

Cheers for helping out with this little experiment for my thesis! My aim here is to find out how people would structure job ads to help find the relevant information faster.

## Your Task:

You'll work with the job advertisement below. Your task is the following:

1. First tag the job advertisement below into parts. Mark sections of it and use a word or two to categorize this section using the comment tool. You can tag the ad into sections however you want and even make the sections overlap. The goal here is to **tag the content of the job ad** that you think belongs to different **categories, properties or topics**. To tag the text, use the comment tool like this: "We're looking for a Quality Buzzword Engineer."
2. Now fill the bullet-point list in the last section of this document with the tagged sections/categories/topics you found. It should roughly contain the same information as the ad but in a structured way using your tags. You can use sub-points categories if you want.

In total try to spend **no more than 30 minutes** on this. Don't worry about it too much, the key is to just do it how it makes sense to you.

## The job advertisement you should tag:

Are you looking for an opportunity to work within an international and growing company? Are you interested in providing customer support and helping delivery team with installations and configuration (Windows and Linux)? MultiTaction Oy is now looking for Junior Support Engineer to work in their Helsinki Office. This is an amazing opportunity to join the leading developer of interactive display systems apply already today!

### KUVAUS

Academic Work is looking for a full-time Junior Support Engineer for our client company MultiTaction Oy!

You will be recruited to our client company. Academic Work will take care of the recruitment process, therefore candidates are kindly asked to aim all questions to Academic Work [candidate.service@academicwork.fi](mailto:candidate.service@academicwork.fi).

### TYÖNKUVA

In this position, you will work with B2B customers and provide customer support via phone and email. You will work in English and you will have customers contacting you from all around the world. You will also help delivery team with installations and configuration of Multitaction cells

and cornerstone software as well as staging displays and software for deliveries, demos and exhibitions and customize interactive applications for use in e.g. retail, museums, trade shows. You will work independently but as a part of the Service, Sales and Research & Development teams. Approximately 6 times a year you will have travel days to Europe.

Your duties will include for example:

- \* Customer support in English to B2B customers via email and phone
- \* Helping the delivery team with installations and configurations
- \* Staging displays and software for deliveries
- \* Participating in demos and exhibitions in Europe
- \* Customizing interactive applications for use in e.g. retail and trade shows

We have flexibility in working hours and a possibility to do some of the work days from your home office. This is an amazing opportunity to join the leading developer of interactive display systems apply already today and join MultiTactions international and fun team!

#### **ETSIMÄMME HENKILÖ ON**

We are looking for a person who has the abilities to work independently with Linux and Windows administration and networks (configuration), but we also expect you to understand and work with complex systems. You are a start-up minded person with a hands-on attitude and you love to work with customers. The position will include some traveling (mostly to Europe), therefore you need to be ready and interested in travelling. We also expect you to have suitable higher educational background from IT. Ability to communicate effectively both in written and spoken English is a must.

Apply for this position if you have:

- \* Practical Linux and Windows administration and networking skills
- \* Ability to understand and work with complex systems
- \* Start-up minded, active and customer-oriented attitude
- \* Suitable higher educational background (IT)
- \* Fluent written and spoken English
- \* Willingness to travel (mostly to Europe)

It is considered an advantage if you have experience in working with AV hardware/ software, client-server concepts or databases, and customer support. We also appreciate knowledge in web design and usability.

Start: As soon as possible

Working hours: Full-time

Employment period: Permanent

Location: Helsinki

Salary: According to contract

Published: 3.11.2015

Send your application as soon as possible since the place will be filled as soon as we find the right person. If you have questions regarding the recruitment process you can reach us via email in

[candidate.service@academicwork.fi](mailto:candidate.service@academicwork.fi). You can apply through our webpages!

Remember to attach your CV into your application!

We are the Home of the Young Professionals. We are experts in recruitment and staffing university students, recently graduated and professionals in the beginning of their career. You can be employed by as a consultant in one of our client companies or be recruited directly to our client via our recruitment co-operation. You can read more about us at [www.academicwork.fi](http://www.academicwork.fi).

## **Your (Re-)Structured Job Ad:**

- (your structured job ad here)
-