



Personal information

Date of birth: 02-11-1995
Nationality: Spanish-Swiss

Contact information

+34 616 91 61 75
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Education

Le Wagon

Web Development 2021

ESADE Business School

Bachelor in Business Administration 2013 - 2017

Wirtschaftsuniversität Wien

Exchange Program 2016

Swiss School of Barcelona

Matura, High School Diploma 1998 - 2013

Languages

Spanish

Native

Catalan

Native

German

Fluent

English

Fluent

Work Experience

Nemuru - *Fintech* Point of sale lending platform

QA & Operations Specialist

02/19 - 06/21

Barcelona, Spain

Joined the team at the beginning of the project, having the chance to participate at different levels in the company and run projects across all areas. Worked with the implementation and usage of new tools in order to improve operations along the whole pipeline while leading the customer support team.

Assisted the risk manager in the implementation of the risk strategy as well as on the daily risk evaluation of cases. Acquired knowledge and capacity to analyze natural persons and companies from a risk perspective.

Responsible for the design and implementation of the QA product strategy.

Deloitte - Business Process Management

BPM Junior

09/17 - 02/19

Barcelona, Spain

Formed part of the team responsible for the post sales operations of one of the most important line divisions of the client in terms of revenue. Worked towards the standardization and improvement of the processes and the implementation of a new ERP tool. Organized and carried out the transfer of the team. Collaborated with Deloitte Digital Madrid to carry out a market research and customer satisfaction project in German speaking countries.

La Vanguardia, Grupo Godó - Media and Communication

Marketing Assistant

09/16 - 01/17

Barcelona, Spain

Performed multi-functional administrative duties, general office duties and file management. Planned and carried out promotions to increase sales and find new opportunities. Collaborated with the digital department to improve usability of customers.

Tech&Tools

Programming Languages

Ruby | Rails | HTML | CSS | SCSS | Javascript | SQL

Microsoft Office

Word | Excel & VMA | PowerPoint

Data Analysis

Data Studio | Tableau | Bigquery | Python

Other tools

Zendesk | Pipedrive | Jira | Figma | Wordpress | Soap
Mailchimp | Mandrill | Trello
Holded | Lemonway | Stripe | Signaturit

Additional info.

- Udemy Python basic course +30 hours
- BMP Startup Accelerator Program at La Salle Technova Barcelona
- Web Apps course at ESADE. Basic skills on how to design and create a business website
- Business and Excel Solutions Advanced course at ESADE
- Participant of the Innovation Quest 2015 - Case Competition
- Participated in the fund raising project for the Conference of the European International Business Academy in Vienna
- Volunteer in an orphanage in Cusco (Peru) during summer 2017