JEAN CLAYTON SERAPHIN

PROFESSIONAL SUMMARY

Experienced web developer, System Administrator with over 6 years of experience at Les Enterprises Deschamps-Frisch, one of the biggest Company with over 100 years of services in Haiti. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits. I am also a music curator, more specialized in the urban culture since 2004. I have the best playlists from any musical genre on Apple Music.

WORK HISTORY

Developer & IT Administrator, 09/2013 to 12/2019
Les Entreprises Deschamps-Frisch SA - Port-au-Prince, Non-US/Non-Canadian

- Tested programs and databases to identify issues and make necessary modifications
- Designed, implemented and monitored web pages, plugins and functionality for continuous improvement
- Coordinated with project management staff on database development timelines and project scope
- Coordinated with hardware and system engineering leads to gather and develop system requirements
- Researched new technologies, software packages and hardware products for use in website projects
- Discussed project progress with customers, collected feedback on different stages and directly addressed concerns
- Gathered user feedback and made recommendations
- Consulted with engineering team members to determine system loads and develop improvement plans

System Administrator Intern, 04/2013 to 09/2013
Group Coles - Port-au-Prince, Non-US/Non-Canadian

- Provided network support and performed troubleshooting to resolve various WAN/LAN connectivity issues
- Applied knowledge of computing systems and software structure
- Resolved issues and escalated problems with knowledgeable support and quality service
- Monitored networks and network devices to resolve technical problems quickly

CONTACT

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SKILLS

- JavaScript
- HTML5
- Django / Python
- MS Office
- Google Suite management
- Vulnerability and risk assessment
- Troubleshooting technical issues
- Teamwork / Collaboration
- French
- Spanish

- Maintained excellent attendance record, consistently arriving to work on time

EDUCATION

Bachelor of Science, Computer Engineering, 03/2013
Universidad Tecnológica De Santiago - Santiago, Dominican Republic.
- Graduated with 3.1 GPA
- Thesis: Software Architecture with The Agile Approach.

CERTIFICATIONS

CompTIA Security+ Ce Certification

REFERENCES

Ted Celestin: Senior Software Engineer at MindEdge Learning (tedcelestin@gmail.com)

It was fantastic to work together with Clayton, who was an exceptional teammate. His approach and passion for the I.T. field is amazing, always ready to learn new things and share his knowledge. His powerful personality won him the respect of the team. Very positive attitude towards work, and he is always capable of adapting to new working environments.

Yves Marcelin Borno: CRM Analyst at Allcare Plus Pharmacy (bornoyvesmarcelin@yahoo.fr)

Clayton is a motivated, forwarded-thinking and also intelligent co-worker who has a lot of knowledge in his field. His exceptional work flow, skills and comprehension of change requests made the project we worked on at les Entreprises Deschamps-Frisch a dream.

Clement Duclona: Industrial Engineering - CEO of Bawon Event (cduclona@bawonevent.com)

Mr. Seraphin is wonderful to work with, and has exceptional expertise in leadership, coaching and motivation. He consistently demonstrated a solid work ethic at Bawon, plus a dedication to success. Clayton is dedicated, self-motivated, methodical, and very capable. He is not only a reliable and forward-thinking Project Manager but also an inspiring team player.