Requirements of a Guide to Cloud Migration Strategies for Legacy Software Assets in Software Ecosystems

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Abstract. The increasing complexity of software ecosystems (SECO) demands effective governance mechanisms to ensure long-term sustainability, particularly within proprietary SECO (PSECO). As organizations modernize their technology platforms, cloud migration emerges as a key strategy to improve scalability, flexibility, and operational resilience. However, selecting an appropriate migration approach for legacy software assets requires a structured decision-making process that aligns with governance principles, business continuity, and technical sustainability. This work investigates cloud migration strategies within a PSECO and proposes a decision tree artifact to assist IT managers in evaluating migration options. We analyze real-world constraints, stakeholder concerns, and governance requirements through a participative case study in a large international organization. Our findings revealed that migration decisions are influenced not only by technical factors, such as architecture and performance, but also by business drivers, regulatory constraints, and organizational culture. The proposed guide provides a systematic approach to balancing modernization efforts with risk mitigation, helping organizations avoid technical debt while adapting to evolving industry demands. Using governance mechanisms in cloud migration strategies may support organizations in maintaining platform stability while fostering continuous innovation. Future research should explore how emerging cloud technologies and governance frameworks further impact modernization in the PSECO context.

Keywords: Software Ecosystems \cdot Software Asset \cdot Cloud Migration

1 Introduction

The rise of software ecosystems (SECO) has transformed the way organizations develop and manage software solutions, shifting from isolated applications to collaborative and interlinked networks [22]. According to Manikas and Hansen [21], SECO consists of a dynamic set of actors interacting within a shared technological platform, comprising software artifacts and technologies that enable the development of various software solutions and services.

As a subset, proprietary SECO (PSECO) are defined by the centralization of intellectual property and software governance under a leading organization, known as the keystone, which manages contributions, security, and compliance through confidentiality agreements [20].

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The keystone plays a role in establishing governance frameworks that ensure the long-term sustainability of the PSECO. Effective governance policies are essential to maintain a stable and adaptable platform that is resistant to technological obsolescence and business evolution [12,2]. As organizations invest in innovation and software asset development to drive business growth, a continuous cycle of updates and new implementations is required [26]. However, ensuring that evolution does not disrupt the operational stability and availability of the technological platform remains a challenge.

A key factor in addressing this challenge is technical sustainability, which ensures that software assets remain maintainable, scalable, and aligned with business objectives over time [29]. According to Lago et al. [18], software sustainability must be analyzed across four interconnected dimensions: technical, economic, social, and environmental. In the SECO context, technical sustainability is directly linked to the ability to continuously evolve the platform and avoid technological obsolescence. Lack of effective modernization strategies can lead to the accumulation of technical debt, increased maintenance costs, and difficulties in integrating with emerging technologies [19].

One of the strategies to achieve technical sustainability in SECO is cloud migration [3]. Assunção et al. [9] highlighted "cloudification" as a leading approach to modernizing legacy systems, offering advantages such as improved scalability, flexibility, and cost efficiency. From a sustainability perspective, cloud migration enables organizations to extend the lifecycle of software assets, reducing the risk of obsolescence while improving interoperability and automation.

A well-defined cloud strategy should integrate governance mechanisms that provide clear visibility into decision-making processes, infrastructure usage, and performance monitoring, fostering trust among ecosystem actors [28]. However, to maximize these benefits, migration strategies must be carefully planned, incorporating governance mechanisms and performance metrics to ensure seamless integration and long-term ecosystem stability.

Therefore, this work aims to develop a guide to support IT managers in decision-making regarding the choice of a cloud migration strategy for the legacy software assets of a technological platform as an attribute of technical sustainability in a PSECO. Our work addressed the research question (RQ): "How can cloud migration strategy to the legacy software assets be expressed as a technical sustainability qual in a PSECO?".

To answer this question, we conducted an investigation within a large international organization using a participative case study as our research method. This approach allowed us to engage stakeholders, including IT managers and senior systems analysts, to explore real-world challenges, constraints, and requirements associated with cloud migration in a PSECO environment.

By establishing this guide, our work provides a systematic approach that enables IT management teams to determine the most suitable cloud migration strategy. The guide ensure that modernization efforts are aligned with governance principles, business continuity, and long-term technical sustainability.

2 Background and Related Work

SECO consists of a common technological platform, internal and external developers, and experts serving a user community to build valuable solutions. SECO can be classified into proprietary, open source, and hybrid based on the nature of source code protection and revenue generation models [21]. Our work focuses on PSECO, where software artifacts are protected by confidentiality agreements.

The governance of software assets within a technological platform is not limited to business and legal considerations. It is also essential for ensuring the long-term sustainability of the ecosystem [2]. As software assets evolve, maintaining technical sustainability becomes necessary to prevent obsolescence and ensure continuous alignment with business needs.

Sustainability, as defined by Hilty et al. [13], refers to the ability to preserve a system's functionality over time. Lago et al. [18] further emphasize that sustainability in software systems should be analyzed across four dimensions: economic, social, environmental, and technical. Among these, technical sustainability is particularly relevant for SECO governance, as it ensures that software remains maintainable, adaptable, and resilient, supporting the continuous evolution of the ecosystem.

Zacarias et al. [33] describe technical sustainability as the ability of SECO to evolve with technological changes while remaining functional and relevant. In PSECO, one of the challenges is deciding when and how to modernize software assets to maintain their longevity. A widely used approach is cloud migration [9], which enhances scalability, efficiency, and resilience.

The cloud migration strategy guides the transition from on-premises infrastructure to a cloud-based environment [14]. Since not all assets require migration, identifying which ones to move and aligning them with business and technical goals is crucial. Among the several cloud migration strategies proposed in the literature, the "7Rs" of cloud migration by Amazon Web Services (AWS) is widely recognized for its structured and practical approach [1,10,24]:

- 1. Rehost (also known as "lift-and-shift"): Move the software asset to the cloud without modifying its code or architecture. It is a quick, low-effort option to reduce operational costs efficiently;
- 2. **Replatform**: Make small infrastructure or configuration changes to optimize the software asset's performance in the cloud without significantly altering its architecture or code:
- 3. **Refactor**: Modify parts of the software asset's code to improve its compatibility with cloud-native features, such as containerization and managed services, while preserving its core architecture;
- 4. **Rearchitect**: Redesign the the software asset's architecture to take full advantage of cloud-native capabilities, such as microservices and serverless computing, often requiring significant code restructuring;
- 5. **Repurchase**: Replace the existing software asset with an equivalent SaaS (Software as a Service) solution, eliminating the need for infrastructure management and maintenance;

- Retire: Identify the software assets that are no longer needed and decommission them, reducing costs and complexity; and
- 7. **Retain**: Keep certain the software assets on-premises due to technical, regulatory, or strategic reasons.

As related work, cloud migration has been studied in recent years, with various research efforts proposing tools, frameworks, strategies, and methodologies to support organizations in transitioning their software assets from on-premises architectures to cloud-based environments.

Shastry et al. [24] evaluated cloud migration strategies for legacy systems, focusing on their adaptation to cloud environments. Their study experimentally applied three key approaches: rehost, replatform, and rearchitect. Chinamanagonda [10] highlighted automation and cloud-native tools as key to efficient, error-free migration. Ahmad et al. [1] examined cloud migration frameworks and industry practices from major providers like AWS, Azure, and Oracle Cloud.

Unlike related work, we focus on proposing a requirements-driven approach to defining migration strategies. We developed a decision tree artifact to instantiate the cloud migration strategy guide. This artifact was also validated in collaboration with industry practitioners through a participative case study.

3 Research Method

This work aims to develop a guide to support IT managers in decision-making regarding the choice of a cloud migration strategy for the legacy software assets of a technological platform as an attribute of technical sustainability in a PSECO. The RQ is: "How can cloud migration strategy to the legacy software assets be expressed as a technical sustainability goal in a PSECO?"

To answer the RQ, we grounded our work in methods from the Empirical Software Engineering (ESE) guidelines [31]. Thus, to develop a cloud migration strategy guide proposal, we employed a research method comprising two phases: (I) Exploratory Phase; and (II) Design Phase. Fig. 1 illustrates the steps included in each phase of the research method. Our approach draws inspiration from the studies of Zacarias et al. [32] and Santos [22], who similarly derived the requirements for a solution based on previous research.

3.1 Exploratory Phase

This phase encompassed five studies, labeled S1 through S5, conducted between 2020 and 2024, investigating governance mechanisms in PSECO. The studies S1, S3, S4, and S5 were exploratory, employing empirical methods such as case studies, experiments, and data analysis, while S2 was a longitudinal literature study (LLS) that refined previous research on governance and health indicators.

These studies provided empirical evidence on governance challenges and strategies in PSECO, highlighting emerging guidelines to cloud migration strategies for legacy software assets. Tab. 1 presents a brief description that contains the objective, research method, and results of these studies. We also add the year in which they were carried out.

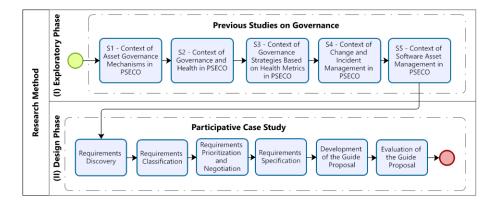


Fig. 1. Research method inspired in Zacarias et al. [32] and Santos [22].

3.2 Design Phase

Based on the findings of previous studies, our research group identified challenges in planning and conducting assessments to determine the best strategy for migrating software assets to the cloud. Each study required a distinct approach to evaluating technical, economic, and operational factors, taking into account variations in system architecture, dependency constraints, compliance requirements, and organizational goals.

This complexity highlighted the need for a structured approach with guidelines, tools, and artifacts to assist IT management in selecting the most suitable cloud migration strategy. Our guide supports IT managers in defining migration strategies by addressing migration patterns, cost-benefit analysis, and governance policies. To explore both the technological and social dimensions, we adopted a participative case study as research method. This approach enhances understanding of the investigated scenarios and uncovers new relationships [27].

Together with practitioners from the organization, this approach ensured that the solutions developed were not only technically robust but also aligned with real-world operational needs. We were able to tailor a cloud migration strategy guide that was directly responsive to the specific challenges faced by the IT management team of a large global organization in the context of PSECO.

To address this need, we initiated a requirement elicitation process to develop a guide to define strategies for migrating software assets to the cloud in PSECO. This phase consisted of five steps: (i) Requirements Discovery; (ii) Requirements Classification; (iii) Requirements Prioritization and Negotiation; (iv) Requirements Specification; (v) Development of the Guide Proposal; and (vi) Evaluation of the Guide Proposal. The first four stages were inspired by the requirements elicitation and analysis process proposed by Sommerville [25].

(i) Requirements Discovery: To perform this step, we adopted the document analysis technique described by Wiegers and Beatty [30], a method for understanding existing systems and exploring new domains. This approach al-

Table 1. Governance studies in PSECO used for requirements elicitation.

| ID | Description | Year |
|---------------|---|------|
| $\mathbf{S1}$ | The study examined governance mechanisms in a PSECO and their impact | 2020 |
| | on software asset management. Surveys and interviews highlighted inno- | |
| | vation promotion, effective communication, and knowledge sharing as key | |
| | factors, along with challenges such as resistance to change [4]. | |
| S2 | The study refined the understanding of governance and health in PSECO, | 2021 |
| | analyzing classifications, strategies, and incident management. Reviewing | |
| | 422 studies, it concluded that governance emphasizes innovation and com- | |
| | petitive advantage, while incident management is still underexplored [5]. | |
| S3 | The study investigated and proposed governance strategies for a PSECO | 2022 |
| | based on health analyses and case studies. Findings highlighted knowledge | |
| | management, software quality, and innovation as key factors, with chal- | |
| | lenges like cultural misalignment and operational constraints [6]. | |
| S4 | The study examined the behavior of development teams in PSECO re- | 2023 |
| | garding changes and incidents. Findings revealed patterns and challenges, | |
| | highlighting the need for process modernization to ensure stability [7]. | |
| S5 | The study investigates software asset management practices in a PSECO, | 2024 |
| | analyzing asset dependencies and challenges faced by IT managers. Results | |
| | reveal dependency patterns and governance difficulties, emphasizing the | |
| | need for risk reduction strategies to ensure platform stability [8]. | |

lows for a preliminary definition of requirements, reducing the time required for elicitation meetings. The analyzed documents are summarized in Tab. 1. The analysis followed open coding procedures from Grounded Theory [11], enabling systematic data comparison and categorization. Each study's methods and results were examined, with relevant excerpts selected to generate codes that were later refined into requirements for the cloud migration strategy guide;

- (ii) Requirements Classification: After generating codes for each text excerpt, candidate requirements were described and classified as functional or non-functional. This classification was conducted by a team of three researchers specializing in SECO and SE. Next, the results were reviewed by two senior researchers with over 15 years of experience in these fields. The process continued until consensus was reached on the final categorization of requirements;
- (iii) Requirements Prioritization and Negotiation: At this step, the same three researchers organized the initial set of requirements into groups based on their similarity in purpose. Once categorized, the refined set of requirements was submitted for evaluation by the two senior researchers from the previous stage. Any discrepancies in classification were discussed until a consensus was reached among all researchers. As a result, a final set of 12 requirements was defined for the cloud migration strategy guide;
- (iv) Requirements Specification: Once the requirements were defined, we performed a structured specification process. Each requirement was documented following the Wiegers and Beatty [30] standard format, which states: "The system must allow (accept or authorize) [user type or actor name] to [perform a specific

action]". Tab. 2 describes an example, outlining the fields used for encoding requirements during the specification phase. The complete set of requirement specifications is available at https://doi.org/10.5281/zenodo.15062217;

| Study | S2 |
|---------------|--|
| Study Section | 4.2 - Governance Maturity and Evolution |
| Text Fragment | "The adoption of new architectures in proprietary SECOs must con- |
| | sider security, scalability, and governance to sustain the model." |
| Code | Modern Architecture (R5) |
| Requirement | The guide should allow the user to indicate whether the software |
| Description | asset already uses or is capable of adopting a modern architecture |
| | such as microservices, serverless, or event-driven design. |
| Type | Functional |

Table 2. Coding form used in requirements specification.

- (v) Development of the Guide Proposal: In this phase, we developed an artifact to instantiate the cloud migration strategy guide, ensuring that all previously defined requirements were incorporated. Each component was linked to specific requirements, maintaining traceability and consistency throughout the process. To provide a structured approach to decision-making, we adopted a decision tree as the core artifact of the guide. A decision tree is a decision support system that visually represents choices and their possible outcomes [17]. This approach is widely used to model decision processes, especially in scenarios with multiple options and pathways. In our work, the decision tree organizes migration strategies, guiding IT managers through a structured process based on predefined criteria. It incorporates migration patterns, cost-benefit trade-offs, and governance constraints, ensuring alignment with organizational objectives;
- (vi) Evaluation of the Guide Proposal: The final version of the decision tree artifact used to instantiate the cloud migration strategy guide was validated in collaboration with industry practitioners, ensuring that it meets the practical demands of a large organization operating within a PSECO.

Case Description and Diagnosis. For privacy reasons, the organization's name has been omitted and will be referred to as "X". Founded over 80 years ago, "X" is one of the largest insurance groups in Latin America, operating internationally across multiple segments, including auto, property, health, capitalization, and pension plans. The company has over 200 service centers and a network of 40,000 insurance brokers.

Over the years, "X" has accumulated a complex portfolio of legacy systems that support its core business functions, such as underwriting policies, processing claims, managing customer records, and ensuring regulatory compliance. However, as these systems age, they become architecturally degraded, reliant on obsolete technologies, and misaligned with evolving business needs, making maintenance, integration, and modernization increasingly difficult [16].

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A major concern is the growing cost of maintaining these systems. Many are monolithic, tightly coupled, and depend on outdated technologies, limiting scalability and integration with modern platforms. Additionally, knowledge loss due to employee turnover further complicates maintenance efforts. To address these challenges, "X" has launched a strategic modernization program to migrate legacy systems to the cloud, aligning with industry trends that leverage cloud adoption for agility, cost reduction, and digital transformation [9]. As noted by Seacord et al. [23], "software modernization attempts to evolve a legacy system when conventional maintenance and enhancement no longer suffice".

Despite these benefits, "X" faces hurdles in defining a cloud migration strategy due to the heterogeneity of legacy systems and decades of embedded business rules. Selecting the right approach requires careful evaluation. To support this process, we propose a systematic guide to help IT managers navigate migration complexities using research insights and industry best practices.

4 Results and Discussion

Tab. 3 presents the 12 requirements (identified as R1 to R12) elicited to compose the migration strategy guide based on the analysis of the five selected studies, using the research method described in Section 3. The excerpts from the studies that generated the codes for each requirement are available at https://doi.org/10.5281/zenodo.15062217.

4.1 Main Findings

The triangulation process was conducted to ensure that the requirements derived from empirical observations align with challenges identified in previous studies.

Legacy Dependencies and Architectural Constraints. Several requirements in the guide highlight the importance of evaluating dependencies on outdated technologies and mixed architectures. R1 and R2 address challenges from S2 and S4, where legacy dependencies and tightly coupled architectures hinder modernization. S5 further underscores the hybrid architectures, reinforcing the need for decision-making mechanisms that account for complex environments.

Similarly, R3 and R6 were identified by insights from S2, S3, S4, and S5, which examined SECO governance and scalability constraints in proprietary software assets. These studies show that legacy integrations often complicate cloud migration. To address this, our guide provides mechanisms to assess whether dependencies, such as databases, external APIs, and mainframes, can scale effectively within distributed cloud architectures.

Performance and Operational Constraints. The impact of migration on system performance was a major concern identified in S5, where cloud migration strategies must consider acceptable latency levels to avoid degrading user experience. This aligns with R4, ensuring that the guide allows decision-makers to evaluate whether an asset meets predefined performance thresholds.

Table 3. Requirements and decision criterion elicited for the guide.

| : | | rance of the difference and decision circular | Solice for the g | | 7 |
|----------------|-----------------------------------|---|-----------------------------------|--|-------|
| | Kequirement | | | Decision Criteria (DC) | ID DC |
| R1 | Deprecated version | The guide should allow the user to indicate whether the Fun software asset depends on any other asset or package that is in a deprecated version. | Functional S2, S4 | Does the solution depend on any software or package that is in a deprecated version? | DC1 |
| R2 | Coupling | The guide should allow the user to indicate whether the Functional software asset has an on-premises architecture that is coupled with existing applications. | $\frac{\mathrm{S1}}{\mathrm{S5}}$ | Does the solution have coupled (on-premises) architecture? | DC2 |
| R3 | Application integration | The guide should allow the user to indicate whether the Fun software asset require integrations or depends on other assets in the on-premises infrastructure. | Functional S2, S S4, S | S3, Does the solution require in- DC S5 tegrations and be dependent on others that are in the onpremises infrastructure? | DC3 |
| R4 | Latency Level | The guide should allow the user to indicate whether the Functional software asset meets the acceptable latency level for integrations, considering performance requirements and the impact on user experience. | ectional S5 | Does the system meet the DC acceptable latency level for integration and performance requirements? | DC4 |
| R2 | Modern Architecture | e user to indicate whether the s or is capable of adopting a l on microservices, serverless, | Functional S2, S3, S4, S5 | Is the solution already using or capable of adopting modern architectural paradigms (e.g., microservices)? | DC5 |
| R6 | Scalability | The guide should allow the user to indicate whether the Fun software asset's dependencies, such as databases, mainframes, and external APIs, are scalable and compatible with distributed environments. | _ | its de- h com- y (e.g., | DC6 |
| R7 | Discontinuation | Discontinuation The guide should allow the user to indicate whether there Functional is a formal discontinuation plan for the software asset before the migration deadline and what actions should be taken. | S_3 | Is there a formal discontinuation plan for the software asset before the migration deadline? | DC7 |
| $\frac{R8}{R}$ | Strategic and Financial Value | The guide should allow the user to indicate whether the Functional software asset generates revenue or holds strategic value for the company. | S1, S3, | Does the application generate revenue or hold strategic value for the company? | DC8 |
| R9 | mises | d allow the user to specify whether the undergoing a significant modernization is on-premises environment. | Functional S3, S4 | Is the application undergoing significant on-premises modernization? | DC9 |
| R1(| R10 Hybrid Approach Support | The guide should allow the user to indicate whether the Fun software asset supports a hybrid approach, meaning it enables part of the solution to remain on-premises while the other part is in the cloud. | Functional S1, S2 | Does the application support a hybrid approach, maintaining part of the system on-premises and part in the cloud? | DC10 |
| R11 | I Contractual restriction | The guide should allow the user to indicate whether the Fun software asset has contractual restrictions or licensing requirements that prevent the solution from being run in a public cloud under a pay-as-you-go model. | Functional S2, S3 | Does the software have licensing or contractual restrictions that prevent its migration to a public cloud model? | DC11 |
| R15 | R12 Platform availability | The guide should allow the user to indicate whether Funthe technologies, products, and packages required for the software asset are available as $SaaS^a$ on a cloud platform. | Functional S1, S S3, S S5 | e as a SaaS solution ud platform? | DC12 |

^a Software as a Service (SaaS) is a cloud computing model that enables the use of online applications without the need for local installation, such as Google Drive and Dropbox.

Furthermore, R5 was derived by S2, S3, S4, and S5, which highlighted the role of cloud-native architectures in modernization. To address this, the guide includes evaluation criteria to determine whether an asset can adopt modern paradigms such as microservices, serverless computing, or event-driven design.

Governance and Strategic Considerations. Governance aspects were addressed by S1 and S2, which examined software asset management and governance mechanisms in PSECO. The need to assess a software asset's strategic and financial value (R8) was highlighted in S1, S2, S3, and S4, where asset evaluation emerged as a key element of IT governance in large organizations.

Moreover, R7 was supported by insights from S3, which revealed that organizations struggle with defining clear decommissioning strategies for legacy systems. The guide ensures that migration decisions consider whether an asset has a formal plan for retirement or replacement.

Hybrid Migration Approaches and Regulatory Constraints. R10 was derived from S1 and S2 and recognizes that not all assets can be fully migrated to the cloud. Several organizations adopt a hybrid strategy, keeping some components on-premises while shifting others to cloud platforms.

Based on S2 and S3, R11 addresses cases where licensing agreements restrict software execution in pay-as-you-go cloud models, emphasizing the need to consider compliance and contractual constraints in migration planning. Lastly, R12 was identified by S1, S2, S3, S4, and S5, highlighting the importance of verifying cloud provider support for required technologies and frameworks before initiating migration.

4.2 Implications for Practitioners and Researchers

A key outcome of this work is the development of an artifact that instantiates the cloud migration strategy guide, ensuring systematic incorporation of all defined requirements. As shown in Fig. 2, this decision tree provides a structured approach to evaluating software assets and selecting an appropriate migration strategy. Table 3 further illustrates how requirements align with decision criteria (DC), operationalizing the migration assessment process.

Each decision tree node corresponds to a DC derived from prior studies. By answering questions on technical, architectural, and business constraints, IT managers can determine the most suitable cloud migration strategy. This work also bridges the gap between cloud migration strategies and software asset management in PSECO.

4.3 Operationalizing the Migration Decision Process

The decision tree simplifies complex migration decisions by structuring them into a sequence of well-defined evaluation points. For example, in our context, the organization "X" operates a J2EE-based application that manages critical insurance policies. This system relies on EJB (Enterprise JavaBeans) components to encapsulate business logic and integrates with mainframe programs running

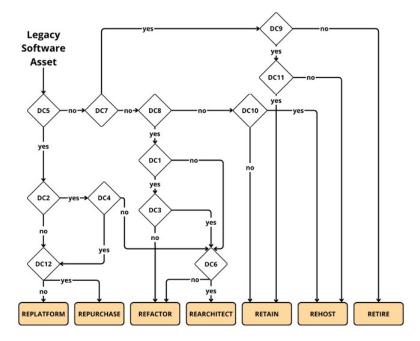


Fig. 2. Cloud migration strategy guide through a decision tree.

on IBM CICS (Customer Information Control System) and IBM Db2 (Database 2nd Gen). The decision tree guides the evaluation process as follows:

Is the solution already using or capable of adopting modern architectural paradigms (e.g., microservices)? \rightarrow No (DC5); Is there a formal discontinuation plan for the software asset before the migration deadline? \rightarrow No (DC7); Does the application generate revenue or hold strategic value for the company? \rightarrow Yes (DC8); Does the solution depend on any software or package that is in a deprecated version? \rightarrow No (DC1); and Does the application and its dependencies have high complexity for scalability (e.g., mainframe)? \rightarrow Yes (DC6).

Since the system does not rely on deprecated versions, does not have high complexity for scalability, and does not follow a modern architectural paradigm, the recommended migration strategy is *Refactor*. However, if the dependencies were highly complex, the *Rearchitect* approach would be necessary. In this case, the strategy led to the *Refactor* approach, providing a less disruptive path that enables gradual modernization without requiring a complete system review [24]. If the migration impact was greater with structural changes, the *Rearchitect* approach became the most suitable option [10].

Finally, we engaged two IT managers and five senior systems analysts to evaluate the decision tree artifact. Their expertise helped refine and validate the cloud migration strategy guide, ensuring its applicability to software asset modernization. To gather feedback, we asked practitioners to apply the decision tree to ten legacy software assets from the PSECO's technological platform.

To collect feedback, we formulated an evaluation question (EQ) to evaluate the usefulness of our findings in relation to the research question (RQ). Practitioners rated the EQ on a five-point Likert scale [15], ranging from Strongly Agree to Strongly Disagree. Additionally, an open question (OQ) asked whether the guide increased practitioners' confidence in making cloud migration decisions. The feedback results indicated an overall positive perception.

For **EQ**, all practitioners (100%, 7 of 7) strongly agreed, indicating that the decision tree effectively supports IT managers in selecting cloud migration strategies for legacy software assets. This structured approach not only enhances the consistency of decisions, but also provides transparency in migration choices, reducing uncertainty, and facilitating discussions among stakeholders, software architects, and IT management teams.

Practitioners also provided feedback on the **OQ**, highlighting the potential of the decision tree artifact to guide decision-making processes toward the most appropriate migration strategy. However, P7 (IT manager) stated: "Although the decision tree suggested 'replatform', I chose 'rearchitect' to leverage my team's expertise as early adopters and enhance our visibility at the executive level. This decision reinforces our role in driving innovation within the company". The practitioners' feedback is available at https://doi.org/10.5281/zenodo.15062217

Therefore, the cloud migration decision was influenced by considerations beyond technical factors, incorporating external business drivers. Therefore, our findings revealed that a one-size-fits-all approach to cloud migration is impractical, as each legacy software asset has distinct dependencies, performance requirements, and regulatory constraints.

5 Limitations and Threats to Validity

Although the elicitation of requirements was based on findings from five selected studies covering both theoretical and practical perspectives, one limitation was the initial set of requirements reflected a specific context of the PSECO. Future investigations considering different organizational contexts and cloud adoption maturity levels may refine the set of requirements for broader applicability.

To reduce risks to internal validity, the requirement elicitation process followed a systematic and reproducible approach. Additionally, the decision tree artifact was iteratively validated by practitioners, whose expertise helped refine the migration criteria and align them with real-world decision-making processes.

Regarding external validity, which concerns the generalizability of our findings, we sought to evaluate our guide in a real-world enterprise environment, ensuring that the proposed migration strategies reflect practical constraints and decision-making dynamics observed in large-scale software asset modernization.

6 Conclusion

This work explored cloud migration strategies for legacy software assets in a PSECO and proposed a structured decision-making approach through a decision

tree artifact. By conducting a participative case study in a large international organization, we identified key challenges IT managers face when modernizing legacy systems while maintaining governance and operational stability. The results indicated that migration decisions should balance multiple factors, including technical sustainability, business strategies, and compliance requirements.

The decision tree artifact developed in our work provides a structured approach to guide IT teams in selecting the most appropriate migration strategy based on the organization's governance model, software dependencies, performance, constraints, and long-term business objectives. The findings revealed that organizations with well-defined governance policies and structured migration strategies can minimize technical debt and improve the resilience of the technological platform. Future work may focus on refining governance models for cloud migration in PSECO, exploring automated decision-support tools, and analyzing the impact of migration strategies on business competitiveness.

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