# LAURIE SCHROEDER

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#### WORK EXPERIENCE

## Insurance Verification Specialist

Providence St. Joseph Health, Central Access Services August 2018-October 2019

Communicate with providers and insurances to verify scheduled and ER hospitalizations are covered. As an active participant on the CASmittee, I created and am implementing a strengths training program for a department of over 100 team members.

## Pre-Registration Specialist

Providence St. Joseph Health, Central Access Services October 2017-August 2018

Collect patient billing and demographic data over the phone to ensure PSJH receives proper reimbursement for their services while creating an environment where the patient feels safe and appreciated.

## Library Clerk & Faculty Assistant

Boise Bible College

August 2015-May 2017

Provide research, writing, and grading assistance to the faculty, staff, and students. Maintain the collection and charge fines when appropriate. Provide basic computer and printer assistance to library patrons. Manage and train student librarians.

## Summer & Substitute Receptionist

Boise Bible College

June-July 2014-2016 & as needed

Act as the first representative of the organization via phone or in person; create a warm, welcoming environment. Assist faculty and staff in various tasks, developing new skills as needed.

#### Student Librarian

Boise Bible College

Feb. 2011-May 2012 & Jan 2014-May 2015

Provide research and writing assistance to students while maintaining a clean and studious environment. Complete projects and grading as delegated. Assist in managing the collection.

#### **EDUCATION**

Fullstack Coding Bootcamp University of Oregon Expected completion April 2020

B.A. in Helping Professions Boise Bible College May 2015

A.S. in Intercultural Studies Boise Bible College May 2012

#### TRAINING & SKILLS

Html, CSS, Javascript, Jquery, Node Bootstrap, Flexbox Intermediate skill in Microsoft Office Detail-oriented work experience Data-entry – 60 words per minute Team leadership & management Toastmasters International Training Emotional intelligence development

#### REFERENCES

Chris Raggio OCHIN, inc. Supervisor of Billing Was my supervisor at Providence linkedin.com/in/christina-raggio-a5babb1b

Andrea Brown
Providence St. Joseph Health
Pre-Registration Supervisor
Andrea.Brown@providence.org

Nadene Mack Boise Bible College Academic Assistant 208-376-7731 nmack@boisebible.edu