

Claudette Ngai

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San Francisco Bay Area

EXPERIENCE

UX Designer and Product Manager | Found Eats
January 2015 - June 2015 | San Francisco, CA

Performed an end-to-end redesign of the current vendor-facing-website, re-conceptualizing and restructuring the site's organization and aesthetic.

Conducted user research that included observing users interact with the current website, interviewing users and creating personas.

Analyzed behavior patterns in Mixpanel.

Produced both low and high-fidelity wireframes detailing the behavior of each feature.

Created mockups in Adobe Illustrator.

Built prototypes using HTML, CSS and jQuery/JavaScript.

EDUCATION

University of California, Berkeley
Bachelor of Arts, Cognitive Science
Graduated May 2014

BLOC

UX/UI Design Apprenticeship
Graduated October 2015

SKILLS

Design

User Research
Analysis
Wireframing
Mockups
Prototyping
User Testing

Development

HTML
CSS
SASS
JavaScript
jQuery

Other

Copywriting
Technical Writing
MATLAB

OTHER

Line Cook | Berkeley Student Cooperatives
January 2012 - May 2014 | Berkeley, CA

Executive Assistant | Jane Norman Skin Care
April 2012 - September 2014 | Danville, CA

Sales Associate/Balloon Artist | Sweet Celebrations
September 2006 - August 2008 | Alamo, CA

TOOLSET

Illustrator | InVision | InDesign
Photoshop | Sketch
Zurb Foundation | Git/Github
Mixpanel