CLAUDIO RIOS GAJARDO

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PROFESSIONAL SUMMARY

Adaptable and detail-oriented professional with experience across multiple sectors including technology, housekeeping, and customer service. From 2018 to 2025, I worked in the tech industry, planning, designing, and developing various digital systems in collaborative and Agile environments. I also have prior experience in housekeeping and face-to-face customer service. I am currently seeking to apply my skills and work ethic in new professional fields.

PROFESSIONAL EXPERIENCE

FRONT-END DEVELOPER, UNICOMER| SANTIAGO, CHILE| JUNE 2022- JANUARY 2025

- Developed and maintained scalable web applications using Angular (v13-15), NGRX, and Tailwind CSS.
- Designed and optimized Progressive Web Apps (PWAs) focused on credit and user management.
- Implemented unit testing with Jasmine and Karma to ensure code reliability.
- Managed CI/CD pipelines using GitLab and participated in Agile team sprints.

FRONT-END DEVELOPER, SII GROUP| SANTIAGO, CHILE| MARCH 2018- JUNE 2022

- Planned and developed digital solutions for clients in insurance, banking, and retail sectors.
- Utilized Angular (v4-10), .NET Core, Node.js, and Laravel across various projects.
- Worked with SQL Server, MySQL, and MongoDB databases for robust data handling.
- Contributed to technology migrations, version control, and cloud deployments.
- Collaborated in Scrum teams, prioritizing timely and well-documented feature delivery.

PART-TIME HOUSEKEEPING | SANTIAGO, CHILE | JANUARY 2017 - MARCH 2018

- Performed cleaning and organizational tasks in private homes and small offices, focusing on service quality.
- Managed flexible scheduling efficiently while pursuing academic goals.

CUSTOMER SERVICE REPRESENTATIVE | SANTIAGO, CHILE | JANUARY 2016 - MARCH 2018

- Provided in-store customer service, assisting with purchases, inquiries, and product exchanges.
- Strengthened communication and problem-solving skills in a fast-paced retail environment.
EDUCATION
- Bachelor of Computer Engineering, Duoc uc 2020 Santiago, Chile.
Duchelor of Computer Engineering, Duoe de 2020 Santiago, Orine.
LANGUAGES
- Spanish.
- English.