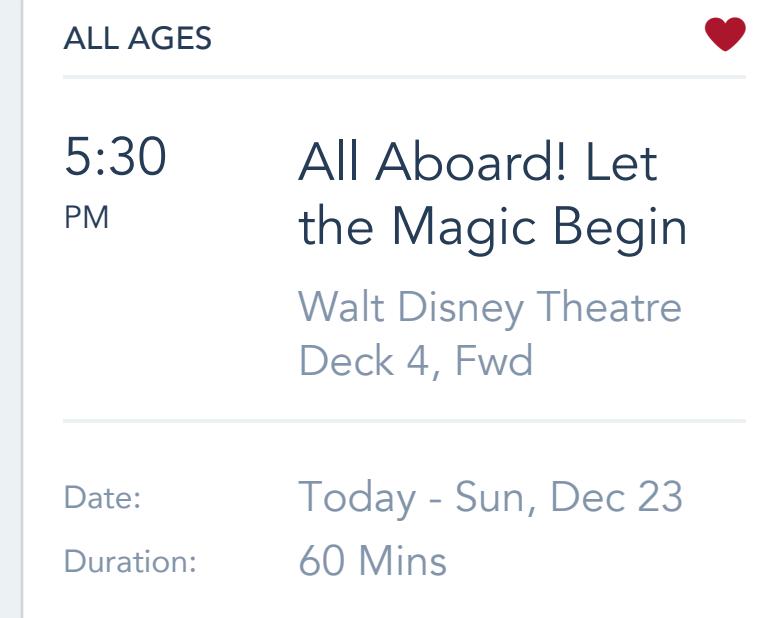
[My Account](#)

CRUISE INFO

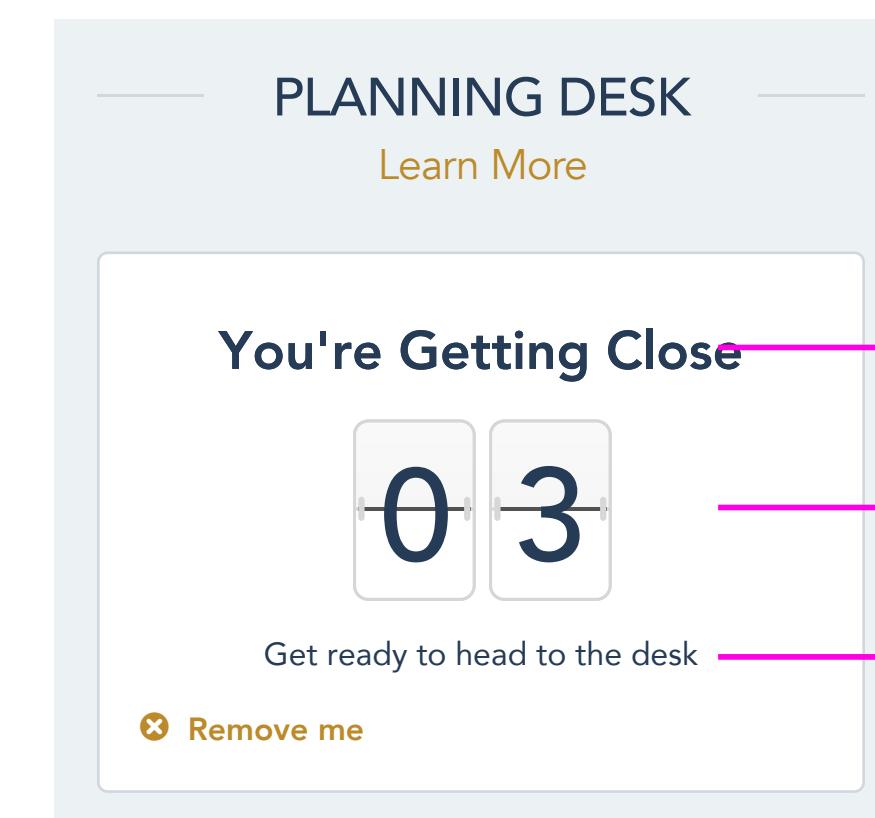


MY PLANS

[See All Plans](#)



Dashboard Module Terminology



The ticker updates in real time, so that the number of people ahead of you is always kept current. As the number updates, there will be a small flip animation. (See animation details)

Dashboard Module States

Use Case	Description	Ticker	Label	Messaging
1	A User Joins Queue of 3 or more people (not including the user)	##	People Ahead of You	We'll notify you when it's your turn.
	B User moves to position 4 or less in line, (with 3 or fewer people ahead of them in line)	03, 02, 01	You're Getting Close	Get Ready to head to the desk.
2	User moves into first place in line (with 0 people ahead of them)	00	It's Your Turn	Please come to the desk now.

Dashboard - In-Queue Module State - 3 Digits (4.1b)

This is how the Module displays if the line is in the hundreds, and the behavior once the ticker reaches 2 digits again.

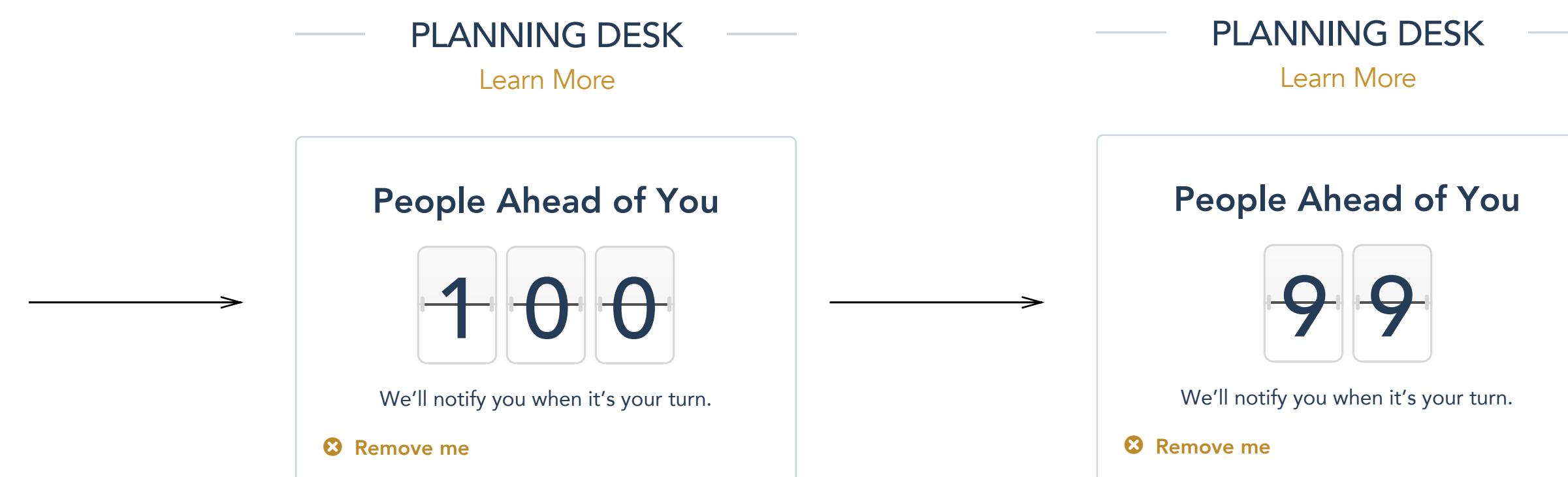
4.1b Dashboard - Joined Queue - 3 Digits

- user joined queue of 100 or more people
(not including the user)

The screenshot shows the Disney Cruise Line mobile app interface. At the top, there's a dark header bar with icons for location, profile (Judy Hopps), and a speech bubble. Below the header, the name "Judy Hopps" and "My Account" are displayed. The main content area is titled "CRUISE INFO" and contains several navigation links: Destination Info, My Dining Rotation, Connect @Sea, Ship Tips, Book On Board and Save, and Debarkation Information. Under "MY PLANS", there's a section for "ALL AGES" with an event at 5:30 PM: "All Aboard! Let the Magic Begin" at Walt Disney Theatre, Deck 4, Fwd. It includes details like Date: Today - Sun, Dec 23 and Duration: 60 Mins. Below this is a "MY DINING ROTATION" section for "Triton's" at 9:00 PM, Deck 3, Mid, with details like Date: Today - Sun, Dec 23, Arrive At: 8:45 PM, Evening Attire: Semi Formal, and Seating: Table 26. A "View Menu" button is present. The "PLANNING DESK" section shows a "People Ahead of You" counter starting at 132 and decreasing to 100, then 99. Each state has a "Remove me" option. The "SPOTLIGHT" section features a drink with berries and mint, labeled "Drink of the Day". The footer includes links for "Help & About" and "Privacy & Legal".

Behavior

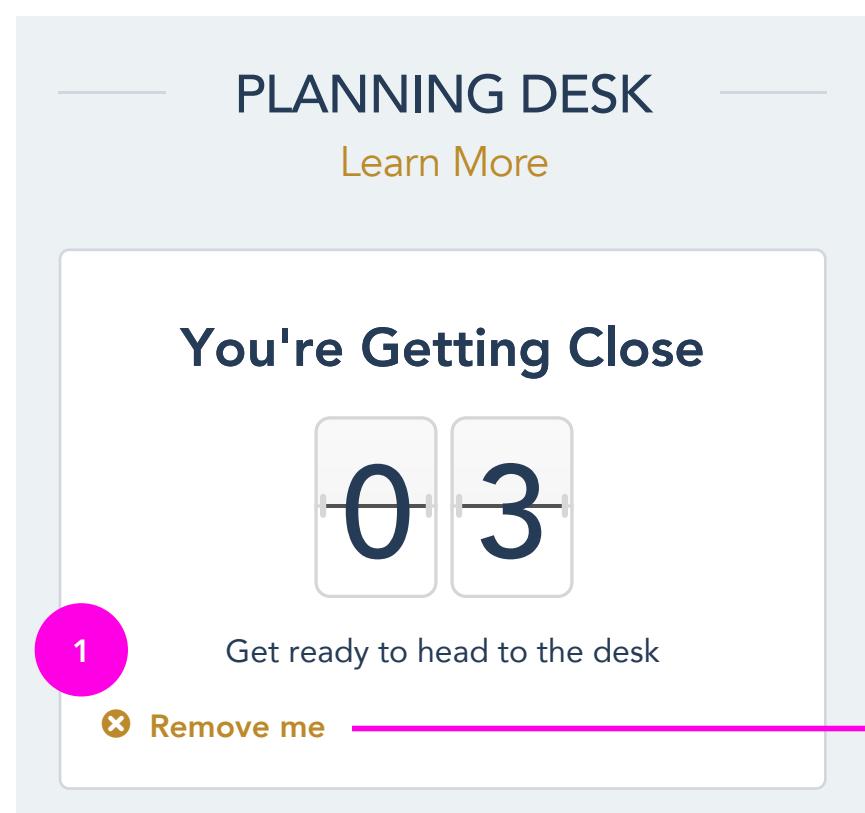
If you enter the line and there are more than 100 people in it, the ticker display with 3 digits, and with each line change, all 3 digits animate with a flip. When the digits change from 100 to 99, then one of the digits disappears, so that only 2 are displayed. Both the 3 digit ticker and the 2 digit ticker should be center aligned.



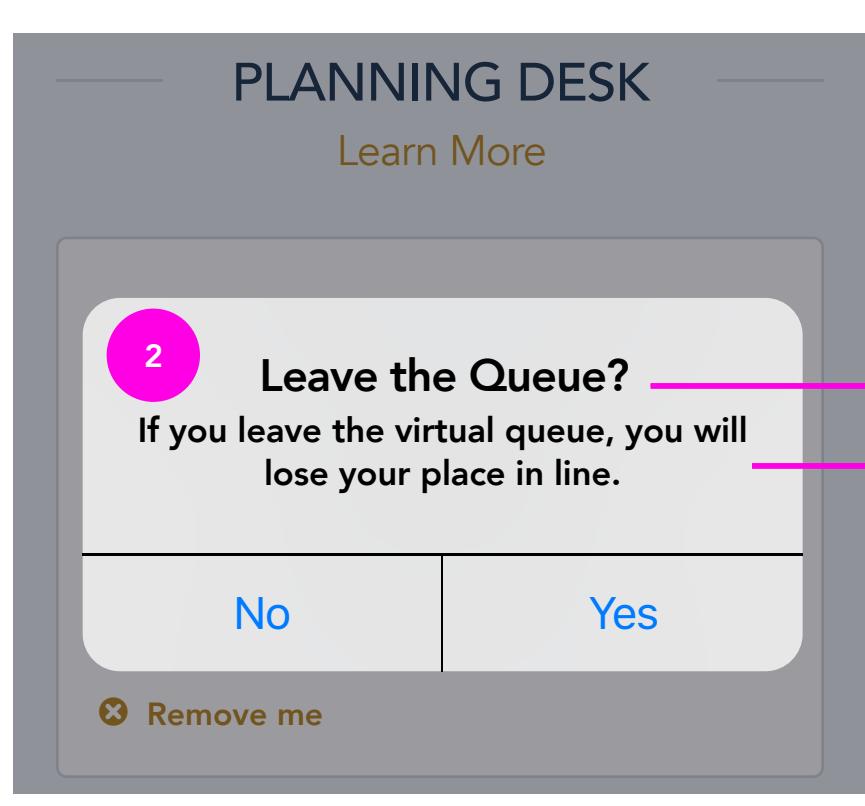
Dashboard - Remove me Alerts (4.4, 4.5, 4.6)

When the "Remove me" link is tapped on the dashboard, an alert pops up requesting the user to confirm their action. Messaging differs depending on the time and date as it corresponds to the desks' hours of operation. Use native iOS or Android styling.

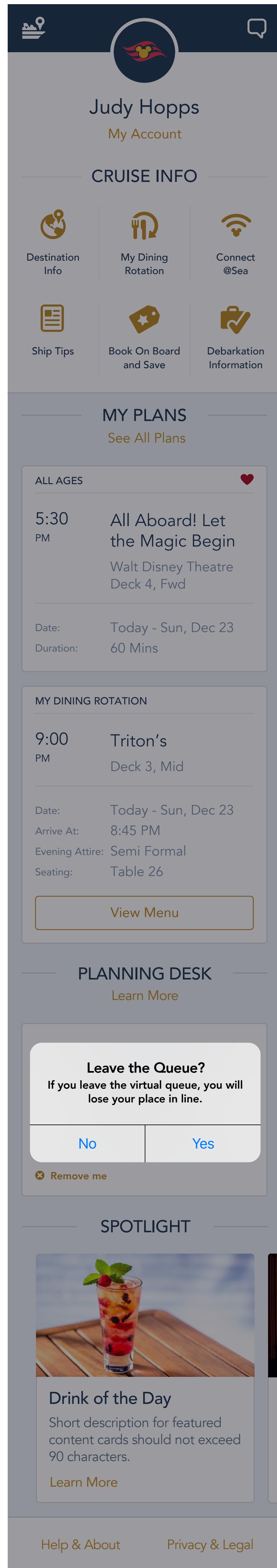
Alert/ Module Terminology



Remove me link (tappable)

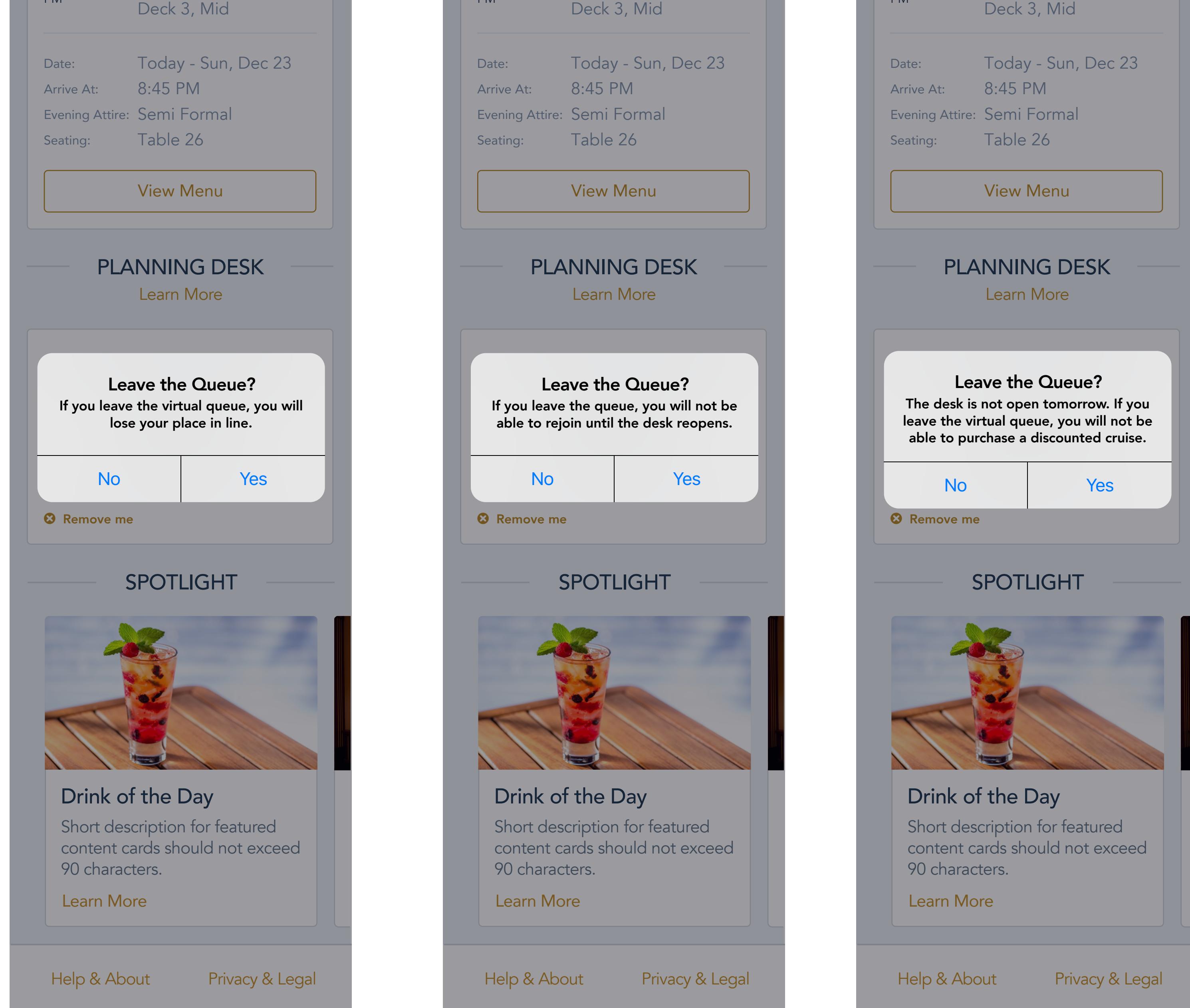


Alert Title
Messaging



Dashboard Alert States

Use Case	Description	Alert Title	Messaging
1	User taps "Remove me" link during vacation planning desks' hours of operation.	Leave the Queue?	If you leave the virtual queue, you will lose your place in line.
2	User taps "Remove me" link outside of vacation planning desks' hours of operation.	Leave the Queue?	If you leave the virtual queue, you will not be able to rejoin until the desk reopens.
3	User taps "Remove me" link outside of vacation planning desks' hours of operation on the last day of the cruise.	Leave the Queue?	The desk is not open tomorrow. If you leave the virtual queue, you will not be able to purchase a discounted cruise.



Finder List (5.0, 5.1)

The user can navigate to the "Vacation Planning Desk" Details Page (6.0) by going through the Finder List.

5.0 Finder List - Shopping

The screenshot shows a list of shopping locations on a cruise ship. At the top, there's a header with the date "Mon, Dec 23" and a location indicator for "Cozumel, Mexico". Below the header is a large title "De-Scooped" with a subtitle "ECRAT C HOPPING TERS &". The main content area lists the following shopping locations:

- Disney Vacation Planning Desk (Deck 4, Midship, 9:00 AM – 12:00 PM, 1:00 PM – 10:00 PM)
- Bibbidi Bobbidi Boutique (Deck 9, Fwd, 9:00 AM – 9:00 PM)
- Mickey's Mainsail (Deck 4, Mid, 7:00 AM – 9:00 PM)
- Sea Treasures (Deck 3, Mid, 7:00 AM – 9:00 PM)
- Shutters (Deck 4, Mid, 5:00 PM – 11:00 PM)
- Quack's (Deck 11, Mid, 10:00 AM – 10:00 PM)
- Vista Gallery (Deck 4, Mid, 7:00 AM – 10:00 PM)
- White Caps (Deck 4, Mid, 7:00 AM – 10:00 PM)

A pink bracket on the left side groups the title and the first item under the heading "Shopping Tab". A pink bracket on the right side groups the remaining items under the heading "Shopping List".

5.1 Finder List - Guest Services

The screenshot shows a list of guest service desks on a cruise ship. At the top, there's a header with the date "Mon, Dec 23" and a location indicator for "Cozumel, Mexico". Below the header are two tabs: "HEATERS & STAGES" and "GUEST SERVICES", with "GUEST SERVICES" being the active tab. The main content area lists the following guest service desks:

- Disney Vacation Planning Desk (Title, Location, Desk Hours of Operation)
- Connect@Sea Desk (Deck 3, Aft, Open 24 Hours)
- DVC Desk (Deck 4, Mid, 8:00 PM – 10:00 PM)
- DVC Planning (Deck 4, Mid, 8:00 PM – 10:00 PM)
- Guest Services Desk (Deck 3, Mid, Open 24 Hours)
- Medical Health Center (Deck 1, Fwd, 9:30 AM – 11:00 AM, 4:30 – 7:00 PM)
- Port Adventures Desk (Deck 3, Mid, 7:00 AM – 11:00 AM, 7:00 – 8:30 PM)
- Port Shopping Desk (Deck 3, Mid, 7:00 AM – 11:00 AM, 7:00 – 8:30 PM)

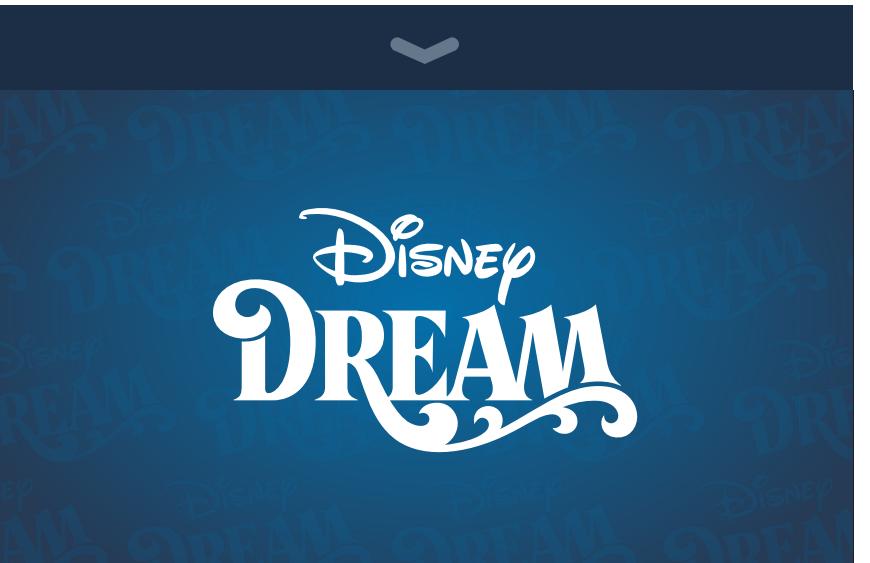
A pink bracket on the left side groups the first item under the heading "Guest Services Tab". Pink arrows point from the "Title", "Location", and "Desk Hours of Operation" fields to their respective labels below the list item.

Details - Not-In-Queue Module States (6.0, 6.1, 6.2)

This is the module that allows people to put themselves in the virtual queue.

6.0 Details - Not in Queue - Desk Open

- user is on the details page and not in queue



Disney Vacation Planning
Desk
Deck 4, Midship

Book Your Next Cruise On Board and Save

[Join Virtual Queue](#)

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

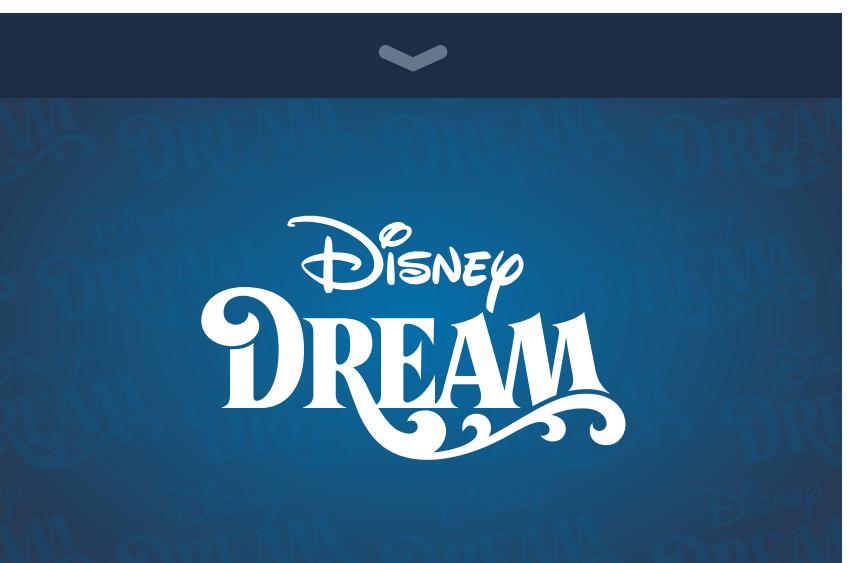
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

6.0b Details - Not in Queue - Future Day

- user arrives on details page when they have selected a different day of the cruise. Tapping the CTA puts them in line for the current day.



Disney Vacation Planning
Desk
Deck 4, Midship

Book Your Next Cruise On Board Today and Save

[Join Virtual Queue](#)

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

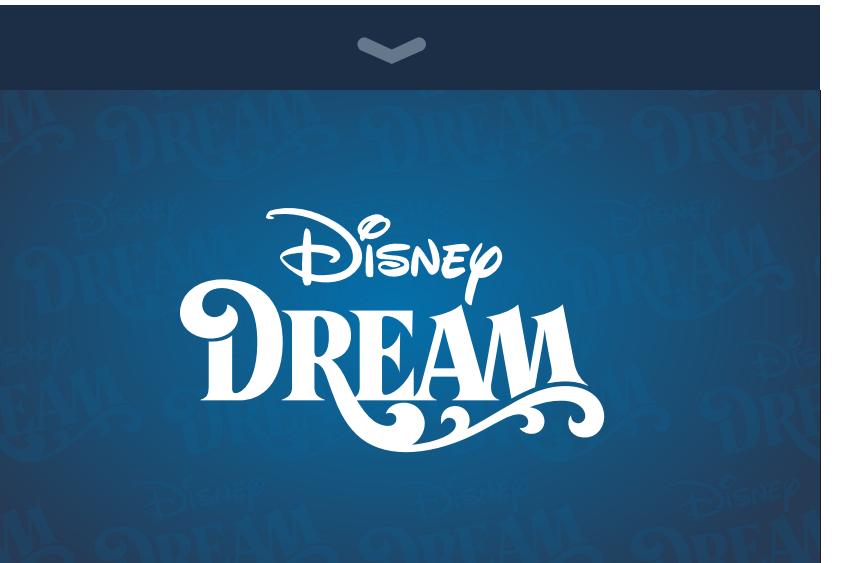
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

6.1 Details - Not in Queue - Desk Closed

- user is on details page, not in line and the desk is closed



Disney Vacation Planning
Desk
Deck 4, Midship

Book Your Next Cruise On Board and Save

Please join the queue during our hours of operation.

[Join Virtual Queue](#)

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

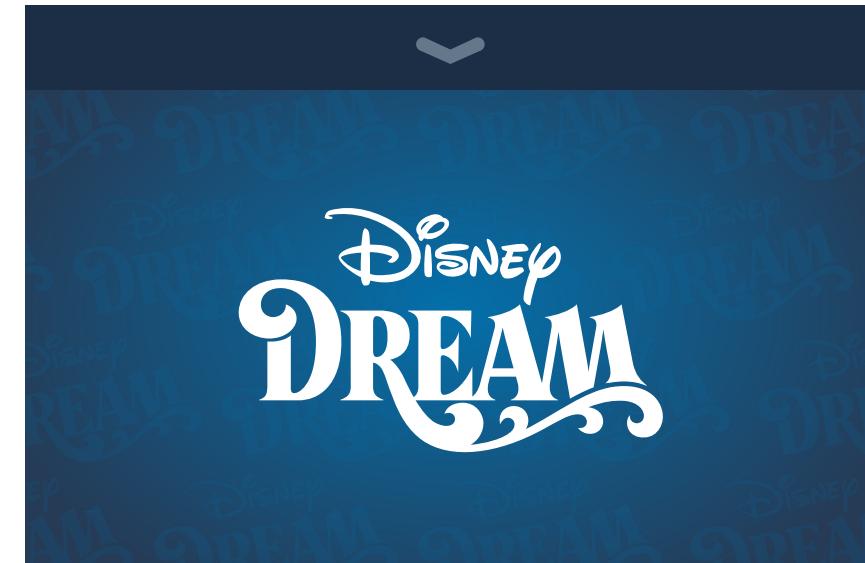
Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

This should not interfere with triggering the wi-fi banner. There is no change to the error banner behaviors.

6.2 Details - Not in Queue - No Wi-Fi

- user is on the details page and not connected to wi-fi



Disney Vacation Planning
Desk
Deck 4, Midship

Book Your Next Cruise On Board and Save

To use the queue, please join the "DCL-Guest" Wi-Fi network on the ship.

[Join Virtual Queue](#)

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

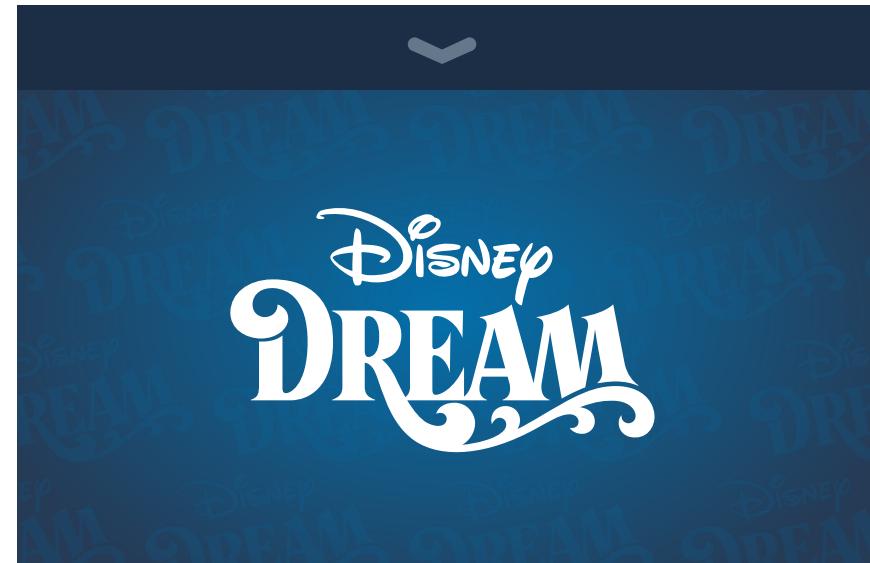
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

6.2.5 Details - Not in Queue - under 18

- user is on the details page and they are under 18 or do not have charging privileges



Disney Vacation Planning
Desk
Deck 4, Midship

Book Your Next Cruise On Board and Save

You must be 18 years old with charging privileges to join queue.

[Join Virtual Queue](#)

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

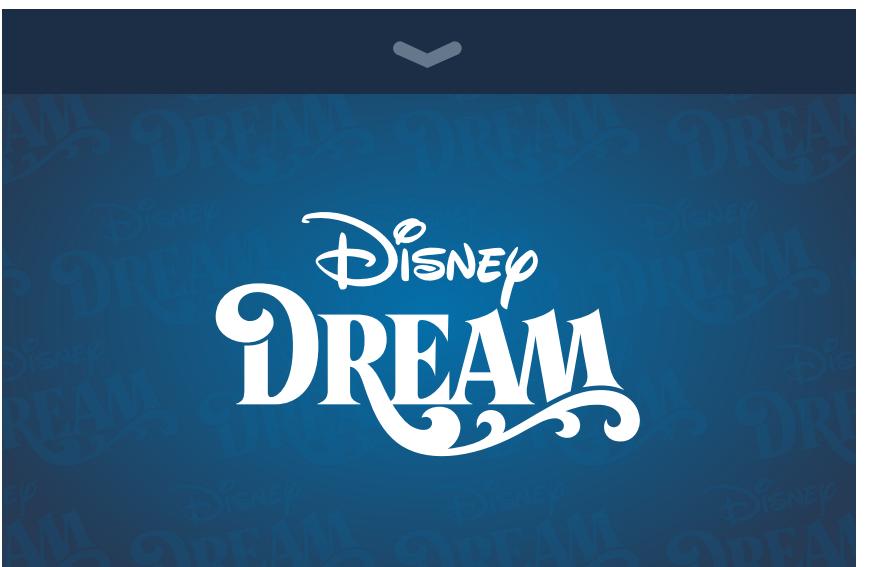
Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

Details - In-Queue Module States (6.3a, 6.4, 6.5)

These are the module states that show the user in the queue.

6.3a Details - Joined Queue

- user is on the details page and has joined virtual queue



Disney Vacation Planning Desk
Deck 4, Midship

People Ahead of You

5 8

We'll notify you when it's your turn.

Remove me

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

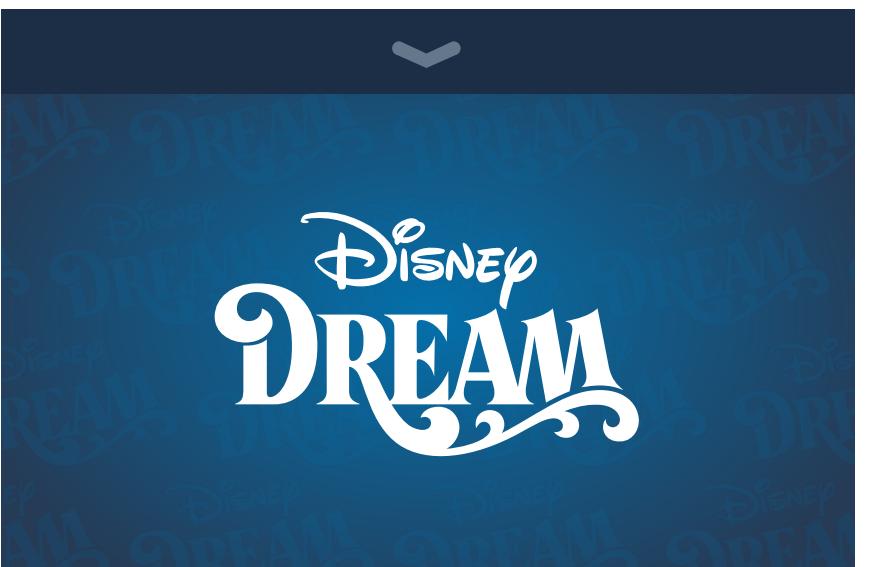
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

6.4 Details - Getting Close

- user is on details page with 3 people in line before them. (message change)



Disney Vacation Planning Desk
Deck 4, Midship

You're Getting Close

0 3

Get ready to head to the desk.

Remove me

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

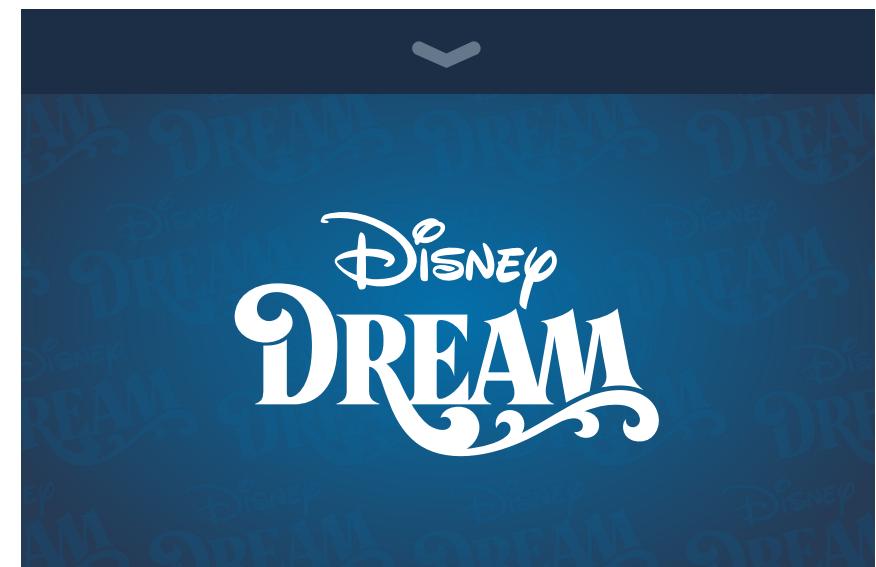
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

6.5 Details - Your Turn

- user is due at the disney vacation planning desk



Disney Vacation Planning Desk
Deck 4, Midship

It's Your Turn

0 0

Please come to the desk now.

Remove me

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

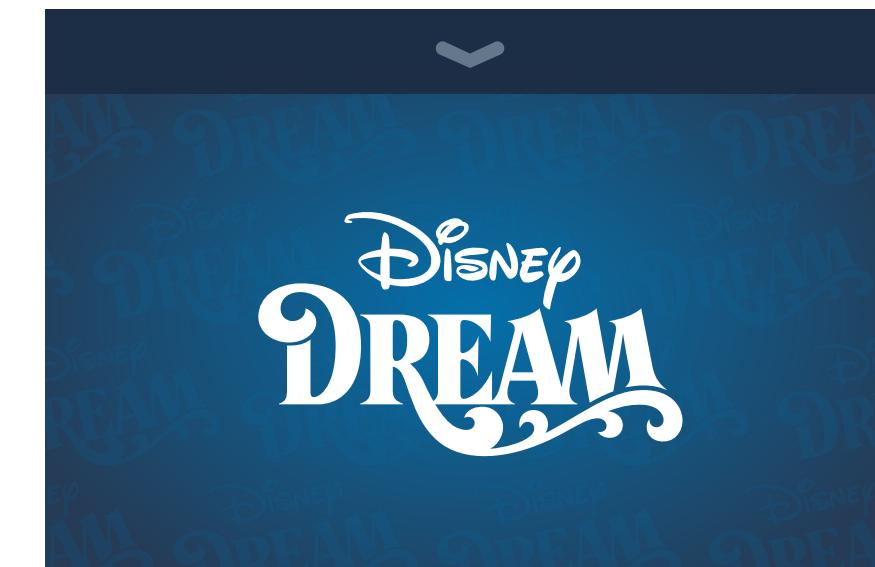
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

6.3c Details - Joined Queue - No Wifi

- user is on the details page and has joined virtual queue, but is disconnected from wifi



Disney Vacation Planning Desk
Deck 4, Midship

People Ahead of You

5 8

To use the queue, please join the "DCL-Guest" Wi-Fi network on the ship.

Remove me

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

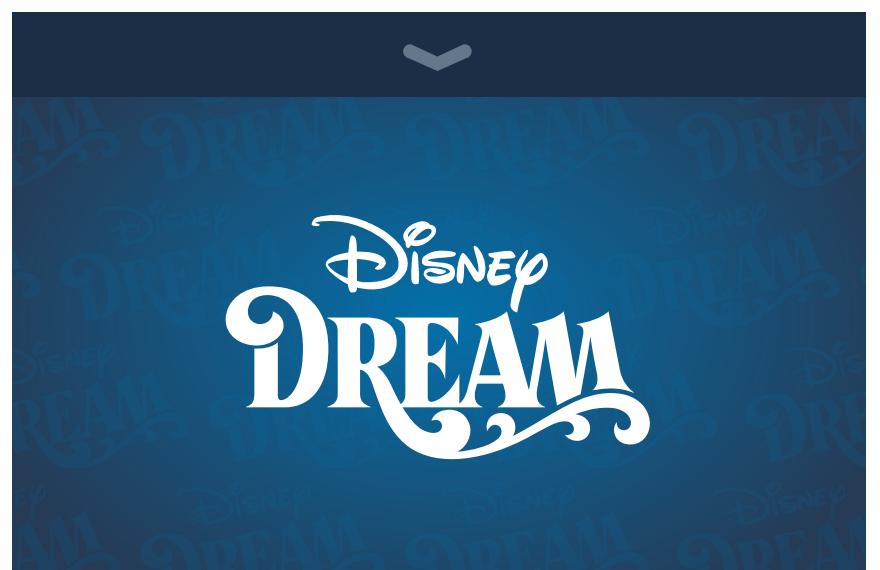
Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

Details - In-Queue Module State - 3 Digits (6.3b)

These are the module states that show the user in the queue when there are 100 or more people ahead of you.

6.3b Details - Joined Queue - 3 Digits

- user is on the details page and has joined virtual queue with 100 or more people in it



Disney Vacation Planning
Desk
Deck 4, Midship

People Ahead of You



We'll notify you when it's your turn.

Remove me

Behavior

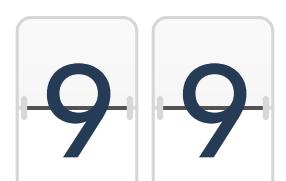
If you enter the line and there are more than 100 people in it, the ticker display with 3 digits, and with each line change, all 3 digits animate with a flip. When the digits change from 100 to 99, then one of the digits disappears, so that only 2 are displayed. Both the 3 digit ticker and the 2 digit ticker should be center aligned.

People Ahead of You



We'll notify you when it's your turn.

People Ahead of You



We'll notify you when it's your turn.

Hours of Operation
9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

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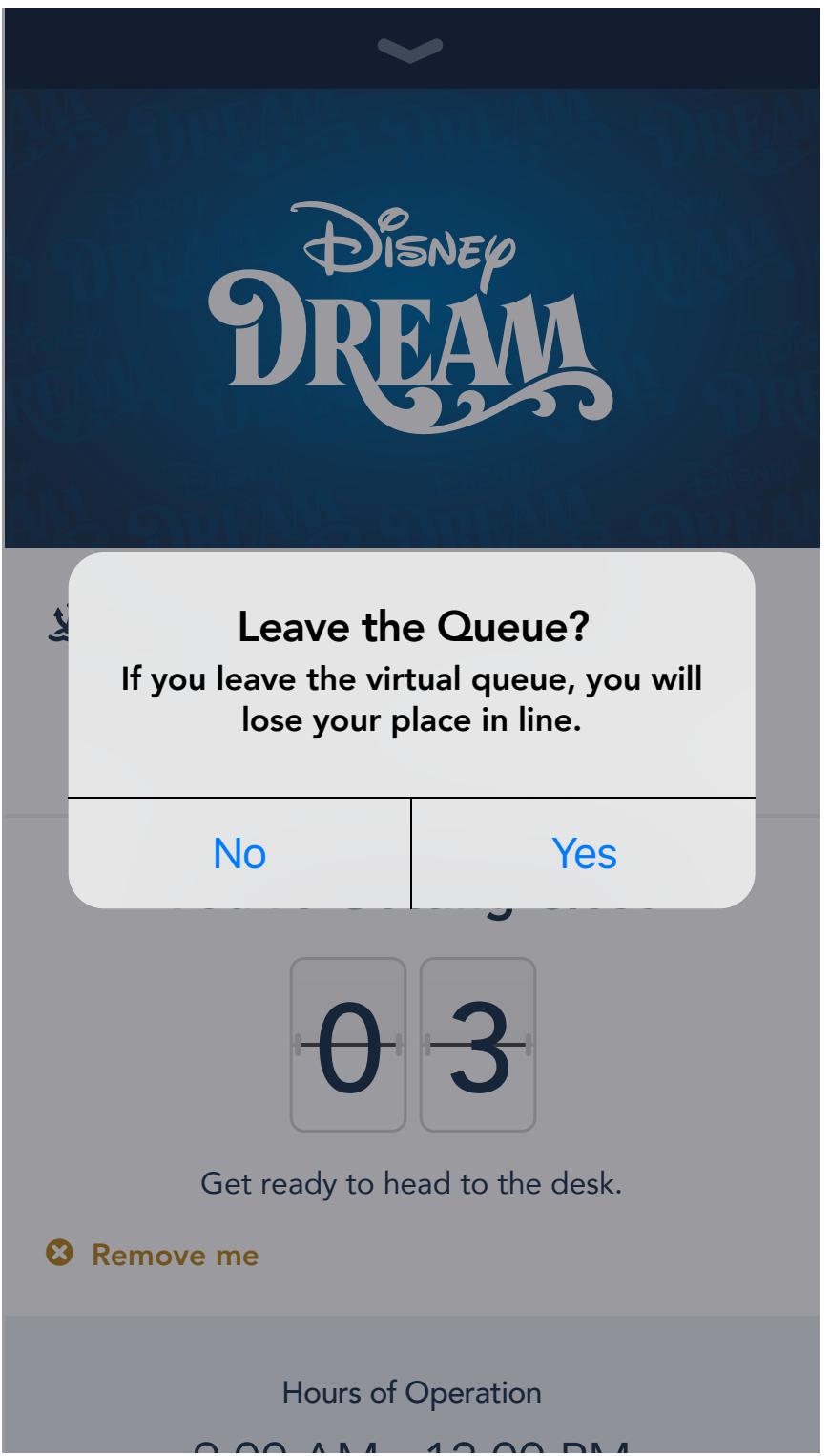
Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must book before the desk closes on the last night of your voyage. So don't delay—take advantage of this special offer today!

Details - Remove me Alerts (6.6, 6.7, 6.8)

When the "Remove me" link is tapped on the dashboard, an alert pops up requesting the user to confirm their action. Messaging differs depending on the time and date as it corresponds to the desks' hours of operation. Use native iOS or Android styling.

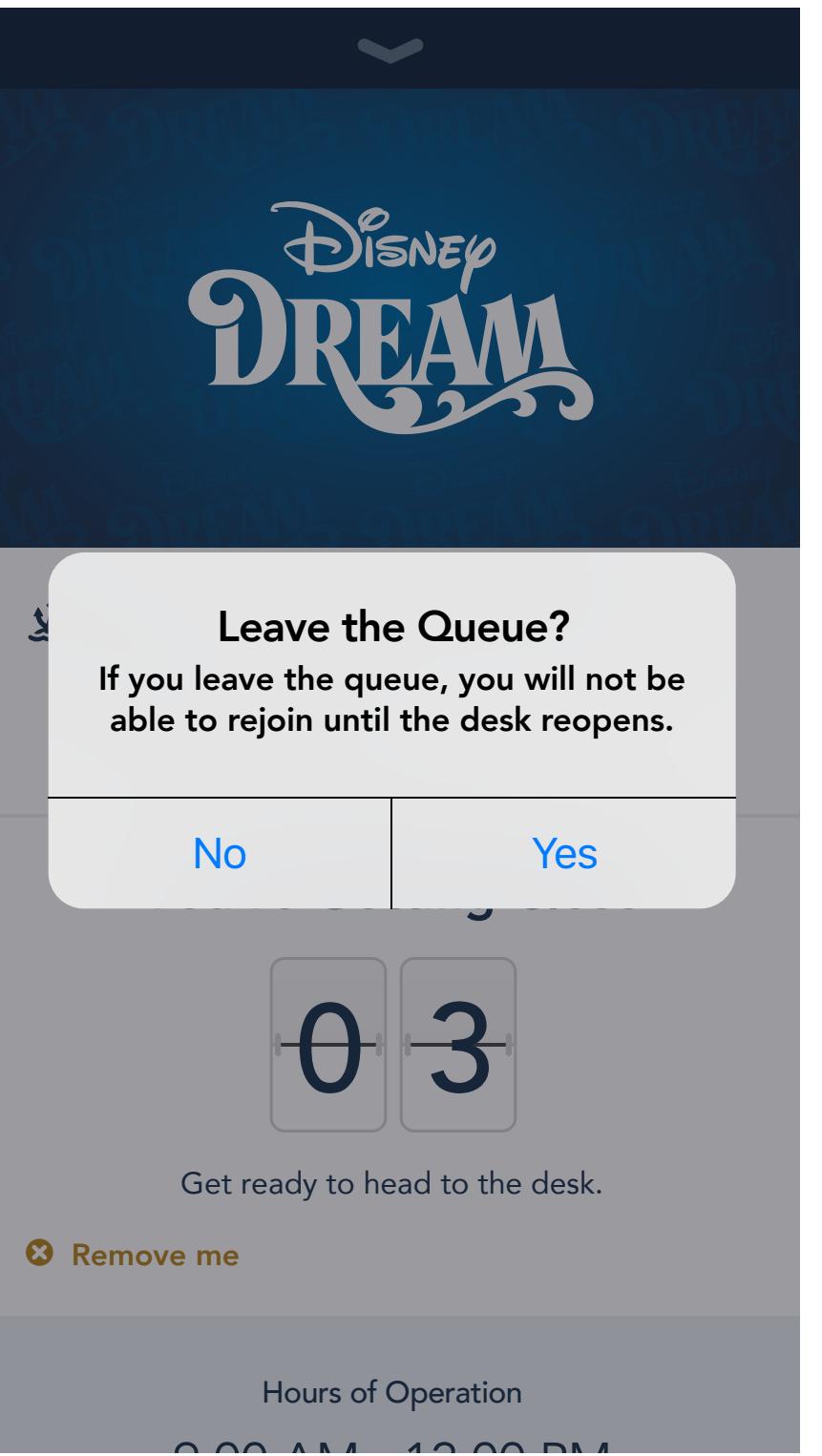
6.6 Details - Leave Queue Alert - Desk Open

- user is in line, on the details page, and has tapped "remove me" during hours of operation.



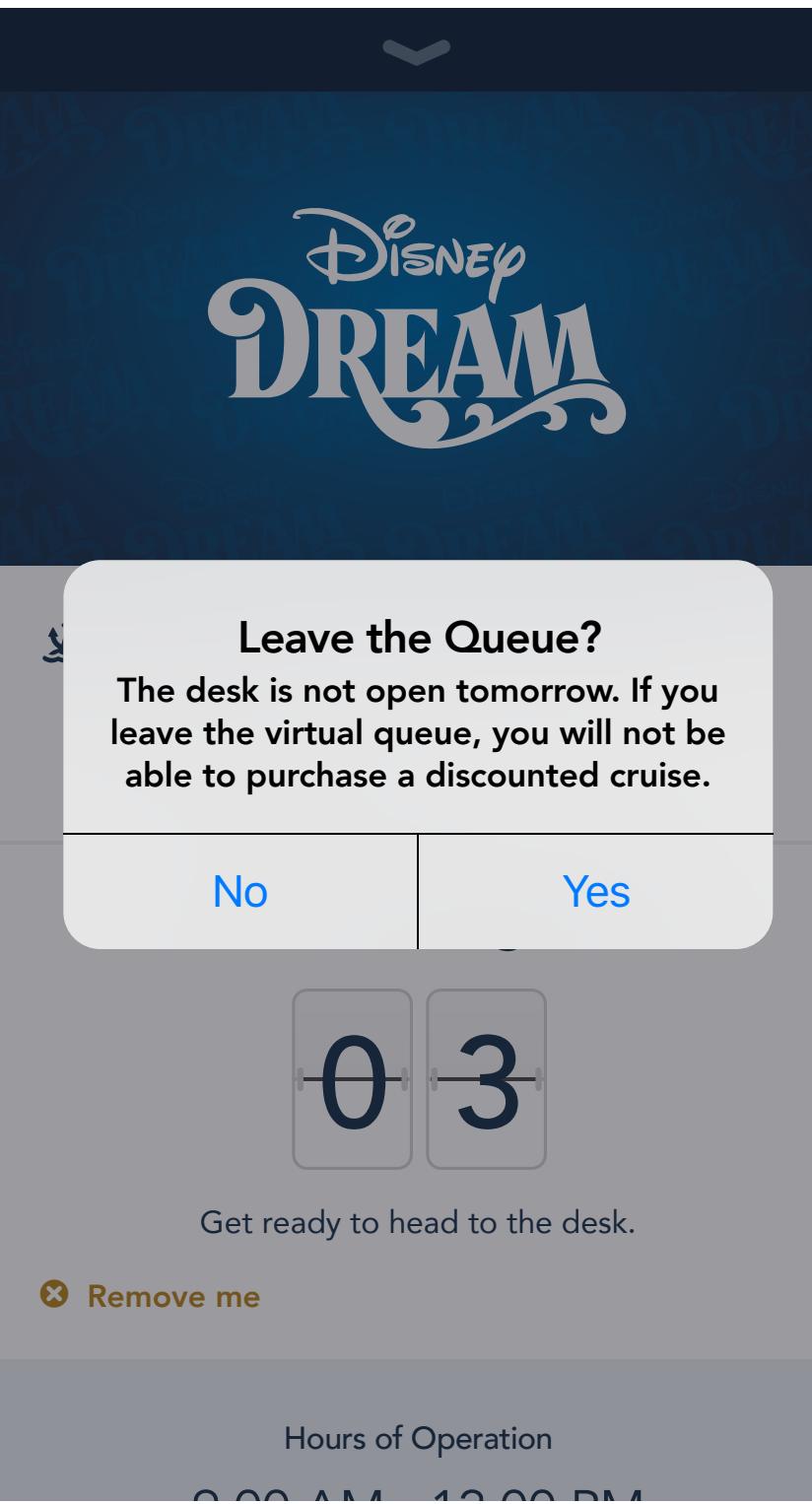
6.7 Details - Leave Queue Alert - Desk Closed

- user is in line, on the details page, and has tapped "remove me" when the desk is closed.



6.8 Details - Leave Queue Alert - Last Day

- user taps "remove me" after the desk is closed on the last day of the cruise.



Details Alert State

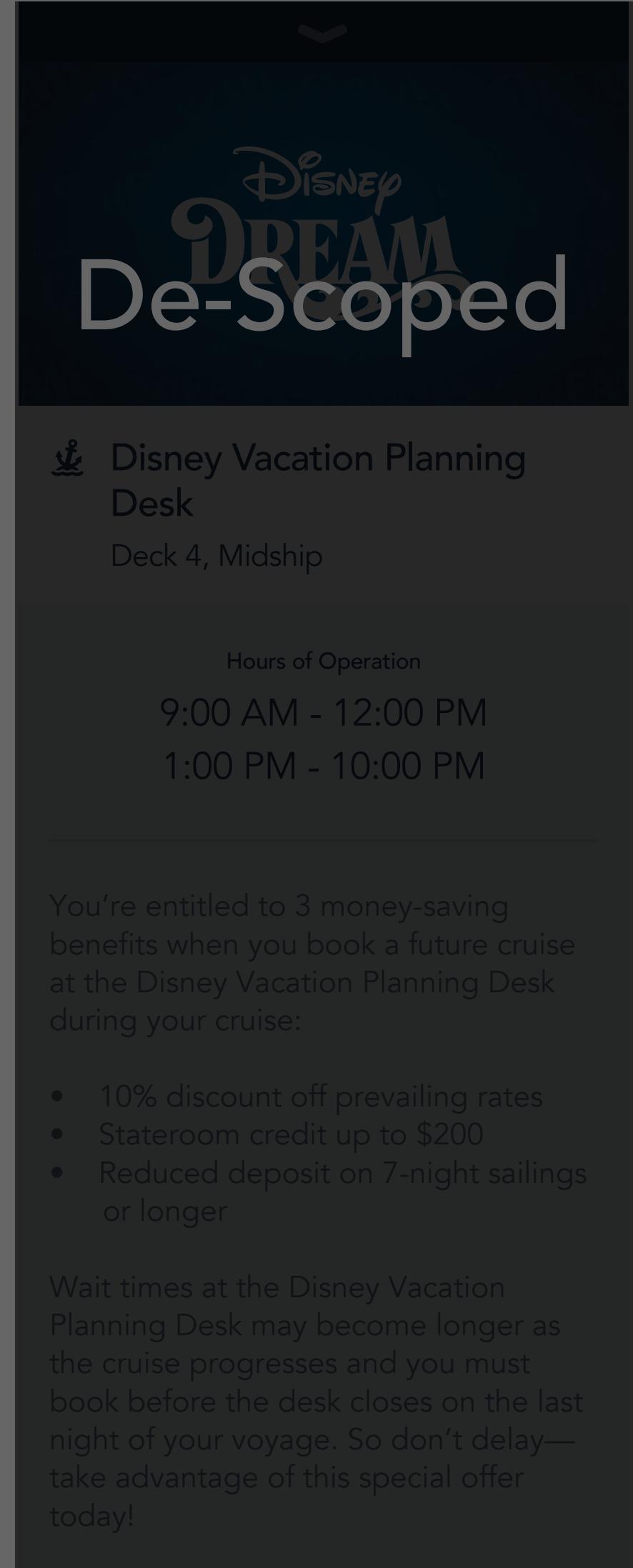
Use Case	Description	Alert Title	Messaging
1	User taps "Remove me" link during vacation planning desks' hours of operation.	Leave the Queue?	If you leave the virtual queue, you will lose your place in line.
2	User taps "Remove me" link outside of vacation planning desks' hours of operation.	Leave the Queue?	If you leave the virtual queue, you will not be able to rejoin until the desk reopens.
3	User taps "Remove me" link outside of vacation planning desks' hours of operation on the last day of the cruise.	Leave the Queue?	The desk is not open tomorrow. If you leave the virtual queue, you will not be able to purchase a discounted cruise.

Details - No Virtual Queue (6.9)

For ships without QNOMY, there is no virtual queue, so the details page does not display a module. Copy is changed from the other screens, so comp below.

6.9 Details - No Module - Magic

- Disney Magic does not show the "future cruise module", but still has a details page for the Disney Vacation Planning Desk.



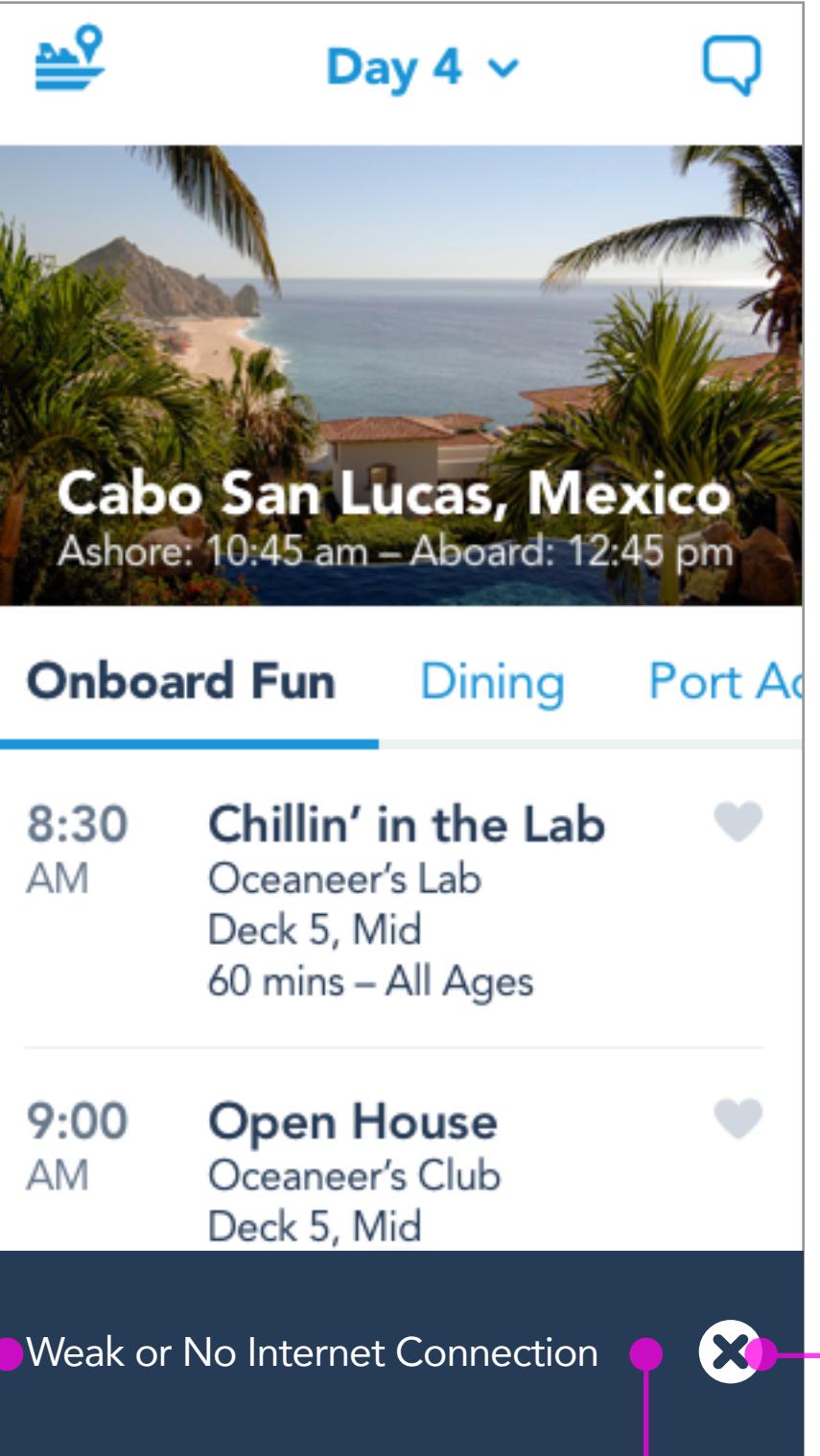
De-Scoped

Network Error Banner Messaging (7.0)

Link to Redlines:

http://ultron.wdproux.wdig.com/app_DCLM/Finder/

Network Error Banner



Text Contains:
Fixed Copy: "Weak or No Internet Connection"

The Network Error banner slides up from the bottom when a Network Connection fails.

For behaviors please use reference source for component banner behavior:
https://github.disney.com/pages/snowball/ref-app/style/errors_alerts/

Network Banner Error

When To Use

Use when there is no cell or Wi-fi connection detected

Network Checks

For iOS:

Checks for the Network connectivity happen

- At a regular interval that is set programmatically and
- When the guest switches to a different view. The banner persists unless dismissed by the guest or a connection has been restablished

For Android:

Checks for the Network connectivity happen

- At a regular interval that is set programmatically and
- When the guest switches to a different view. The banner dismisses and reappears when the guest changes views.

Dismiss Behavior

Tapping on the "X" icon, dismisses the banner by sliding it off the screen and a new banner doesn't come up unless:

- A "new session" connection has been re-established, then lost again
- App was moved to the background and then to the foreground
- Guest initiates a service call
- Guest goes to a new view

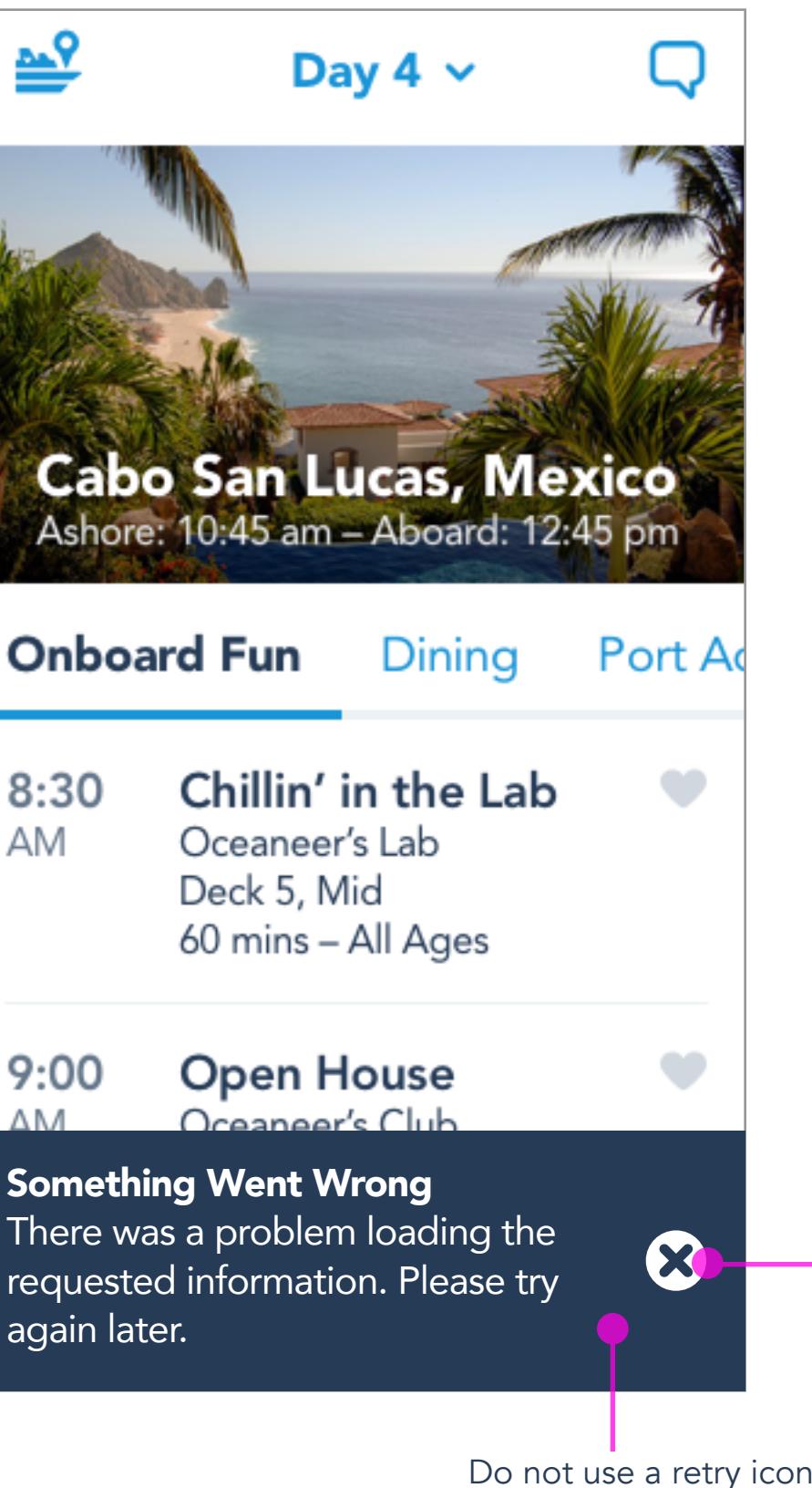
Do not use RETRY ICON

Note: Banner always sits on the bottom edge of the screen—NO EXCEPTIONS.

General Service Error Banner - Without Retry Banner (7.1)

Link to Redlines:
http://ultron.wdproux.wdig.com/app_DCLM/Finder/

General Service Error without Retry Banner



Text may contain:

Message header (Max 1 Line)
Simple Alert message with alternative resolution suggestion. (Max 3 Lines).
Character Limit: 116

The Network Error banner slides up from the bottom when a Network Connection fails.

For behaviors please use reference source for component banner behavior:
https://github.disney.com/pages/snowball/ref-app/style/errors_alerts/

General Service Error Banner

When To Use General Service Error Banner

Use for **ALL** service errors **EXCEPT** for errors related to:

- Transactional
- Booking and Cancellation of Plans
- Form Fields
- Email and Password Validation Error / Validation Error Alert
- Network Connectivity Error

Dismiss Behavior

The banner persists as long as the guest stays on this view and does not perform any other action on the view. Tapping on the dismiss icon, dismisses the banner by sliding it off the screen. The banner doesn't appear again unless the guest initiates a service call.

When to use a retry icon

The retry icon should only be used if the error can be resolved otherwise do not use the retry icon and instead provide an alternative resolution with messaging copy. Tapping on the icon attempts to submit the last request.

When to use a header

Copy team decides whether to use a header or not. If using a header, the header can be max 1 line. The header and the body copy should not have the same copy

Note: Banner always sits on the bottom edge of the screen—NO EXCEPTIONS.

Error Banner Best Practices & Animation Details (7.3)

Link to Redlines:
http://ultron.wdproux.wdig.com/app_DCLM/Finder/

Best Practices

Banner Hierarchy

With Error Banners, there should never be a need to stack 2 banners at the same time. There is a hierarchy with banners that always allows one to hold precedent over the other. The hierarchy is as follows:

- First Tier: Fatal Service Banner
- Second Tier: General Service Error Banner with retry
- Third Tier: General Service Error Banner without retry
- Fourth Tier: Network Connectivity Error

Incase of Multiple Errors

If Different Error Categories

Dismiss the current error banner for the new error banner only if the priority of the new error banner is higher than the priority of the current error banner otherwise disregard the new error banner.

If Same Error Categories

E.g If a new service error occurs when a service error banner is already present do not replace with the new error banner. Continue to use the current service error banner. If a retry icon is present on the error banner and there is more than one service call in a single view, tapping on the retry icon should attempt all the calls.

Do Not Use a Retry Icon

Detailed Banner Sequencing Spreadsheet:

Banner Sequencing Spreadsheet

Do not stack banners on Z-axis

If a General Service Banner or Fatal Service banner is already in use do not stack the the Network Error Banner on the z-axis incase of lost of connectivity.Instead just use the Service Error Banners. For more details refer to

Banner hierarchy section

Multiple Error Scenario

1. General Service Error + Network Error : Which Banner To Use?

When a service side call fails, the general service banner slides up to indicate the error.

Network Connectivity Lost when a General Service Error banner is up

If the network is lost at the same time as the service call failure, the general service error banner prevails because of banner hierarchy rule.

Network continues to remain unavailable

Since the service error is specific only to the action which led to the service call failure, dismiss the General Service error banner for the Network Error banner when guest moves to a new view or performs a different action on the same view.

Animation Details

Animate In

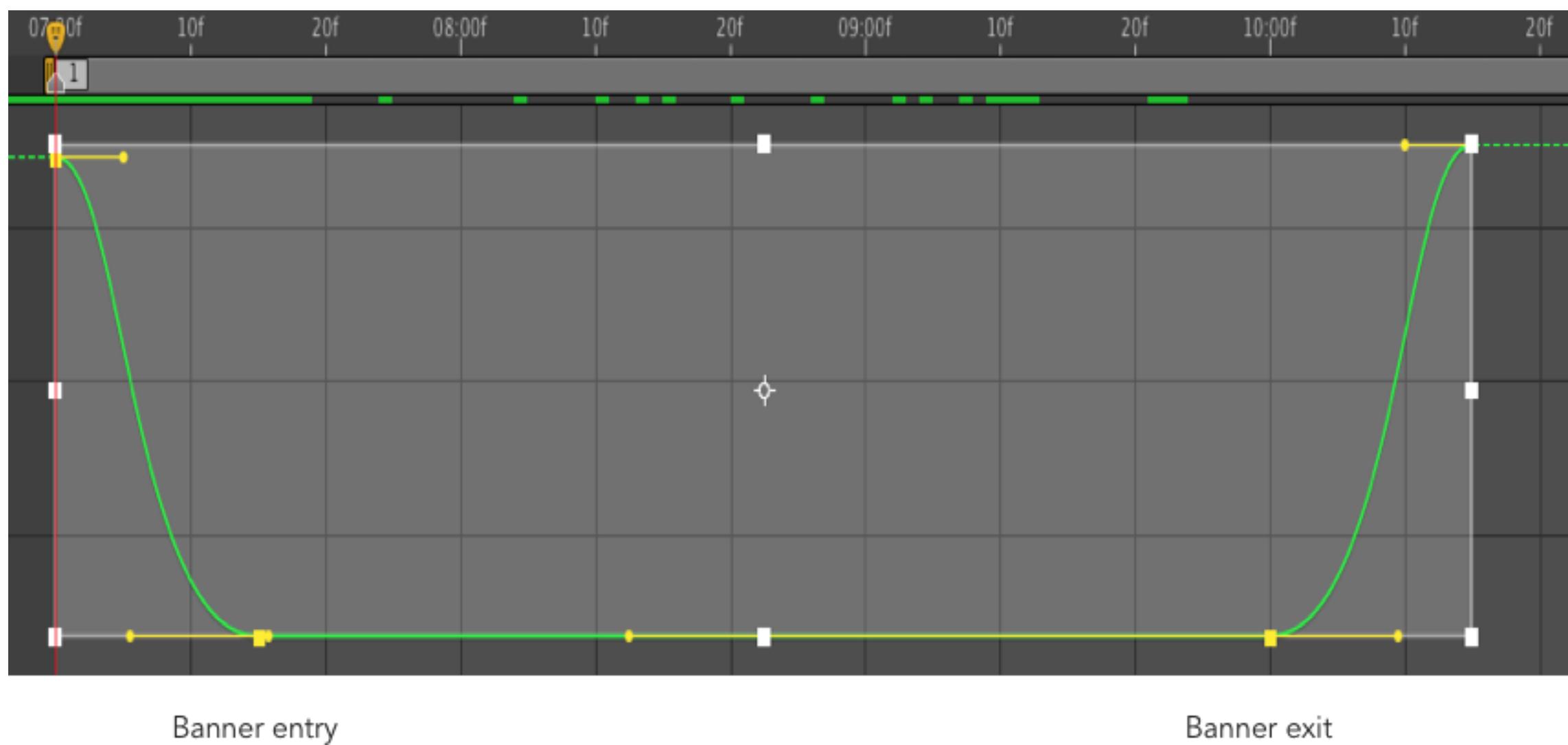
Duration: 500ms

Transition: Ease out (Custom, See Graph Below)

Animate Out

Duration: 500ms

Transition: Ease out (Custom, See Graph Below)

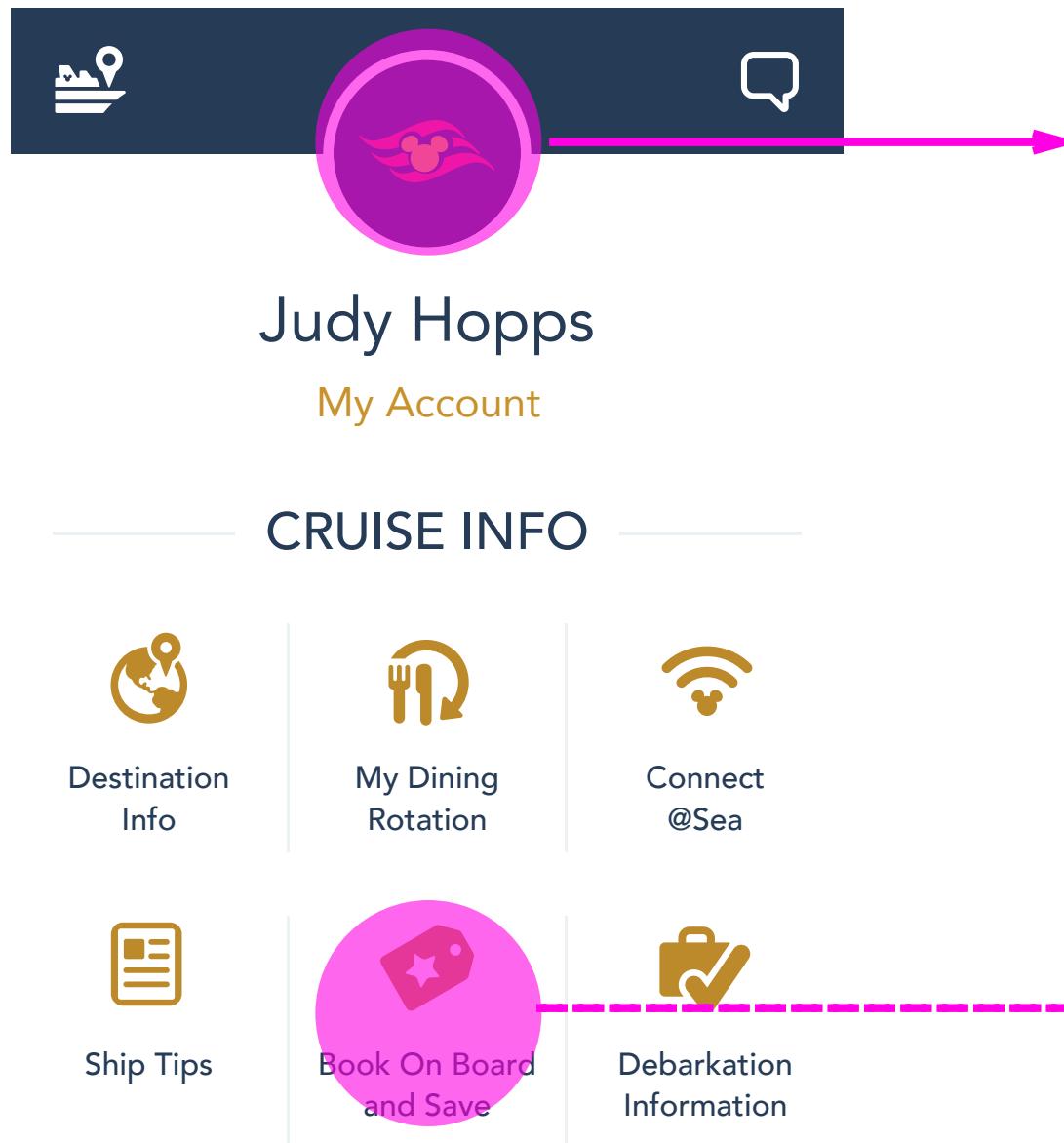


For behaviors please use reference source for component banner behavior:
https://github.disney.com/pages/snowball/ref-app/style/errors_alerts/

Flow to Vacation Planning Desk Details Page

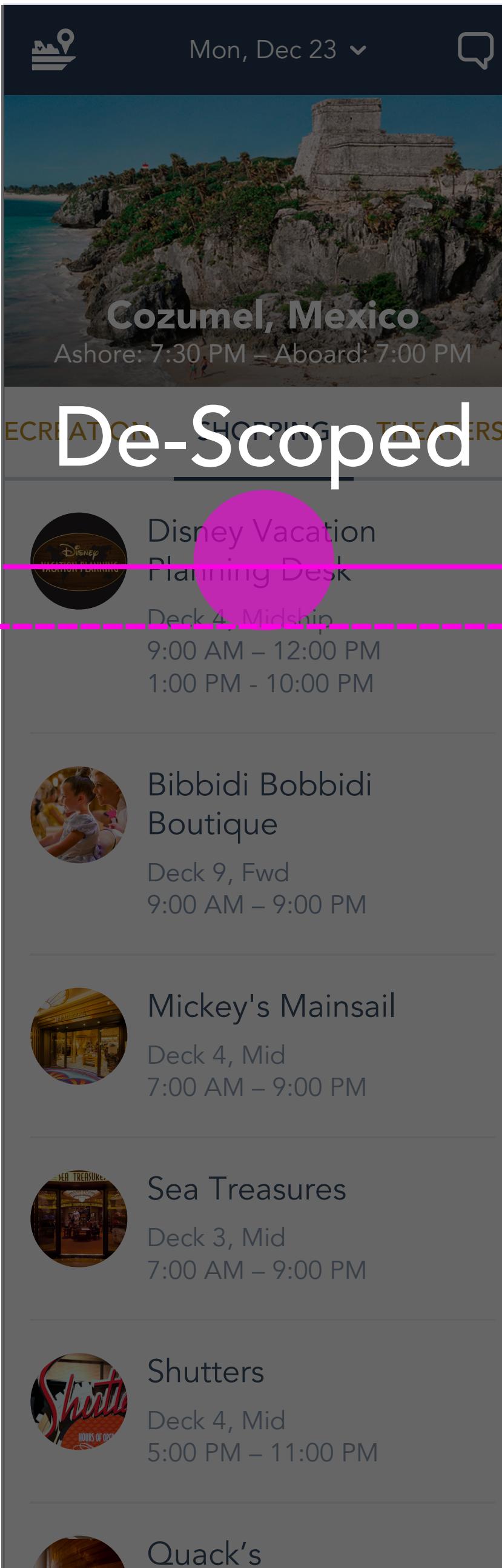
4.0 Dashboard - No Module - Starting State

0. User starts on or navigates to dashboard
1. User taps Icon CTA on dashboard



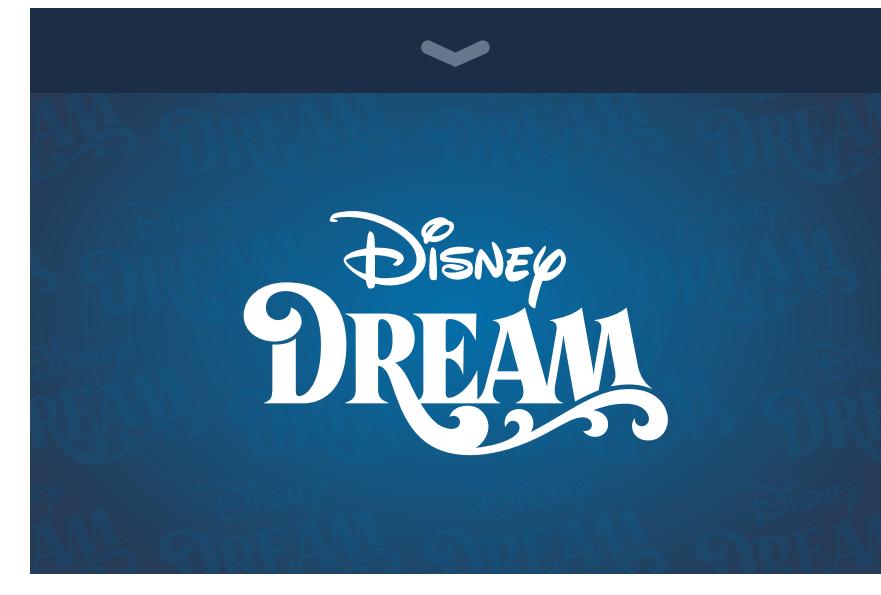
5.0 Finder List - Shopping and 5.1 Guest Services

0. User starts on finder (shopping or guest services tab)
1. User taps Disney Vacation Planning Desk List Item



6.0 Details - Not in Queue - Desk Open

User lands on the Disney Vacation Planning Desk Details Page



Disney Vacation Planning Desk
Deck 4, Midship

Book Your Next Cruise On Board and Save

[Join Virtual Queue](#)

Hours of Operation

9:00 AM - 12:00 PM
1:00 PM - 10:00 PM

You're entitled to 3 money-saving benefits when you book a future cruise at the Disney Vacation Planning Desk during your cruise:

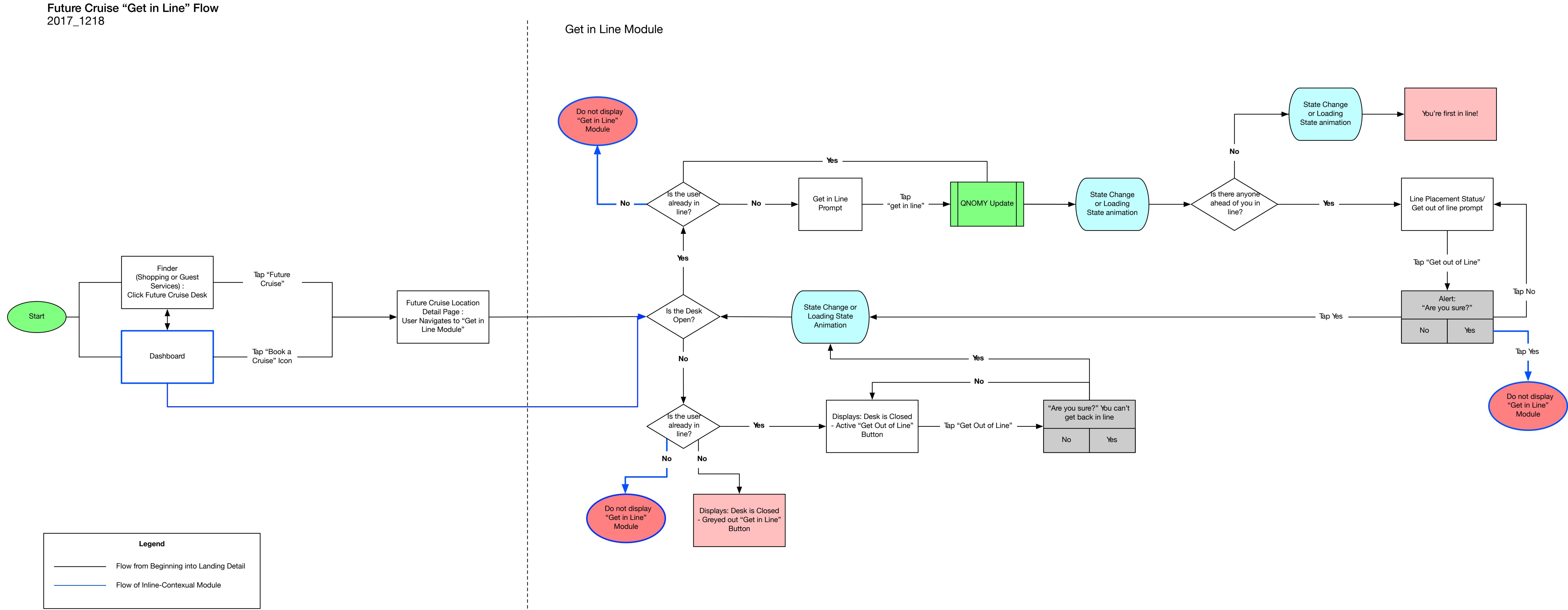
- 10% discount off prevailing rates
- Stateroom credit up to \$200
- Reduced deposit on 7-night sailings or longer

Simply join our virtual queue and continue enjoying your current Disney cruise vacation. We'll let you know when it's time for you to visit the Disney Vacation Planning Desk.

Wait times at the Disney Vacation

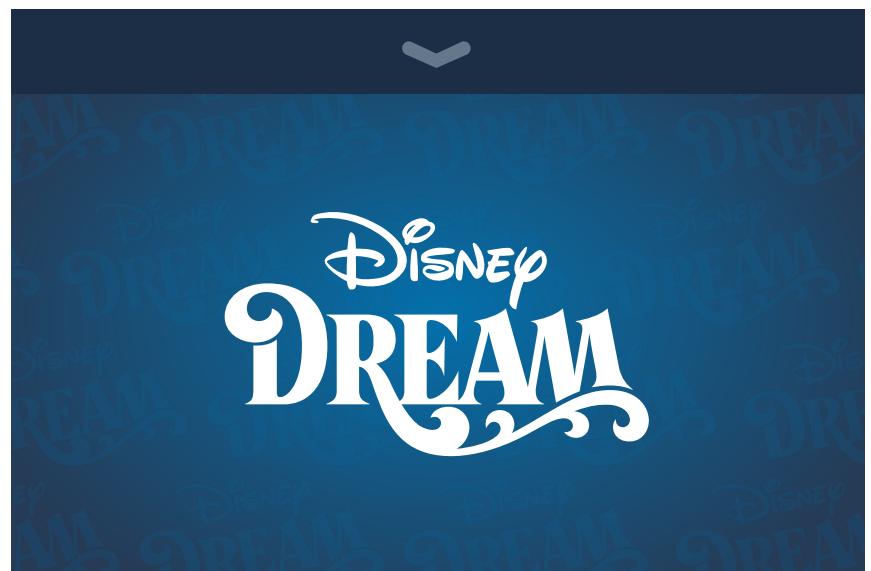
Future Cruise Module Flow

For ships without QNOMY, there is no virtual queue, so the details page does not display a module.



Animation - Adding you to Virtual Queue

Animation triggers when you press the CTA. See copy document for details exact copy.



Disney Vacation Planning
Desk
Deck 4, Midship

Book Your Next Cruise On Board and Save

[Join Virtual Queue](#)

Hours of Operation

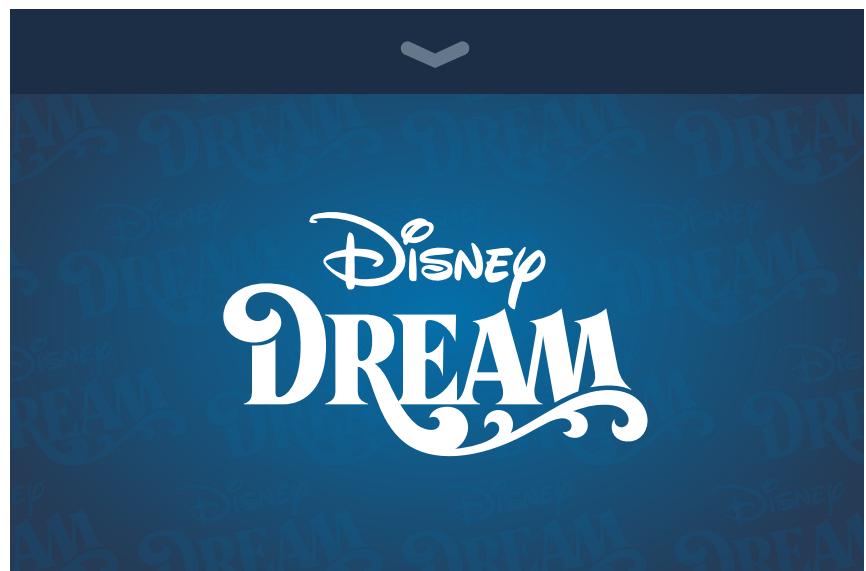
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Disney Vacation Planning
Desk
Deck 4, Midship



Adding You to the Queue

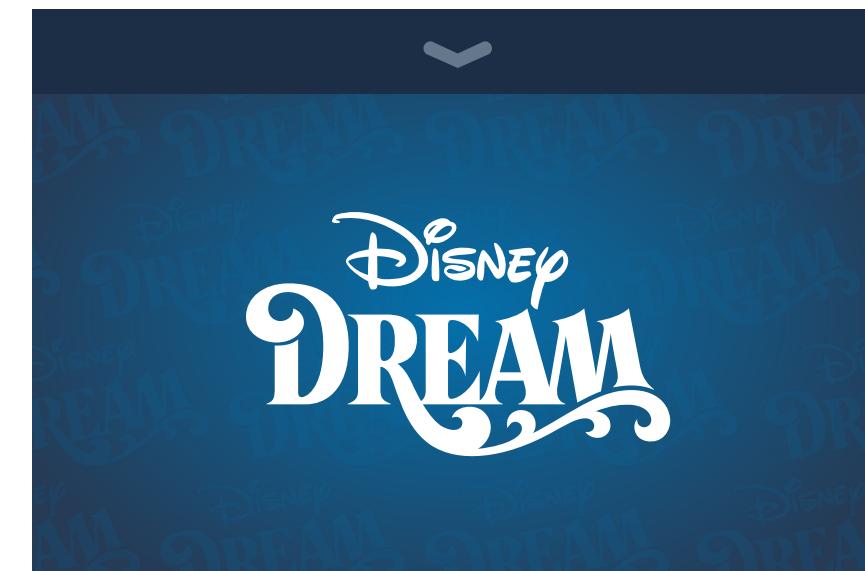
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Desk
Deck 4, Midship

People Ahead of You



We'll notify you when it's your turn.

Remove me

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Animation - Removing you from the Virtual Queue

Animation triggers when you press the "Remove me" CTA. See copy document for details exact copy.

The image consists of three screenshots of a mobile application interface for the Disney Dream cruise ship. The first two screenshots show the 'People Ahead of You' section, which includes a flip clock showing '5 8', a note about being notified when it's your turn, and a pink circular button labeled 'Remove me'. A pink arrow points from this button to the second screenshot, where the text 'Removing You from the Queue' is displayed above the flip clock. The third screenshot shows a transition to a new screen titled 'Book Your Next Cruise On Board and Save', featuring a 'Join Virtual Queue' button and information about money-saving benefits.

Disney DREAM

Disney Vacation Planning Desk
Deck 4, Midship

People Ahead of You

5 8
We'll notify you when it's your turn.

Remove me

Hours of Operation
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1:00 PM - 10:00 PM

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Wait times at the Disney Vacation Planning Desk may become longer as the cruise progresses and you must

Disney DREAM

Disney Vacation Planning Desk
Deck 4, Midship

Removing You from the Queue

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Animation Specs

Removed me fades in and out the same way with the same values

