



Sky TV offer for Employees of Sky Betting and Gaming

NEW CUSTOMER OFFER FORM

Process

- Check for any consents required to have Sky installed
- Ensure you have read all Terms & Conditions supplied
- Complete the new customer offer form, Sky will make contact to take continuous payment details.
- Retain a copy for your records
- Sign your form and hand it in to your local HR department who will sign and stamp form to verify eligibility

Staff Team Number - 03442 411295

PLEASE USE BLOCK CAPITALS

Section 1 – Employee Details

Company Name	<input type="text" value="Hestview Ltd"/>		
Title	<input type="text"/>	First Name	<input type="text"/>
Surname	<input type="text"/>		
Home Telephone	<input type="text"/>	Mobile Telephone	<input type="text"/>
Email	<input type="text"/>		
Date of Birth	<input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/>		
Payroll Ref Number	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		
Property Type:	Detached <input type="checkbox"/>	Semi Detached <input type="checkbox"/>	Caravan Static <input type="checkbox"/> Flat (1st or 2nd Floor) <input type="checkbox"/>
	Terraced <input type="checkbox"/>	Townhouse <input type="checkbox"/>	Listed Building <input type="checkbox"/> Flat (3rd Floor & above) <input type="checkbox"/>
Parking restrictions	Yes <input type="checkbox"/> No <input type="checkbox"/>	Notes	<input type="text"/>
Flat/House No.	<input type="text"/>	Street	<input type="text"/>
Town	<input type="text"/>	Postcode	<input type="text"/>
Mother's Maiden Name	<input type="text"/>		
Preferred Sky Account Password	<input type="text"/>		
Preferred Install Day	Mon <input type="checkbox"/>	Tues <input type="checkbox"/>	Wed <input type="checkbox"/> Thurs <input type="checkbox"/> Fri <input type="checkbox"/> Sat <input type="checkbox"/> Sun <input type="checkbox"/>
Preferred Install Time	08:00 – 13:00 <input type="text"/>	12:00 – 17:00 <input type="text"/>	

Section 2 – Please indicate below: Choose either Sky Q or Sky+ Equipment (cannot be mixed)

(Sky Q box will be loaned to you at no cost) One-off Smart Features Fee applies for recording and related functionality

Sky Q Box ☐ Sky Q Box ☐ Sky Q Silver Box
☐ Sky Q Mini (4 box Max) - An Additional TV Viewing Fee will be applicable for each Sky Q Mini for recording and related functionality

Sky+ Box ☐ Sky+ HD box (Free) ☐ Sky+ 2TBw box (chargeable)
☐ Non Sky+ HD box (Free) (Multiscreen Subs Free)

Subscriptions ☐ SKYQ Bundle with Sports & Movies in HD (Free)
☐ SKYQ Silver Bundle with Sports and Movies in HD (includes 1 mini box)(**)
☐ Sky+ - Family Pack with Sports and Movies in HD (Free) ☐ Sky+ Multiscreen (Free)
**SKY Q Silver Bundle (Monthly charge applies) (Includes ability to watch one Sky Q Mini and we'll loan you one Sky Q Mini at no cost)

Broadband, Talk and Line Rental only available in the UK

IMPORTANT – To take Broadband and Talk products, you are also required to take Line Rental at Sky standard pricing. Should you require a new line installed at your property, please tick the box below and Sky will contact you to take payment and arrange for an engineer to install the line (subject to availability) when processing your application. Fibre Unlimited Subscription is received at 50% discount, Broadband Unlimited Subscription is free.

☐ **Line Installation** (NLP charge may incur)
☐ **Line Rental**
☐ Please tick if you wish to apply for Broadband & Talk (Only Sky Broadband will enable full Sky Q functionality to be enjoyed.)

Please visit sky.com/shop/tv to find out more about viewing packages and standard Sky pricing. One of our customer service agents will also discuss pricing with you prior to any purchase.

Add Football channels at 50% discount on their subscription cost.

MUTV ☐
Chelsea TV ☐
Liverpool TV ☐

Section 3 – To be completed by HR

1. The aforementioned employee has passed their 3 week probation period
2. The aforementioned employee works on the Sky account
3. The address provided matches the employees payroll address
4. Employee does not have any current sanctions

Official stamp

Name of authorising HR Consultant:

Signed by authorising HR Consultant:

Section 4 – To be completed by Employee

I have read and agreed to the offer terms & conditions and key facts.

Signed by

Date / /

This application will not be processed if it has not been fully authorised

TERMS AND CONDITIONS

General

(All Sky Betting and Gaming Employee Sky Offers)

Unless stated otherwise, all capitalised terms have the same meaning as set out in the Sky customer subscription contracts ("Contracts Booklet").

Offer Terms

1. The Sky Employee offers ("Offers") are made by Sky UK Limited ("Sky"). They are open to you if you are a permanent employee of Sky Betting and Gaming working on the Sky account ("Eligible Employee"), and you have successfully completed 3 weeks service and mandatory e-learning module(s).
2. If, before the installation of any Sky equipment supplied under these offers, you give or receive notice of termination of your employment or your employment is otherwise terminated for any reason, you will no longer be able to benefit from any Offer and therefore no equipment will be supplied.
3. Any payments required under these Offers must be made by DD or CC. Valid Payment details are required.
4. If at the time you apply for any of these Offers you owe any money to Sky in respect of existing or previous subscriptions or other products or services, your application will not be accepted until all such sums are paid.
5. These Offers are a privilege and not a right and can, therefore, be withdrawn or changed at any time.
6. All prices include VAT. Employees in the UK, Channel Islands and Isle of Man will pay the pounds sterling amounts indicated.
7. We may not send you all customer notifications, as they may not be relevant to you.
8. You must be 18 years or over to be eligible for these Offers.
9. If you are absent without authorisation, Sky Betting and Gaming may withdraw your entitlement to the Free Sky Offer for the duration of 3 months per unauthorised absence.
10. Failure to adhere to the Sky Betting and Gaming disciplinary policy will result in Sky Betting and Gaming having the right to withdraw/reduce your Free Sky offer entitlement throughout your full sanction period.
11. Each Sky Betting and Gaming employee who takes up the offer must register their Sky account to their residential home address. The offers will only apply for the period of your employment at Sky Betting and Gaming and while you are working on the Sky account, excluding your probationary period. If you give or receive notice of termination of your employment at Sky Betting and Gaming or on the Sky account, you will lose the benefit of these offers and you will be charged our then current monthly price for your Sky TV package. Alternatively, you can choose to cancel your Sky services received under this offer by providing at least 30 days' notice. It is your responsibility to notify Sky if you are no longer eligible for these offers and we will charge you for any difference in the offer price and our current monthly pricing for any period of time you receive the offers when you were not entitled to do so. Additionally, while you are benefiting from this partner offer, you will not be eligible to take part in other Sky offers, including our Introduce a Friend offer.
12. Sky may use information about you, including the shows and channels you watch, to help us improve the services we offer and to provide you with personalised services such as programme recommendations and tailored advertising. Sky may also use your information to contact you about products and services that we think you'd like, including for a reasonable period after you cease to be a Sky customer. By becoming a customer you are agreeing to this unless you opt out by calling us on 03442 411 295 or through the "Contact us" link at www.sky.com.

Sky TV Subscription Offer

1. Under this Offer you will receive one Sky TV subscription in accordance with your selection in Section 2 until you leave the Sky account at Sky Betting and Gaming or your employment is terminated, whichever is the earlier. If you leave the Sky account at Sky Betting and Gaming you will be contacted by Sky Staff Team during your 31 day notice period to confirm whether or not you wish to continue receiving Sky TV programming. If you do wish to continue receiving Sky TV programming you will need to enter a normal customer agreement. If Sky Staff Team are unable to contact you and do not receive confirmation of how you wish to proceed by the end of your notice period, you will be transferred to a normal customer account and charged the relevant subscription fees as applicable.
 - (i) By taking up the Sky+HD Offer you accept and are bound by the standard terms and conditions of Sky+HD and Sky+ which will be supplied to you with your Sky+HD box. To the extent that there is a conflict between these Terms and Conditions and the standard terms and conditions of Sky+HD and Sky+, these Terms and Conditions shall prevail.
 - (ii) By taking up a Sky Q or Sky Q Silver Subscription, you accept and are bound by the Sky Q Contracts. Your new contracts will be posted to your MySky account. Create a SkyID to log in from sky.com. To the extent that there is a conflict between these Terms and Conditions and the Sky Q Contracts, these Terms and Conditions shall prevail.
2. You can only benefit from the Sky TV Subscription Offer once during the term of your employment with Sky Betting and Gaming and only one eligible employee per household can benefit.

3. You can add any other Standalone Premium Channel to your package if you wish, but, unless we tell you otherwise, you will be charged the applicable standard monthly charge for such channels.
4. You will accept and be bound by the relevant terms and conditions as noted in 1 above and the Sky Box Office/Sky Store Terms and Conditions. To the extent that there is a conflict between these Terms and Conditions and any others, these Terms and Conditions shall prevail. Copies of the Sky Box Office/Sky Store terms and conditions can be found in your Contracts Booklet.
5. If you order programmes or events on Sky Box Office/Sky Store, you will be charged for each programme or event. The price payable will be notified to you via the Electronic Programme Guide (EPG). A telephone-booking fee will be charged for all Sky Box Office/Sky Store movies and events not booked through your remote control.
6. You will be charged £1 each year for the Sky TV subscription. Another Sky company will undertake to pay this Sky TV subscription charge on your behalf.
7. The services and equipment provided to you under this offer are not transferrable to any other person and are for use at your home address only. The services and equipment are for personal use and use by your household.
8. The terms of your Sky TV subscription offer and any other Sky Employee offer you have taken up will continue to apply after taking up your Sky TV subscription offer.
9. You can only benefit from the Sky TV Subscription offer once during the term of your employment.
10. If you wish to continue your Sky TV Subscription after the end of your employment, you will need to pay the then current monthly subscription. This will be collected automatically in advance each month by Direct Debit or Credit Card unless you contact the Sky Staff Team during your 31 day notice period to cancel your Sky TV subscription.

Sky Broadband/Sky Talk Offer & Sky Line Rental

1. To be eligible for the Sky Broadband Unlimited/Sky Talk International Extra and Sky Talk Line Rental offer you must live in an area of the UK where Sky Broadband is available and you have a compatible line.
2. You will receive your first activation to Sky Broadband free of charge. Your subscription to Sky Broadband Unlimited & Sky Talk International Extra will also be free of charge until you cease to work on the Sky account at Sky Betting and Gaming, or your employment is terminated. Your Sky Talk Line Rental will be charged at the applicable current price. This subscription does not include any charges that may apply for accessing Sky and other content services via Sky Broadband. Availability and speeds are subject to your location, compatible line and equipment, and survey.
3. You will receive Sky Broadband Unlimited free if you can already access our broadband network; if you can't you will receive Sky Broadband Connect until you can do so.
4. You will be supplied with a self-installation CD to enable you to install Sky Broadband.
5. If you leave the Sky account at Sky Betting and Gaming or Sky Betting and Gaming ceases to be a Sky UK Limited strategic partner you will be contacted by Sky Staff Team during your 31 day notice period to confirm whether or not you wish to continue receiving Sky Broadband and Talk. If you do wish to continue receiving Sky Broadband & Talk you will need to pay the Standard Sky Broadband Unlimited & Talk International Extra monthly subscription. If Sky Staff Team are unable to contact you and do not receive confirmation of how you wish to proceed by the end of your 31 day notice period, you will be transferred to a normal customer Sky Broadband Unlimited and Talk International Extra account and charged the relevant monthly subscription fee from the date of termination of your employment. This will be collected automatically in advance each month by Direct Debit or Credit Card.
6. You can only benefit from the Sky Broadband Unlimited and Sky Talk International Extra Employee Offer once during the term of your employment.
7. You will accept and be bound by the Sky Broadband Subscription Contract. A copy of the Sky Broadband Subscription Contract will be sent to your primary email address which is on your account. You will also need to accept and be bound by the standard Sky Talk Terms and Conditions. A copy of the standard Sky Talk Terms and Conditions will be sent to you in your Sky Talk Welcome Pack. To the extent that there is a conflict between these Terms and Conditions and any others, these Terms and Conditions shall prevail.

Equipment Offers – Sky Q or Sky+HD boxes

1. Any equipment supplied must be installed at your home. It is for your personal use and that of your household only. It must be installed at the same address as any other Sky TV satellite equipment you obtain or have obtained under any Sky Employee Offer. This equipment must be installed at your payroll address.
2. Sky will select the equipment to be provided under these Offers at its discretion. All equipment supplied under these Offers may only be installed in the UK, Isle of Man and Channel Islands or Republic of Ireland. Different channel line-ups and terms and conditions may apply in different territories, so if you are moving equipment to or from the Republic of Ireland, you should inform Sky Staff Team first.
3. Any equipment supplied is not transferable and must not be sold or gifted to any other person. Any breach of this condition may result in disciplinary action being taken against you.
4. You are responsible for repair and insurance costs on any equipment supplied to you, subject to the relevant equipment warranty and your statutory rights.
5. You are responsible for obtaining all consents required (e.g. landlord's) before installation.

6. Supply of equipment is subject to equipment and installation availability and therefore installation could be delayed. You will be advised in writing of the installation date. If this is not suitable, you will be provided with a contact telephone number to arrange a suitable alternative date. If any installation carried out for you is not standard, you will have to pay the additional cost of installation to the engineer at the time of your installation.
7. Your relevant contract will provide further information on the terms under which any/all equipment is provided to you.

Sky HD Box Offer

1. If you for any reason do not wish to subscribe to Sky TV you can still receive a standard Sky HD box in your property.
2. The free dish and box and installation terms and conditions will also apply to the supply of your free standard Sky HD box as amended by these Terms and Conditions. A copy of the free dish and box and installation terms and conditions are contained in the Contracts Booklet.
3. One dish per household.

Sky Q or Sky+HD box Offer

1. You will accept and be bound by the standard terms and conditions which apply to Sky TV Subscription Offer which will be supplied with your Equipment. To the extent there is a conflict between these Terms and Conditions and the standard terms and conditions of Equipment, these Terms and Conditions shall prevail.
2. If you wish to purchase an additional box for multiscreen, you may do so at the prevailing rate & will pay the multiscreen subscription at the prevailing rate. – **Sky+ only**.

SKY BETTING AND GAMING EMPLOYEE SKY OFFERS – QUESTIONS AND ANSWERS FREE SKY EQUIPMENT AND SUBSCRIPTIONS FOR SKY EMPLOYEES

FAQs

Q: Do I qualify for the Sky TV Subscription Offer?

A: To qualify, you must be a permanent employee working on the Sky UK account at Sky Betting and Gaming, 18 years or over and have passed your probationary period.

Q: What happens if I already own SkyQ/Sky+HD box(s) when I join Sky?

A: You can convert your existing Sky TV subscription to a Sky Betting and Gaming employee account and obtain the Sky TV subscriptions offers.

Q: I cohabit with a Sky Betting and Gaming Sky Account employee: can we both have our Sky TV Subscription Offer.

A: No, the Sky Employee Offer entitles only one eligible employee per household to the Sky TV subscription offer.

Q: I am unable to receive Sky TV because of where I live. What are my options?

A: It is possible that you may be unable to receive SkyQ or Sky+HD because of where you live. If this is the case please contact Sky with the details so that we can try and resolve any installation issues you may be experiencing. It may be, however, that while living at your current property you are unable to take advantage of the offer. There is no cash alternative. The Broadband, Talk and Line Rental Offer could be available to you.

Q: I don't have a Sky/BT compatible line in my property (e.g. I am currently a cable TV customer), do I need one?

A: Yes, but where possible Sky will arrange to have a new line installed. When you apply you must inform us that you do not have a compatible/active phone line and that you need to have one installed. If this is the case we will arrange an appointment with a BT Openreach engineer to install the new line, which will be charged at the prevailing rate, payable by you (Sky will not pay for this). You must ensure that you are available for the agreed appointment. If you miss this appointment or cancel less than 3 days prior to the appointment there will be an additional charge by BT Openreach which you must pay (Sky will not pay this).

Note: You may not need an engineer if there's already an inactive phone line and socket at your address, or if you're transferring your phone service from an unbundled provider. We'll confirm when you place your Talk order if an engineer will need to visit your home to install a new line or if we can turn on/switch the phone line remotely.

Q: Can I give my free Sky TV Subscription Offer to someone else instead?

A: No, the Sky TV subscription is under your name and all equipment must be installed at your payroll address.

Q: What is the process for ordering my free Sky equipment and subscriptions?

A: To order your Sky equipment simply complete the Form in the link given to you by your manager & return. If you are eligible, you will receive confirmation that your order has been processed from Sky, and a proposed date for installation.

Q: Who can I call about installation details?

A: Sky will issue you with a letter with the install date on it after your application has been authorised and processed. However, once a date has been offered, if it is not suitable you may contact the Installation Desk on the details provided on your letter to re-arrange.

Q: Why do I need to provide Payment details?

A: These are needed as you will need to pay for Sky Box Office/Sky Store movies, if you choose to watch them. You must also provide payment details to comply with the Terms and Conditions of the Offer.

Q: What is my viewing card number?

A: Please go to your Sky box and press Services, then settings option and along to system details.

Q: Do I get to choose the make and model of any of the equipment provided under the Sky TV Subscription Offer?

A: No.

Q: What happens if I leave the Sky Betting and Gaming Sky account team or Sky Betting and Gaming ceases to be a Sky Strategic Partner?

A: You will be contacted by Sky Staff Team during your 31 day notice period to confirm whether or not you wish to continue receiving Sky TV programming. If you do wish to continue receiving Sky TV programming you will need to enter into normal customer agreements. If Sky Staff Team are unable to contact you and do not receive confirmation of how you wish to proceed by the end of your 31 day notice period, you will be transferred to a normal customer account and charged the relevant subscription fees as applicable. If you wish to continue to subscribe to Sky TV after the end of your employment you will need to pay the then current price for your subscription(s) for SkyQ/Sky+HD.

Q: If I terminate the TV subscription offers. Do I need to return the equipment?

A: Please check your contract.

Q: Do I have to pay Sky+ subscriptions after I leave? – **Sky+ HD only**

A: Yes, if you wish to continue using the special features of the product (including recording programmes). However, you are under no obligation to do so, and the unit will still act as a digital satellite receiver if you terminate your subscription. Currently a Sky+ subscription is free to Sky+HD subscribers and £10/€15 per month otherwise.

Q: Can I use my existing Sky box as a second box?

A: This depends on your selection in Section 2 of the form. Please note, if you do this, a relocation fee may be charged.

Q: I will shortly be moving house. Will I be charged to move my Sky TV subscription and any equipment?

A: There is no charge for a standard home move. However; you must inform Sky of your new address.

Q: Am I able to go over 8 feeds/ one dish at my property? – **Sky+ only**

A: Yes however; each additional viewing subscription will be chargeable at the standard monthly rate. Sky engineers will only install one dish per household (to the max capacity of 8 feeds). Many landlords, local authorities and conservation rules only allow one dish per household. Any additional dishes or cabling would need to be arranged/paid for privately by the staff member.

Q: As part of the 8 feeds, am I able to have my Sky+/Sky+HD box on single feed mode. – Sky+ only

A: Yes, however if you wish to operate your Sky+/Sky+HD box on a single feed mode then the Sky+ functionalities will not work correctly.

Q: I would like 3D added to my subscription, what do I do?

A: Sky+ HD - Please contact Sky who will add this to your subscription. Sky Q will automatically have access to this option via their Sky Q bundle.

Q: Can I get Sky Go if I don't have a Sky TV Subscription.

A: No, at the time of publication you cannot have access to Sky Go without a TV subscription.

SKY BETTING AND GAMING EMPLOYEE SKY OFFERS – FAQs SKY BROADBAND & TALK EMPLOYEE OFFER

Q: I am unable to receive Sky TV because of where I live – can I still have Sky Broadband?

A: Yes, Sky now offer Sky Betting and Gaming colleagues working on the Sky UK account Sky Broadband, Sky Talk and Line rental as a package without requiring a DTV subscription. Your monthly subscription to Broadband & Talk is free, however; to take advantage of the offer you must also take line rental from Sky at the applicable current price.

Note: You will no longer pay BT or provider for your current line rental.

Q: Do I qualify for free Sky Broadband & Talk?

A: To qualify you must be a current permanent employee of Sky Betting and Gaming working on the Sky UK Limited account, 18 years or over and have passed your probationary period & E-Learning module(s)

Q: What happens if I already have Broadband with another provider?

A: Talk to your provider and ensure you are out of contract this will allow us to move your line from your current provider to Sky Broadband.

Note: if you are still within the minimum term of your contract you may have to pay your current provider termination charges. Sky do not subsidise these.

Q: If I move house can I have the service transferred to my new address?

A: Your Sky Broadband service can be moved along with your Sky TV service. Contact Sky for more details.

Q: How do I find out what my viewing card number is?

A: Go to your Sky remote control and press Services, then choose Settings then along to System Details.

Q: What happens to my free Sky Broadband if I leave the Company?

A: You will have to start paying for your Sky Broadband subscription as a normal customer. This will happen automatically, using the payment mandate you have provided for Sky Box Office/Sky Store and Sky Talk non-inclusive calls purchases.

Q: What Sky Broadband product will I receive?

A: If you are in the Sky Broadband network area you will receive our unlimited product. However, if you are outside the area you will receive Sky Broadband Connect. Visit <http://www.sky.com/portal/site/skycom/broadband/home> to find out if you live in a Sky Broadband network area and your estimated line speed. If the Sky Broadband network reaches your area we will move you to Sky Broadband Unlimited.

Q: I don't have a Sky/BT compatible line in my property (e.g. I am currently a cable TV customer), do I need one?

A: Yes, but where possible Sky will arrange to have a new line installed. When you apply you must inform us that you do not have a compatible/active phone line and that you need to have one installed. If this is the case we will arrange an appointment with a BT Openreach engineer to install the new line which will be charged at the prevailing rate, payable by you. You must ensure that you are available for the agreed appointment. If you miss this appointment or cancel less than 3 day prior to the appointment you will incur an additional charge from by BT Openreach.

Note: You may not need an engineer if there's already an inactive phone line and socket at your address, or you're transferring your phone service from an unbundled provider. We'll confirm when you place your Talk order if an engineer will need to visit

Q: Can I get 24-hour support for my Sky Broadband?

A: Yes, you can; please contact Sky and follow the instructions to take you through to technical support.

Q: What about installation?

A: The option for an assisted Sky Broadband install is not available to with this offer. We will send you an installation CD and all you need to get online. It's so easy, but if you need any help just contact Sky.

Q: What benefits do I get?

A: As well as saving on monthly fees compared to our standard Pay As You Talk tariff and Unlimited Broadband you'll also get all of the benefits below:

- Free calls to UK landlines any time of the day or night. These are calls of up to an hour to 01, 02, 03 numbers (excludes Channel Islands, indirect access and dial -up internet numbers).
- Free landline calls to 50 popular international destinations including Australia and the USA.
- Keep your existing BT telephone number.

Q: How does Sky Talk Line Rental work?

A: With Sky Broadband & Sky International Extra you must also take Sky Line Rental. You can choose from our range of inclusive and paid for call features to suit the way you use the phone. You also get all your services on one easy-to-manage bill from Sky.

Q: How will it work?

A: You'll be charged for any non-inclusive calls you make. Please make sure you have active payment details set up to pay for these calls. You'll also need to continue to pay your Sky Line Rental.

Q: What do I do next?

A: Please complete and submit the application form.