

Week 4: Broaden Your Horizon

Unit 1: Consuming Remote OData APIs





Cloud Integration-centric view

How can I...

- ...check for failed messages?
 Access the message monitor, select the integration scenario, select status Failed, select the time, and check the result
- ...download an integration flow?
 Navigate to the Designer, open the package, and click Download
- ...check for expired certificates?
 Navigate to the Operations view, open the keystore monitor, and check all certificates
- ...monitor the JMS resource usage?
 Navigate to the Operations view, open the message queues monitor, and click Details for JMS Resources



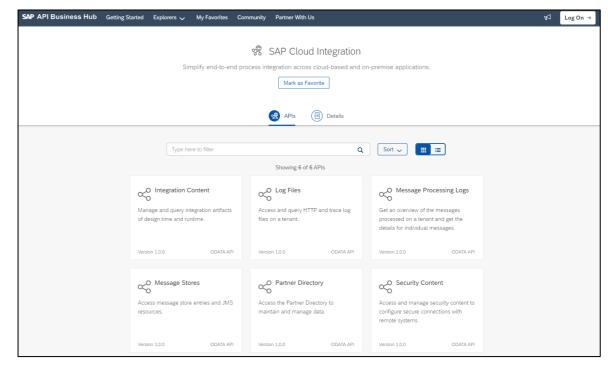


Can I also do this remotely, outside the Web interface? Can I automate these processes?

OData APIs on SAP API Business Hub

SAP API Business Hub contains an API package **SAP Cloud Integration.** There you will find OData APIs for Cloud Integration, enabling you to trigger the following actions:

- Manage and query integration artifacts
- Access HTTP and trace log files*
- Get the details of the messages processed
- Access message store entries and JMS resources
- Manage the partner directory content
- Access and manage security artifacts



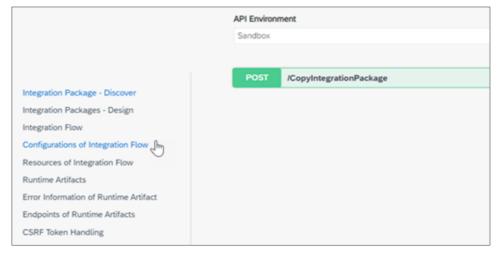


Using the OData APIs, it is possible to integrate Cloud Integration content into central, company-wide processes

* Only available on Neo as of July 2021

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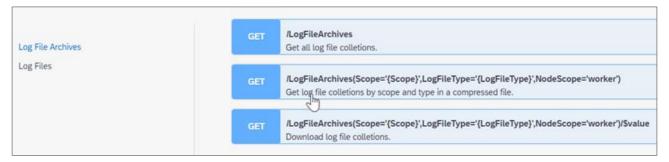
Resources – integration content, message processing logs, and log files



Integration Content



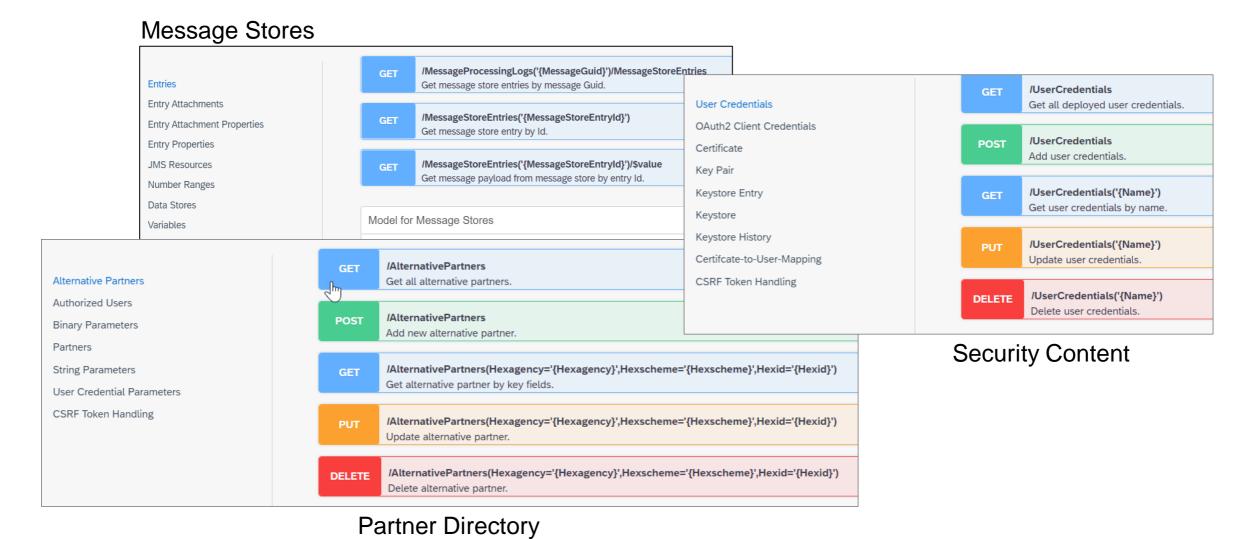
Message Processing Logs



Log Files*

* Only available on Neo

Resources – message stores, security content, and Partner Directory



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Technical setup

1. Set up the inbound connection with either Basic or OAuth authentication

Related Information

Setting Up Inbound HTTP Connections (for API Clients), Cloud Foundry Environment
Setting Up Inbound HTTP Connections (for API Clients), Neo Environment

Call the OData APIs

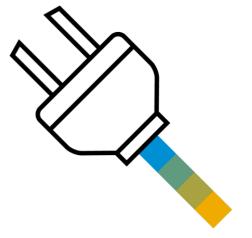
- https://<tmn>/api/v1/MessageProcessingLogs
 Returns all message processing logs.
- https://<tmn>/api/v1/MessageProcessingLogs('<Guid>')
 Returns the message processing log with the specified message Guid.
- https://<tmn>/api/v1/MessageProcessingLogs?\$filter=MessageGuid eq '<Guid>'
 Returns all message processing logs associated with the specified message Guid.
- https://<tmn>/api/v1/MessageProcessingLogs/\$count
 Returns the total number of message processing logs.
- https://<tmn>/api/v1/MessageProcessingLogs('<Guid>')/Attachments
 Returns the attachments of the message processing log with the specified message Guid.



- ✓ API Details
 - > Integration Content
 - > Log Files
 - > Message Processing Logs
 - > Message Stores
 - > Partner Directory
 - > Security Content

Authentication

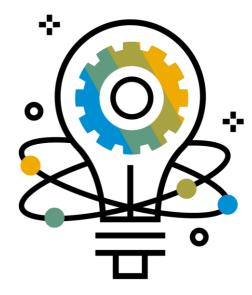
Query Options



Use cases

OData APIs enable plenty of use cases:

- Steering integration flow logic from outside using Partner Directory APIs
- Central / customized monitoring
- Detailed performance analysis of integration flows
- Continuous integration / Continuous delivery
- Transport of integration content across tenants
- Alerting on failed integrations or expiring keys
- Notification on high JMS usage



Example: SAP Analytics Cloud

- Intuitive and interactive reporting dashboard
- Based on Cloud Integration remote OData APIs

Relevant key performance indicators of a Cloud Integration tenant

- Views for
 - Message Processing
 - Deployed Artifact
 - Service Endpoints





Summary

- The Cloud Integration OData APIs enable you to work with content and logs remotely.
- The OData APIs are available on SAP API Business Hub.
- There are plenty of use cases enabled by the OData APIs.
- Use filters and paging for good performance.



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Week 4: Broaden Your Horizon

Unit 2: Simplifying API Development Using a Low Code Approach





Simplifying API development using a low code approach

Lifecycle of an API



Design

Develop



Manage

01011 11010 10

Monitor

Engage

Design your APIs based on open standards like Open API specification and OData



Integration Developer

Design using API Designer

Develop your APIs by exposing and composing backend interfaces from apps or middleware



Integration **Developer**

Implement in Cloud Integration using a graphical modeler (low code platform) with pre-built steps and adapters

Protect your APIs from security threats, manage traffic, cache your data



Integration Developer

Secure, protect, and manage in API Portal using a graphical modeler (low code platform) with pre-built policies. Publish to API **Business Hub Enterprise** Monitor and analyze your API usage, performance, and errors



DevOps & SRE

Continuously monitor in Cloud Integration and **API Portal**

Engage with application developers and monetize your digital assets through APIs



Developer

Discover and consume from **API Business Hub Enterprise**

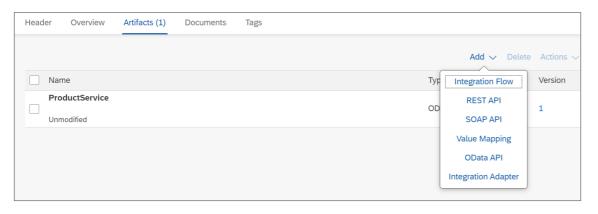
Simplifying API development using a low code approach

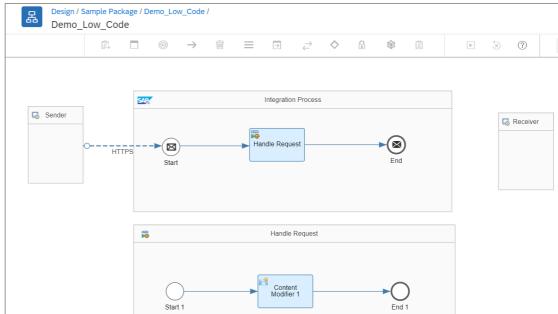
SAP Integration Suite – a low-code development platform

SAP Integration Suite can act as a low code development platform for building and managing SOAP, REST, and OData APIs.

Benefits of Low Code API Development

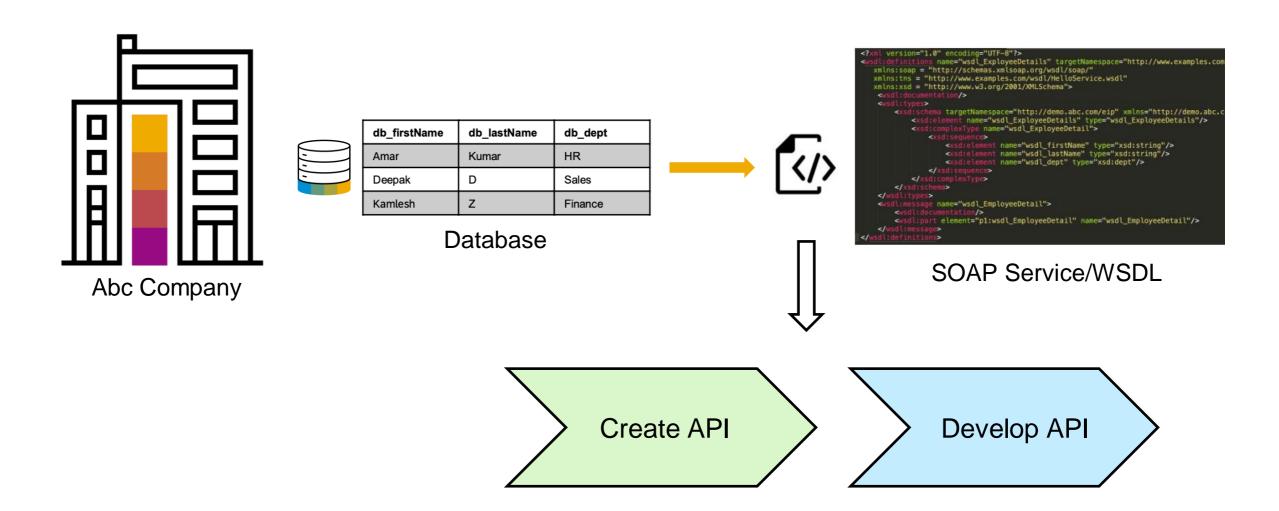
- Improved agility
- 2. Higher productivity
- 3. Decreased costs
- 4. Better customer experience
- Faster transformation





Simplifying API development using a low code approach

Scenario walkthrough





Simplifying API development using a low code approach **Summary**

- Simplify API design using open standards for easy consumption.
- Implement/develop the APIs to add the necessary business logic in a low code approach.
- Abstract and automate the lifecycle of an API using graphical/visual interfaces with SAP Integration Suite, a low code integration platform.



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Week 4: Broaden Your Horizon

Unit 3: Discovering and Managing APIs





Lifecycle of an API





Design your APIs based on open standards like Open API specification and OData



Integration Developer

Design using API Designer



Develop

Develop your APIs by exposing and composing backend interfaces from apps or middleware



Integration **Developer**

Implement in Cloud Integration using a graphical modeler (low code platform) with pre-built steps & adapters



Manage

Protect your APIs from security threats, manage traffic, cache your data



Integration Developer

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Monitor

Monitor and analyze your API usage, performance, and errors



DevOps & SRE

Continuously monitor in Cloud Integration and **API Portal**



Engage

Engage with application developers and monetize your digital assets through APIs



Application Developer

Discover and consume from **API Business Hub Enterprise**

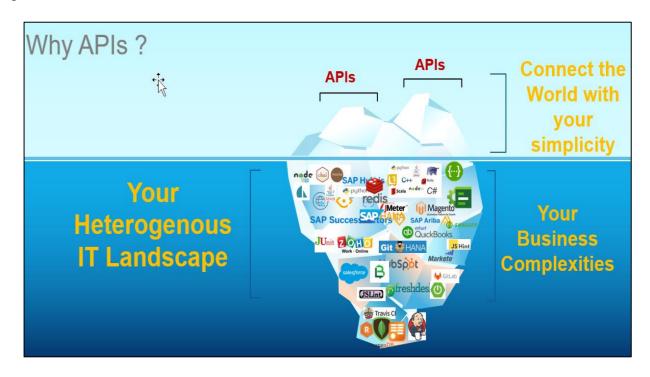
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API Management – added value

API Management can be used to securely publish APIs from any cloud solution (for example, Cloud Integration).

Following are the benefits that API Management provides:

- 1. Best-of-breed complete API management solution
- 2. Full API lifecycle management
- 3. API monetization and data insights
- Permissions based on roles for discovering products and consuming applications in SAP API Business Hub enterprise
- Tight integration with SAP (cloud, on-premise, iPaaS, mobile) and non-SAP
- EU data protection and enterprise-grade API security best practices



3

Create an API provider connecting to Cloud Integration

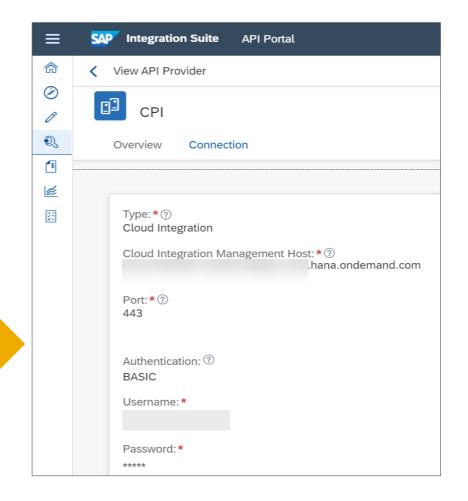


An **API provider** is a concept in API Management that defines the connection details for services running on specific hosts whose details you want to access.

Advantages of creating API providers in API Management

- 1. Connect to different backend on-premise/cloud systems
- Discover services/interfaces
- 3. Simplify configuration in case of backend changes

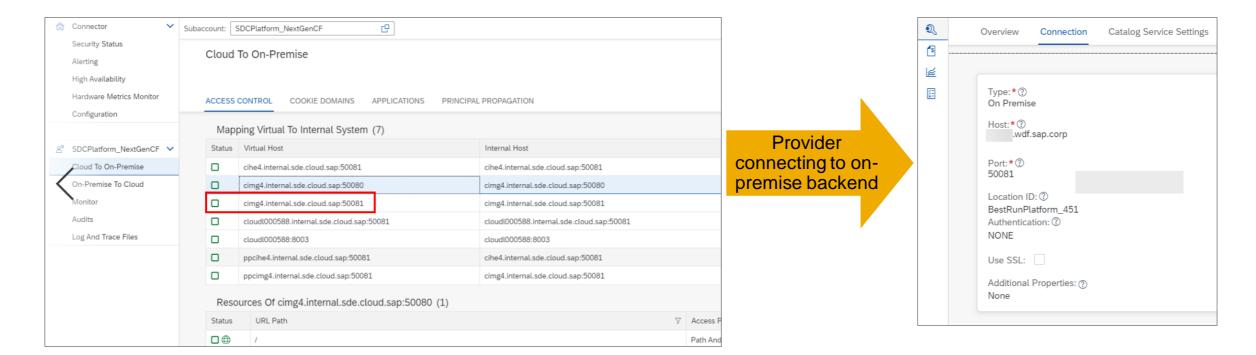
Provider connecting to Cloud Integration







The cloud connector enables you to securely connect applications on SAP BTP with your on-premise systems. Using the cloud connector, you can manage your on-premise APIs via SAP Integration Suite.



Manage, secure, govern, and monitor the endpoints with API Management



Policies for traffic management, security, caching, mediation, transformation, and service orchestration

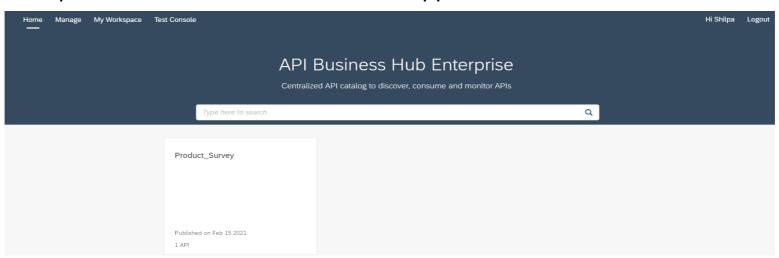


Insights and analytics on the API's traffic, usage, error reporting, and monitoring

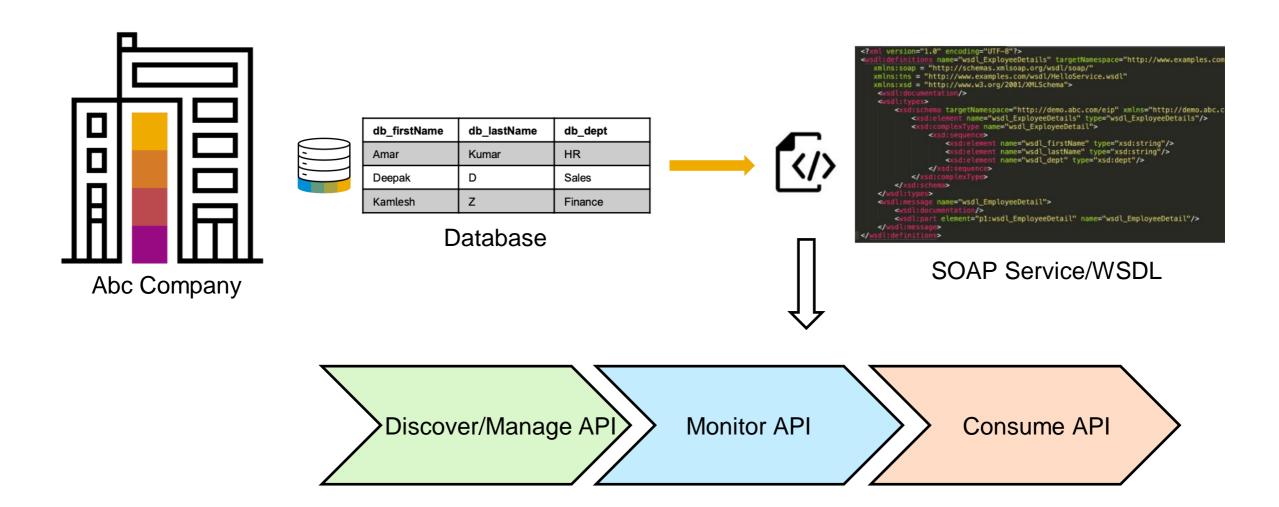
Engage with application developers

API Business Hub Enterprise is a rebranding of Developer Portal and is like the customer's instance of SAP API Business Hub. The benefits are:

- 1. Central API catalog for application developers
- 2. Multiple instances of SAP API Management can publish the APIs to central API Business Hub Enterprise
- 3. Easy import of 'Externally Managed APIs'
- 4. Seamless search, exploration, and discovery of the listed APIs
- 5. Expedite API consumption with client SDK and code snippets



Scenario walkthrough





Summary

- Auto-discovery of APIs from backends.
- Use API Management capability of SAP Integration Suite to manage, secure, govern, and monitor the endpoints.
- Create custom applications for user-centric scenarios.



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Unit 4: Centralized Monitoring and Alerting Using SAP Cloud ALM





Centralized monitoring and alerting using SAP Cloud ALM

Three strategic platforms to match customer reality

SAP Solution Manager

SAP Focused Run

SAP Cloud ALM













Centralized monitoring and alerting using SAP Cloud ALM

A cloud-based application lifecycle management offering

Fully integrated ALM suite for small, medium, and larger customers

SAP SaaS offering built natively on SAP BTP

SAP Cloud ALM for the integrated intelligent suite

- For cloud-centric customers
- Managing cloud and hybrid scenarios

In this unit, we will look deeper into

- Integration & exception monitoring
- Health monitoring



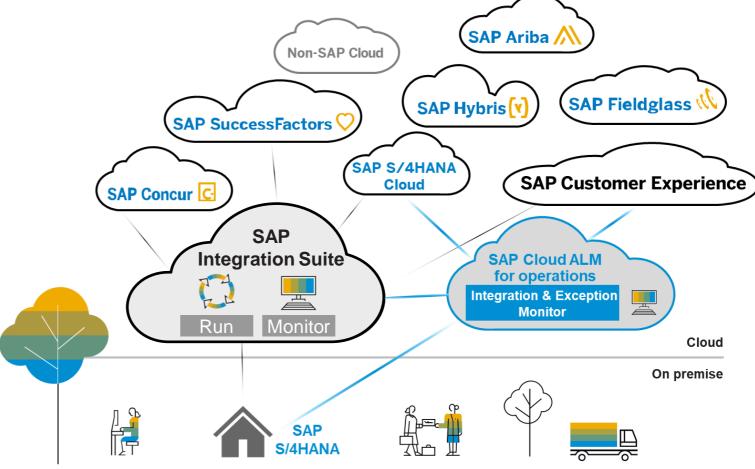
Centralized monitoring and alerting using SAP Cloud ALM

What is integration & exception monitoring?

Goal is to offer one central end-to-end monitoring and alerting tool for hybrid SAP-centric landscapes that

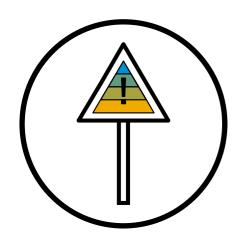
brings the technical flow closer to the business context.

- Unified monitoring tool for all integration scenarios focusing on exceptional and error situations
- End-to-end monitoring with correlation of messages based on SAP Passport mechanism
- Closes gap between business and IT during issue resolution process



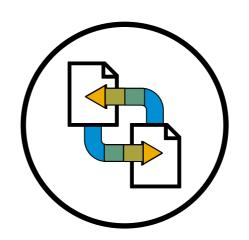
Available for SAP Cloud Integration in Neo and multi-cloud environment

What can you do with integration & exception monitoring?



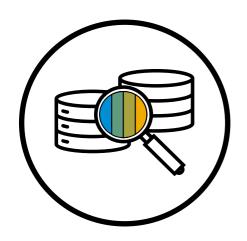
Monitoring

Detailed status overview per cloud service on the incoming and outgoing messages



Tracking

Search and track single messages



Alerting

Notifications of critical issues

Overview on scenariorelated alerts

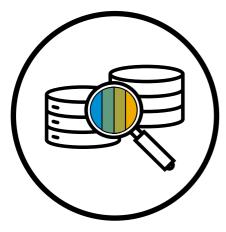


Analytics

Overview on historical data to identify trends

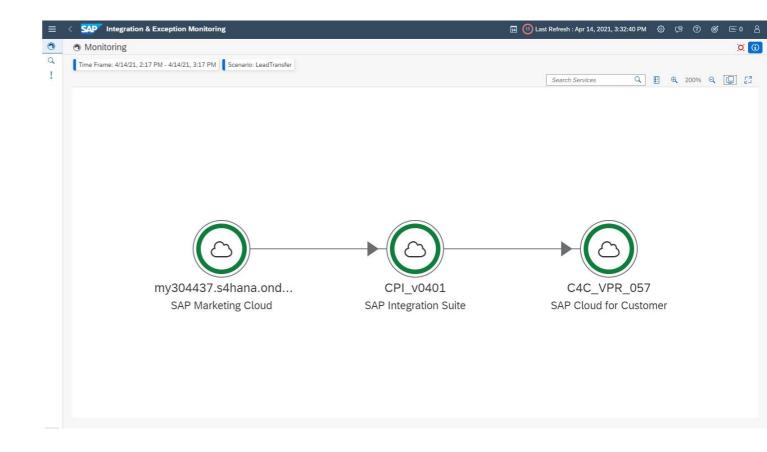
As an integration owner, I like to know...

Monitoring



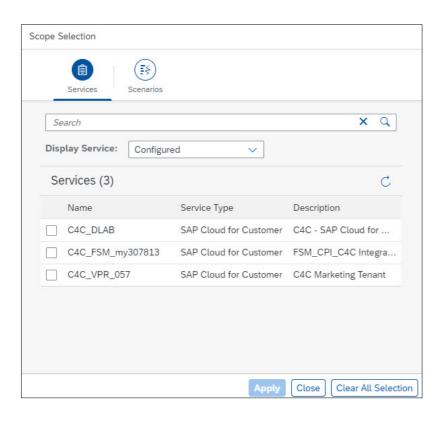
What is the status of my integration scenario?

What is the status of incoming and outgoing messages of my Cloud Integration tenants?

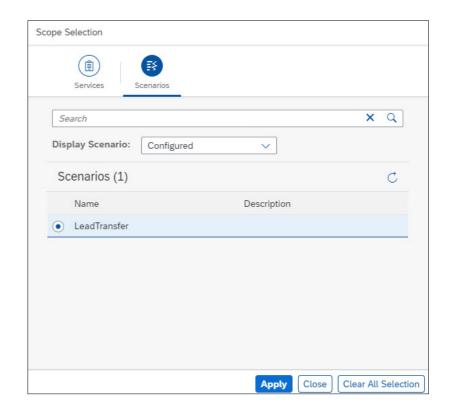


Different monitoring entry points with scope selection

Services-based entry point, e.g., for monitoring messages across all Cloud Integration tenants

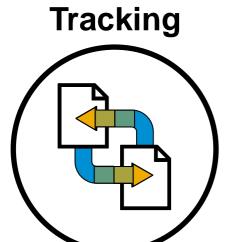


Scenario-based entry point, e.g., for monitoring messages along a lead campaign scenario



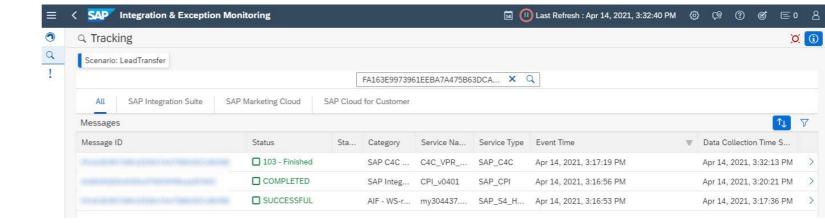
Configuration of available services and scenarios by integration architects

As a business power user or integration owner, I like to know...



Where is my message?

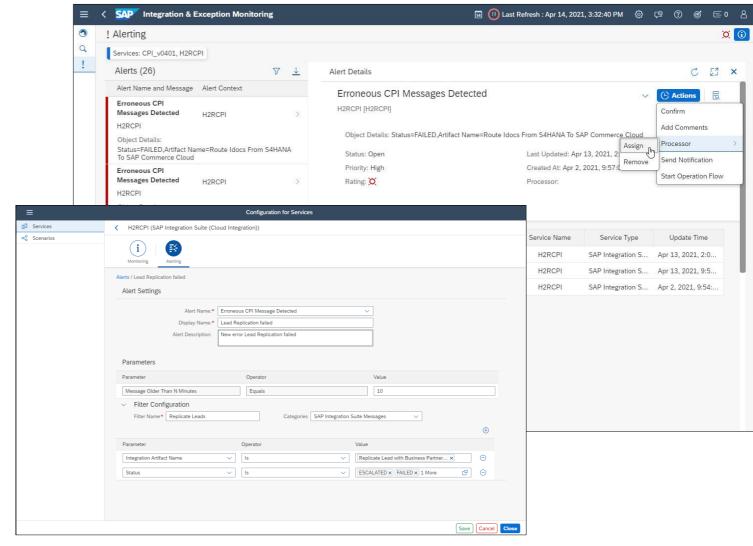
How can I search via technical or business attributes?



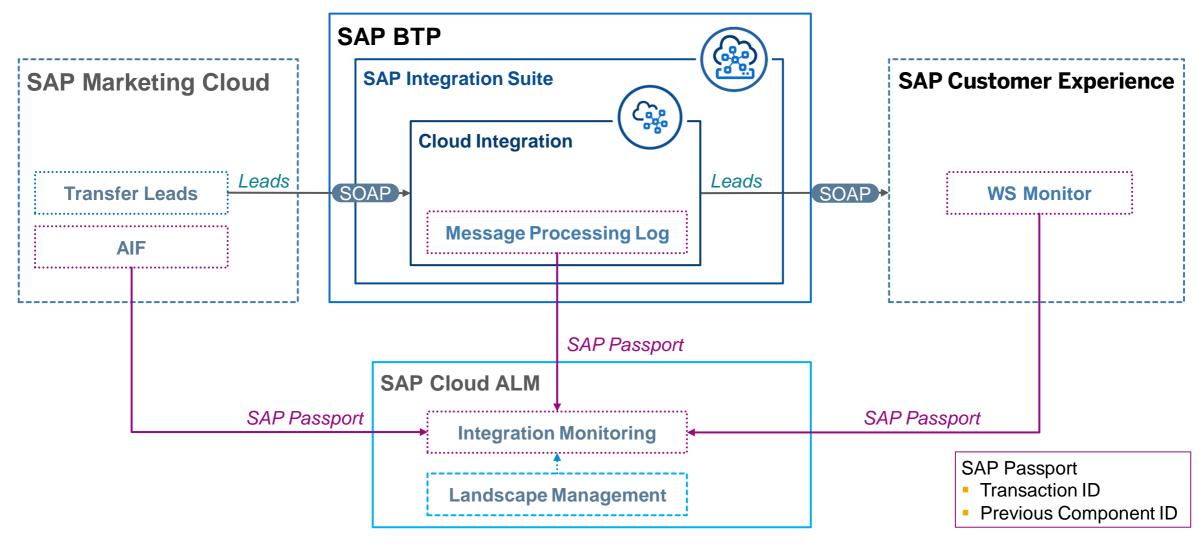
As an integration owner, I like to know...



Am I aware of all critical issues? Is the problem already known? How can I correct the problem?



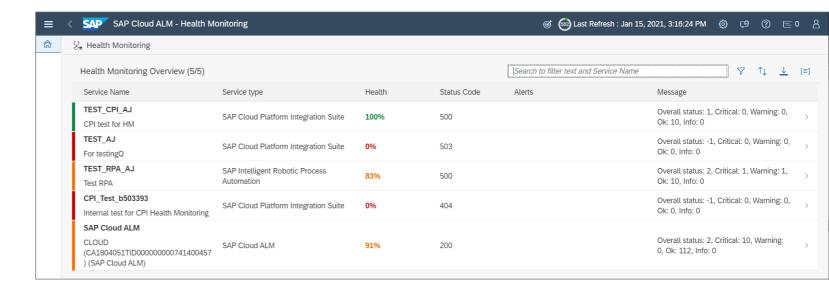
Demo: Replicate lead from SAP Marketing Cloud to SAP Customer Experience

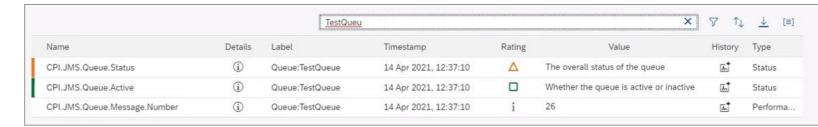




Technical health monitoring of Cloud Integration tenants

- Focusing on technical aspects
- Execution of service-specific checks to test the robustness of a monitored cloud service
- Indicators on JMS queues and further indicators will come
- Empowers tenant admins to react on critical states
- Use historical data to see evolvement
- Assure continuity of all business processes





Summary

- Unified end-to-end business and IT monitoring for hybrid SAP-centric landscapes that brings the technical flow closer to the business context
- Integration & exception monitoring with correlation of messages to provide end-to-end visibility
- Tracking of messages based on business context attributes
- Automated alerting for proactive monitoring
- Context-sensitive jump-ins to local monitoring tools such as Cloud Integration monitoring
- Technical health monitoring of cloud services



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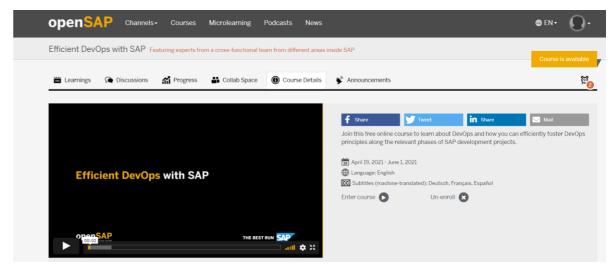
Unit 5: Applying DevOps with SAP Integration Suite





Introduction to DevOps

DevOps is a culture that combines all professions along the value stream. It enables them to work together from the ideation of a product to operating it.



https://open.sap.com/courses/devops1

DevOps practices

- Continuous Integration (CI)
 - The practice of merging all developers' working copies to a shared mainline several times a day
 - Empowers development teams to build and test code after each merge as seamlessly as possible
- Continuous Delivery (CD)
 - An approach in which teams produce software in short cycles, ensuring that the software can be reliably released at any time
 - It aims at building, testing, and releasing software with greater speed and frequency

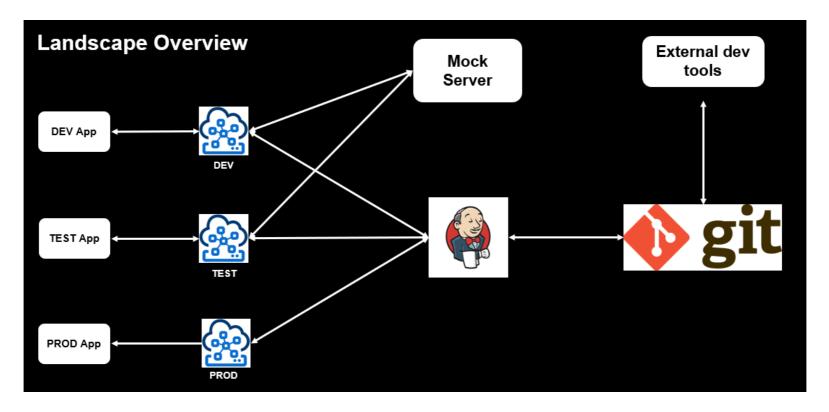
DevOps in the context of SAP Integration Suite

- I have made a change to my content, are all my scenarios still working?
- My tenant was updated by SAP, are my scenarios still running?
- How can I test my integration content regularly?
- How can I back up my content?
- The dev team has provided a new version of the content. Is it working?
- My tests are failing. What exactly was changed compared to the old version?
- How can I combine external dev tools and Integration Suite tooling?
- My tests on my test tenant were successful. How can I push the content to my production tenant?



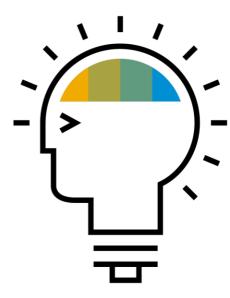
Solution approach to the given problem statements

- Usage of SAP Integration Suite OData APIs as given on <u>SAP API Business Hub</u>
- Storage of integration artifacts in a version management system like Git
- Orchestration via a build server like Jenkins



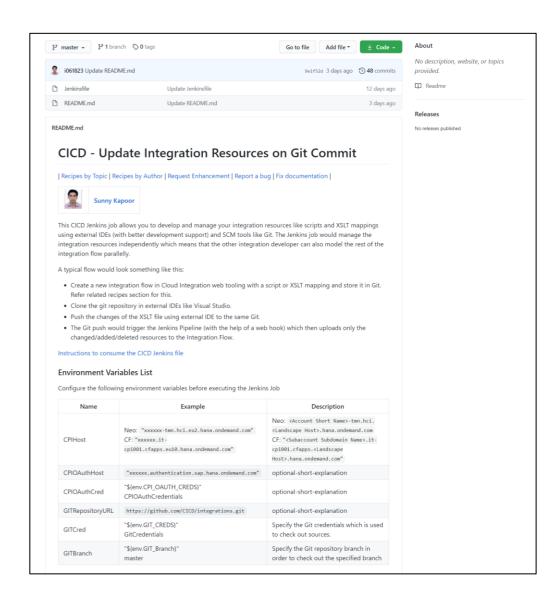
Advantages of the external approach

- Every customer landscape is different
- E2E DevOps process might be different per customer
 - Approval before deployment required or not?
 - Storage in Git on a regular basis vs. on manual trigger
 - Direct transport between tiers vs. storage in Git
 - What tests should be performed after each tier?
 - What to do after the tests have been performed successfully?
- Different toolset (CI/CD infrastructure) might be used by different customers
- Customers are well trained in their CI/CD infrastructure



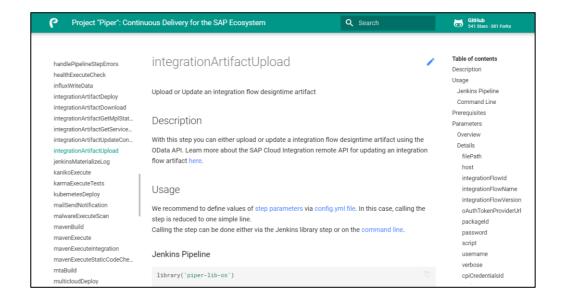
How to use this approach?

- Pipelines published in our <u>SAP API Business Hub</u> Community for Integration Recipes
- For every pipeline a readme file contains all details
- Consumption with a few simple steps
 - Establish access and authorization to OData APIs
 - Setup build server and version management system
 - Deploy parameters like credentials on build server
 - Copy the pipeline jobs into your version management system
 - Configure the pipeline jobs to your needs
 - Run the jobs
- A blog explains all details
- If pipelines are missing, feel free to contribute them



One step further – Project Piper

- As multiple OData calls are required for some Integration Suite operations, the pipeline coding might become complex
- What if we could separate the logical operation from the technical implementation?
- This can be achieved using the OS project Piper (https://www.project-piper.io/)
- We have release an initial set of Piper steps and described them in a detailed blog
- If enhancements are required, the community can contribute





Summary

- Using our pipeline scripts you can start your DevOps journey for the SAP Integration Suite today.
- Also try out our project steps of project Piper.
- Automate your integration processes!



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