

Claudette Ngai

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Greater Los Angeles Area

EXPERIENCE

Product Designer | Disney Parks and Resorts Digital
October 2017 - Present | Glendale, CA

Designed new product experiences for the Disney World website and Disney Cruise Line mobile app.

Created prototypes, navigation flows, wireframes, and mockups for both executive demos and production.

Product Designer and Product Manager | Hundy
May 2016 - October 2017 | Atherton, CA

Designed the iOS native app for a FinTech startup.

Conducted market research, competitive analysis, and user interviews.

Defined business requirements and roadmapped deliverables and releases.

Strategized user flow and information architecture.

Wireframed interactions and created final mockups for production.

Prototyped with Xcode and Framer.

Freelance UX/UI Product Designer

January 2016 - May 2016 | San Francisco, CA

UX Designer and Product Manager | Found Eats
January 2015 - June 2015 | San Francisco, CA

Performed an end-to-end redesign of the current vendor-facing website, re-conceptualizing and restructuring the site's organization and aesthetic.

Conducted user research with focus groups and individual interviews to create personas.

Produced both low and high-fidelity wireframes and created final mockups in Adobe Illustrator.

Built prototypes using HTML, CSS and Javascript.

Business Development Intern | Found Eats
September 2014 - January 2015 | San Francisco, CA

Designed invitations, advertisements and emails for company events; and designed features and created styleguides for the website.

Researched, acquired and maintained relationships with potential vendors and investors.

EDUCATION

University of California, Berkeley
Bachelor of Arts, Cognitive Science
Graduated May 2014

BLOC

UX/UI Design Apprenticeship
Graduated October 2015

SKILLS

Design

User Research
Analytics
Information Architecture
User Flows
Wireframing
Mockups
Prototyping
User Testing

Development

HTML
CSS / Sass
jQuery + Javascript

Other

Product Management

TOOLSET

Sketch | InVision | Framer
Illustrator | InDesign
Git / Github | Xcode | Zurb
Foundation
Mixpanel | Google Analytics |
Appsee | JIRA | Confluence