

# Claudette Ngai

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Greater Los Angeles Area

## EXPERIENCE

**Product Designer** | Disney Parks and Resorts Digital  
October 2017 - Present | Glendale, CA

Designed cross-platform product experiences for various Disney digital products including the native apps and websites for Walt Disney World, Disneyland and Disney Cruise Line.

Created prototypes, navigation flows, wireframes, and mockups for both executive demos and production.

Conducted A/B, multi-variate, and rapid user tests.

**Product Designer and Product Manager** | Hundy  
May 2016 - October 2017 | Atherton, CA

Designed the iOS native app for a FinTech startup.

Conducted market research, competitive analysis, and user interviews.

Defined business requirements and roadmapped deliverables and releases.

Strategized user flow and information architecture.

Wireframed interactions and created final mockups for production.

Prototyped with Xcode and Framer.

**Freelance UX/UI Product Designer**

June 2015 - May 2016 | San Francisco, CA

**UX Designer and Product Manager** | Found Eats  
January 2015 - June 2015 | San Francisco, CA

Designed the vendor-facing website for an ecommerce selling artisanal foods.

Created the information architecture and designed the interaction/visual standards.

Conducted user research with focus groups and individual interviews to create personas.

Produced both low and high-fidelity wireframes and created final mockups in Adobe Illustrator.

Built prototypes using HTML, CSS and Javascript.

**Business Development** | Found Eats

September 2014 - January 2015 | San Francisco, CA

## EDUCATION

**University of California, Berkeley**  
*Bachelor of Arts, Cognitive Science*  
Graduated May 2014

### BLOC

UX/UI Design Apprenticeship  
Graduated October 2015

## SKILLS

### Design

User Research  
Analytics  
Information Architecture  
User Flows  
Wireframing  
Mockups  
Prototyping  
User Testing

### Development

HTML  
CSS / Sass  
jQuery + Javascript

### Other

Product Management

## TOOLSET

Sketch | InVision | Framer  
Illustrator | Axure

Git / Github | Xcode | Zurb  
Foundation

Mixpanel | Google Analytics |  
Appsee | JIRA | Confluence