Christopher Lo

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Education

UC San Diego

B.S. Computer Science Minor in Cognitive Science with a focus in Human-Computer Interaction

Skills and tools

Design

User Interface Design User Experience Design Prototyping Wireframing **Usability Evaluation** Sketch **InVision** Principle

Programming

HTML **CSS** Javascript Bootstrap mySQL

Experience

UI/UX Designer

Whova, Jan 2018 - Present

- Collaborating with the engineering team to develop new features and improve existing features across Whova's web and mobile products
- Defining problems and research design solutions to create smooth user flows and interactions, conveying concepts through wireframes, flows, storyboards, and mockups
- Building a design system for the Whova mobile app and collaborating with engineers on execution
- Managing customer support feedback to to identify problems, conduct user research, and validate designs
- Managing and mentoring UI/UX Design Intern

Web Developer

Henry M. Jackson Foundation, Jun 2017 - Jan 2018

- Updating and maintaining main portal sites
- Redesigning main survey portal
- Implementing accessibility 508 standards into main survey portal
- Developing admin dashboard features

Web Front-end Developer Intern

Whova, Sep 2016 - Mar 2017

- Developing new features for the web platform
- Building an embedded agenda tool to integrate into external websites
- Transitioned features from the mobile app into a web platform

Web Portal Assistant

UCSD Health CRBS, May 2016 - Sep 2017

- Editing, designing, and maintaining portions of the SciCrunch web portal and it's online documentation
- Redesigning the email template and community profile pages
- Fixing usability issues with tables displaying archived resources
- Creating a bulk resource upload tool that allows user to upload and edit resources in the database