

# CLEMENT SUNG

## FRONT-END WEB DEVELOPER

Phone: 647-822-3042

E-mail: [clement.sung7@gmail.com](mailto:clement.sung7@gmail.com)

Linkedin: [linkedin.com/in/clement-sung7](https://www.linkedin.com/in/clement-sung7)

Site: [github.com/clemburlee](https://github.com/clemburlee)

Portfolio: [clementsung.com](https://clementsung.com)

### PROFILE

I am a front-end web developer with experience building web applications using HTML, CSS, Javascript, React, and API integrations. I combine my backgrounds in web development and chemistry to amplify my logical reasoning, attention to detail and adaptability to create accessible web solutions built on quality and consistent code.

### Technical SKILLS

- HTML5 / CSS3 / Javascript(ES6) / React / JQuery / RESTful API
- Responsive design / Website accessibility requirements / Version control using Git and Github
- Paired programming / Team-based development / Project Scope Management

### WORK EXPERIENCE

#### CLIENT SUPPORT ANALYST

Q4 Inc. | Jan 2022 – May 2024

- Processed over 150 client website requests per month through the content management system with 99% accuracy, ensuring timely resolution and client satisfaction.
- Executed time-sensitive and confidential requests for clients' quarterly earnings data with 100% accuracy, resulting in consistent client satisfaction.
- Utilized project management software (salesforce) to track team progress (KPI) and identify challenges, ultimately improving workflow efficiency.
- Mentored junior support analysts on best practices for troubleshooting client issues, resulting in a 20% decrease in average resolution time.

#### QUALITY CONTROL ANALYST

Estee Lauder Companies Inc. | Dec 2019 - Mar 2021

- Demonstrated excellent project and time management skills by completing 10 to 15 analytical tests of in-process materials and raw materials daily and successfully met release targets
- Wrote comprehensive reports for out-of-specification results, deviations, and corrective and preventative action plans while managing time to perform daily analytical testing.
- Aided the team in daily routine instrument calibrations and analytical tests to maintain workflow.
- Trained and mentored 5 new hires on company policies and procedures, resulting in a 30% decrease in onboarding time for the department

#### QUALITY CONTROL ANALYST

Apotex Inc. | Feb 2016 - Dec 2019

- Performed analytical chemistry, and wet chemistry tests on various drug products, an average of 12 samples, on a daily basis to meet business targets
- Review chemists' documented work through LIMS (laboratory information management system) software prior to releasing the product to market to meet regulatory compliance.
- Worked in a QC lab following good manufacturing practices/good laboratory practices to adhere to regulatory bodies such as Health Canada and FDA and successfully completed 4+ audits

### PROJECTS

Hikari

[Live / Code](#)

Podcast Prioritizer

[Live / Code](#)

Cratediggers

[Live / Code](#)

HTML | CSS | Javascript | React

A responsive React app Anime TV show/Movie database recommendation app created in React.

HTML | CSS | Javascript | React

Team development project created to recommend podcasts based on a user's travel destination built on React and styled with CSS.

HTML | SCSS | Javascript

Paired programming project created to recommend music artists based on similar artists or a specific genre. It was created with Javascript and preprocessed with SCSS for styling.

### EDUCATION

#### COURSERA

Google Cybersecurity Certificate (Online Certificate) | Jun 2024 – Jan 2025

#### JUNO COLLEGE

Web Development Immersive Bootcamp | Apr 2021 - Jun 2021

- 9 week immersive bootcamp (50+ hours /week).
- Completed 7 projects.
- Paired programming and team development.

#### RYERSON UNIVERSITY

Bachelor of science in chemistry (BSc) | Sep 2010- Apr 2015