

Experience

MarketStar

Indianapolis, IN

Google Specialist

November 2012 – December 2012

- Educated and demonstrated Google's ecosystem and products focusing on the Google Chromebook
- Answered any questions involving Google and how it could better the guests current needs
- Initialized training, development, and continued education of colleagues
- Assisted guests in finding the answer to their issues – even if the answer was not a Google product
- Used, tested, troubleshooted products, and reported bugs to their proper teams

Orange 20 Bikes

Los Angeles, CA

IT Management & Inventory Control

October 2011 – June 2012

- Designed and implemented improvements to POS and inventory control systems
- Improved employee communications and morale – greatly increasing efficiency
- Consulted with and trained management and employees on new processes and best practices
- Outlined and deployed new knowledge classes for employees
- Undertook numerous special projects to reduce loss, save time, and save money
- Advised and administered needed hardware and software improvements

Camadeus Film Technologies, Inc

Los Angeles, CA

Rental Agent

June 2010 – September 2011

- Coordinated rentals from initial contact to delivery and return including invoicing, subrentals, and follow ups
- Maintained and serviced equipment
- Supported customers both by phone and on location
- Handled equipment sales under \$35,000
- Implemented and maintained inventory control – improving office and warehouse efficiency
- Trained clients and employees through demonstrations and workshops

Various Productions

Chicago, IL & Los Angeles, CA

Freelance Gaffer & Best Boy Electric

June 2002 – June 2010

- Controlled the look of a film through lighting techniques
- Managed crew ranging from 2 to 20, including all personnel decisions
- Analyzed electrical needs and distributed power appropriately – always keeping a safe and efficient set
- Serviced, repaired, and maintained equipment inventory
- Acted as liaison between the Lighting Department, Production, and all other departments
- Maintained accurate and up to date personnel files, time cards, and budget for the department

Columbia College Chicago

Chicago, IL

Teacher's Assistant & Projectionist

August 2003 – June 2006

- Projected film in 35mm, 16mm, DVD, VHS, Beta, and MiniDV formats
- Maintained equipment and including troubleshooting issues, managing rentals, and controlling inventory
- Assisted students and teachers with questions along with better conveying the material
- Taught classes occasionally in teacher's absence

Education

Columbia College Chicago

Chicago, IL

B.A. Film/Video – Cinematography Concentration

2003 – 2008

Skills & Interests

- Adept in Windows, OSX, Linux, ChromeOS, Android, most office suites, Final Cut, Avid, QuickBooks, Open-ERP, and various CMS's
- Willingness and ability to learn new things and skills efficiently along with the patience to teach others
- Strong troubleshooting skills – Always focused on efficiency and finding solutions
- Excellent communication skills – able to take direction as well as lead a team
- Very capable of competently multitasking and able to keep up morale while doing just about anything
- Exceptional customer service – capable of creating and maintaining long-term relationships
- Complete food, cooking, and cast iron nerd
- Very comfortable with Python, Flask, HTML, CSS, JavaScript, \LaTeX
- Good understanding and capable of working with MySQL, MongoDB, PHP
- Prefers Vim for editing and Git for versioning (<http://github.com/cldershem>)
- Always reading about technologies, tinkering with gadgets, and an all around computer geek
- Passionate about cinema, cinematography, still photography – specifically lighting
- Avid cyclist, wishful randonneur, and dedicated velodrome attendee
- Currently learning Java and attempting to learn Spanish – muy lentamente