giacomoclemente

business intelligence



info born in Italy on January, 14th 1985

website clemeg.github.io

languages

Italian mother tongue English advanced (C1) French commercial (B1) Russian moderate (A2) German basic Japanese basic

tech skills

work experience

2017-now SHOPFULLY INTERNATIONAL GROUP

Milan, Italy

Data Scientist

Applying Data Science (DS) methodologies to provide advanced Business Intelligence (BI) reports and insights to internal stakeholders.

Main activities:

- Providing insights to the Finance department and the business units of Marketing Strategy and Marketing Operations.
 - Analysis of user KPIs: churn, conversion rate, engagement, cohorts.
 - Analysis of conversion uplift brought by advertisement campaigns
 - Using Artificial Intelligence (AI) to maximize digital reach without affecting existing penetration (project: "Switch Paper to Digital")
- Creation of a user-profiling database for segmented advertisement targeting (implemented on AWS cloud infrastructure, using multiple, automated layers of data processing and machine learning)
- Restructuring of the customer-analytics reporting system, to integrate additional, profile-based user insights (e.g. socio-demo, geo, interest)

Tools/Skills: Tableau, Pentaho BI, PostgreSQL, R, Python, Docker, Git, AWS

2014-2017 **DAWANDA GmbH.**

Berlin, Germany

Head of Business Intelligence (started as: BI Architect)

Management of the Data Analysis and of the Data Engineering teams (5 people). Ownership of the BI data-pipelines: automated data collection, processing, KPI tracking and reporting using interactive dashboards. Project management and stakeholder interaction was based upon the DSDM Atern agile framework. Main achievements:

- Team management, goals and tasks definition, hiring, C-level reporting
- Data-driven decision making
 - In-depth analysis and forecasting of the main business KPIs through statistical analysis (e.g. correlation, regression, clusterization)
 - Main role in defining the quarterly Company objectives
- Management of the BI Data Warehouse
 - ETL development of new tables and OLAP cubes (e.g. sales revenues), integration of Google Analytics and BigQuery
- Users training, troubleshooting and support

Tools/Skills: Pentaho BI (PDI/Kettle, CTools, Mondrian), E-R modeling, SQL, Bash scripting, Tableau, HTML5, CSS3, JavaScript, Git, Linux server

2013–2014 SDA BOCCONI SCHOOL OF MANAGEMENT

Milan, Italy

Researcher @ LearningLab

Data analysis and reporting for financial institutions and major companies. Development of web-based platforms and media packages for online learning. **Tools/Skills:** LaTeX, SAS, SPSS, Tableau, CMS (e.g. WordPress), e-learning

2013–2014 BOCCONI UNIVERSITY

Milan, Italy

Teaching assistant

Development of the "classroom of the future" project.

Tools/Skills: FinalCut Pro X, augmented reality, interactive whiteboard

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education

2011–2013 **MASTER OF SCIENCE** Milan, Italy

Bocconi University - Economics and Management of Innovation & Technology

2003-2011 **BACHELOR OF ENGINEERING** Bari, Italy

Bari Polytechnic University - Computer Engineering

activities

2015 **BUSINESS INTELLIGENCE CONSULTING**

Remote work, Germany/Italy

Data analysis and reporting (using MicroStrategy) for a medium-sized company, located in Southern Italy, operating in the lubricants B2B sector.

GIM PROJECT 2014

MET Fund, Worldwide

Supervision and evaluation of international teams of students from four world-class business schools: SDA Bocconi (Milan, Italy), ESADE (Barcelona, Spain), NYU Stern (New York, USA) and Sogang (Seoul, South Korea). The project was sponsored by the GMAC (the committee managing the GMAT test).

2013 ICIS CONFERENCE

Milan, Italy

Design and development of an event-support system, consisting of an event control system, an update service and QR-code based WiFi access. The ICIS conference is the world's most important event on information systems.

2012 **ERASMUS PROGRAM**

Chalmers T. Högskola, Göteborg, Sweden

One study semester abroad at Chalmers University of Technology in Göteborg, ranked as one of the best Universities in Europe, and 1st in Sweden. Study topics: Project Management, Business Strategy, Intellectual Property.

projects

Low-cost web-server with RaspberryPi, Linux, NGINX and SQLite Home surveillance system with RaspberryPi, open source software and wireless cameras Low cost data warehouse with RaspberyPi 2 and PostgreSQL **Domotics/home automation** with RaspberyPi 2 and wireless sensors

interests & other

professional interests: business strategy, artificial intelligence personal hobbies: cooking (patisserie), photography, foreign languages

European driving license for cars and small motorcycles. References upon request.

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